



BSB51918

DIPLOMA OF LEADERSHIP AND MANAGEMENT

(EXISTING MANAGERS AND EMERGING LEADERS)

SUITABLE FOR

Now delivering face to face to Queensland residents (with permission to study and work in Australia but not on a student visa requiring them to study with a CRICOS registered college) in the Gold Coast, Brisbane and Sunshine Coast either individually or in small groups.

Suitable for people with at least two years full time or equivalent prior work experience in any industry role and with at least 6 months full time or equivalent experience supervising others or having already shown the qualities of being a leader and who have access to their own organisation to run a team collaboration project.

LOCATION AND START DATE

This course can be delivered onsite at your workplace or at our training venue. You can start at any time with our flexible schedule designed to meet your preferred available days and times.

COURSE DURATION

This course is structured through one-to-one and small group competency based training and assessment. The actual course duration will depend on individual training requirements.

This course is normally delivered over 52 weeks and includes a project to help a small team in an organisation towards achievement of the goals and issues that they currently face.

COURSE OVERVIEW (4 CORE 8 ELECTIVES)

BSBLDR511	Develop and use emotional intelligence
BSBMGT517	Manage operational plan
BSBLDR502	Lead and manage effective workplace relationships
BSBWOR502	Lead and manage team effectiveness
BSBCUS501	Manage quality customer service
BSBINN502	Build and sustain an innovative work environment
BSBLDR513	Communicate with influence
BSBMGT502	Manage people performance
BSBMGT516	Facilitate continuous improvement
BSBPMG522	Undertake project work
BSBWOR501	Manage personal work priorities and professional development
BSBADM502	Manage meetings

ENTRY REQUIREMENTS AND FEES

Students must participate in a pre-enrolment course suitability interview with MBC Staff before enrolling. During that interview we will check your eligibility and suitability to ensure that this course is suitable for your needs.

Contact us for information on available government funding, employer traineeship incentives and fee options.