

Quvo

Mobile App User Manual

Parent's Device: iOS | Kid's Device: Android

App User Manual V2.0

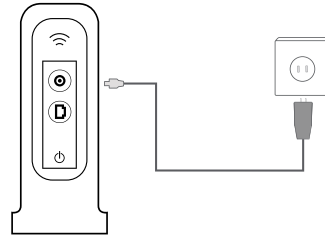
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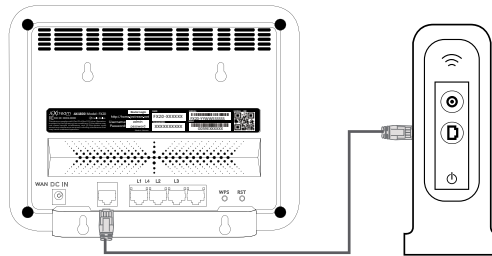
Initial Setup

A. Device Setup

1. Unplug or power off your home modem.

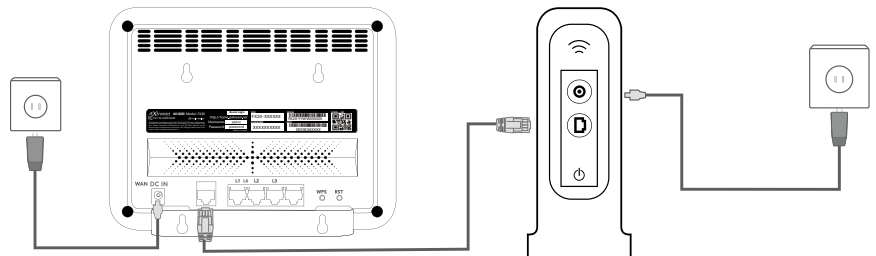


2. Connect the Quvo router to your modem via Ethernet cable.

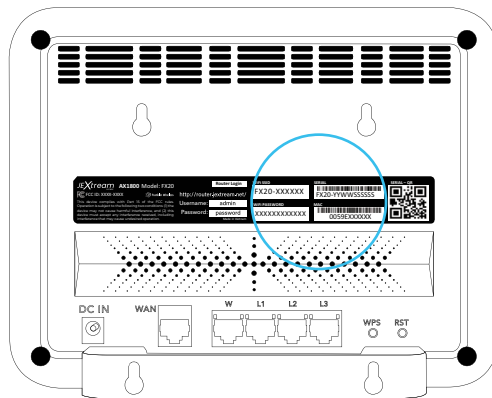


3. Connect the power to the modem and the Quvo router.

**The Power LED light will display a solid amber color when the router is powered on.*



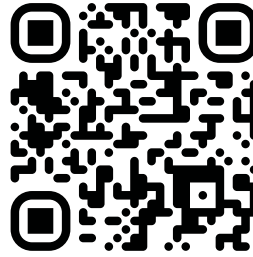
4. Optional: Connect a computer via an Ethernet cable.
5. Connect to Wi-Fi using the SSID and password printed on the back of the router. You can also scan the QR code included in the package to connect easily.
6. Optional: visit <http://192.168.10.1> to access the router web interface for detailed router configuration.



In login window, enter "password" as the password.

B. App Installation & Device Registration

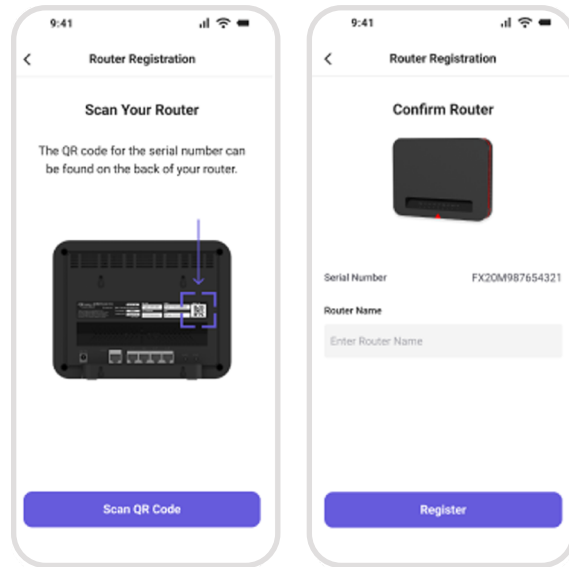
1. Scan the QR code or search for **Quvo** in the App Store.
2. Install the **Quvo** app on your device.
3. Open the app and sign up using your email.

Three mobile app screens are shown side-by-side. The first screen, titled "Sign Up", has the Quvo logo at the top, followed by input fields for "Email" and "Password" (with a "Show" toggle and a "Forgot Password?" link). Below are checkboxes for "I agree to Quvo's Privacy Policy" and "I agree to Quvo's Terms of Use", and a blue "Sign In" button with a "Don't have an account? Sign Up" link. The second screen, titled "Sign Up", has input fields for "First Name", "Last Name", "Country" (a dropdown menu), "Email", and "Password" (with a "Show" toggle and a password requirement note: "Your password must be at least 8 characters long and include a symbol, a number, an uppercase letter, and a lowercase letter."). It features a blue "Continue" button. The third screen, titled "Email Verification", says "Verify Your Email" and "We just sent a verification code to email@email.com.", showing five empty boxes for the code and a "Resend Code" link, with a blue "Continue" button at the bottom.

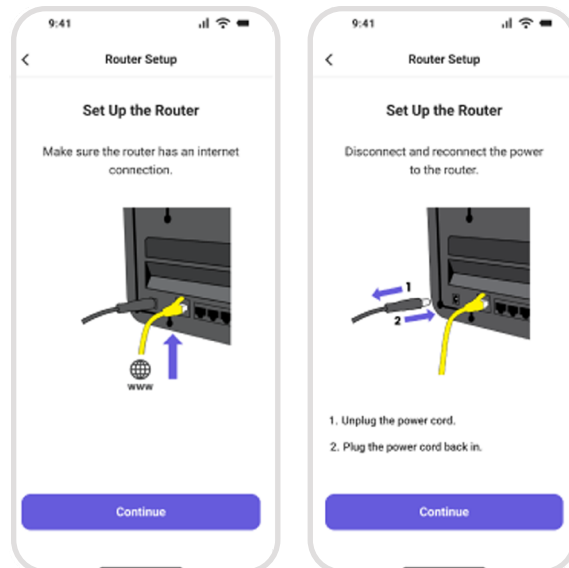
4. When prompted, select **Home Router** as the router type.

A mobile app screen titled "Router Type" with a close button (X) in the top left. It says "Select Router Type" and "Please select the router type you wish to register." Below are two options: "Home Router" (with an image of a router and example models "e.g.) FX20" and a blue checkmark) and "Mobile Hotspot" (with an image of a hotspot device and example models "e.g.) R02100, R03100..."). A blue "Continue" button is at the bottom.

5. Scan the QR code on the back of your router to register it.



6. Once the router is successfully registered, make sure the internet cable is properly connected.
7. Then, unplug the power cable and plug it back in to complete the setup process.



How to Use the App

A. Home Overview

Account & App Settings (☰) - Manage account details and customize app preferences.

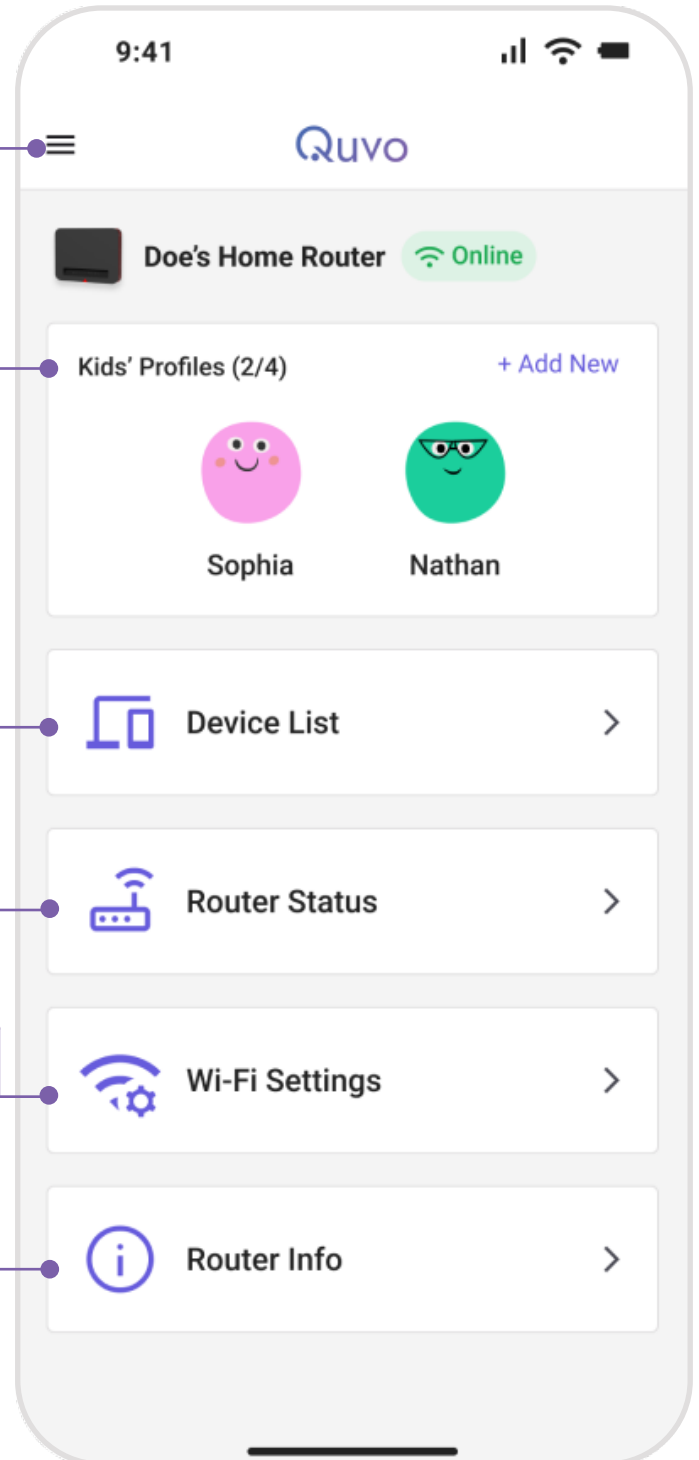
Kids' Profiles - Set up profiles to control and protect each kid's device and activity.

Device List - View devices that are connected to your home network.

Router Status - Monitor your network's CPU and memory usage, as well as WAN/LAN connection status.

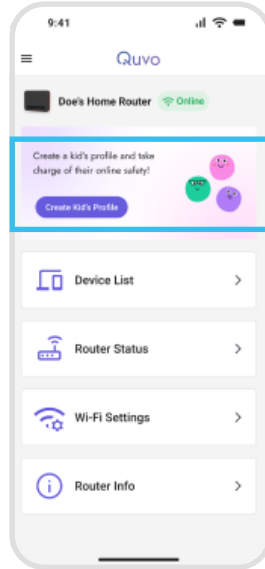
Wi-Fi Settings - View or edit your Wi-Fi's name and password.

Router Info - View detailed router information, change the router name, or restart it if needed.



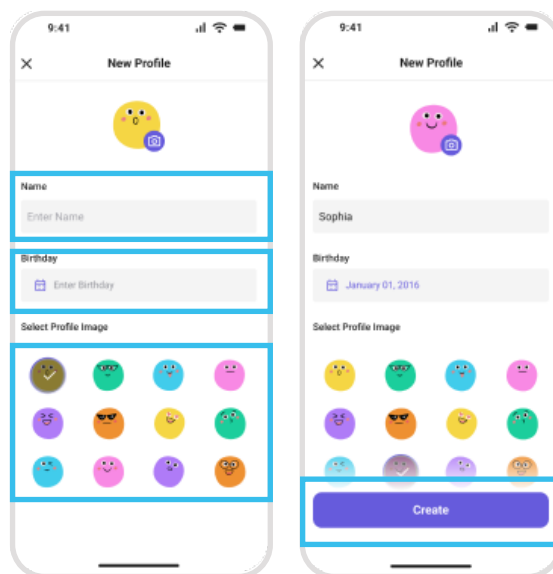
B. Create a Kid's Profile

1. From Home, tap **Create Kid's Profile** in the Kids' Profiles section.



2. Enter the kid's name and birthday, and set a profile image.

Tap **Create** to complete.

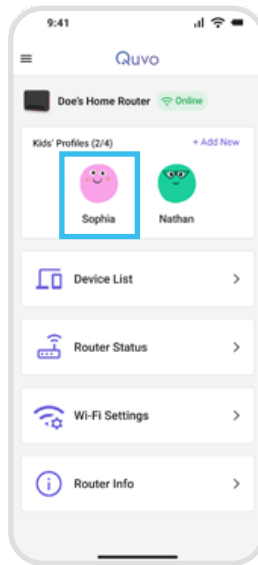


C. In-Home Devices

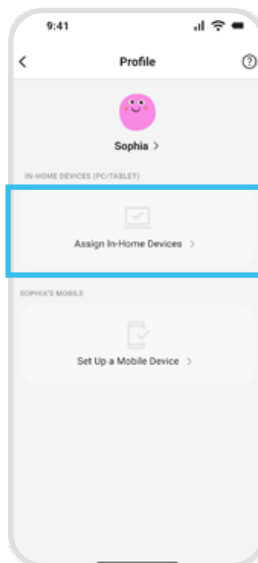
Manage devices your kid primarily uses at home over Wi-Fi, such as laptops and tablets. Assign these devices to their profile to **monitor and control them through the Quvo Wi-Fi connection**.

