

HAVEN

Haven Hub Setup

Requirements:

- 📶 Internet service
- 🔌 Internet router with available Ethernet port
- 👤 Active Haven owner account for the lock

1

Connect the antenna to the back of the Haven Hub and tighten by turning clockwise. Turn the antenna into a straight up position.



2

Plug the ethernet cord into your internet router and connect the other end to the back of the Haven Hub.



3

Connect the power cable to the Haven Hub and plug the power adapter into a working outlet.



4

Compare the lights on the Haven Hub to the LED Logo Indicator chart on page 2 to ensure they are functioning properly.



5

Complete your Haven Hub set-up by following the "Pair a Device" instructions in the Haven app.

Check these before beginning the pairing process for Haven Hub:

- Haven Smart Lock is installed and paired successfully to your phone as the owner.
- Latest version of the Haven app is downloaded and installed on your phone.
- Haven Hub is connected to the router and a live Internet connection.

6

After configuration, control the Haven Hub with the Haven app or at myhavenlock.com.

Testing your remote connection:

- Open the Haven app, then select your lock from the home screen.
- Press the green globe (remote connection) button, then press the lock/unlock button.



LED Logo Indicator

Color	Meaning
White (solid)	Starting up
White (fade in and out)	Ready to pair
Blue	Normal operation
Amber (blinking)	Factory reset
Red	Not connected to internet
Magenta	Searching for Haven Lock
Amber (fade in, fade out)	Firmware download in progress
Amber (rapid blinking)	Updating firmware

Reset the Haven Hub

Reset your Haven Hub by gently inserting a paper clip into the pinhole in on the back of the unit. This will change the LED status from blue and back to white. The LED will briefly flash amber which means the Haven Hub is resetting and rebooting.



Regulatory Compliance

This product complies with standards established by the following regulatory bodies:

- Federal Communications Commission (FCC)
- Industry Canada

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference

to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IMPORTANT! Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Industry Canada

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

