Base Station Instructions

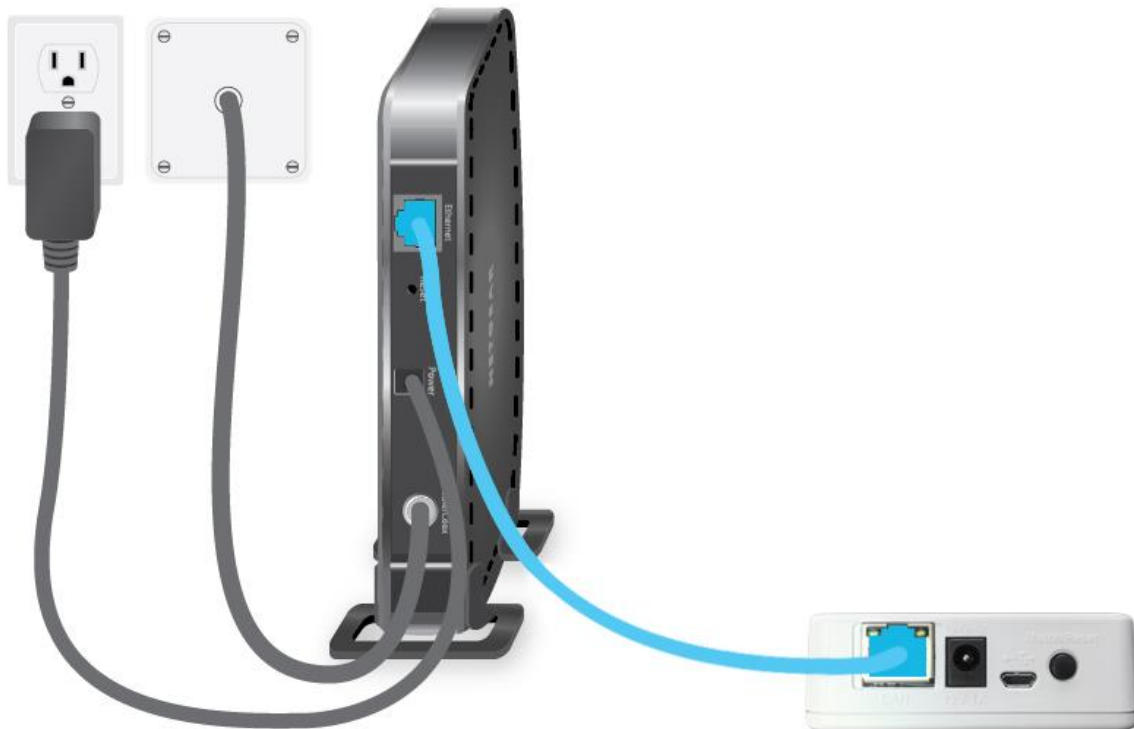## *Call* 01837 810 590 for technical support

| Base Station |

| Category 6 Cable |

| Power Cable |

Step 1:

Connect the base station to your router using the blue Category 6 cable

Step 2:

Plug the base station into a mains socket using the power cable.

Step 3:

Wait for the blue light to come on. This indicates that the base station has connected to the Internet.
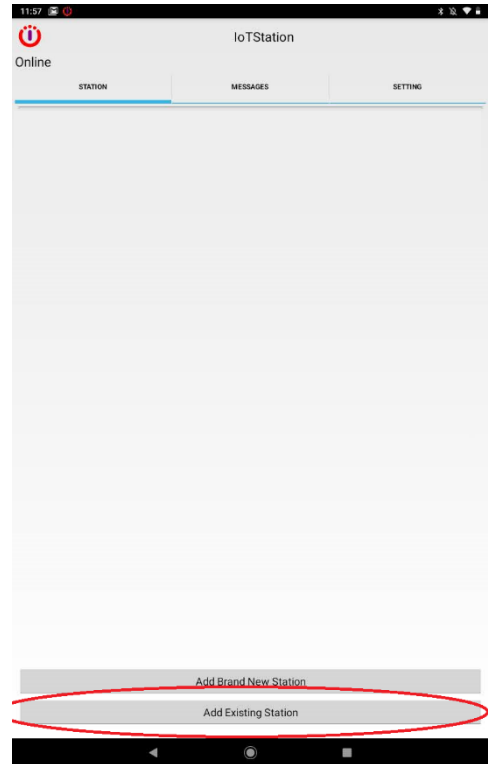
Step 4:

Please download the App from our website by visiting:
https://www.frequencyprecision.com/pages/mobile-software

Step 5:

Open the App and click "Add Existing Station"

Step 6:

Fill out the details on the form:

The Mac Address (Account) can be found on the back of the base station next to the QR code.

