

Any unworn product may be returned within 10 days of receipt for a complete refund, minus shipping. Please send back this completed return form with the merchandise you're returning. All returns will be refunded to the form of payment used for the original purchase.

Please make sure that your élé INSIDERS™ are unworn and in their original packaging. Keep the original shipping carton and return in that box. This will insure that the cylinder(s) packaging is not damaged in route back.

Once the fulfillment center has received and inspected your return, your refund will be issued within 7 days. You will receive an email confirmation that your return is complete. Please note, depending on your financial institution it may take an additional 2-10 days for the credit to post to your account.

How to return your items

1. Fill out this Return Form completely and legibly.
2. Pack all shoes to be returned, as well as any necessary receipts in a secure box, ideally, the one we sent you the shoes in. We are not responsible for any damage or loss of product in transit back to us.
3. To ensure that the package arrives back to us safely and timely, please ship via pre-paid method such as USPS or FedEx. We CANNOT accept C.O.D. deliveries or any packages without a return shipping address. For your protection, we suggest using a trackable and insured method, although it is not required.

Send all shipments to:

élé INSIDERS attn: RETURNS
Barrett Distribution Center
31 Plymouth Street
Mansfield, MA 02048

Check One: Return for Refund Return for Exchange

Order Number:	Purchase Order Number:	
Name:		
Address Line 1:		
Address Line 2:	City:	
State:	Zip Code:	Country:
Phone:	Email:	

Shoes Returning: Return Reason (A) Wrong Size (B) Wrong Color (C) Wrong Style (D) Defective, Broken (E) Other

	Style Name	Color / Description	Size	Quantity	Reason*
1					
2					
3					
4					

*The REASON field must be completed to ensure return is processed in a timely manner.

Shoes Requesting for Exchange (If Applicable)

	Style Name	Color / Description	Size	Quantity
1				
2				
3				
4				

Additional Comments or Suggestions: _____