Assign In-Home Devices to a Profile

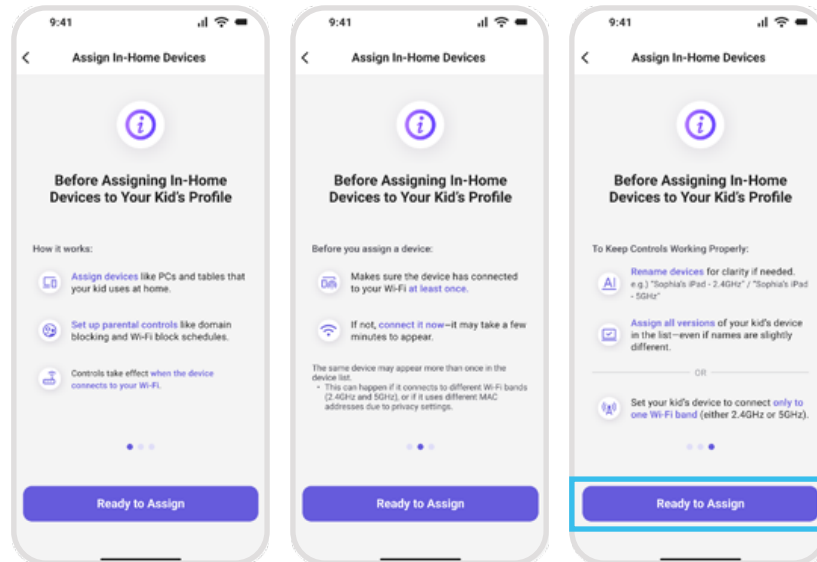
1. From Home, select a profile under **Kids' Profiles**.



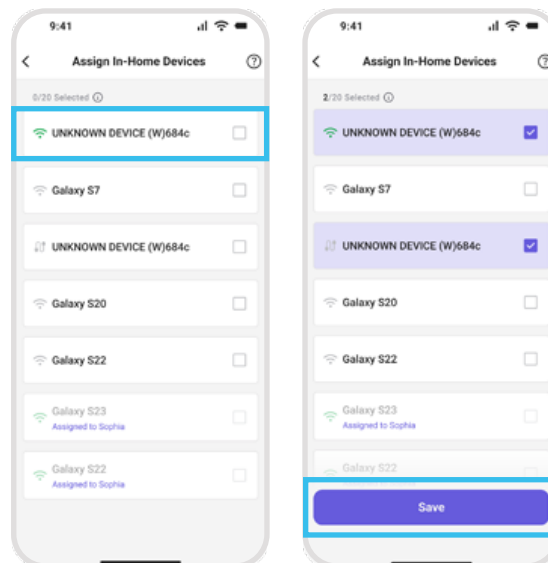
2. Tap **Assign In-Home Devices**.



3. Before you begin, review the feature overview and tips to help you get started.



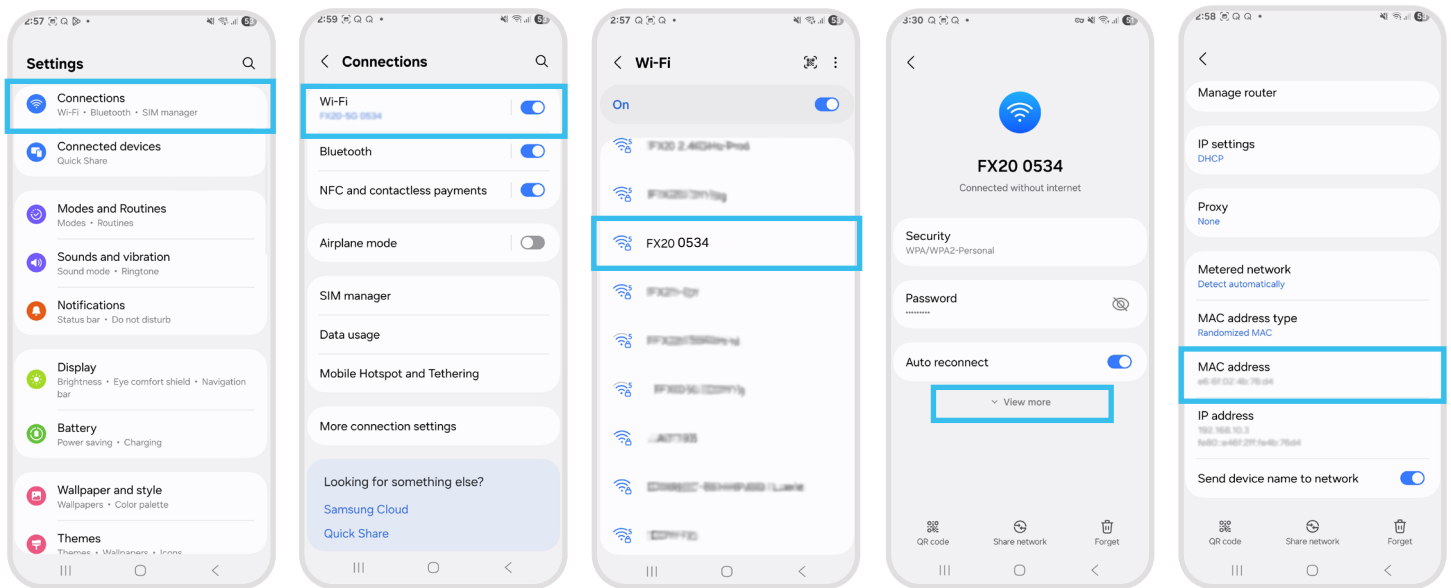
4. Choose the devices you want to assign to this profile, then tap **Save**.



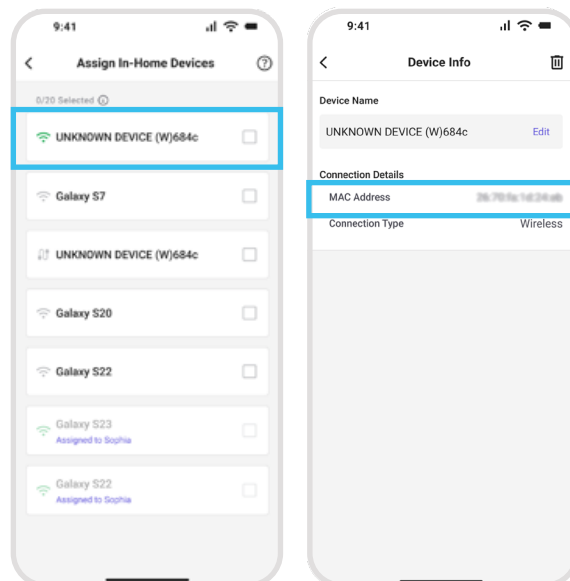
5. **Wait, can't find the devices you're looking for?**

Some devices use privacy settings that hide their real names, so they may show up with generic or random names.

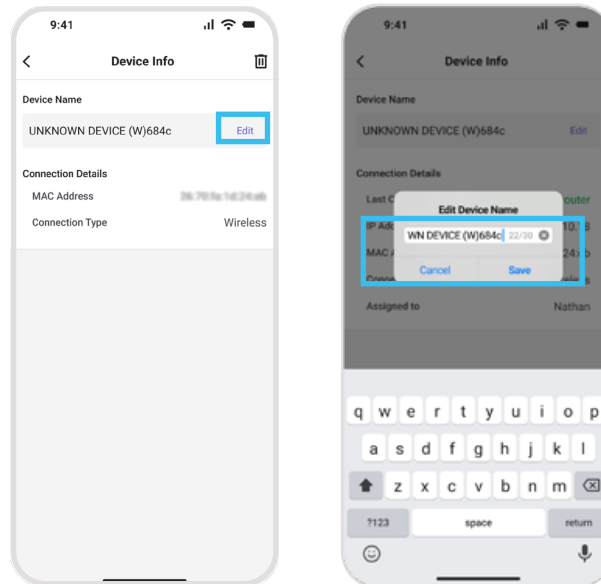
6. To identify a device:
- Go to **Settings > Wi-Fi** on your **kid's device**.
 - Tap the **i icon** next to the connected Quvo network.
 - Find and note the **Wi-Fi Address** (MAC address).



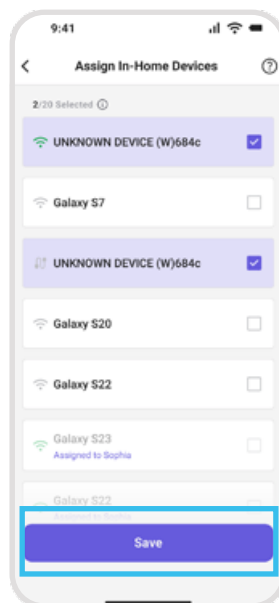
7. Next, tap each device to view its MAC address, and **find the one that matches the address you noted**.



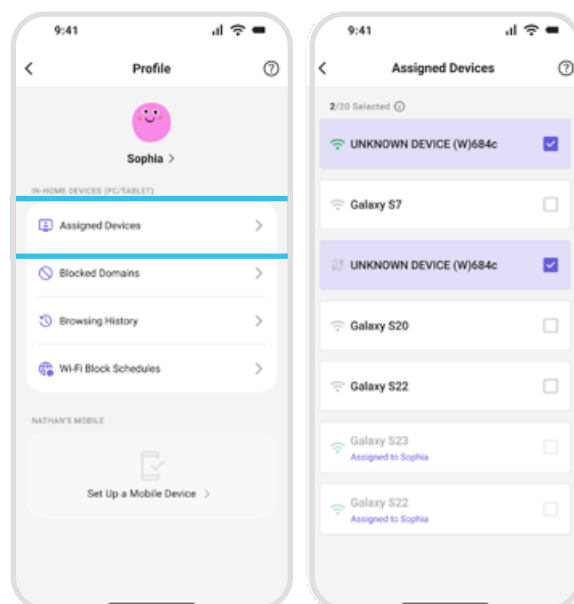
8. Rename the device if needed to make it easier to recognize.



9. Then, **select the devices** you want to assign to this profile again and tap **Save**.

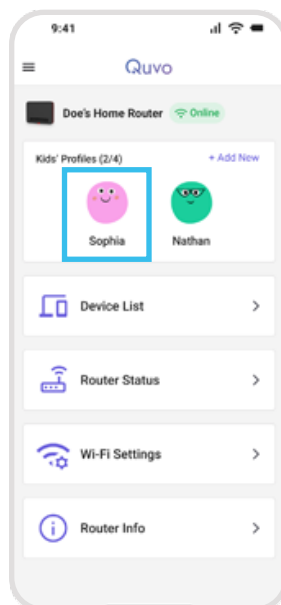


10. To manage assigned devices later, revisit kid's **Assigned Devices** menu.

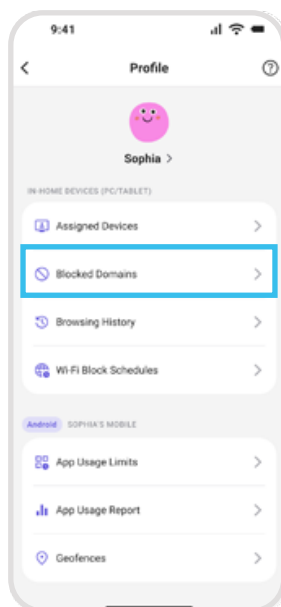



Blocked Domains

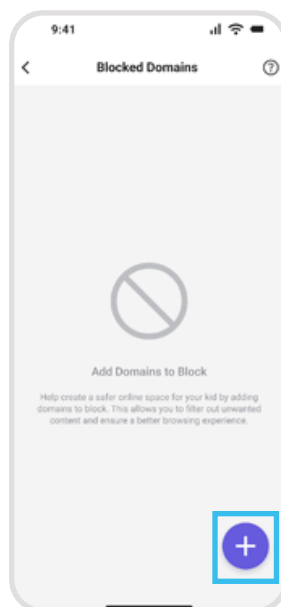
1. From Home, select a profile under **Kids' Profiles**.