The Password is 1234567.

Create a name for your base station.

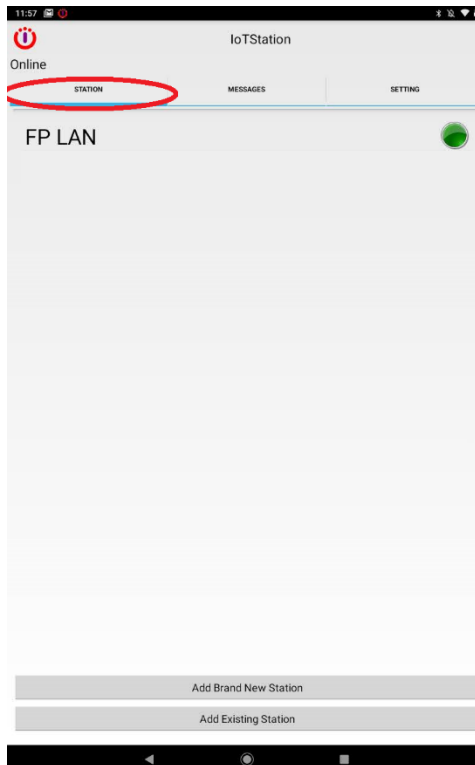Click save.

Step 7: Test the system

Your call button/sensor should already be paired with the base station. When activated, the orange light will <u>flash</u> for a few seconds to indicate that the signal has been received by the base station.

You should also receive the message on your mobile phone App.

Using the App
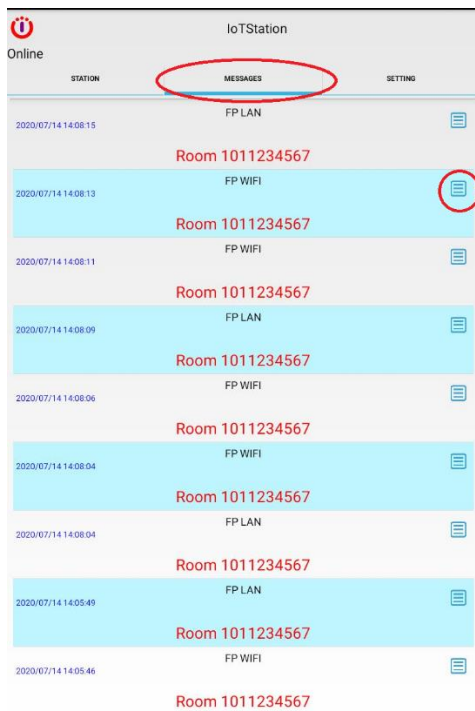
Android devices
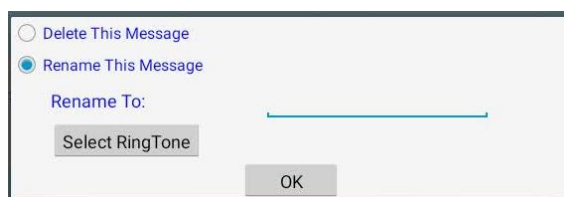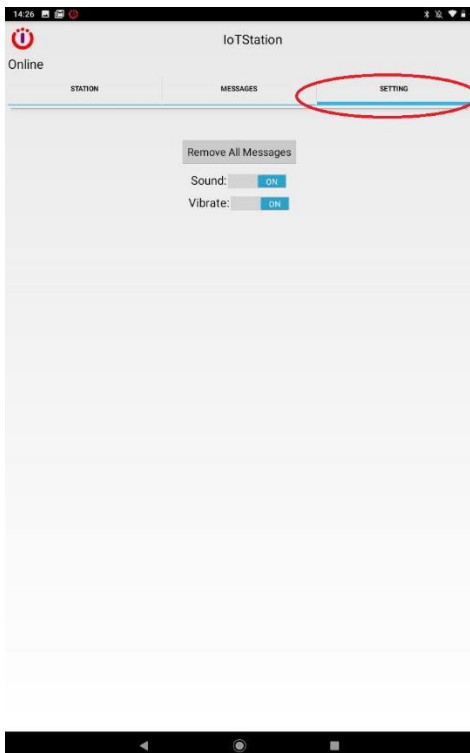

STATION TAB

Show's your base station.

