

Order Number:
 Order Date:
 Name & Address:

 Contact Email:
 Contact Number:



Please read our terms and conditions for our full returns policy. Send queries direct to info@bellasorella.co.uk

Please ensure you return your unused goods, as sold. This includes original packaging, tags and labels, within 14 days of order date. We will process your return and determine if you are eligible to receive a full refund as soon as possible and in any case within 30 days on which you gave us notice of cancellation. If we determine a full refund, we will refund the price of the Product in full and any applicable delivery charges. However, you will be responsible for the cost of returning the item to us. If we believe you are not eligible for a full refund we will contact you using the contact details provided. (Perishable items, personalised items and earrings are not eligible for refund.)

Please complete the table below for returns:

Item Number	Order Qty	Return Qty	Return Code

Return Reason Codes:

- 1: Unwanted
- 2: Wrong Size
- 3: Faulty

Return Address:

Online Bella Sorella

Leyland House

654 High Road

Woodford Green

Essex

IG8 0QJ

Additional Information:

We do not offer an exchange service via post. If you would like an alternative item/colour/size, please return the unwanted item(s) and place a new order for the item(s) you would like. We will refund you for the returned item(s) as per our returns policy.

How to return:

- Keep a copy of the despatch note for your records and enclose the completed Returns Form with the goods.
- If there is any additional information you would like to add regarding the order, use the box provided.
- Please label your parcel with the return address (see left).
- Take the parcel to your local Post Office and make sure you're provided with proof of postage.
- Retain the proof of postage until you receive a full refund.