



SIR40316

CERTIFICATE IV IN RETAIL MANAGEMENT

SUITABLE FOR

People who already have extensive retail industry experience that includes roles involving the supervision/management of others who are looking to boost their resume, refresh their skills and knowledge and compete on a level playing field for promotions or new employment.

COURSE DURATION

This course is structured through one to one and/or small group competency based training and assessment. The course duration is initially scheduled for 8 weeks but the actual course duration will depend on individual training requirements.

LOCATION AND START DATE

This course can be delivered onsite at your workplace or at our training venue. You can start at any time with our flexible scheduling designed to meet your preferred available days and times.

FEEES

Contact us for information on available government funding and fee options.

COURSE OVERVIEW (7 CORE 4 ELECTIVES)

SIRRTF002	Monitor retail store financials
SIRXCEG004	Create a customer centric culture
SIRXHRM002	Maintain employee relations
SIRXMGT002	Lead a frontline team
SIRXRSK002	Maintain store security
SIRXSL003	Achieve sales results
SIRXWHS003	Maintain workplace safety
SIRXHRM001	Recruit, select and induct team members
SITXHRM002	Roster staff
SIRINV002	Control stock
SIRXIND005	Develop personal productivity

ENTRY REQUIREMENTS

Entry to this qualification is open to individuals who have achieved a Certificate III in Retail, or have relevant industry employment experience in a job role that has involved the application of skills and knowledge described in the core units of competency from the SIR30216 Certificate III in Retail.

Students must participate in a pre-enrolment course suitability interview with MBC Staff before enrolling. During that interview we will check your eligibility for funding and ensure that this course is suitable for your needs.