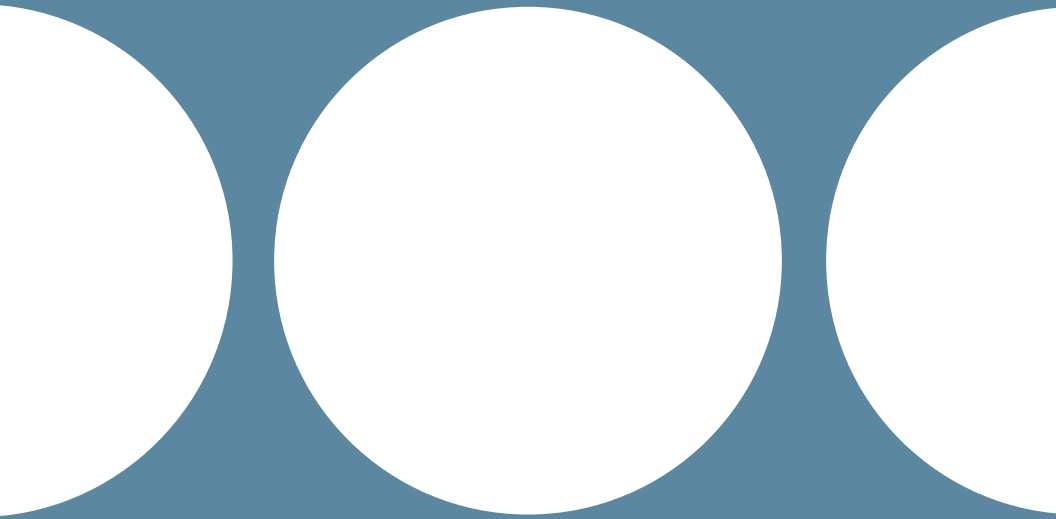


VMI 3500 Buffer™

User's Manual

Covers setup, getting to know your machine, alerts & warnings, repairing an optical disc, safety & cleaning, and FAQs

For models 3500a and 3550i



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THANK YOU

For purchasing the VMI 3500 Buffer™

This unit is intended to clean/repair the following discs: CD-ROMs, Music CDs, Data CDs, DVDs, HD-DVDs, Computer Discs, Game Discs, Books on disc, all recordable CDs and DVDs, double-sided discs, & 3 Inch Discs (only with adapter).

SAVE ALL PACKING MATERIALS. FAILURE TO USE PACKAGING DESIGNED FOR THIS UNIT MAY CAUSE DAMAGE TO THE UNIT AND WILL VOID WARRANTY. FOR MORE INFO CONTACT SUPPORT@VENMILL.COM.

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The maximum amount of repairs per cartridge may vary based on cleaning cycle usage. Blu-ray discs can only be maintained, not repaired, due to the nature of the disc. A disc adapter (included) will be needed for 3 inch disc repair or cleaning. See www.venmill.com for more information.

CAUTION: Units and consumables are designed for use in specific regions. Your warranty will be voided if you purchase the equipment and/or consumables outside of your designated region. Purchase only through Authorized Distributors found on our website at www.venmill.com. If uncertain, please contact sales@venmill.com.

Note: Discs can be repaired an unlimited amount of times. However, never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

READ BEFORE OPERATING EQUIPMENT

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SECTION 1

Unpacking and Repacking

Use these instructions if you need to repackage your unit for shipment. Reverse the unpacking instructions for repacking the unit back up.

SAVE ALL PACKING MATERIALS. FAILURE TO USE PACKAGING DESIGNED FOR THIS UNIT WILL CAUSE DAMAGE TO THE UNIT AND WILL VOID WARRANTY.

Parts that need to be saved are as follows:

- 1 VMI 3500™ Shipping Box
- 2 Inside Foams (5 foams total)
- 3 Outside Foam Top
- 4 Outside Foam Bottom
- 5 Bag

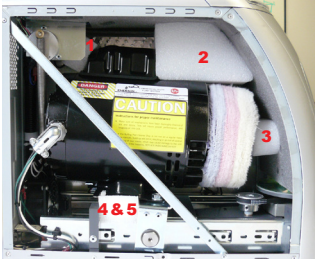
There is a \$35.00 charge plus shipping for packing materials if they are discarded.