2. Tap **Blocked Domains**.

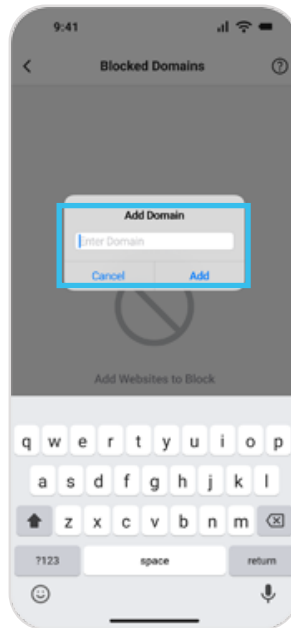


3. Tap the  button on the bottom right to add a domain.

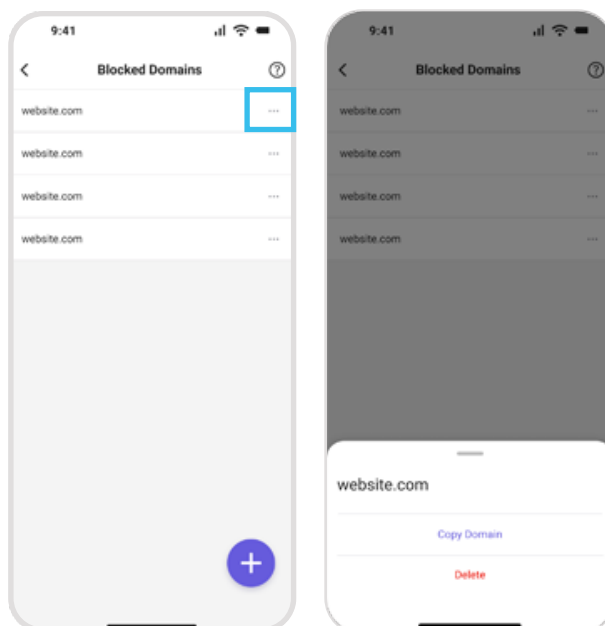


4. Enter the domain (e.g., example.com).

Note: Subdomains or paths (anything after a slash) are not supported. Only enter the main domain.

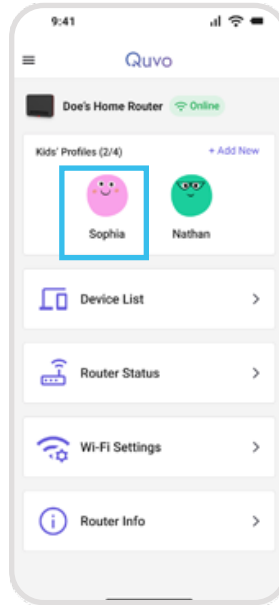


5. To copy or delete a domain, tap (\dots) icon next to each domain.

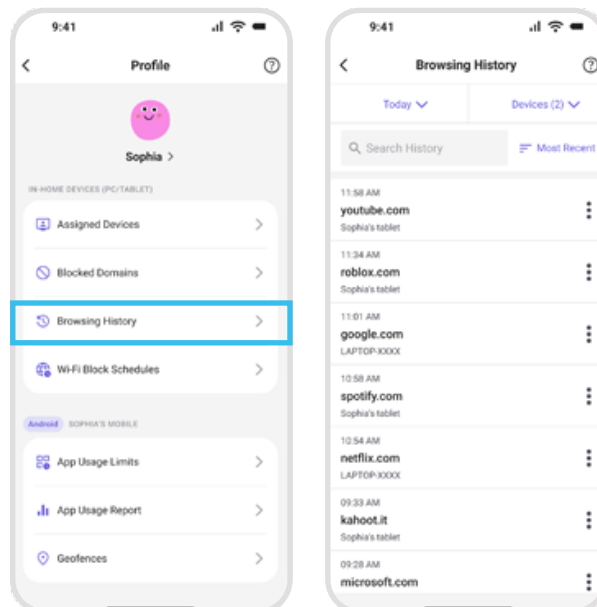


Browsing History

1. From Home, select a profile under **Kids' Profiles**.

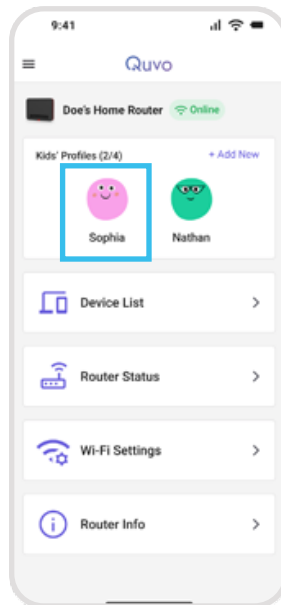


2. Tap **Browsing History** to view their browsing activity.

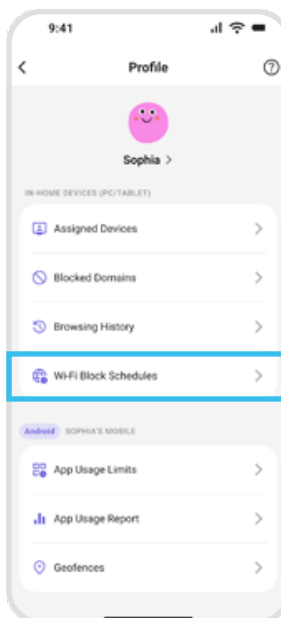



Wi-Fi Block Schedules

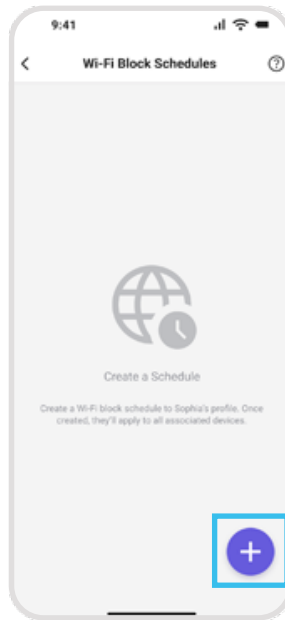
1. From Home, select a profile under **Kids' Profiles**.



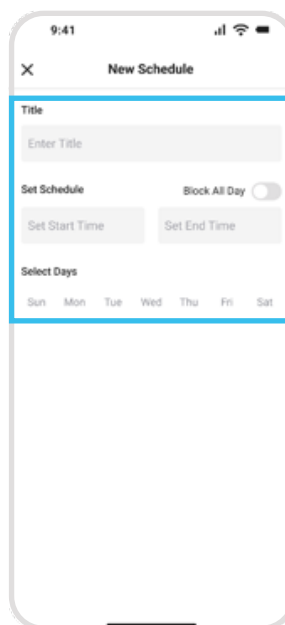
2. Tap **Wi-Fi Block Schedules**.



3. Tap the  button on the bottom right to add a schedule.



4. Enter a title, set the start and end times, and choose the days to repeat.



New Schedule

Title

Enter Title

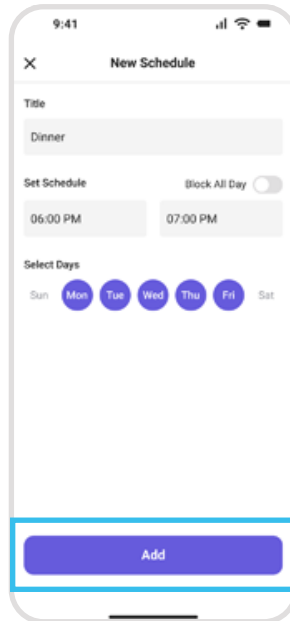
Set Schedule **Block All Day** ☐

Set Start Time Set End Time

Select Days

Sun Mon Tue Wed Thu Fri Sat

5. Tap **Add** to save the schedule.

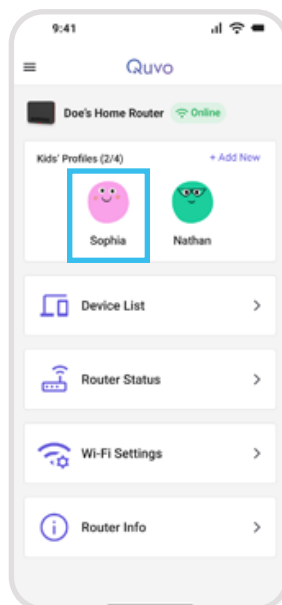


D. Kid's Mobile Device

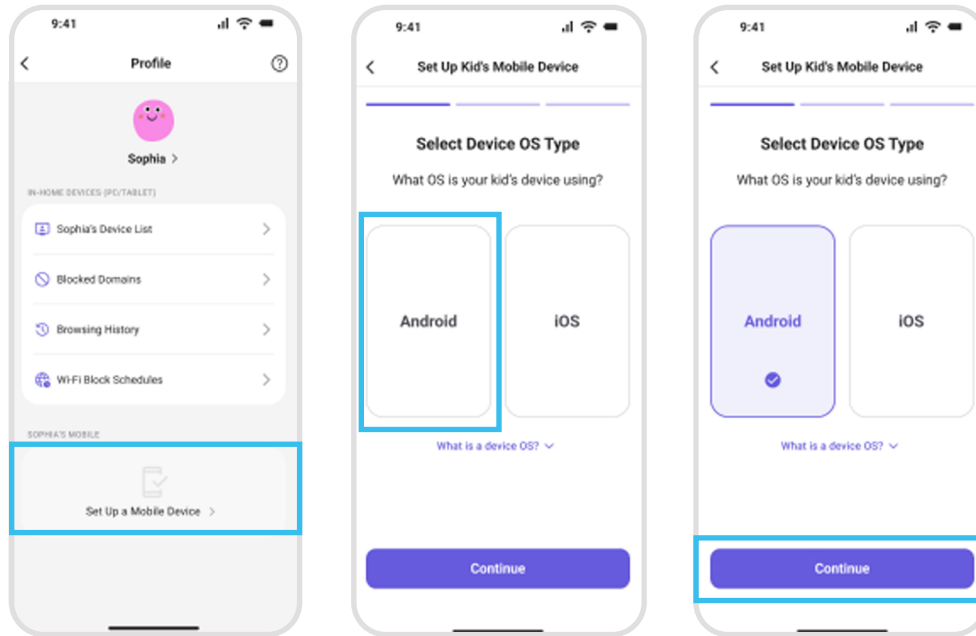
Monitor your kid's location and manage their app usage **through the Quvo i companion app**. Pair their device to get started with mobile monitoring and controls.

Pair Kid's Mobile Device

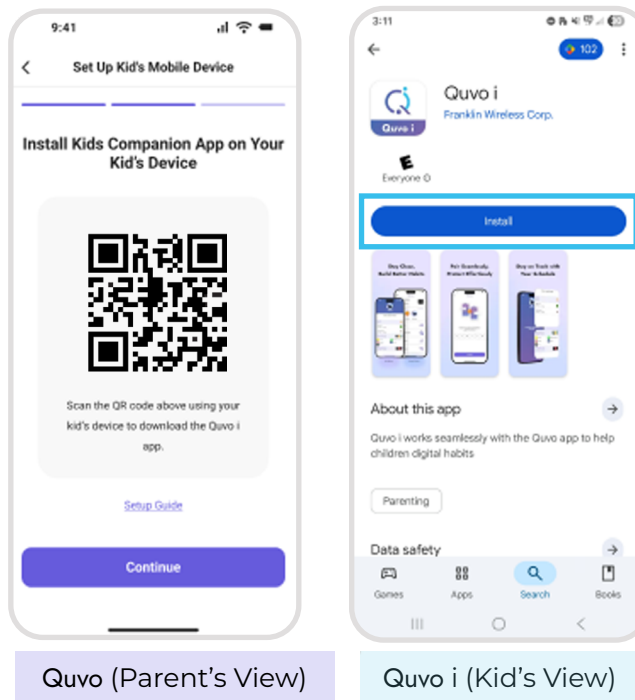
1. From Home, select a profile under **Kids' Profiles**.



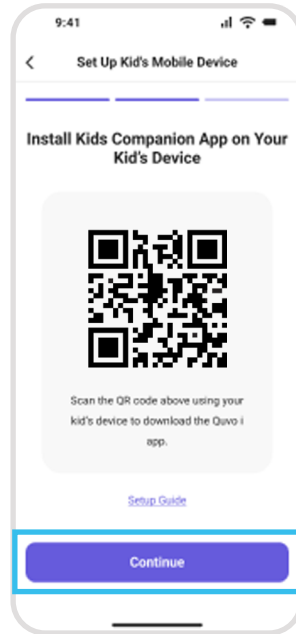
2. Tap **Set Up a Mobile Device**, then choose **Android** as your kid's device type.



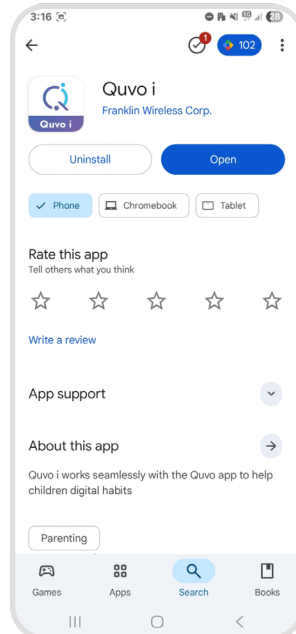
3. On your kid's device, scan the QR code or search for **Quvo i** in the Play Store to install the app.