MESSAGES TAB

Show's a list of messages

You can rename the messages and change the alert tone for individual messages.

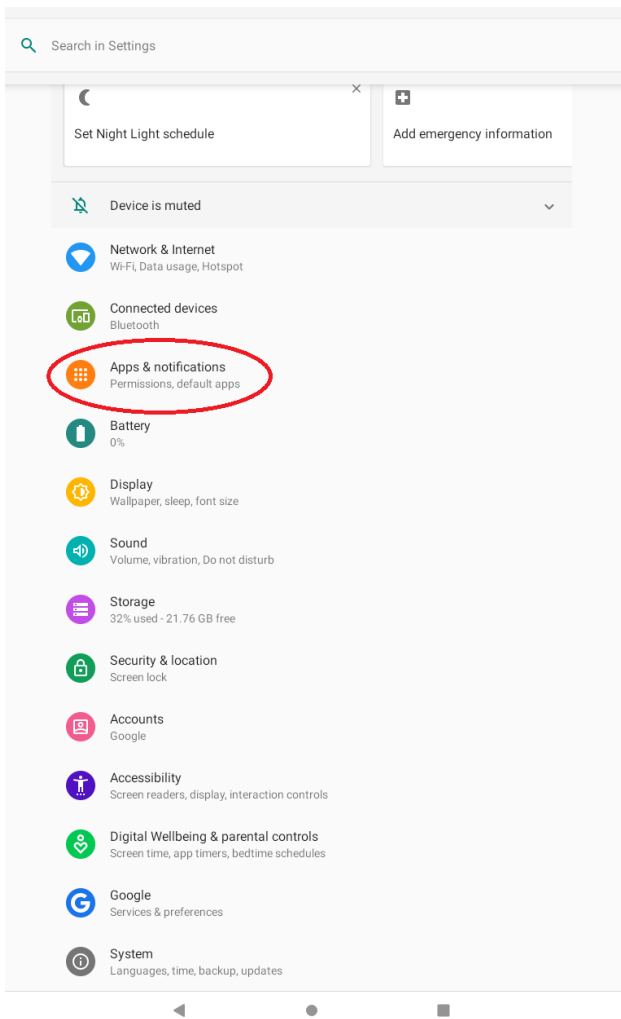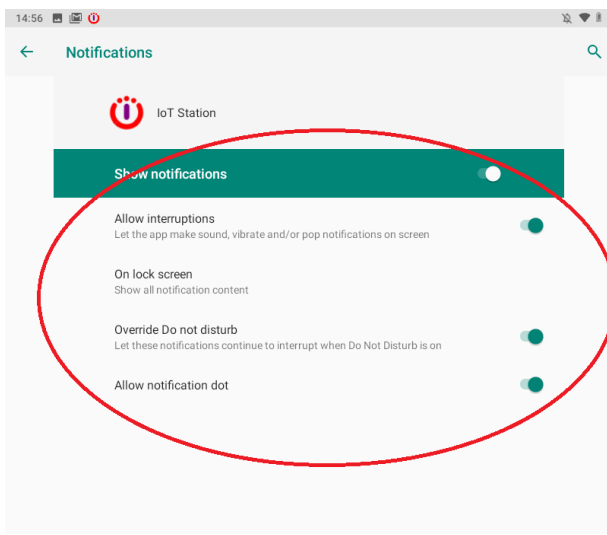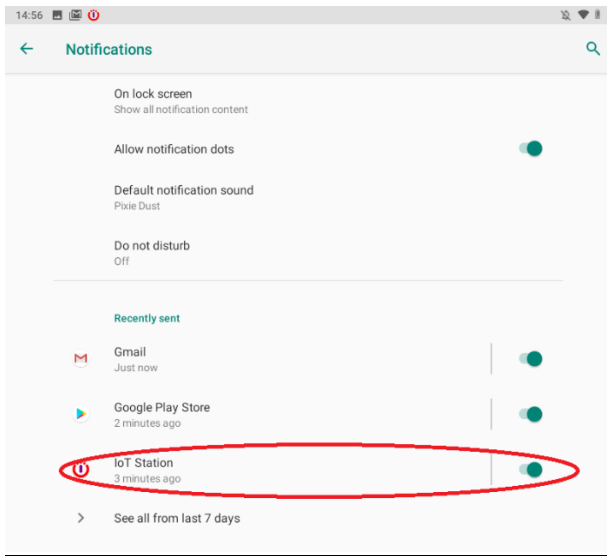To do this, click on the icon next to the message:

Please ensure that you have enabled notifications from the app on your iPhone:

14:55

Apps & notifications

Recently opened apps

Gmail
0 minutes ago

Google Play Store
1 minute ago

IoT Station
2 minutes ago

> See all 42 apps

Screen time

Notifications
On for all apps

Default apps
Photos

App permissions
Apps using location, microphone, camera

Advanced
Special app access

14:56

Notifications

On lock screen
Show all notification content

Allow notification dots

Default notification sound
Pixie Dust

Do not disturb
Off

Recently sent

Gmail
Just now

Google Play Store
2 minutes ago

IoT Station
3 minutes ago

> See all from last 7 days

14:56

Notifications

IoT Station

Show notifications

Allow interruptions
Let the app make sound, vibrate and/or pop notifications on screen

On lock screen
Show all notification content

Override Do not disturb
Let these notifications continue to interrupt when Do Not Disturb is on

Allow notification dot

iPhone devices

IoTStation

Status: On Line

606405BC5A56   ✓

Set up Station
Add Existing Station

Stations   Msg List   Setting

IoTStation

Status: On Line

Mum's house
2020/11/09 11:47:57
Call button

Mum's house
2020/11/09 11:47:41
Call button

Mum's house
2020/11/09 11:47:13
Call button

Mum's house
2020/11/09 11:40:33
Front door

Mum's house
2020/11/09 11:39:04
Back door

Stations   Msg List   Setting

MESSAGES TAB

Show's a list of messages

You can rename the messages and change the alert tone for individual messages.
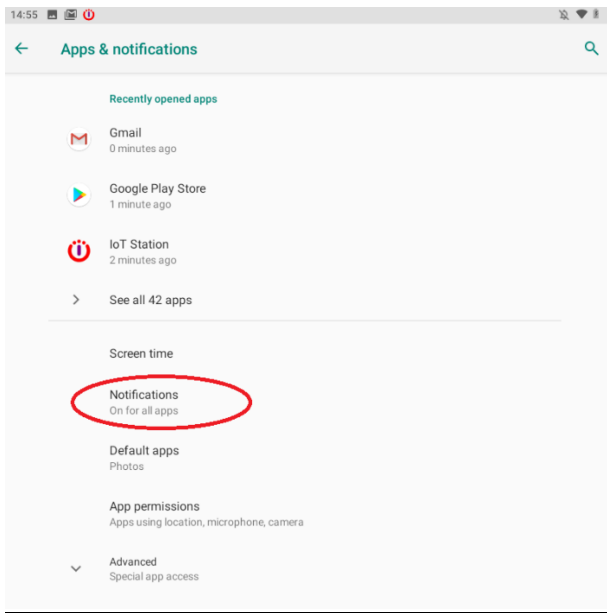
To do this, click on the icon next to the message:

Msg List

- 8 -

Edit a message

IoTStation

IotStation: Mum's house

Original Code: CALL BUTTON1...

Rename To: Call button

Select RingTone for this code:

M6-8-notification_sound.wav

fofifofi-notification_sound.wav

Alarm-synth-4s.wav

Cool_SMS-notification_sound.wav

alarm2_4s.wav

AIRBUS_Cabin_Chime-notificatio...

