

Returns Policy / Discount Information

At Snuggle Feet we always hope you will be happy with your order, however in the unlikely event you are not entirely satisfied, we will offer you an exchange or refund. Please return your purchase, in the condition received, original packaging and enclose the returns form] within 12 working days of receipt.

We are sorry but postage and packaging is non-refundable. We would advise that you send your return by registered post as the package is your responsibility until it reaches us.

Once the delivery has been signed for at the given address it is no longer the responsibility of Snuggle Feet. Refunds cannot be given if the gift is not passed on to the named recipient.

If your order does not arrive or arrives damaged, Snuggle Feet will replace the goods to an equal value or, where appropriate, offer a full refund after an investigation with Royal Mail has been carried out.

Damaged or lost orders must be reported to us within 12 days of the delivery date. Please note, ALL refunds and replacements are at our discretion.

Returns Form (Please complete below and return with goods)

Reason for return:	
Order number:	
How many items are you returning?	
Would you like an exchange or a refund? If an exchange is required please state what size/design you require.	
Contact phone number:	
All exchanges / refunds will be sent on receipt and despatched promptly. Refunds may take 3-5 days to appear as a credit back onto your credit / debit card.	

Please cut out and use the return address label below.

Please purchase the correct postage.

**Snuggle Feet Limited
383-385 Folkestone Road
Dover CT17 9JR
UNITED KINGDOM**