WARRANTY

Jackery Inc. warrants to the original consumer purchaser that the Jackery product will be free from defects in workmanship and material under normal consumer use during the applicable warranty period identified in the 'Warranty Period' section below, subject to the exclusions set forth below. This warranty statement sets forth Jackery's total and exclusive warranty obligation. We will not assume, nor authorize any person to assume for us, any other liability in connection with the sale of our products.

The warranty period is 24 months. In each case, the warranty period is measured starting on the date of purchase by the original consumer purchaser. The sales receipt from the first consumer purchase, or other reasonable documentary proof, is required in order to establish the start date of the warranty period.

Remedy

Jackery will repair or replace (at Jackery's option) any Jackery product that fails to operate during the applicable warranty period due to defect in workmanship or material. If a valid claim is made during the applicable period, Jackery, at its option, will either (1) replace the product, or (2) exchange the product with a product that is of equal value. A replacement product assumes the remaining warranty of the original product or ninety (90) days from the date of replacement, whichever is greater. Customer is responsible for the return shipping costs.

Limited to Original Consumer Buyer

The warranty on Jackery's product is limited to the original consumer purchaser and to any subsequent owner.

Jackery's warranty does not apply to (i) any product that is misused, abused, modified, damaged by accident, or used for anything other than normal consumer use as authorized in Jackery's current product literature, or (ii) any product purchased through an online auction house. Jackery's warranty does not apply to the battery cell unless the battery cell is fully charged by you within seven days after you purchase the product and at least every 3 months thereafter.

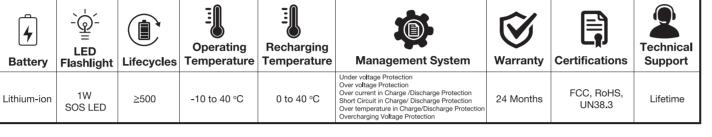
How to Receive Service

To obtain warranty service, contact our customer service team at hello@jackery.com

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The information contained herein is subject to change without notice. The only warranties for Jackery products and services are set forth in the warranty statements accompanying such products and services. Jackery shall not be liable for technical or editorial errors or omissions contained herein. First Edition: May 2018. Document Part Number: J240-UM-001. This user guide describes features that are common to most models.

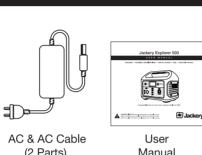
SPECIFICATIONS Car Port DC Output **USB Ports** Capacity 12V == 10A | 2 x 12V == 7A | 110V~4.54A, 60Hz, 30.08 x 19.29 x 24.2cm | 25.2V = 3.5A, 518.4Wh 1000W surge peak (USB Ports: Total 30W Max) (24Ah/21.6V)











What type of battery is in an Explorer 500?

Explorer 500 contains a battery pack which consists of an array of cylindrical 18650 lithium-ion battery cells with high energy density.

FAQs

How do I know if my Explorer 500 is charged?

To check the charge level of the Explorer 500, refer to the LCD Battery Display.

Can I charge the Explorer 500 while supplying power at the same time?

The Explorer 500 could power other devices while recharging itself.

How do I know if my device will work with the Explorer 500?

You will need to check the amount of power your device requires. This may require some research on your end. An online search or examining the user guide for your device should suffice. To be compatible with the Explorer 500 you should use devices that require less than 500W.

CONTACT US













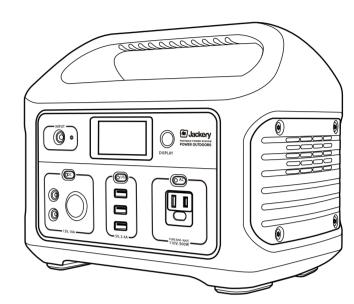




Jackery Explorer 500

USER MANUAL

FEATURES • TECHNICAL SPECIFICATIONS • HOW TO CHARGE • FAQs • WHAT'S IN THE BOX



Congratulations on your new Jackery Explorer 500!





POWER 🖰

LCD Screen Button Press the power button to check the remaining battery. DC12V Button / USB Button

Turn off each output by pressing its power button as it does not turn off automatically or it will drain the battery out.

Power Level Percentage

Check the battery level by pressing the display button before use. If battery is at a low level, charge first.

LCD screen flickers 10 times when battery capacity drains to 20% and 10%.

Power of Input & Output (W)

If the Jackery Explorer's total output exceeds 500W, it will automatically shut off.

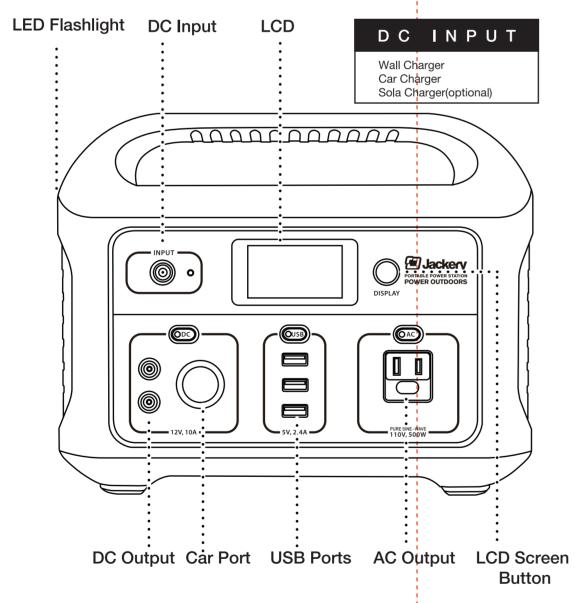
Please ensure the power consumption is less than 500W, then press the power button.

