

Base Station Instructions

Call 01837 810 590 for technical support



Base Station



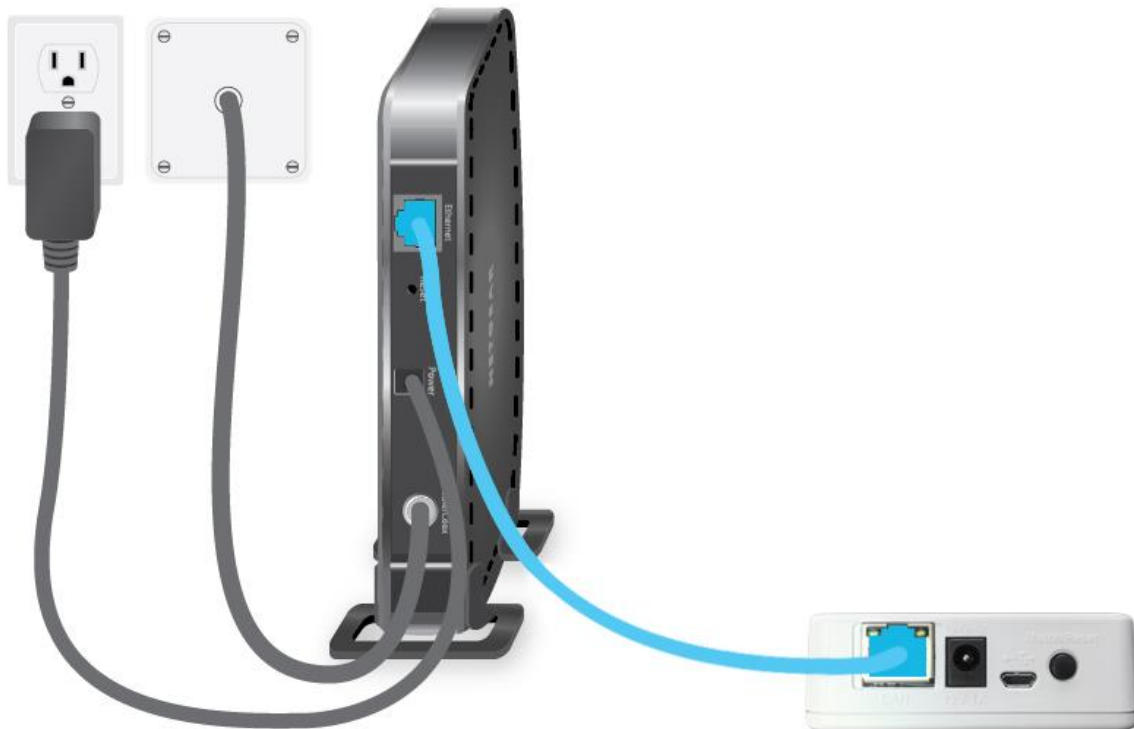
Ethernet Cable



Power Cable

Step 1:

Connect the base station to your router using the blue Ethernet cable



Step 2:

Plug the base station into a mains socket using the power cable.

Step 3:

Wait for the blue light to come on. This indicates that the base station has connected to the Internet.

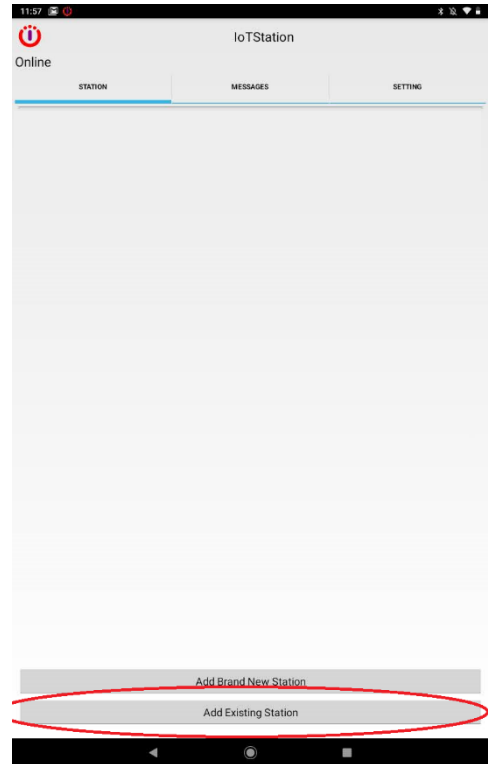


Step 4:

Please download the App from our website by visiting:
<https://www.frequencyprecision.com/pages/mobile-software>

Step 5:

Open the App and click “Add Existing Station”



Step 6:

Fill out the details on the form:

The Mac Address (Account) can be found on the back of the base station next to the QR code.

