



## Limited Warranty for Water Treatment Control Valves

**This warranty cannot be transferred - it is extended only to the original purchaser or first user of the product. By accepting and keeping this product, you agree to all of the warranty terms and limitations of liability described below.**

### Models Covered

Any Softener or Filter Control Valve Purchased from WaterDealerDirect.com (WDD) falls under this warranty.

FOR AS LONG AS YOU OWN AND LIVE IN YOUR SINGLE FAMILY HOME, this warranty covers your softener or filter control valve, if you are the first user of this equipment and purchased it for single family home use - subject to all of the conditions, limitations and exclusions listed below. Purchasers who buy WDD equipment for other purposes, and other component parts are subject to more limited warranties and you should read all of the terms included in this form to make sure you understand your warranty.

### What is covered by this warranty?

WDD warrants that at the time of manufacture, this water treatment equipment shall be free from defects in material and workmanship as follows:

Softener/Filter Control Valves.....1 year  
Other Accessories & Parts.....1 year

### Additional Terms & Conditions

#### What WDD will do if you have a covered warranty claim

WDD will at its option either make repairs to correct any defect in material or workmanship or supply and ship new or used replacement parts or products. WDD will not accept any claims for labor or other costs.

### Additional Exclusions and Limitations

This warranty is non-transferable and does not cover any failure or problem unless it was caused solely by a defect in material or workmanship. In addition, this warranty shall not apply :

- If the water treatment equipment is not correctly installed, operated, repaired and maintained
- To damage caused as a direct result of the incoming water quality
- To regular wear and tear on parts including but not limited to: pistons, seals, and brine valves, or to other parts damaged as the result of a failure to maintain these parts.
- If the unit has not always been operated within the factory calibrated temperature limits, or at a water pressure not exceeding 125 psi.
- To any failure or malfunction resulting from abuse (including freezing), improper or negligent: handling, shipping (by anyone other than WDD), storage, use, operation, accident: or alteration, lightning, flooding or other environmental conditions

- To any failure or malfunction resulting from failure to keep the unit full of potable water, free to circulate at all times.
- This warranty does not cover labor costs, shipping charges, service charges, delivery expenses, property damage, administrative fees or any costs incurred by the purchaser in removing or reinstalling the water treatment equipment.
- The warranty does not cover any claims submitted to WDD more than 30 days after expiration of the applicable warranty, and does not apply unless prompt notice of any claim is given directly to WDD.

THESE WARRANTIES ARE GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. NO REPRESENTATIVE OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY WARRANTY OTHER THAN THOSE EXPRESSLY CONTAINED IN THIS WARRANTY AGREEMENT.

### Additional Warranty Limitations

ANY IMPLIED WARRANTIES THE PURCHASER MAY HAVE, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE TIME PERIODS SPECIFIED ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

### Limitations of Remedies

*The remedies contained in this warranty are the purchaser's exclusive remedies. In no circumstances will WDD or the seller of the product be liable for more than, and purchaser-user's remedies shall not exceed, the price paid for the product. In no case shall WDD or seller be liable for any special, incidental, contingent or consequential damages. Special, incidental, contingent and consequential damages for which WDD is not liable include, but are not limited to, inconvenience, loss or damage to property, consequential mold damage, loss of profits, loss of savings or revenue, loss of use of the products or any associated equipment, facilities, buildings or services, downtime, and the claims of third parties including customers. Some states do not allow the exclusion or the limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.*

### What to do if you have a problem covered by this warranty

Any warranty coverage must be authorized by WDD. Contact WDD with your claim and you will either be given an RGA to return the item for evaluation, or a replacement part or unit may be sent at WDD's discretion.

If your product is new, has not been installed, and you wish to return it within 30 days of the original purchase, contact WDD for an RGA to return the product for a refund of the purchase price, less shipping charges. 10/15