Lift the machine by using the carrying handle located on the top of the unit.

REMOVE INTERNAL SHIPPING MATERIALS:

- A Remove the back panel by turning the four thumb screws counter clockwise. Also remove the green tape from the machine.
- B Remove both side panels. Using the door handle, remove the side panel by sliding the panel approximately one half inch away from the front of the unit. Pull the bottom of the panel away from the machine and slide the top of the panel out.
- C The internal packing materials inside the unit that NEED to be REMOVED are:
 - 1 Foam (1) between lift motor and back of buffing motor.
 - 2 Foam (2) above the buffing motor.
 - 3 Foam (3) in front of the buffing wheels.





- 4 Foam (4) underneath the motor, left side.
- 5 Foam (5) underneath the motor, right side.
- 6 Tape on the inside of disc tray.

Be sure to **SAVE ALL** your foam pieces in the unlikely event that you have to ship your unit back to the manufacturer. There is a \$35.00 charge plus shipping for packing materials if they are discarded.

REPLACE SIDE PANELS AND BACK PANEL:

- A Slide the top of the panel upwards, keeping the back of the panel approximately one half inch away from the back of the machine. Firmly press in the bottom of the panel and using the handle or the back of the panel, slide the panel forward until the lip slides underneath the front panel.

Note: Tilt unit on side for easier installation.

- B Place the back panel onto the back of the unit. Using your fingers screw the four thumb screws into the unit until finger tight.

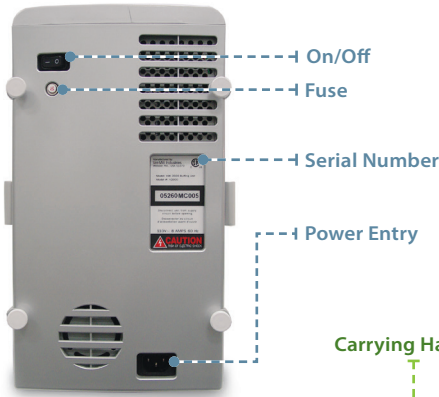
Important: Your unit will not turn on without all panels installed and screwed in tightly.

PLUGGING IN AND TURNING ON POWER:

- A Before plugging in the power cord, check that the tray is closed and that the ON/OFF button (back of unit) is in the OFF position. Make sure that all panels including the back panel are installed, or the unit will not turn on.
- B Plug in the power cord.
- C On back panel, turn the power switch on.
- D Green light on the front panel should be illuminated indicating power is on.

SECTION 2

Getting to Know Your Unit



Items and Features of Your Machine

CLEANER DISC

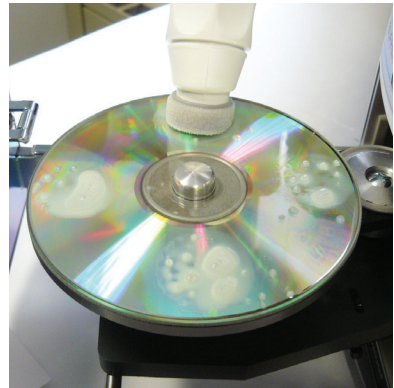
Every 15 cycles the USE CLEANER DISC lights will flash. After the 16th cycle the lights will flash and a tone will sound indicating the need to use the cleaner disc. The tone will continue until a cleaning cycle has been completed.

During the buffing process your wheels remove oil and dirt from the surface of your disc. This build up may cause your wheels to get dirty and stiff, which can result in damaged media and decreased wheel life. The VMI™ Cleaner Disc cleans and softens the wheels.



AC LIQUID™

AC Liquid™ is a unique formula developed by VenMill™ to accomplish a few tasks: prevent static charges during the buffing process, increase and control the heat during the buffing process resulting in an improved repair, condition the disc by restoring its optical clarity. If used properly, one bottle of AC Liquid™ should average approximately 750 repairs.