4. Once installed, tap **Continue** on your device.

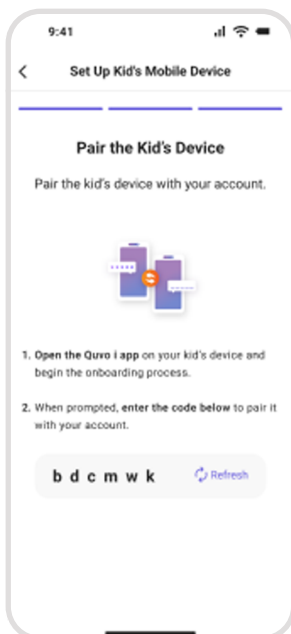


Quovo (Parent's View)

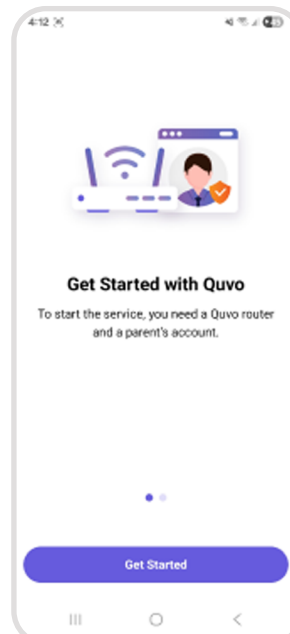
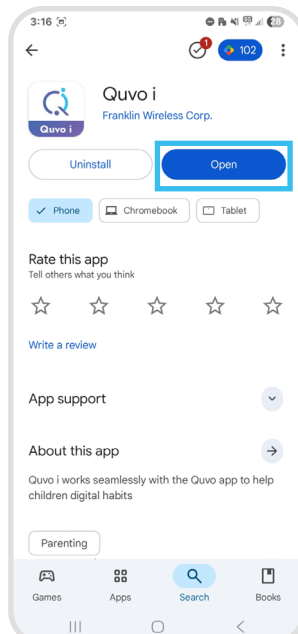


Quovo i (Kid's View)

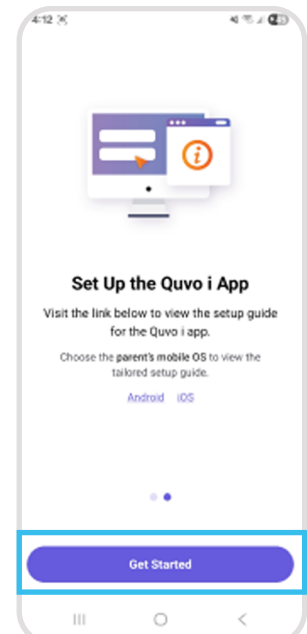
5. On your kid's device, open the **Quovo i** app and follow the onboarding steps.



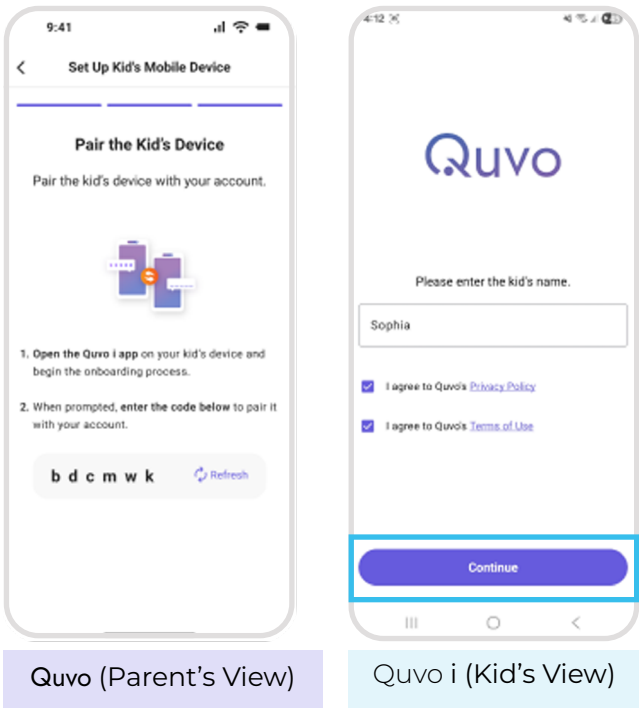
Quovo (Parent's View)



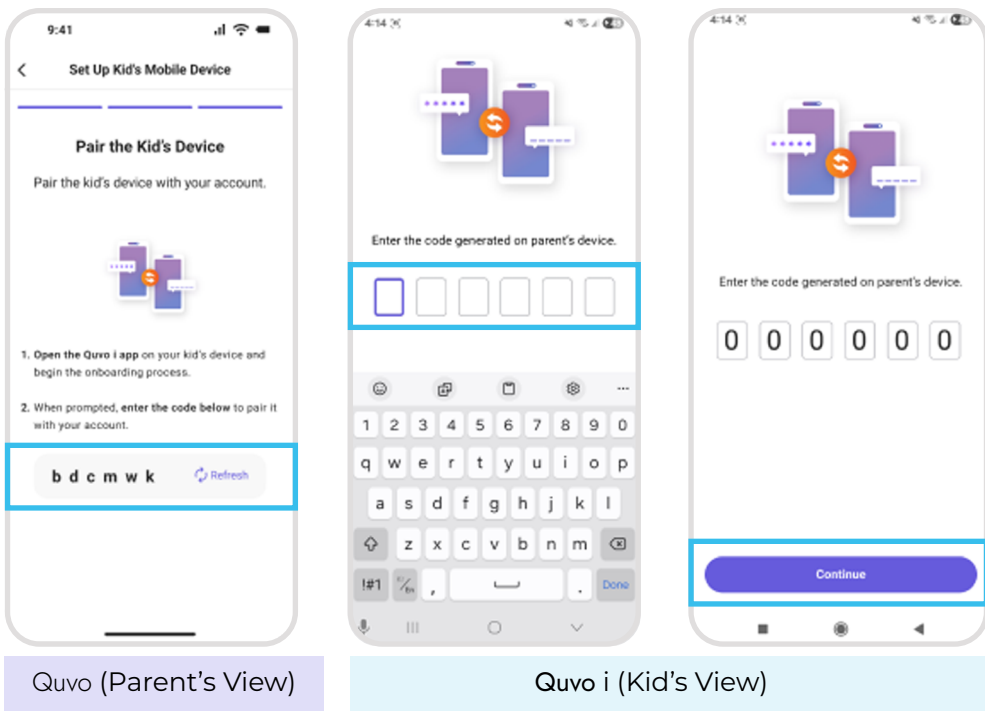
Quovo i (Kid's View)