The Password is 1234567.

Create a name for your base station.

Click save.



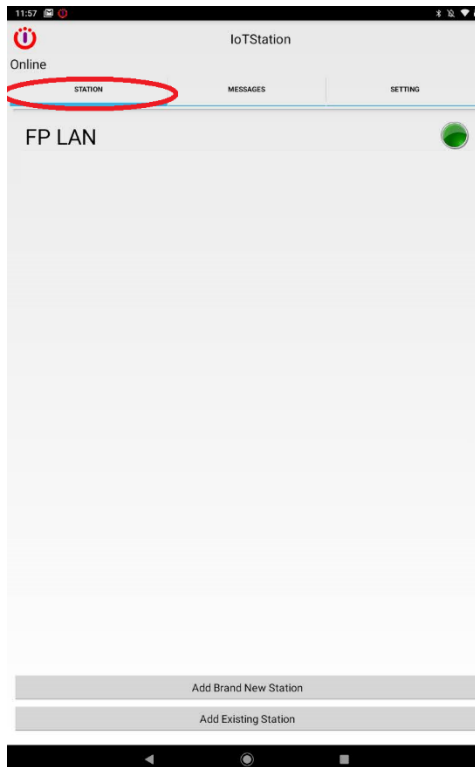
Step 7: Test the system

Your call button/sensor should already be paired with the base station. When activated, the orange light will flash for a few seconds to indicate that the signal has been received by the base station.



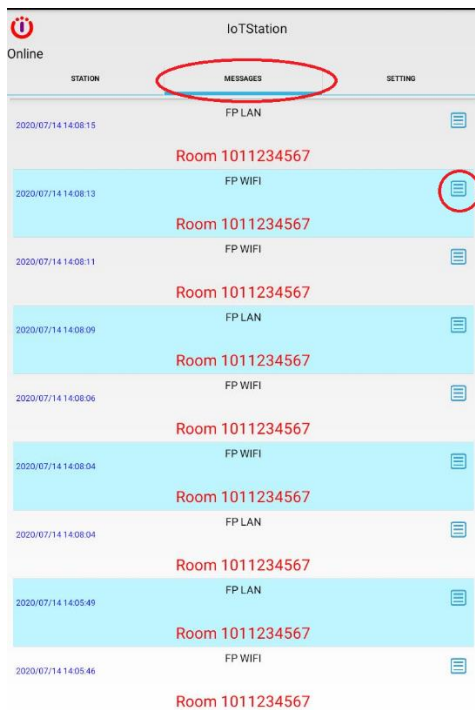
You should also receive the message on your mobile phone App.

Using the App



STATION TAB

Show's your base station.