DEEP BUFF

Prior to pressing "Start", you have the option of pressing the "Deep Buff" button located in the lower center area of the front panel. The red light indicates that the process is selected. This option increases the cycle time to 60 seconds for moderate to deep scratches.



How to Use Your 3 Inch Adapter

(included with purchase)

Match the label side of your 3 inch disc with the open side of your 3 inch adapter. Slide the disc into the 3 inner grooves making sure that the disc is firmly clipped in place. The optical side should be facing you.



Now insert your disc with adapter into your unit, disc optical side up. Now close the tray and run a repair cycle as normal.

WARNING:
Do not insert the disc optical side down. Damage could incur.



Tray will open when cycle has finished and your 3 inch disc with adapter will need to be removed. *Handle the disc only by the edges or center ring of disc.*



How to Use Your Cleaner Disc

(See section under Standard Maintenance - "How to Maintain Your Buffing Wheels")

Modes of Operation

Regular

Start - 30 seconds

Deep Buff

Deep Buff Button - Start - 60 seconds

Emergency Stop

Press Start or Open while buffing process is running. Buffing process will stop immediately. Unit will sound (3) half second tones. When either of the 2 buttons are pushed the door will always open.



Special Feature - Load Protection

If machine is left idle for more than 10 seconds and the Start button is pushed, then the loading tray will open. This is to protect against running the unit without a disc inserted in it.

Change Wheels Counter

The unit is pre-programmed for 2,500 operations before requiring wheel changes.

When the unit has cleaned/repared 2,400 discs you will hear a sequence of (5) one second tones after each complete cycle. This tone is to alert you to make sure to have a new set of wheels available for changing.

After 2,500 repairs you will hear a continuous 15 second tone after the completion of each cleaning/repair.

Continual use after reaching the 2,500 cleaning/repared point will result in inadequate results. We recommend that you discontinue use until you have changed your wheels. (See "Standard Maintenance")

Understanding the Tones of the Buffing Unit

(1) one second tone. This is a normal tone which indicates that a cycle has begun.

(3) half second tones. This is a normal tone which indicates that a cycle has been ended by an emergency stop by pressing the start or open button after the cycle has begun.

(10) one second tones. This is a normal tone which indicates that a minimum cleaning of the unit is required (See Standard Maintenance). After the unit has been cleaned normal operation should continue. If the tone continues, a full cleaning of the machine is recommended. If these steps are not successful, contact the technical support department.

(5) one second tones. This is a normal tone which indicates that the buff counter has logged 2400 cycles and the wheels should be changed soon. If the wheels are changed, reset the buff counter.

(1) fifteen second tone. This is a normal tone which indicates that the buff counter has reached 2500 cycles and the wheels should be changed. If the wheels are not changed, the repairs done will not be the best quality. It is recommended to change the wheels. If the wheels are changed, reset the buff counter.

What are the symptoms of a static problem? When are these likely to occur?

When a static charge is created in the machine, it can cause some problems. The charge will travel through the machine into the control boards, when extra voltage goes through a board it can cause the program to misfire, act irregular, or not respond at all. Usually this occurs when the temperature is hot and dry. With this climate change the buffing wheels tend to dry out. The buffing wheels then generate more static energy. To eliminate this issue it is wise to use more than normal amounts of AC liquid. Some signs of static are, but are not limited to:

1. Door will pop open during the cycle.
2. The solenoid will chatter.
3. The cycle will run abnormally long.
4. The cycle will stop prematurely.

Note: A good indication of a static problem is the absence of beeps. Beeping is a logic board function which tells if there is a problem. Therefore seeing these problems with the absence of beeping reflects a static issue.

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Disc Cleaner Alert Functions and Tones



- A After 15 cycles, the LED's on the top panel will flash, indicating the need to run a cleaning cycle on the next run.
- B After 16 cycles, the LED's on the top panel will flash and the siren alarm will sound. This will not shut down until a cleaning cycle has been run on a deep cycle.
Note: This sequence will repeat every 16 cycles, unless power is turned off. Then the cleaner disc counter goes back to zero.
- C It is recommended that regardless of how many cycles were run after the last cleaning cycle, the Cleaner Disc should be run as the last cycle of the day. This will ensure that the buffing wheels stay free of any over night buildup.