6. Enter the kid's name and tap **Continue**.

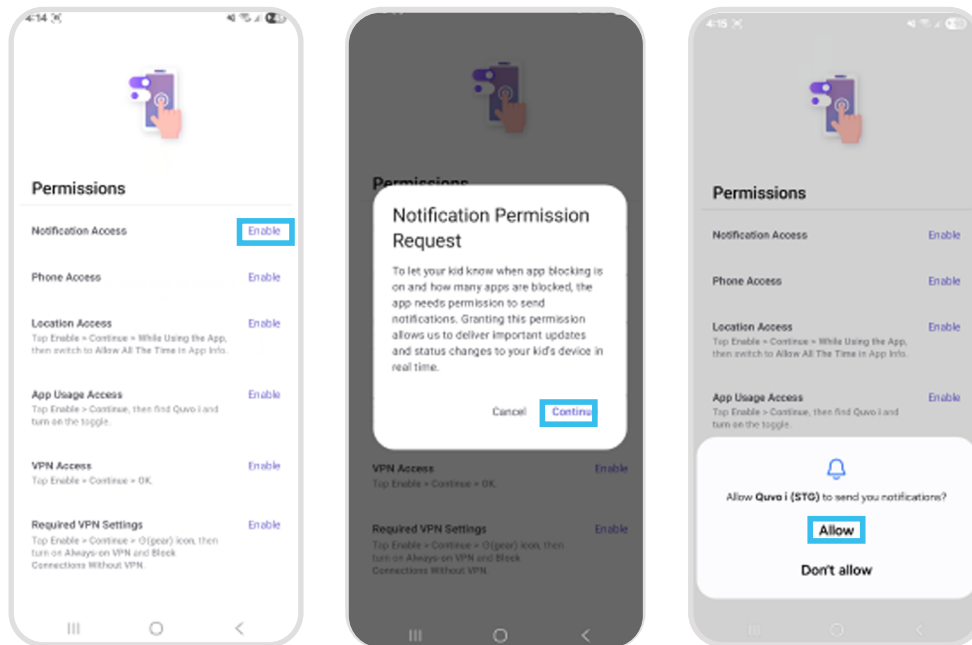


7. Enter the pairing code shown on the parent's device. Tap **Continue**.

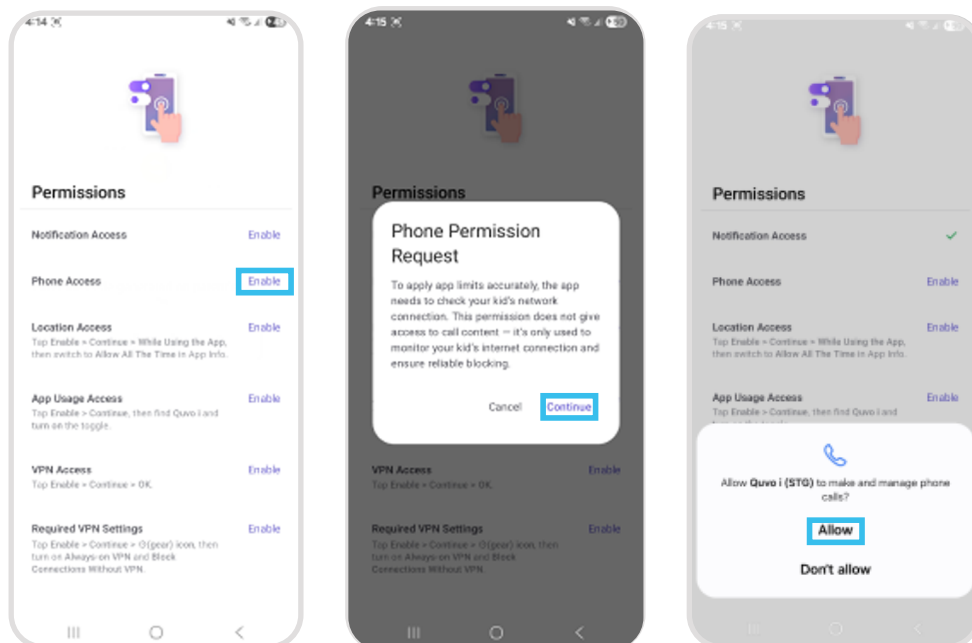


8. Grant the necessary **permissions** on the kid's device:

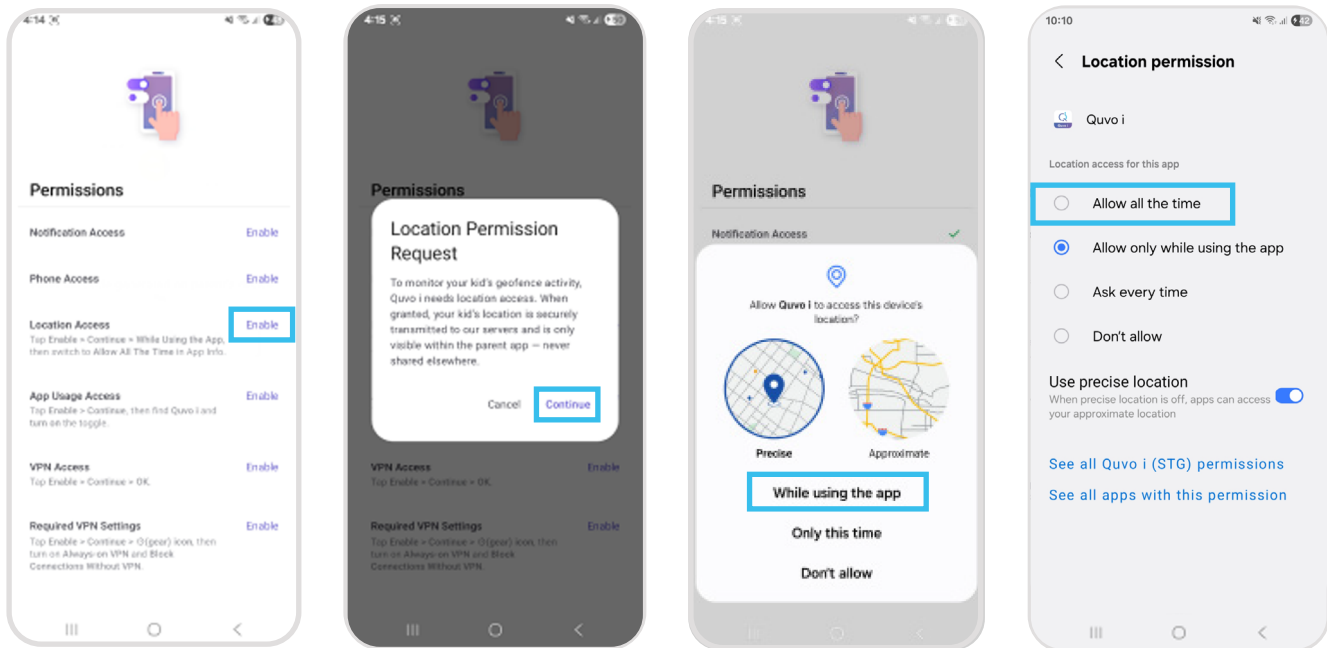
a. Notification Access



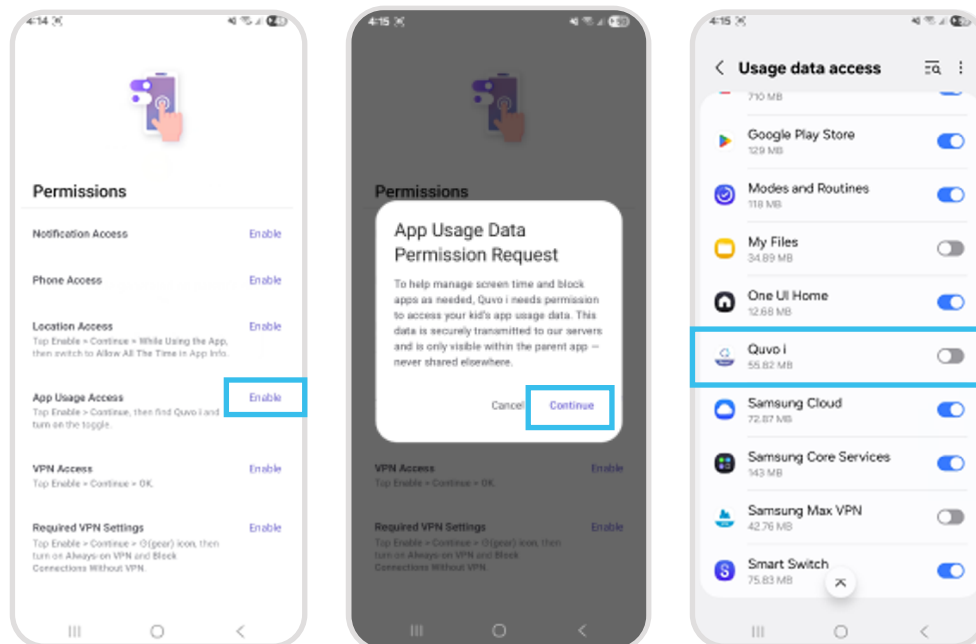
b. Phone access



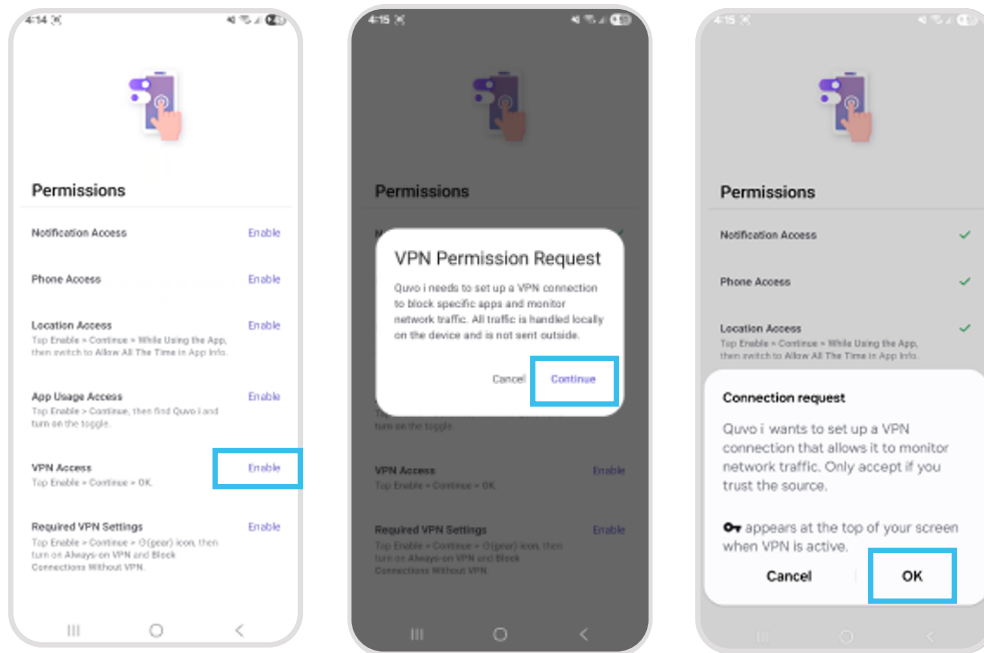
c. Location access



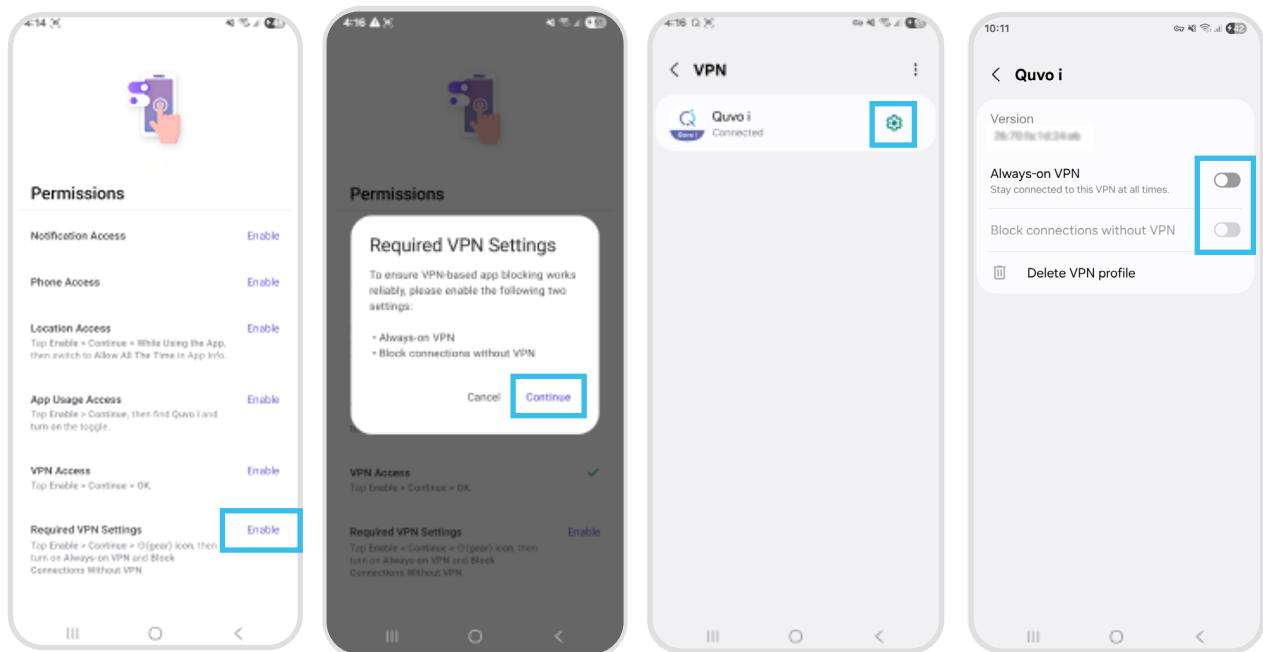
d. App usage access



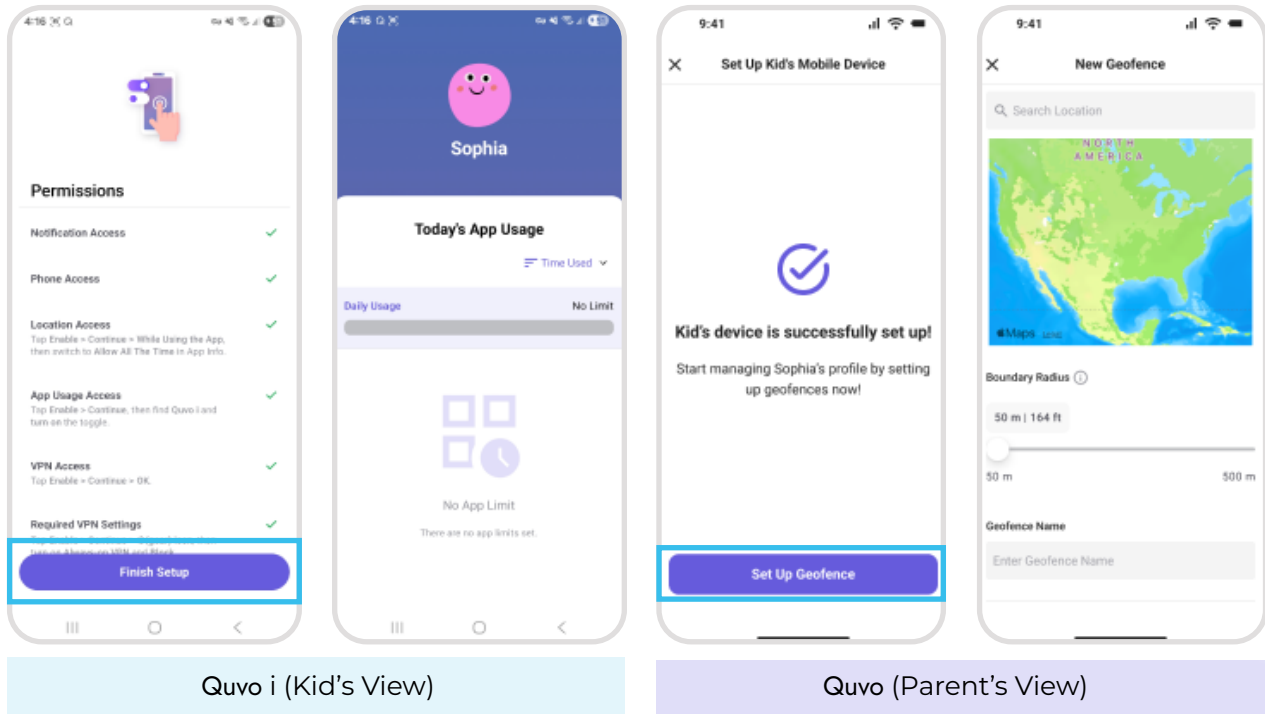
e. VPN access



f. Required VPN Settings



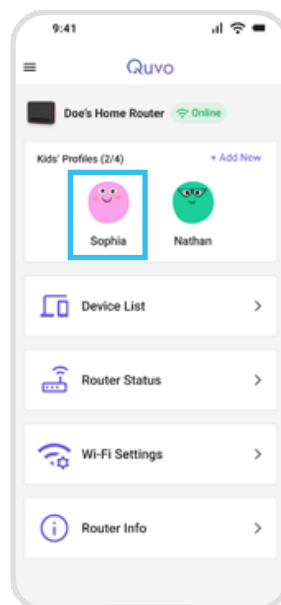
9. Once all permissions are enabled, return to the parent's device to set up the geofence.



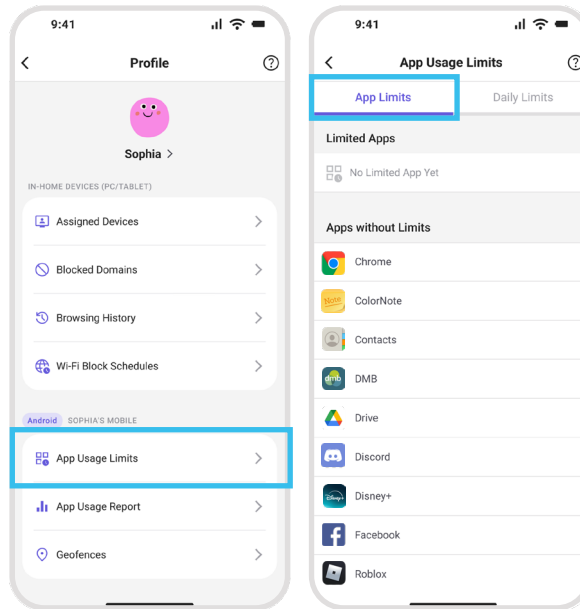
App Usage Limits

App Limits

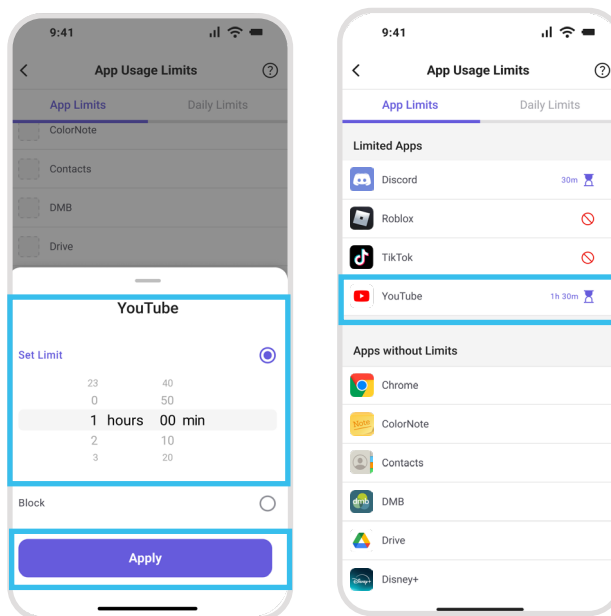
1. From Home, select a profile under **Kids' Profiles**.



