

Loyal Canine Co.

Returns Form

Returning Merchandise

Date

Please fill out this form and include it in the package you want to return.

Order Number:	
Name:	
Contact Email:	
Contact Phone:	

Quantity	Item #	Description	Reason Code #	Exchange or Return

Return Reason Codes

Record appropriate number in the Reason Code # column above.

- | | |
|--------------------------------|------------------------------------|
| 1. Wrong quantity received | 8. Product different from catalog. |
| 2. Wrong merchandise received. | 9. Related item not sent. |
| 3. Purchased elsewhere. | 10. Customer not satisfied. |
| 4. Damaged in shipping. | 11. Incorrect item ordered. |
| 5. Duplicate order. | 12. Incorrect quantity ordered. |
| 6. Product defective. | 13. Other _____ |
| 7. Arrived late. | |

Please Exchange For:

Quantity	Item #	Description	Unit Price	Total Price

Returns/Exchanges Info:

We do accept the return of items unused, in the original condition and packaging within 30 days of your purchase.

The item(s) MUST be in the exact condition as received.

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, whether you are entitled to a refund or replacement as a result of the defect.

Refunds do not include any shipping and handling charges shown on the packaging slip or invoice.

Shipping charges for all returns must be prepaid and insured by you.

You are responsible for any loss or damage to the goods during shipment.

International Returns: Please mark 'Returned Items' on both your parcel and on all paperwork enclosed to try to prevent it from incurring import charges and taxes.

Please return goods to:

Loyal Canine Co.
73 Arkell street
Hamilton, ON. L8S 1N6
Canada