QUICK START - How to Use Your Machine

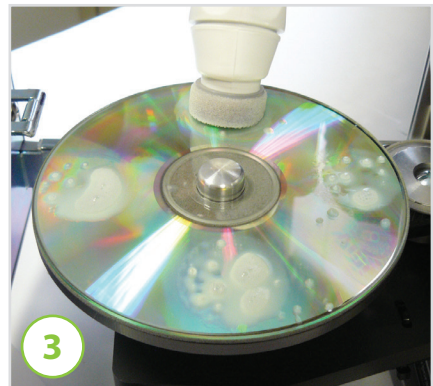
- 1 Once the VMI 3500 Buffing Unit™ has been turned on, press the "Open" button located at the top right hand side of the front panel.



- 2 Place the DVD/CD onto the platter, with LABEL SIDE OF DISC FACING DOWN.



- 3 Take the AC Liquid™ bottle with sponge applicator head, and place one dab North, South, East, and West - totaling 4 dabs and spread around. Be careful not to allow solution on clear area of disc or center area of loading tray. (IMPORTANT: Failure to use AC Liquid™ will cause the machine to operate erratically)



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- 4 Close the tray door by firmly pushing in until locked.



- 5 Once you have chosen a regular or deep buff cycle then press the "Start" button on the front panel of the Buffering Unit. The blue LED will light up and the buffing process will begin its cycle. When the cycle has finished the tray door will open automatically.



- 6 When removing your repaired disc from the unit, make sure to handle by the edges of the disc so as not to get fingerprints or dirt on it.

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Maintaining Your Buffing Wheels

The VMI 3500™ will indicate when it is time to run a cleaning cycle for the buffing wheels. After 15 cycles the USE CLEANER DISC lights will flash indicating that after the next cycle the cleaner disc should be used. After the 16th cycle, the USE CLEANER DISC lights will flash, and the unit will sound a tone, indicating that a cleaning cycle should be run. The unit will continue to tone until a cleaning cycle has been run.



- A Take your VMI™ Cleaner Disc and place the label side down onto loading tray.
- B Close the loading tray, and select “Deep Buff”
- C Press “Start” to initiate the deep buff.



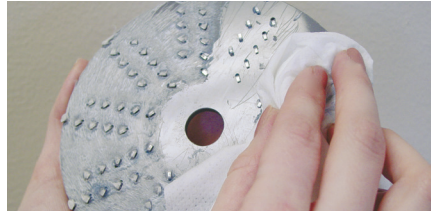
Once the cycle is completed and the VMI cleaner disc is removed, you may proceed with cleaning/repairing your discs.

IMPORTANT: If the VMI™ Cleaner Disc is not run every 16 cycles, build up will occur, resulting in out of control spinning of your media. Also dirty buffing wheels will mark and damage your discs. You will know that the disc is spinning out of control by hearing a high pitch squeaking or grinding noise. This may cause damage to the unit, wheels, and/or your media. If this happens immediately stop process by pressing either the “Start” or “Open” button on the machine which will initiate an emergency stop. Then run your Cleaner Disc. Please refer to the FAQ section for further information.

Cleaning Your Cleaner Disc

The VMI™ Cleaner Disc must be maintained on a regular basis. You can identify that the Cleaner Disc needs cleaning, by seeing a heavy buildup on the surface.

- A Use a glass cleaner on the surface of the Cleaner Disc, and let it sit for one minute.
- B Using a paper towel, wipe the buildup off the disc. Start from the center and work your way out. You may also use a wire or plastic bristle brush to clean your Cleaner Disc. Make sure the Cleaner Disc is dry before use.



Another option is to use a metal or plastic bristle brush to scrub the surface.

Cleaning Your Rubber Platter

- A Take any window cleaner and spray the platter.
- B Let it sit for a minute, then wipe the platter until it is dry.

Note: It is important that you do this regularly to prevent discs from spinning out of control during the buffing process.