2. Tap **App Usage Limits**, then go to the **App Limits** tab.

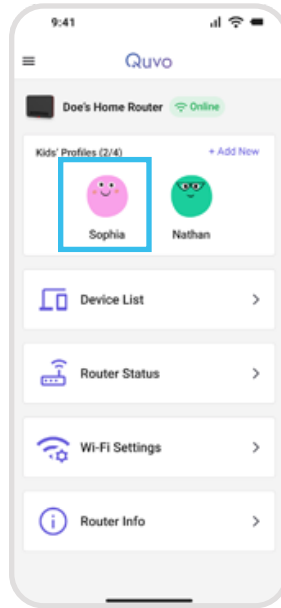


3. Select an app to set time limits or block it entirely.

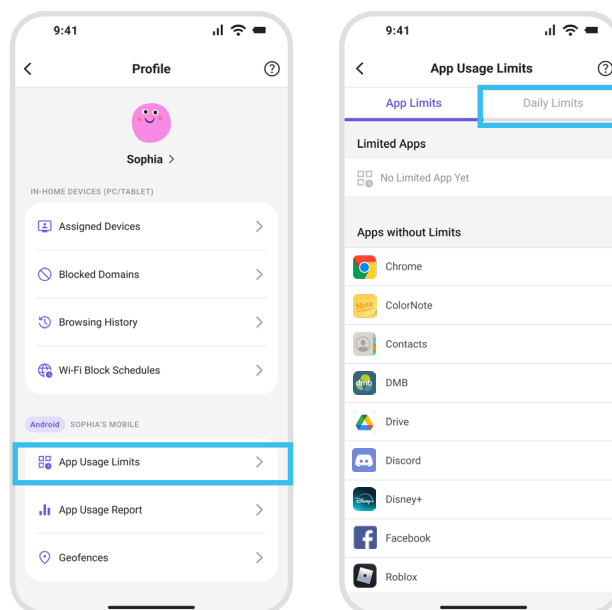


Daily Limits

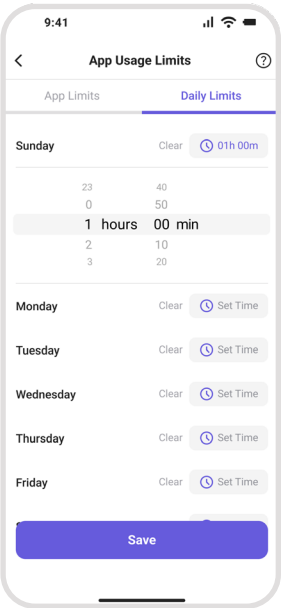
1. From Home, select a profile under **Kids' Profiles**.



2. Tap **App Usage Limits**, then go to the **Daily Limits** tab.

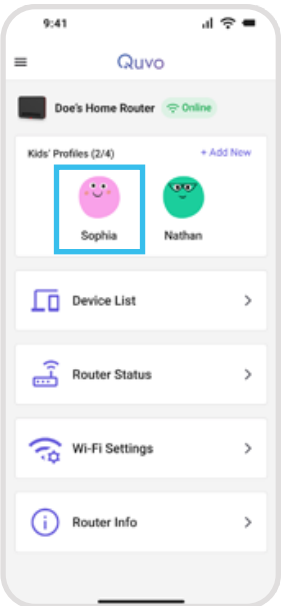


3. Set overall app usage limits for each day.

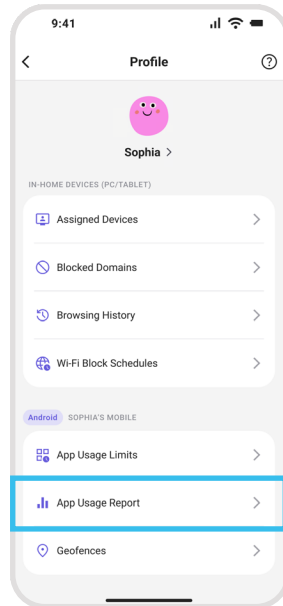


App Usage Report

1. From Home, select a profile under **Kids' Profiles**.

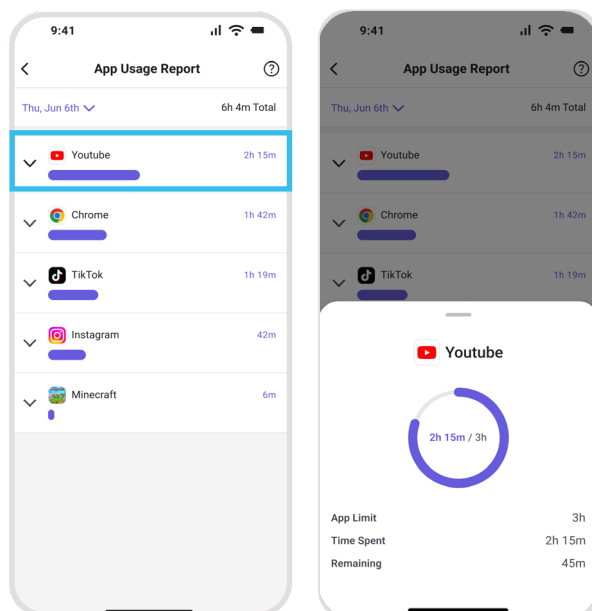


2. Tap **App Usage Report** to view your kid's app activity.



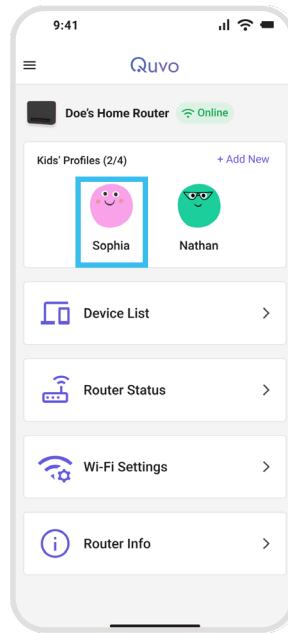
3. Tap any app to see its usage details and limit status.

Note: App usage details are only available for the current day.

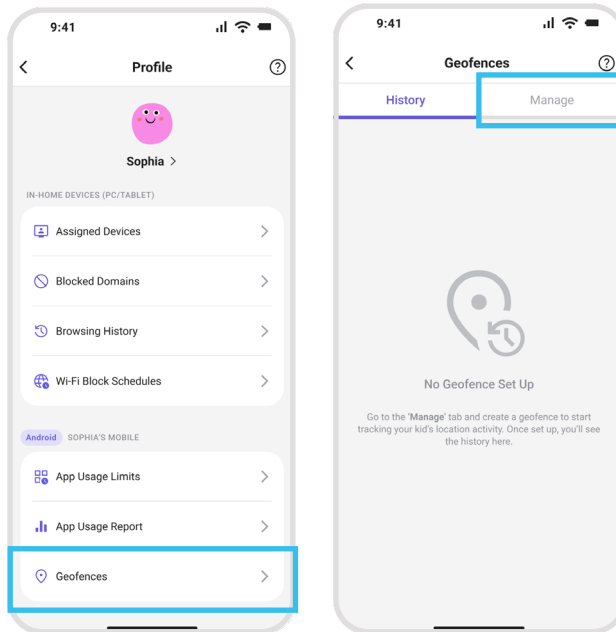



Geofences

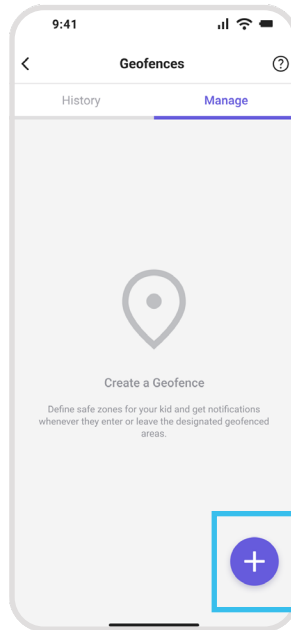
1. From Home, select a profile under **Kids' Profiles**.



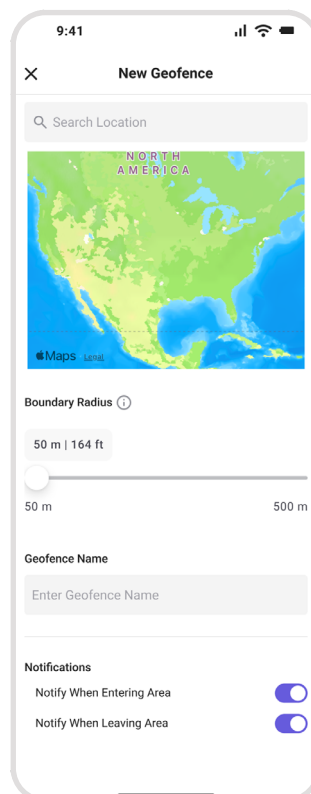
2. Tap **Geofences** then go to the **Manage** tab.



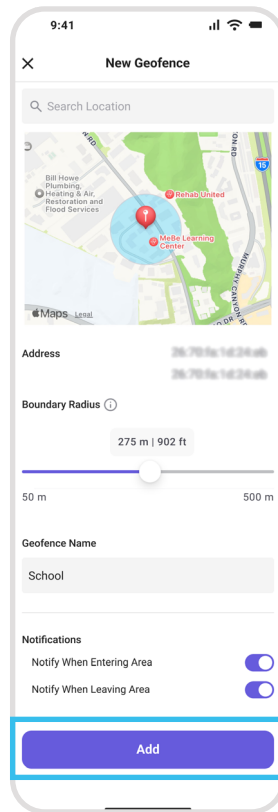
3. Tap the  button on the bottom right to add a geofence.



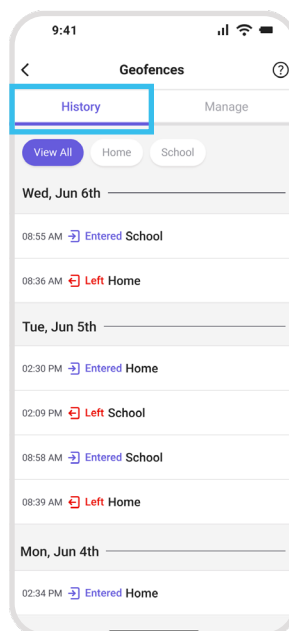
4. Set the location, adjust the boundary radius, enter a name, and enable the notifications you want to receive.



5. Tap **Add** to save the geofence.



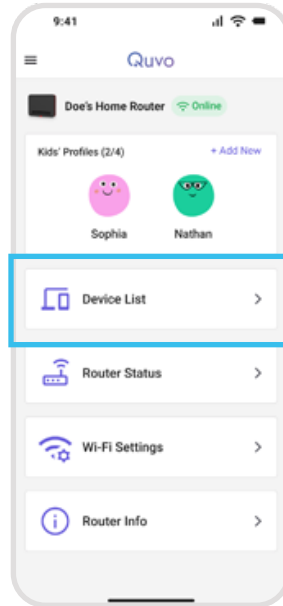
6. After adding geofences, you can view their activity in the **History** tab.



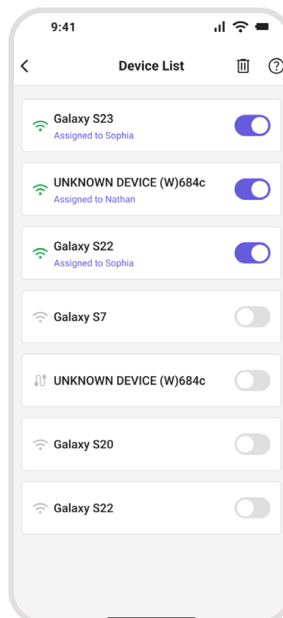
E. General Router Settings & Information

Device List

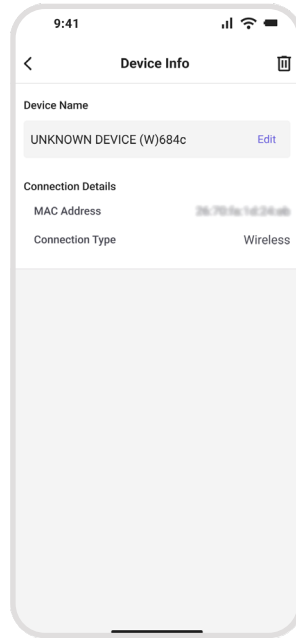
1. From Home, tap **Device List**.



2. View and manage all devices connected to your router.
Note: Newly connected devices may take a few minutes to appear in the list.