alarm4s.wav

Pager-notification_sound_2.wav

OK   DELETE

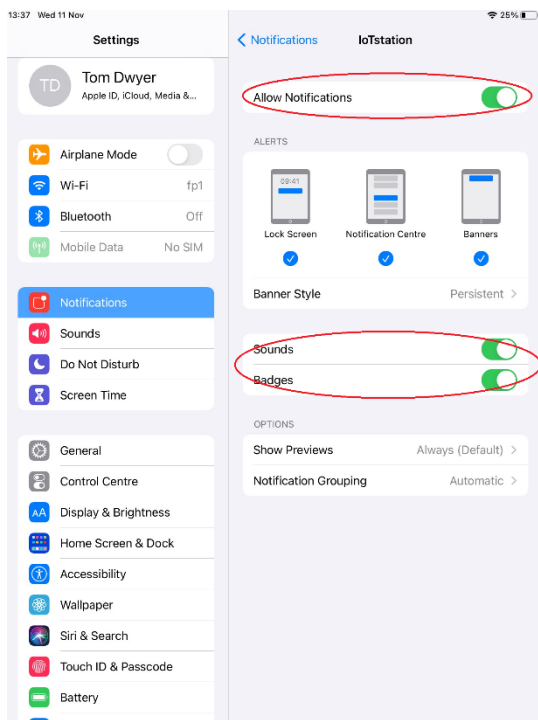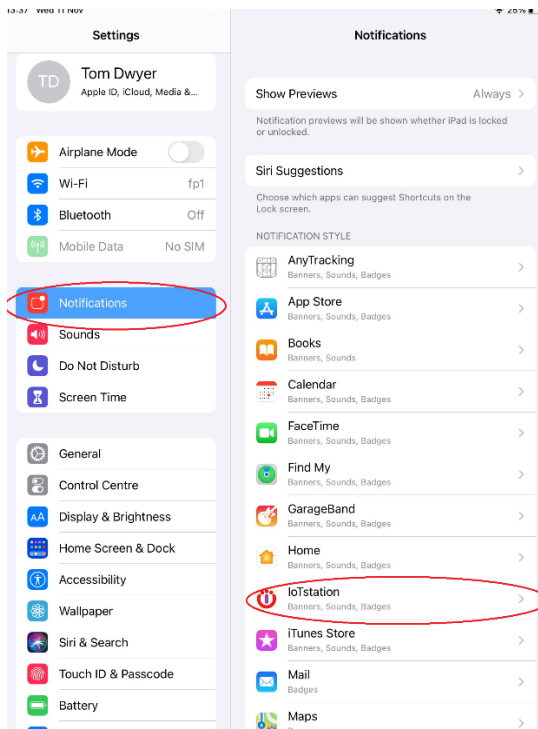## IoTStation

Status: On Line

Remove All Messages

Silent Mode

Stations   Msg List   Setting

SETTINGS TAB

Here you can Delete All Messages and turn on silent mode.

Please ensure that you have enabled notifications from the app on your iPhone:

Troubleshooting

We hope that you will find the setup process straightforward. If you have any difficulties, please call us on 01837 810 590 or follow the troubleshooting steps below.

"When I activate the call button/sensor, I am not receiving any alert on my phone"

1. Check that the base station is plugged in and connected to your router. The green light (indicating that the power is connected) and blue light (indicating that the base station is connected to Internet) should be on.

2. Check that the base station is linked to your sensor/call button. Trigger the sensor/call button and check that the orange light on the base station flashes for a few seconds. If it does not, you will need to link the sensor/call button to the base station manually.

   To link the sensor/call button to the base station manually, press the "match" button on the base station for 5 seconds and let go. This will cause the orange light to flash. Within 20 seconds (while the orange light is flashing) activate the call button/sensor. The orange light will stop flashing and go out. Then activate the call button/sensor again, and check that the orange light on the base station flashes for a few seconds. This will indicate that you have linked the sensor/call button to the base station successfully.


3. Check that your mobile phone has a data connection or is connected to a Wifi network.

4. Click on the "station" tab and check that you can see your base station in the list. If there is nothing in the list, repeat pages 2 – 4.

5. Click on the "messages" tab and check if there are any messages in the list. If there are no messages in the list, activate the sensor/call button to create a new message.

6. Click on the "settings" tab and check that the sound is turned on.
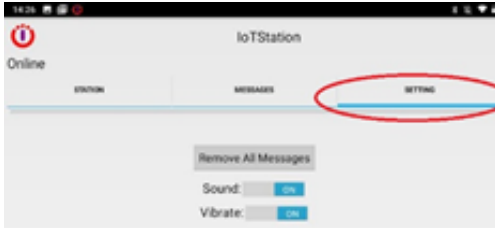
7. Make sure that your phone settings allow push notifications from the app.

Please call us on 01837 810 590 if you are still unable to receive any alerts.

Compliance: Hereby, Frequency Precision declares that the RE type SRD is in compliance with RED2014/53EU. The full text of the EU DoC is available at the following internet address: https://www.frequencyprecision.com/pages/doc-documentation

Liability Frequency Precision does not accept any liability for any damage or injury, howsoever caused as a result of misuse of this equipment. It is the responsibility of the user to ensure that the equipment is operated in the manner for which it was intended and that it is the correct item of equipment for the required task. All systems can fail, and it is the responsibility of the user to carry out regular tests to determine the suitability of this equipment for any application.

Repair and replacement Frequency Precision will refund payment for any unit returned within 30 days of purchase as unsuitable for the intended purpose. Undamaged units will be repaired free of charge within the first 12 months.

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Disposal At the end of the working life of the product it must not be disposed of within household waste but returned to Frequency Precision Ltd or disposed of at a collection point for the re-cycling of electrical and electronic equipment.