Low & High Temperature Alarm

The Explorer 500 can power your devices at temperatures ranging from 0 - 40°C (32 - 104°F). If your working temperature is outside this range, the Explorer 500 may stop working.

LED FLASHLIGHT

Press button for LED flashlight, hold on button for 2-3 seconds for SOS function, press button one more time to turn off.



CHARGING 🕏 Here are some common devices and their power requirements for each charging port. DC Output Car Fridge (40 W) Around 39 Hours Drone LED Light (5 W) Around 90 Hours Around 9 Recharges AC Output 12" Mac book Around 7 Recharges 32" TV (60 W) Around 7 Hours Around 8 Recharges **USB Outputs** iPhone 8 (12 W) Around 50 Recharges GoPro Around 92 Recharges iPhone 8 (12 W) Explorer 500 will be turned off automatically in 6 hours when being drawed under 10W power for power saving

RECHARGING

Before use or storage, plug your Explorer 500 into the wall until it is fully charged. If the display shows less than 20% capacity, plug it into a power source, like an AC outlet or a solar panel, as soon as possible. There are many ways to recharge your Jackery Explorer:











• DO NOT move the unit if it is recharging or

Observe these instructions to ensure safe usage. Explanation of symbols:

Noncompliance may very likely lead

 DO NOT disassemble, repair or modify the unit or the battery.

expose it to heat. Keep out of direct sunlight. • DO NOT charge, use or store the unit in a bathroom or in an area exposed to rain or

 Only use the output socket to power external devices. Never connect the output to mains power under any circumstances.

• DO NOT touch the unit or the plug-in points if your hands are wet. • DO NOT connect any metallic objects to the Should fluid from inside of the unit come in

AC input or output. • DO NOT rub your eyes if fluid from inside the unit should get in your eyes. • DO NOT dispose the unit together with

household waste. DO NOT use any inappropriate power cords. DO NOT operate the unit above the specified

input voltage. DO NOT use the unit if it is not functioning

*** Property damage: includes buildings, belongings and pets, etc.

injury** or death Use and store the unit only in a clean and dry

SAFETY INSTRUCTIONS

and wet environment. • Check the unit prior to every use. Do not use the unit if it is damaged, broken. • Do not use the unit if the power cord is

damaged or broken. Keep the unit away from children. Do NOT let children use the power supply unit.

environment. Do not use and store in dusty

 Keep this product away from pets. • Do NOT use or store the unit in an area or environment with high temperature.

contact with your skin or clothing, wash the affected areas with tap water. • In a storm, unplug the power cord from the

Serious injuries include blindness, burns, electric shock, fractures, poisoning, etc., which can lead to complications, hospitalization or permanent treatment.

** Injuries include burns, electric shock, etc., which do not lead to hospitalization or permanent treatment.

• DO NOT charge the unit via power supply systems that operate outside of 100-240V. • DO NOT place the unit on its side or upside down while in use or storage. · DO NOT use accessories for other usage.

Noncompliance may lead to injuries and/or property damage***

If rust, peculiar odors, overheating or other

abnormal circumstances are observed, stop using the unit immediately and contact the dealer or our customer service center. • The unit complies with all legal requirements for transport of dangerous goods.

 Make sure that the unit is properly secured when transporting it in a motor vehicle. · Only charge, use and store the unit within

an ambient temperature of 0 to 40 °C (32 Switch the unit off immediately if it has accidentally fallen, was dropped or was

 Carefully read the instructions for the electric devices that you intend to connect to your power supply unit.

 Make sure that the device you are connecting is switched off before you

exposed to vibrations.

ATTENTION Not permitted on aircrafts

Avoid extreme temperature

It's not waterproof, do not expose to

Please dispose of batteries and electronic

goods in accordance with local regulations

Avoid dropping

Do not disassemble

To preserve the battery lifespan, please use and recharge at least once every 3 months

The warranty covers all terms and conditions of the warranty

your own.

other abnormal conditions.

Contents that are not specified in the warranty terms and conditions are beyond our responsibility.

DISCLAIMER

Our company cannot be held liable for damages caused

by fire, earthquake, use by a third party, other accidents,

intentional misconduct on the part of the customer, abuse or

Do not repair any damage to the AC plug or power supply on

Our company assumes no liability for damages caused by incorrect use or non-compliance with this instruction manual.

Intended use: The Jackery Explorer 500 portable power unit is intended as a power supply for electronic devices with a maximum power consumption of 500W. Our product is not suitable to be used with equipment that relates to one's own personal safety and relies heavily on electricity, such as medical devices, equipment for nuclear facilities, the manufacture of air and spacecraft, etc. We therefore assume no liability for accidents involving personal safety, fires, or machine failures, caused by using our product with the aforementioned devices.



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(2) this device must accept any interference received, including interference that may cause undesired operation.

(1) This device may not cause harmful interference, and