3. Select a device to view its connection details or rename it.




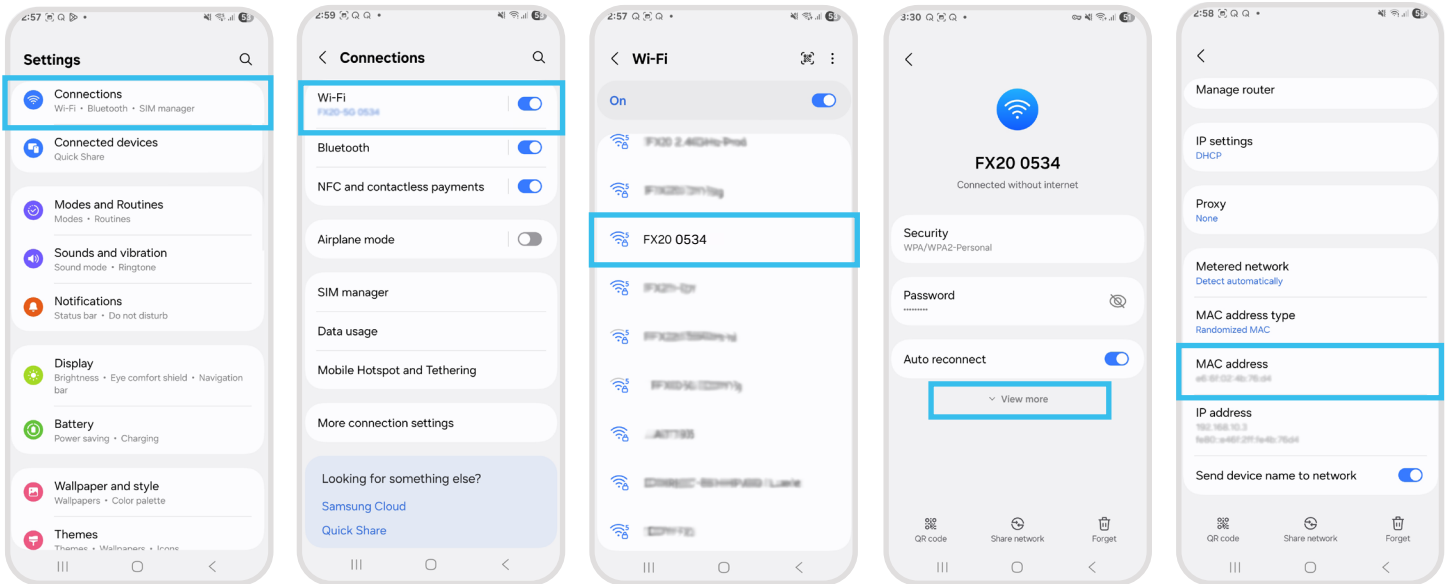
Can't find the devices you're looking for?

Some devices use privacy settings that hide their real names, so **they may show up with generic or random names.**

1. To identify a device, check its MAC address (also called Wi-Fi address) on the device itself. Here's how to find it on the device you're trying to identify:

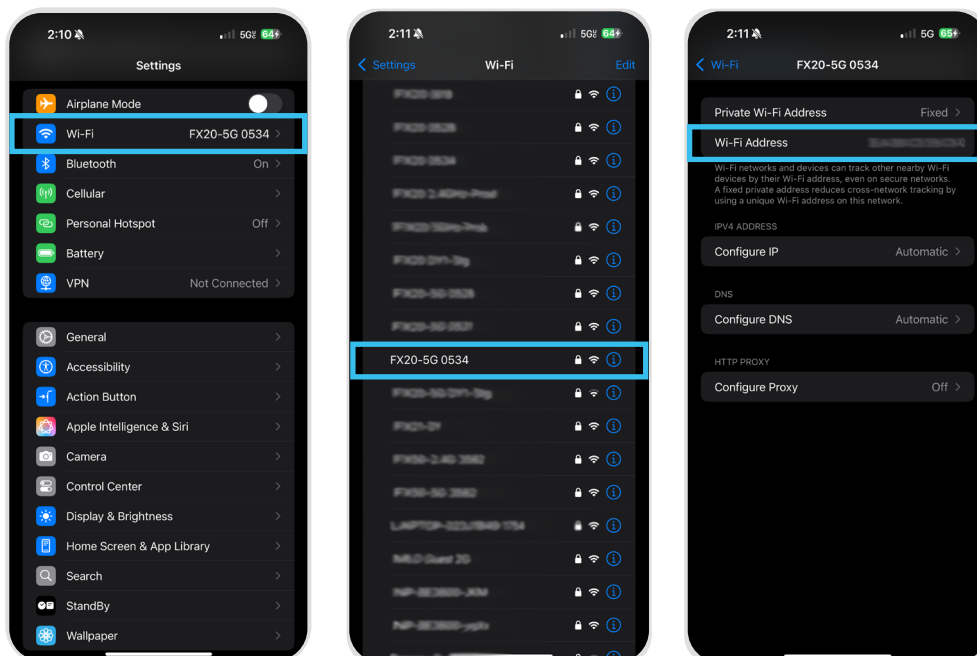
Android

- Go to **Settings** > **Connections** > **Wi-Fi**, then tap the  (gear icon) next to the connected Quvo network.
- Tap '**View more**' (if shown), then scroll down to find the **MAC address** and take note of it.



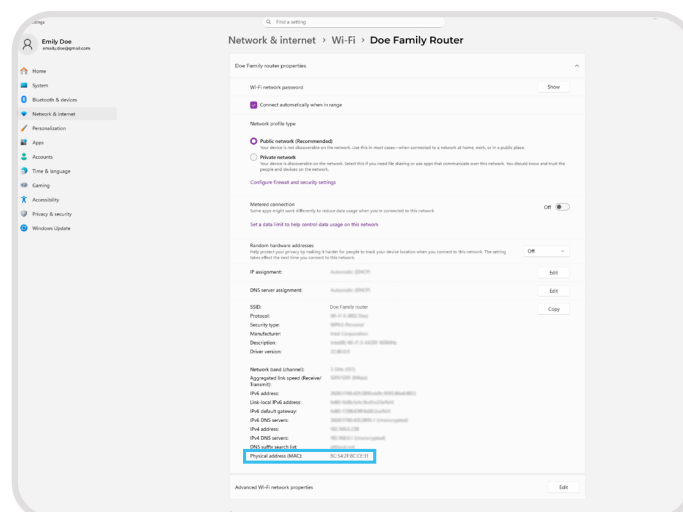
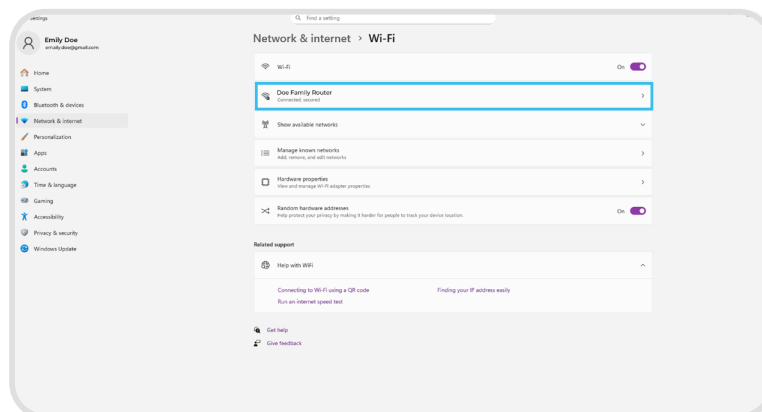
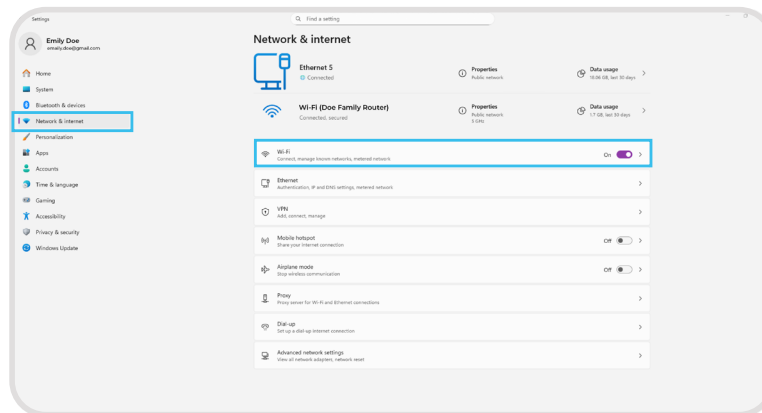
iOS

- Go to **Settings** > **Wi-Fi** and tap the  next to the connected Quvo network.
- Find the **Wi-Fi Address** and take note of it.

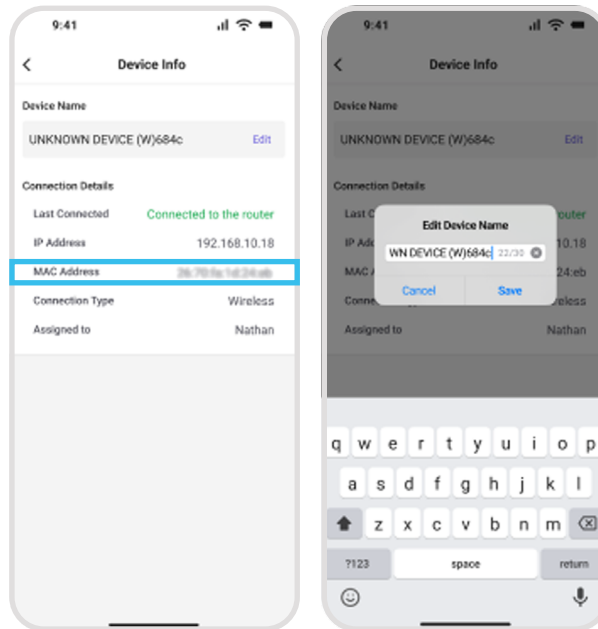


Windows

- Go to **Settings > Network & Internet**, select your connected Wi-Fi or Ethernet network.
- Find the **Physical address (MAC)** and take note of it.

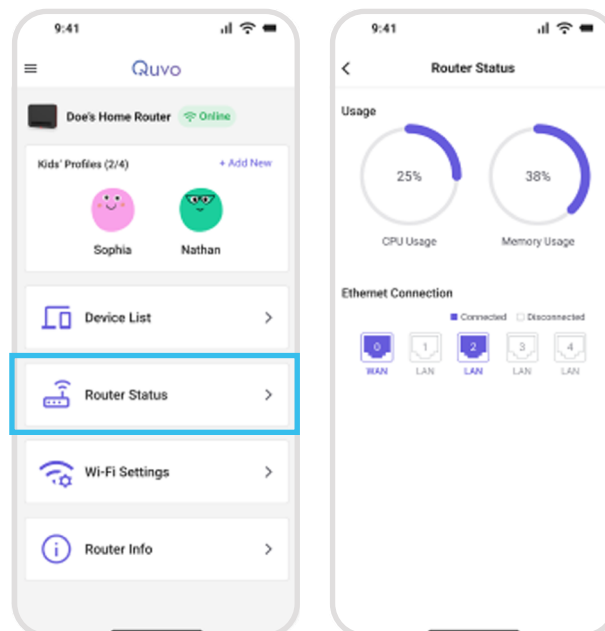


2. Next, return to the **Device List** and tap each device to view its MAC address and find the matching address.
3. Rename the device if needed to make it easier to recognize.



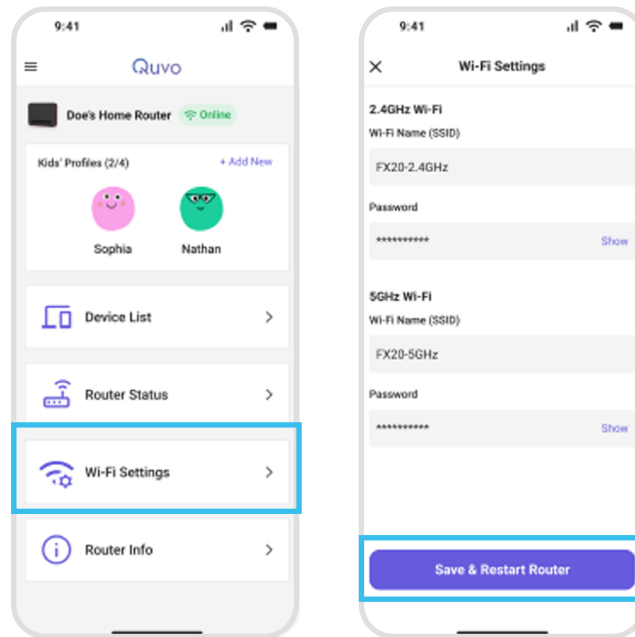
Router Status

1. From Home, tap **Router Status** to view router analytics like CPU usage, memory, and Ethernet connections.



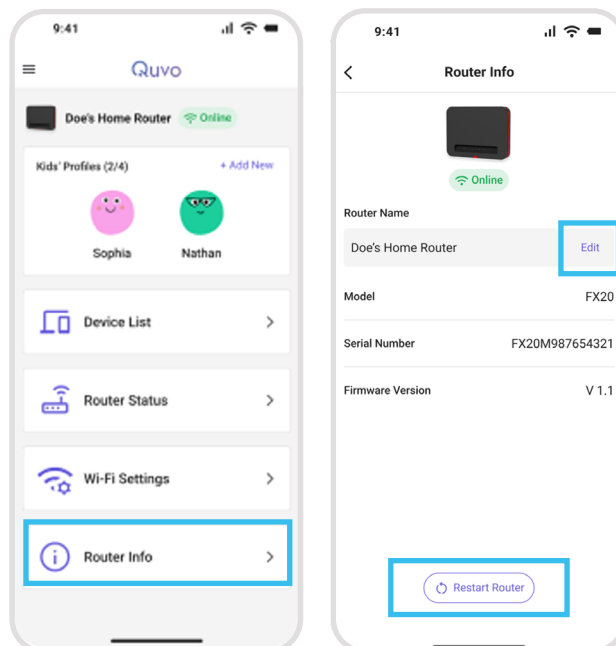
Wi-Fi Settings

1. From Home, tap **Wi-Fi settings**.
2. Change Wi-Fi name and password as needed.
 - a. Changing the Wi-Fi name (SSID) may cause some devices with randomized MAC addresses to appear as new devices.
 - b. If your kid's device was already assigned to a profile, you may need to assign it again to ensure parental controls continue to work.
3. Tap **Save & Restart Router** to save changes.