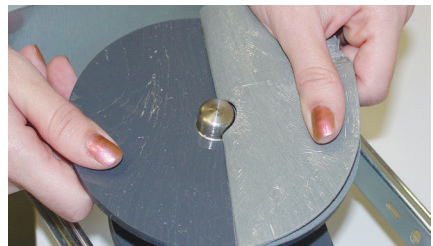
If the discs continue to squeal or squeak and are breaking, change out the rubber platter.

Replacing your Rubber Platter

- A Open the loading tray, and peel away existing rubber platter.

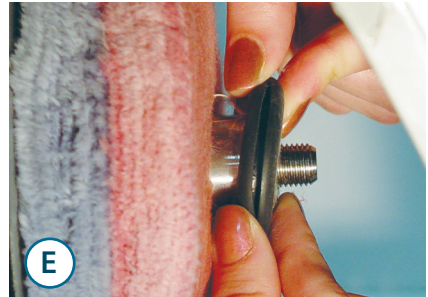
Note: If you are having trouble removing all the rubber adhesive, you can use a scraper. Make sure all the adhesive backing has been extracted. The surface may now be sticky. This can be cleared away with nail polish remover if desired, but is not required.

- B Remove protective backing from the new rubber platter.
- C Place the new rubber platter centered on the loading tray.



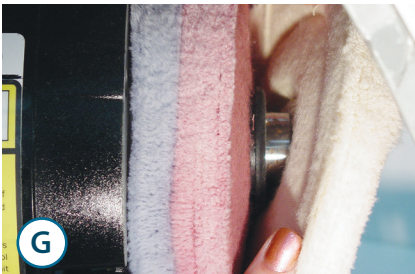
Replacing Your Buffing Wheels

- A Disconnect the power and remove the back side panels.
- B Locate the buffing motor. On the front of the motor is a knob which holds the buffing wheels to the motor.



- C Turn the knob counter clockwise.

Note: If the knob will not budge, take a large flat head screwdriver and place it in the slot located behind the blue buffing wheel in the metal ring (lip)*. Hold the shaft stationary with the screwdriver and turn the knob.
- D Remove the knob, the buffing wheels, and the rubber grommets.
- E Take the new set of buffing wheels and first place the blue buffing wheel on the spindle, then install a rubber grommet.
- F Next place the red buffing wheel on the spindle, then install the last rubber grommet.
- G Place the final buffing wheel (yellow) on the spindle.



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- H Lastly install the comfort knob on to the shaft of the motor. **Make sure the raised side is facing the buffing wheels and the flat side is facing the front of the machine.**
- I Install the side panels and the back panel.



- J Turn on the power and reset the buffing counter.

IMPORTANT: You need to reset the buff counter by holding the start button as you turn the unit ON using the switch on the back panel. Hold the start switch down until unit sounds three tones. If tray opens restart process.



** Finding the slot to place the flat head screw drive can be a little difficult. On the buffing motor spindle there is a front and a back. The front of the spindle has the threading for the comfort knob. The back of the spindle has the metal ring or lip with the two slot placements in it. When the buffing wheels are on the spindle with the comfort knob, it is hard to see this ring with the slots. To find the ring locate the buffing wheel closest to the buffing motor (this should be the blue colored wheel). Pull back the buffing wheel with your hand. The ring is the first thing behind the buffing wheel. If need be turn the motor shaft until one of the slots is seen.*

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Cleaning the Inside of Your Unit

Light Cleaning (recommended weekly)

- A Hit the open button to release the tray system.
- B Remove the tray system from the machine. Pull firmly until tray is completely out of the unit.
- C Turn off power!
- D Remove any dust or debris from the machine.
Note: Use canned air, a vacuum, or even by hand.
- E Check back of the tray system and clean it off. Make sure that contacts are free from debris.
- F Install the tray system and turn on power.

