

ACCREDITED SALON CHECKLIST

WASP Hair are committed to client satisfaction. Your Certified Hair Extensionist will offer sound advice and the best recommendations for your extensions. Please read through the following guidelines to ensure your hair extensions remain in good condition.

1. Your Extensionist will recommend a length that will be manageable for you. This will be based on hair style, lifestyle and manageability.
2. Brushing technique for your hair extensions - Brush your hair in a downward motion whilst holding onto the tapes. This ensures no extra pressure is placed onto the tapes. Brush twice daily.
3. Gently shampoo and towel dry in a downward motion, avoid any vigorous treatment. Dry tapes and roots IMMEDIATELY after washing.
4. The Designer Strip Fine Line Range have a life span of approximately 3 months (re-taping required between 6 - 8 weeks). Hair extensions can last much longer if they are well cared for.
5. Ensure your hair is completely dry and tied up loosely or plaited overnight.
6. Incorrect care can cause the extensions to knot or matt. Once matted the extensions will need to be removed. Matting occurs in 5% of extensions and is usually after swimming, incorrect washing or improper care.
7. If matting appears in the nape area, you are doing something incorrect and please consult your extensionist for advice as soon as possible. This is important, as by advising your extensionist when the first signs appear, they may be able to stop the problem becoming irreparable.
8. It is important to remember that once hair has been harvested and made into extensions, it no longer receives any natural scalp oils, and becomes merely a fibre. Just like a piece of clothing, it wears down over a period of 12 weeks.
9. Avoid excessive heat of any sort being directed to the root area of your hair. This includes hair dryers, straightening and curling irons.

10. If you are on any medication or are pregnant/ breast feeding, you must notify your extensionist. This can have an adverse effect on your own hair and your extensions
11. Wash immediately after exercising to remove the perspiration. The tapes must be dry at all times. During the summer months be especially caring for your extensions and consult your extensionist for extra care products in the WASP range.
12. WASP recommend that you **do not** swim in salt or chlorinated water, as it can cause extensions to matt.
13. When travelling overseas, especially to tropical countries, please tell your extensionist as you may need to have your extensions removed. The chlorine level is up to 8 times stronger overseas and will certainly damage your extensions and void any warranty.

Please be aware that during the summer months excessive Sun and UV exposure may cause some colours to fade. Home maintenance with a coloured shampoo will help prevent this, please consult your hairdresser. * use of chemical colour will void your warranty.

14. Only apply conditioner to the mid lengths and ends of your hair. Always rinse conditioner out thoroughly and take extra care to make sure there is absolutely no conditioner left around the nape area. Product being left in is one of the easiest ways to cause your extensions to matt and the tapes to breakdown prematurely or slip.
15. Do **not** use protein based shampoo & conditioners. The WASP Shampoo, conditioner and treatment are recommended.
16. Do not apply Moroccan oil to extensions as testing has found that it causes the hair to turn yellow. Other Argan Oils or serums may be used as long as they are clear in colour. To date only lighter extensions colours are affected by this.

17. In the case where your hair is naturally curly or wavy this may be more prone to knotting as the hair will wrap around the extensions. In these cases please brush your hair more regularly.
18. WASP Hair recommend that NO further chemical treatments be performed on the extensions.
19. Please note that if you choose to colour the extensions, this will void your warranty and be at your own risk. WASP Hair will no longer be responsible in replacing extensions due to any problems that may arise from doing so.
20. MOST IMPORTANTLY Please dry your extension tapes immediately after washing. NEVER tie your hair up while it is still wet or allow it to dry naturally as this will affect the adhesive.
21. If you feel that you are not satisfied with your service or extensions, please know that WASP take these matters very seriously and are happy to liaise between salon and client to resolve any issues.

I _____
(Name) have a complete and clear understanding of the correct care for my extensions.

Extensionist: _____

Colour: _____

Length: _____

Pieces: _____

Signed: _____

Date: / /