Router Info

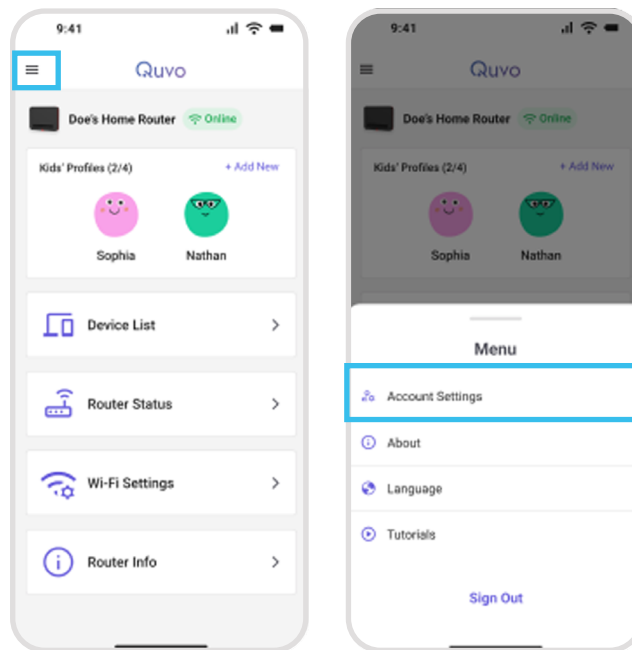
1. From Home, tap **Router Info**.
2. View the router's online/offline status and detailed information.
3. You can also rename the router or restart it if needed.



F. Account & App Settings

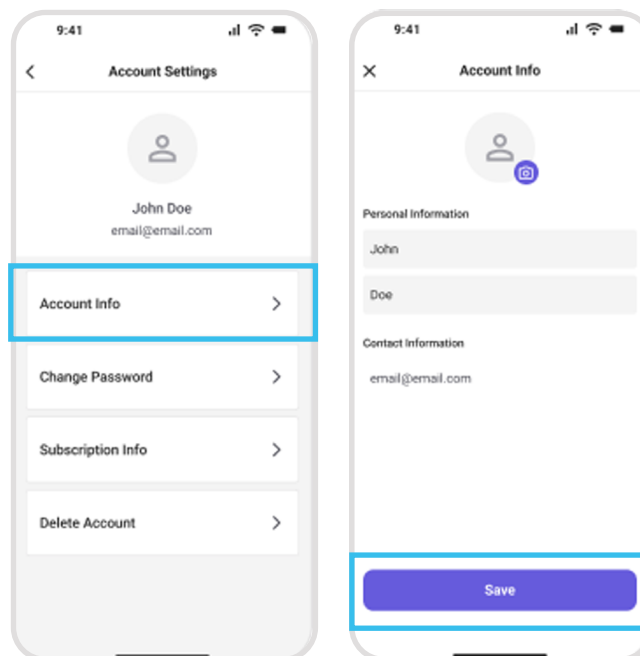
Account Settings

1. From Home, tap the ≡ (menu icon) in the top left corner.
2. Tap **Account Settings**.



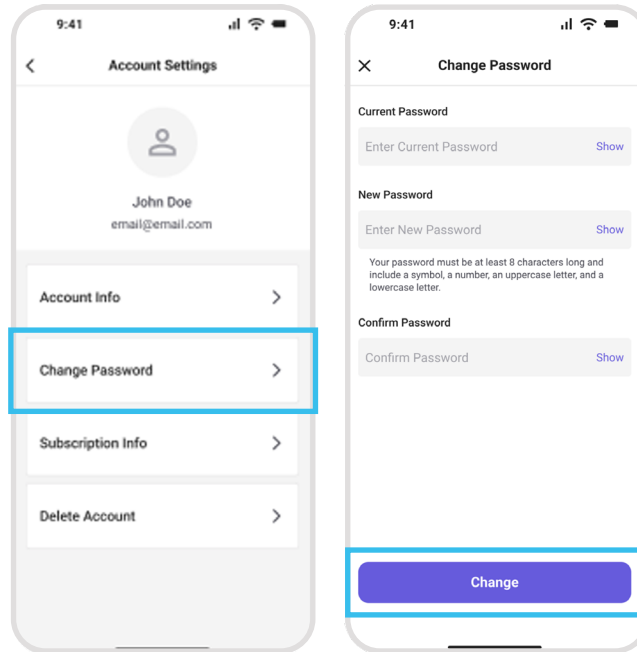
Account Info

1. From **Account Settings**, tap **Account Info**.
2. Update your profile image or name as needed.



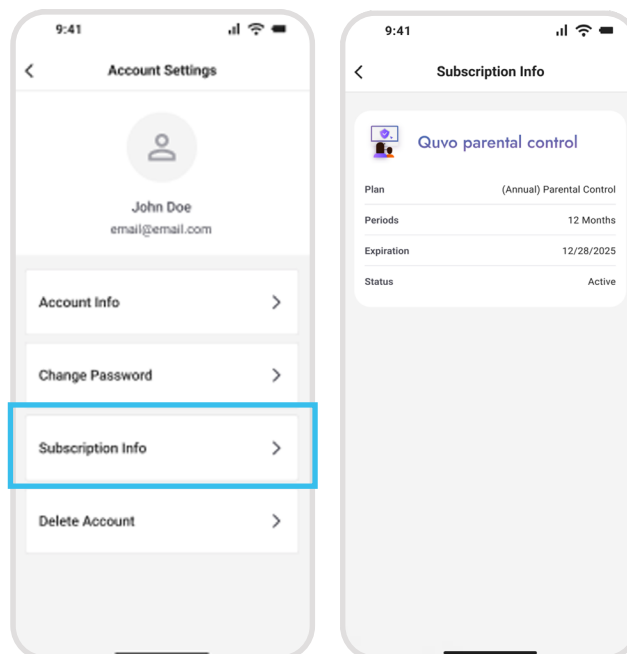
Change Password

1. From **Account Settings**, tap **Change Password**.
2. Enter your **current password**.
3. Enter a **new password**, then confirm it by typing it again.
4. Your new password must:
 - Be at least **8 characters** long
 - Include a **symbol**, a **number**, an **uppercase**, and a **lowercase** letter
5. Tap **Change** to save your new password..



Subscription Info

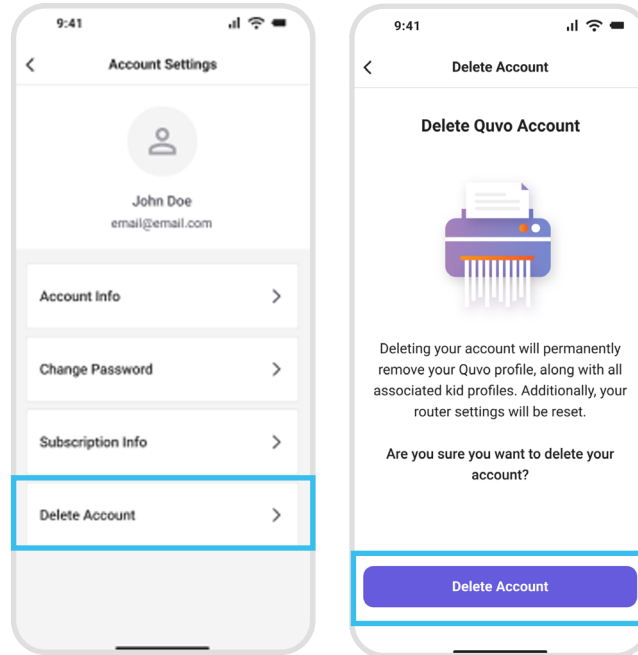
1. From **Account Settings**, tap **Subscription Info**.
2. View details of your subscription, including your **plan name**, **period**, **expiration date**, and **status**.



Delete Account

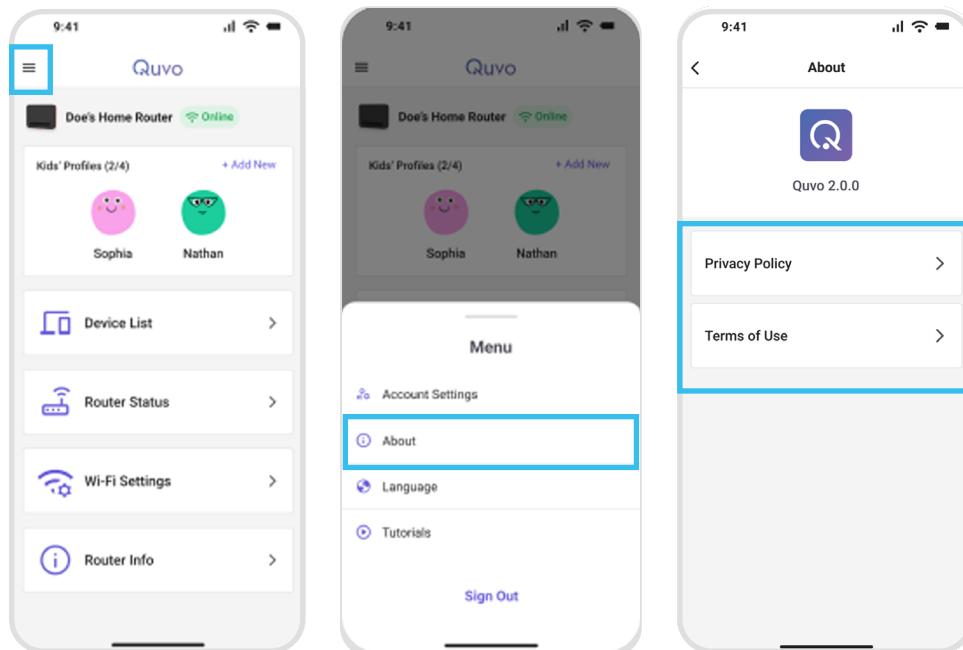
1. From **Account Settings**, tap **Delete Account**.
2. Tap **Delete Account** and confirm.

Important: Deleting your account will permanently remove your user data and all associated kid profiles. Your router settings will also be reset.



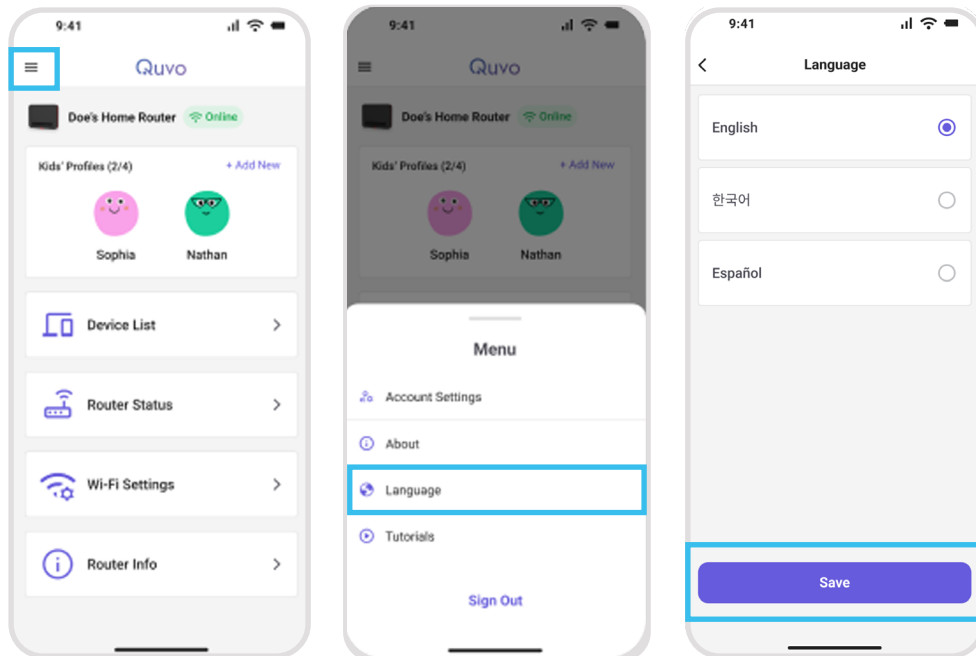
About

1. From Home, tap the ≡ (menu icon) in the top left corner.
2. Tap **About**.
3. You can view the **Privacy Policy** and **Terms of Use**.



Language

1. From Home, tap the ≡ (menu icon) in the top left corner.
2. Tap **Language**.
3. Select your preferred language: English, 한국어 (Korean), or Español (Spanish).



Tutorial

1. From Home, tap the ≡ (menu icon) in the top left corner.
2. Tap **Tutorial**.
3. Choose a topic to watch step-by-step video guides.