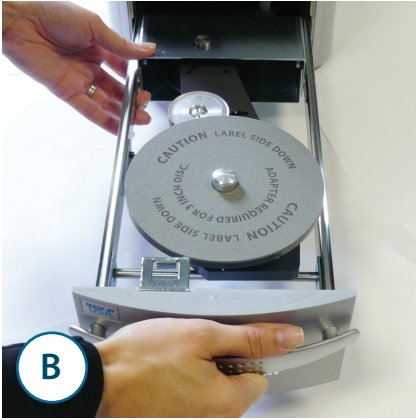
Heavy Cleaning (recommended monthly)

- A Hit the open button to release and turn off power.
- B Remove the tray system.
- C Remove the back panel and the side panels.
- D Remove any dust or debris from the machine. Note Use canned air, a vacuum, or even by hand.
- E Check back of the tray system and clean it off. Make sure that contacts are free from debris.
- F Install the tray system.
- G Re-install the back and side panels.
- H Close the tray and turn on the power.

Note: A minimum cleaning of unit must be done when the unit sounds 10 tones. A full cleaning should be done at least at every pad change, and is recommended after periods of heavy use.

If the unit runs about a hundred or less cycles a week, a light cleaning should be performed weekly with a heavy cleaning once a month. If a couple hundred or more discs are repaired a week or even a day, a light cleaning should be performed every day with a heavy cleaning once a week.

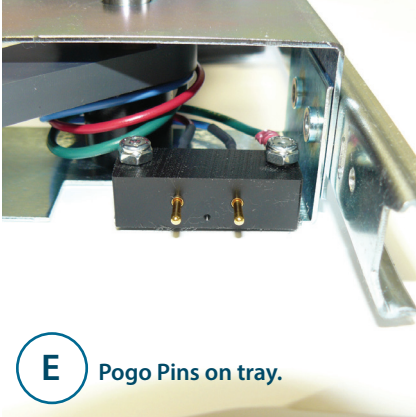
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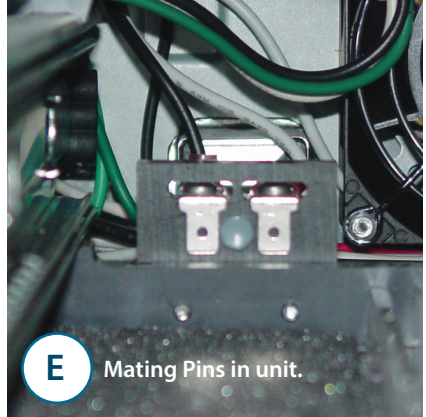
B



D



E Pogo Pins on tray.



E Mating Pins in unit.

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For further assistance with questions not included please refer to our website, www.venmill.com.

How often should I use my VMI™ Cleaner Disc?

The VMI 3500™ will indicate when it is time to run a cleaning cycle for the buffing wheels. After 15 cycles the USE CLEANER DISC lights will flash indicating that after the next cycle the cleaner disc should be used. After the 16th cycle, the USE CLEANER DISC lights will flash, and the unit will sound a tone, indicating that a cleaning cycle should be run. The unit will continue to tone until a cleaning cycle has been run on deep buff.

Why is the VMI™ Cleaner Disc important?

During the buffing process your wheels get dirty and stiff, which can result in damaged media and decrease pad life. The VMI™ Cleaner Disc cleans and softens the pads.

How do I clean my VMI™ Cleaner Disc?

Apply glass cleaner to the surface of your VMI™ Cleaner Disc and let it sit for one minute. Using a paper towel, wipe the buildup off the disc. Start from the center and work your way out. Make sure your VMI™ Cleaner Disc is dry before use. For additional information follow the directions outlined in the manual.

How many times should I clean my VMI™ Cleaner Disc?

You should be able to operate the VMI™ Cleaner Disc between 3-6 times before cleaning is necessary.

Can I clean a 3 inch disc?

Yes, but you must place the three inch adapter on the platter before placing the three inch disc in the unit for cleaning/repair. For additional information follow the directions outlined in the manual.

Can I run a 3 inch disc without an adapter?

No! This will damage your 3 inch disc and rubber platter.

Why is AC Liquid™ important?

AC Liquid™ is a unique formula developed by VenMill™ to accomplish a few tasks: prevent a static charge during the buffing process, increase and control the heat during the buffing process resulting in an improved repair, condition the disc restoring its optical clarity. If used properly, one bottle of AC Liquid™ should average approximately 750 repairs.

Must I use the AC Liquid™ on my disc?

