

Thank you for your interest in purchasing our cushions! We want to help you find the perfect cushions for your hospitality needs! Please consider the following when selecting cushions for use in hospitality applications such as restaurants, hotels, and resorts:

- If the cushions will be used in an area that gets direct sunlight for part or all of the day, we strongly recommend selecting cushions which are UV Resistant / Fade Resistant.
  - Americana Collection, Casual Collection, Southwest & Lodge Collection: Likely to fade from +30 hours direct sunlight
  - o <u>Brisbane Collection</u>: May fade from +300 hours direct sunlight
  - Garden Collection: UV resistance ratings ranging from 500, 1000, to 1200 hours, please see the specific rating of the product on the specifications tab on the product page.
- If the cushions will be used in an area that is exposed to rain or humidity, we strongly recommend selecting cushions which are moisture resistant or weather resistant. (Please note that moisture resistant and weather resistant cushions must be used on a ventilated surface and turned periodically to prevent trapped moisture from fostering mildew.)
  - Americana Collection, Casual Collection, Southwest & Lodge Collection: Not weather/moisture resistant, likely to mildew if left on porch or patio
  - o Brisbane Collection: Moisture Resistant
  - o Garden Collection: Weather Resistant
- Many of our cushions are machine washable. Machine Washable cushions are intended to be washed
  in home washers on gentle cycle in cool water and allowed to air dry +24 hours. If the cushions will be
  used in a food service area, please note the following:
  - Americana Collection, Casual Collection: Machine Washable; Not Stain Resistant
  - Southwest & Lodge Collection: Spot Clean Only; Not Stain Resistant
  - o <u>Brisbane Collection</u>: Hand Wash Only; Stain Resistant
  - o Garden Collection: Machine Washable; Stain Resistant

Our cushions are constructed with lock-stitched seams and triple-stitched ties to withstand years of active use. We select fabrics that are tested for durability and rated "heavy duty", with Wyzenbeek ratings of +15,000 double rubs. Our latex foam fill lasts longer and retains loft better than other fill materials.

Volume purchases can only be returned for reason of manufacturer's defect. Please request a sample cushion and fabric swatches before placing your volume order.