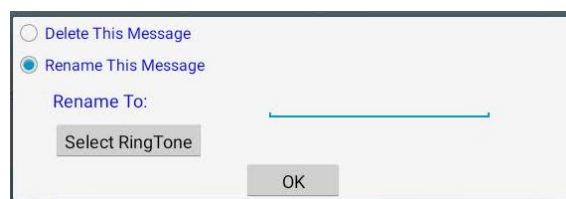


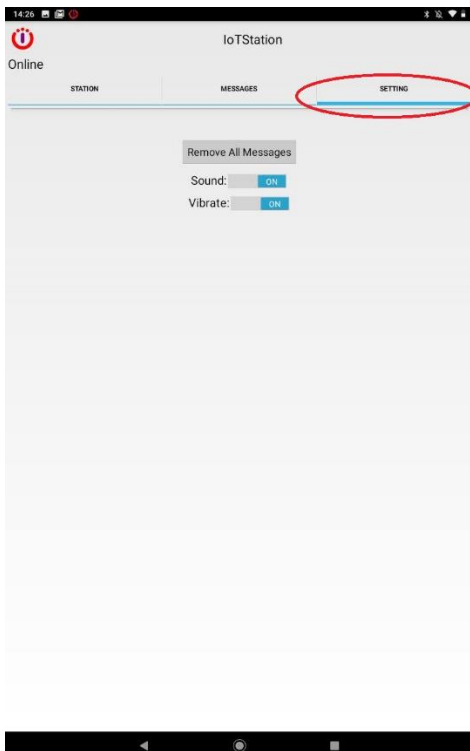
MESSAGES TAB

Show's a list of messages

You can rename the messages and change the alert tone for individual messages.

To do this, click on the icon next to the message:





SETTINGS TAB

Here you can Delete All Messages and turn sound and vibrate notifications on and off.

Troubleshooting

We hope that you will find the setup process straightforward. If you have any difficulties, please call us on 01837 810 590 or follow the troubleshooting steps below.

“When I activate the call button/sensor, I am not receiving any alert on my phone”

1. Check that the base station is plugged in and connected to your router. The green light (indicating that the power is connected) and blue light (indicating that the base station is connected to Internet) should be on.
2. Check that the base station is linked to your sensor/call button. Trigger the sensor/call button and check that the orange light on the base station flashes for a few seconds. If it does not, you will need to link the sensor/call button to the base station manually.

To link the sensor/call button to the base station manually, press the “match” button on the base station for 5 seconds and let go. This will cause the orange light to flash. Within 20 seconds (while the orange light is flashing) activate the call button/sensor. The orange light will stop flashing and go out. Then activate the call button/sensor again, and check that the orange light on the base station flashes for a few seconds. This will indicate that you have linked the sensor/call button to the base station successfully.



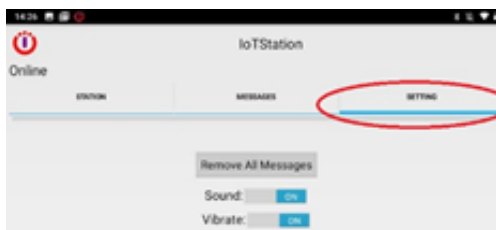
3. Check that your mobile phone has a data connection or is connected to a Wifi network.
4. Click on the “station” tab and check that you can see your base station in the list. If there is nothing in the list, repeat pages 2 – 4.



5. Click on the “messages” tab and check if there are any messages in the list. If there are no messages in the list, activate the sensor/call button to create a new message.



6. Click on the “settings” tab and check that the sound is turned on.



7. Make sure that your phone settings allow push notifications from the app.

Please call us on 01837 810 590 if you are still unable to receive any alerts.

Compliance: Hereby, Frequency Precision declares that the RE type SRD is in compliance with RED2014/53EU. The full text of the EU DoC is available at the following internet address:
<https://www.frequencyprecision.com/pages/doc-documentation>

Liability Frequency Precision does not accept any liability for any damage or injury, howsoever caused as a result of misuse of this equipment. It is the responsibility of the user to ensure that the equipment is operated in the manner for which it was intended and that it is the correct item of equipment for the required task. All systems can fail, and it is the responsibility of the user to carry out regular tests to determine the suitability of this equipment for any application.

Repair and replacement Frequency Precision will refund payment for any unit returned within 30 days of purchase as unsuitable for the intended purpose. Undamaged units will be repaired free of charge within the first 12 months.

Literature Frequency Precision Ltd operates a policy of continual improvement and therefore reserves the right to modify and change any specification without prior notice. While every possible care has been taken in the preparation of its manual, we do not accept any liability for the technical or typographical errors or omissions contained herein, nor for incidental or consequential damages arising from the use of the material.

Disposal At the end of the working life of the product it must not be disposed of within household waste but returned to Frequency Precision Ltd or disposed of at a collection point for the re-cycling of electrical and electronic equipment.