Definitely! Besides the inferior results of the repair, the static charge produced during a repair can create unpredictable errors in the unit and may damage the unit.

What if I see hazing on the disc after it has been repaired?

Hazing may be caused by your buffing wheels being very dry. You will need to use more than the recommended dab of AC Liquid™ the first few times you use the machine to increase the moisture level in the wheels. Once this is achieved you should not see any hazing effects on your discs and you may return to the suggested application.

What if my disc has a greasy film after repair?

If your disc has a greasy film, it may be due to an excessive amount of chemical buildup on your buffing wheels. We recommend that you run your VMI™ Cleaner Disc once and then continue repairing discs without using the AC Liquid™ until there is no more greasy film occurring on the disc.

The center of my disc still has AC Liquid™ on it after a repair.

The buffing wheels never touch the very center of the disc. If there is AC liquid™ in the center it can be wiped away. To

prevent this only use the AC Liquid™ on the recorded portion of the disc.

What do I do if I see faint lines on my disc after a repair?

In this case, you will need to clean your buffing wheels by using your VMI™ Cleaner Disc. For additional information follow the directions outlined in the manual and/or DVD.

How many times can I clean/repair a disc?

This is the best feature of owning a VMI 3500 Buffing Unit™. You can never clean/repair a disc too many times. However you should never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

Can I clean a disc that is warped or cracked?

No! This may result in further damage to the media or your unit.

How long will the bottle of AC Liquid™ last?

If used properly, one bottle of AC liquid™ should last approximately 750 repairs. You can order consumables through VenMill™ directly at www.venmill.com, or through our current distributors located on our website under the distributors' tab. If you have any question please call us at 866.864.0210 | 508-363-0410 Intl. or email Sales@venmill.com.

I have a buildup on my VMI™ Cleaner Disc.

This is normal. The cleaner disc removes dirt and debris from the wheels to keep them soft and clean. To remove the buildup from the cleaner disc spray the surface with a glass cleaner and let it sit for a minute. Then, using a paper towel, wipe the buildup off of the disc. Start from the center and work your way out. Make sure the cleaner disc is dry before using.

How much AC Liquid™ must I use?

Press firmly until the sponge flattens, then lift up completely. The bottle will release enough liquid for the disc. Using the sponge evenly spread the liquid around the disc. Follow the directions outlined in the manual and/or DVD.

How often should I replace my VMI Buffing Wheels™?

Your buffing wheels should repair up to 2,500 discs. The unit will sound tones when they are ready to be discarded. You can order consumables through VenMill™ directly at www.venmill.com, or through our current distributors located on our website under the distributors' tab. If you have any question please call us at 866.864.0210 | 508-363-0410 Intl. or email Sales@venmill.com.

Can I run my unit over 2,500 repairs?

After 2,500 repairs you will hear a continuous 15 second tone after the completion of each cleaning/repair. Continued use after reaching the 2,500 cleaning/repared point may result in inadequate results. We recommend that you discontinue use until you have changed wheels.

Why are my wheels dark?

This is a symptom that you haven't run your VMI™ Cleaner Disc enough. Run the VMI™ Cleaner Disc several times. Check the buffing wheels to see if there is an improvement. If you do not see any improvement you will need to change your wheels.

My unit beeps (3) times and stops almost immediately when I press the start button.

The VMI 3500™ has an emergency stop feature built in that activates if the start button or open button is pressed after the cycle has begun. If the start button is held in for too long this may trigger the

emergency stop feature. The start button only needs to be pressed in and released immediately. If this problem occurs, open the tray, push the tray back in and start the cycle again.

Where do I go to order consumables for my unit?

You can currently order consumables through VenMill™ directly at www.venmill.com, or through our current distributors located on our website under the distributors' tab. If you have any question please call us at 866.864.0210 | 508-363-0410 Intl. or email Sales@venmill.com.

I'm hearing tones from my Buffing Unit.

Refer to section 4 in the manual on what the different tones indicate.

What should I do if I ran the unit without a disc?

You will need to order a new rubber platter pad. Running the machine without a disc damages the rubber platter pad. Damaged rubber platters may cause media to also be damaged or warped during repair.

My unit repair cycle is ending early / running longer than usual?

