

returns & exchanges

order number:		order name:	
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product	refund or exchange	reason	reason code	office use only
			1. faulty/damaged 2. wrong item received 3. no longer needed 4. other (please specify)	

Please make us aware of any damages or other here:

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We really hope that you love all of the products you receive from Fox & Moon but should you need to, you can return/exchange any unused and undamaged items within 14 days of your order date. On receipt of your returned item, a refund/exchange will be processed right away. Please note that any product you return must be in the same condition that you received it and unused. To return an item, please print and complete this return form, include it with your item and post to the address provided. Please note that you are responsible for the return postage unless the product being returned is damaged. You will be notified by email of your refund being processed. Should you have any further questions, please contact us at tory@foxmoon.co.uk and we will be happy to assist. Please note we can do not accept returns on 'ready to ship boxes'

Returns Address: Fox & Moon Ltd Unit 12 Albion Park Leeds LS12 2EJ