

# Bittree Warranty Information

## Patchbays

BITTREE warrants to the original purchaser that for a period of five years from your date of purchase, your BITTREE patchbay product will be free from defects in materials and workmanship under normal use and with reasonable maintenance. The warranties covering the BITTREE product do not cover damage to the product resulting from improper use, improper maintenance, neglect of care or unauthorized repair. BITTREE will at its option, repair or replace without charge any components of the BITTREE product that it finds defective in materials or workmanship. To obtain warranty service, you must deliver your BITTREE product together with proof of purchase to the BITTREE Factory Service Center located at 600 West Elk Avenue, Glendale, California 91204. If you deliver your BITTREE product using a postal carrier, you must pay the shipping charges to the factory. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR FROM YOUR DATE OF PURCHASE. BITTREE SHALL NOT BE LIABLE OR RESPONSIBLE IN ANY MANNER FOR LOSS OF USE OF THE PRODUCT OR ANY INCIDENTAL, CONSEQUENTIAL OR INDIRECT COSTS, EXPENSES OR DAMAGES INCURRED. No salesperson, dealer or representative is authorized to make any modifications to this warranty or to make additional warranties. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

## Warranty

BITTREE warrants to the original purchaser that for a period of one year from your date of purchase, your BITTREE patchcord product will be free from defects in materials and workmanship under normal use and with reasonable maintenance. The warranties covering the BITTREE product do not cover damage to the product resulting from improper use, improper maintenance, neglect of care or unauthorized repair. BITTREE will at its option, repair or replace without charge any components of the BITTREE product that it finds defective in materials or workmanship. To obtain warranty service, you must deliver your BITTREE product together with proof of purchase to the BITTREE Factory Service Center located at 600 West Elk Avenue, Glendale, California 91204. If you deliver your BITTREE product using a postal carrier, you must pay the shipping charges to the factory. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR FROM YOUR DATE OF PURCHASE. BITTREE SHALL NOT BE LIABLE OR RESPONSIBLE IN ANY MANNER FOR LOSS OF USE OF THE PRODUCT OR ANY INCIDENTAL, CONSEQUENTIAL OR INDIRECT COSTS, EXPENSES OR DAMAGES INCURRED. No salesperson, dealer or representative is authorized to make any modifications to this warranty or to make additional warranties. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.