This may be due to excessive amounts of static within the machine. (dry climates or winter) To solve this problem use an additional amount of AC Liquid™ when repairing your next disc. If the problem persists you may on your next couple of repairs use an additional amount of AC Liquid™. Then continue as normal.

Is it normal that my fan doesn't turn off/on?

The fan in your unit is controlled by a thermal switch. The switch turns on after your unit gets above about 100 degrees F. The switch stays on until the unit's temperature drops below 68 degrees F. The fan usually does not turn on immediately; you may need to run 10-15 discs in a row before it will.

Why don't I have power to my unit?

Have you installed the plastic back panel? It is gray with four thumbscrews and is packaged in a separate box for shipment. For additional help please email VenMill's™ Technical Support at Support@venmill.com or call at 866.864.0210 | 508-363-0410 Intl.

My unit seems to have excessive vibration.

When installing new wheels you will have a wheel break in which causes the machine to vibrate. A wheel break in will last about 50 – 100 repairs until they are completely broken in. If vibrations still persist email Technical Support at Support@venmill.com or call at 866.864.0210 | 508-363-0410 Intl.

How long do I need to wait before cleaning the inside of my unit?

A minimum cleaning of unit must be done when the unit sounds 10 tones. A full cleaning should be done at least at every pad change, and is recommended after periods of heavy use.

My Unit turns off after an hour or two of continuous use.

There is a thermal switch inside of the unit which prevents the unit from overheating and damaging itself. This switch turns power off to the entire unit. The unit will power up when the temperature drops sufficiently (10 to 15 minutes). To prevent shut down, make sure that the fan is not blocked. You may want to make sure that the back of the unit is not right against a wall. (A door kit is available for continuous use)

My concern is not listed, what do I do?

For further assistance with questions not included please first refer to our website. If you still are unable to find an answer to your problem then please email VenMill's™ Technical Support at Support@venmill.com or call at 866.864.0210 | 508-363-0410 Intl.

Disconnect unit from supply circuit before opening
Déconnecter du circuit d'alimentation avant d'ouvrir

WARNING AND CAUTIONS

You are cautioned that any changes or modifications not expressly approved in this manual could void your warranty.

Operating room temperature is 72°F(22°C) +/- 12°F(7°C)

To prevent fire or shock hazard, do not expose the unit to rain or moisture.

If you have any questions about this product, you may call VenMill Industries Customer Service at 800.928.0090 USA, or 866.864.0210 N.Ameri.



CAUTION: This symbol is intended to alert the user to the possible presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



EMERGENCY STOP: Pushing either “Stop” or “Open” button on the front panel during the buffing cycle will stop the unit and reset the firmware. A series of three beeps will be heard and the tray could open. You may resume normal operation.

SPECIFICATIONS

Unit operates on 115V 60 Hz AC power 10 amp max

Safety features:

- Disconnectable power cord
- ON/OFF switch
- Safety interlock when interior is exposed
- Process controlled to prevent operation when tray is in opened position
- Two thermal circuit breakers will shut down buff motor if stalled and will shut off power if internal temperature exceeds 140° F (60° C)
- Fan operates when internal case temperature exceeds 100° F (40° C)
- Emergency stop (“Start” or “Open” buttons)

FOR SUPPORT INFORMATION

www.venmill.com

or

508-363-0410

866-864-0210 TOLL FREE

FOR NON-NORTH AMERICAN SERVICE
PLEASE CALL YOUR REGIONAL DISTRIBUTOR

If you are not sure who your regional distributor
is please contact sales@venmill.com

MAILING ADDRESS:

VenMill Industries, Inc.

36 Town Forest Road

Oxford, MA 01540-2839

RE-ORDER INFORMATION FOR (ONLY FOR THE USA)
CONSUMABLES USED WITH THE VMI 3500

VMI Combo Pack (1 wheel & 4 AC Liquids).....PN2599
VMI Buffing Wheel.....PN2499
VMI AC Liquid.....PN2099
VMI Rubber Platter.....PN2012G
VMI Cleaner Disc.....PN2299
3 Inch Disc Adapter.....PN2399