



## Damaged Goods Claim Form

Olympus Health,  
Suite 4, Beachside Business Centre  
Rue du Hocq  
St. Clement  
Jersey, Channel Islands  
JE2 6LF

Dear customer,

You have our sincerest apologies that your Olympus Health products reached you in anything less than perfect condition.

It's important to us that we replace your damaged item(s) as quickly and efficiently as possible, as well as addressing any issue that could have led to your item being handled incorrectly or left in an insecure location upon delivery.

To help us achieve this, please would you fill in the appropriate fields on the form below, and either email it to [customersupport@olympushealth.com](mailto:customersupport@olympushealth.com) or physically post it to the address in the top right corner of this letter, marked FAO Customer Service Department.

We realise how valuable your time is, so we'd like to thank you in advance for doing this, as well as apologising for any inconvenience this situation may have caused for you.

Kindest Regards,

**Rick Jones, CEO, Olympus Health**



## Damaged Goods Claim Form

From (please insert your name and address below):

To:  
Olympus Health  
Suite 4, Beachside Business Centre  
Rue du Hocq,  
St. Clement,  
Jersey, Channel Islands  
JE2 6LF

**Olympus Health Order Number:**

**Delivery Address (if different than above):**

**Date of receipt:**

**Goods ordered:**

**Value of goods:**

**Description of damage to products:**

**Please attach good quality photos of the damage, along with the packaging that your products arrived in. If images are hosted online, please provide links below.**

**Please complete the below statement:**

I, \*insert name\* declare that, to the best of my knowledge, the above information is correct, and the products detailed arrived in the condition reported, and not as a result of any incident occurring whilst the products were in my possession.

**Signature:**