

## A. If Kisha app cannot connect to Umbrella

- Check beacon battery
- on the umbrella closing strap there is a small pocket where beacon is located.
- take the beacon out and press on button for more then 5 seconds
- if beacon button lights GREEN it means it's powered on and working, if it lights RED it means it's powered OFF. In both cases it shows that battery is ok.
- If the beacon button doesn't light at all it means that battery drained out and it needs replacement. Follow Battery replacement guide below.
- to be able to connect to beacon, make sure it's powered ON
- If you received replacement beacon or new umbrella
- Log out of the app by going to Profile -> Log out
- Make sure your Kisha umbrella is near you at this point because we are going to connect to it
- Click on Get Started -> Connect Kisha
- After the blinking squares if umbrella is found and connected to, you will be presented with login/registration screen
- On login/registration screen enter your credentials and click on Register/Login button

## B. Battery replacement

- on the umbrella closing strap there is a small pocket where beacon is located.
- take the beacon out and open it's case using a sharp tool
- replace the battery with the new one, battery type is CR2032 and can be purchased in most convenience stores
- close the case and press on beacon button for more then 5 seconds to power it ON

If after following above instructions you still have problems connecting to your umbrella don't hesitate to contact us on: **info@getkisha.com**.

Please provide information about:

**Kisha purchase date, mobile phone model, OS version and FAQ step on which you experience problem.**