

# TELLING

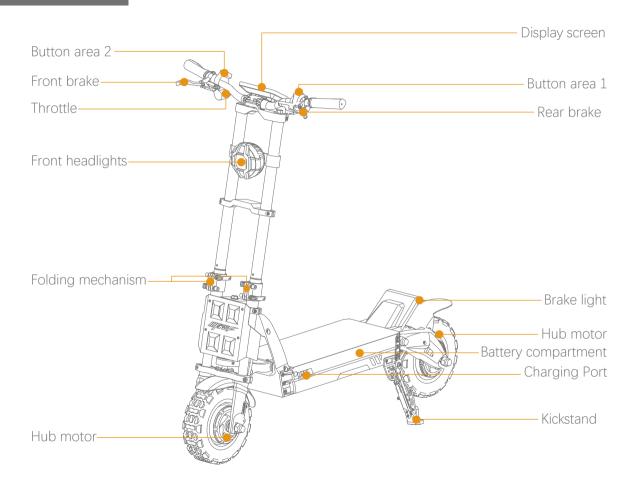
#### FOR A BRIGHTER JOURNEY

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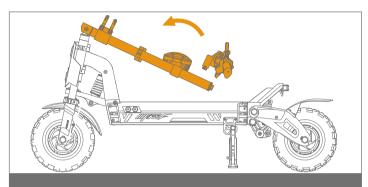
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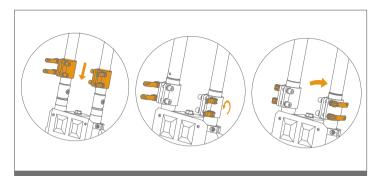
# 1 Functional diagram



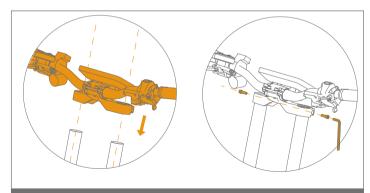
# 2 Complete vehicle assembly



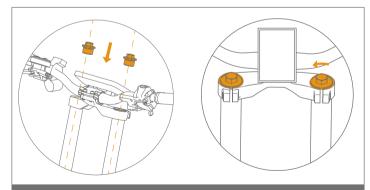
Step1:Straighten the vertical bar of the scooter and lock the latch.



Step2:Fix the folding structure in the direction of the arrow, tighten the wrench to the corresponding position, and lock the wrench.

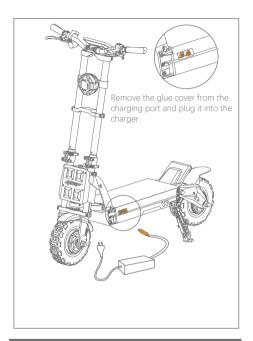


Step3:Attach the handlebars to the appropriate position on the electric scooter and lock the screws with the included tool

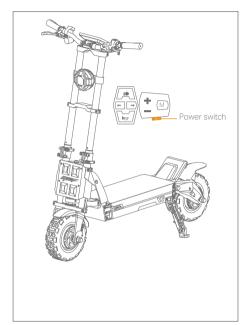


Step4:Screw the decorative cover into the position of the electric scooter riser and tighten it with the included tool

# 3 Electric scooter first power check and shock absorption use and charging instructions



This electric scooter supports two chargers at the same time (the second charger needs to be purchased separately).

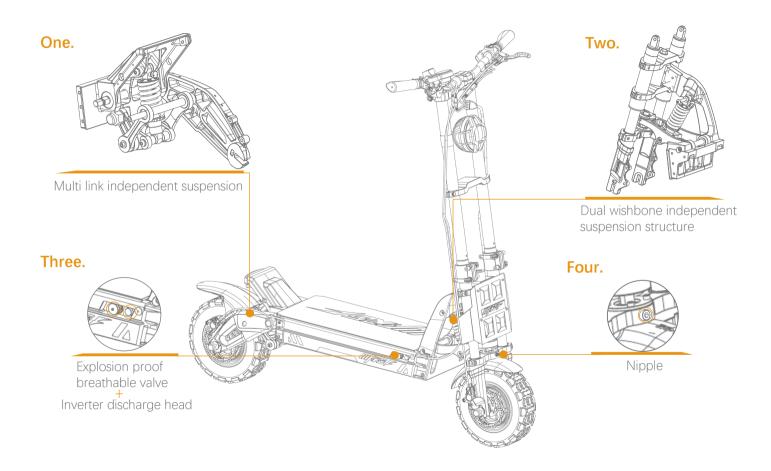


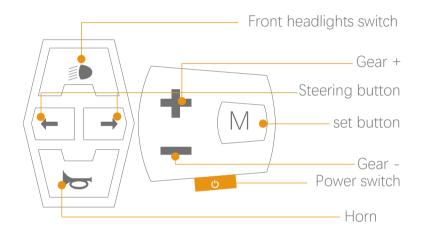
After assembling the electric scooter, please turn on the power switch and observe whether all functions of the scooter are normal after starting up.

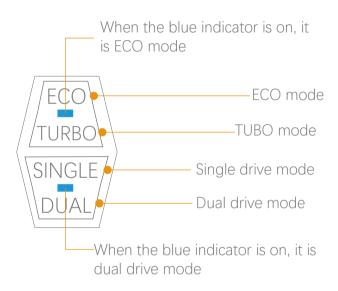


Please adjust the amount of shock absorption resistance according to different terrain Limited to adjustable hydraulic shock absorber use only

# 4 Electric scooter add-on accessories



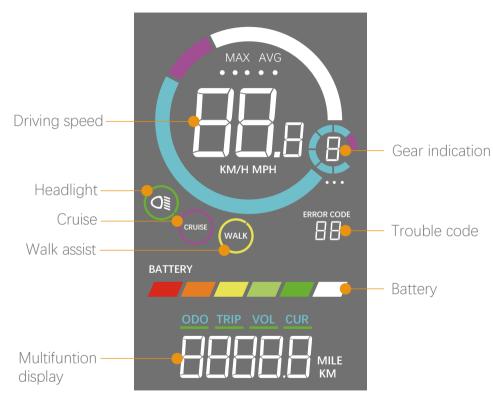




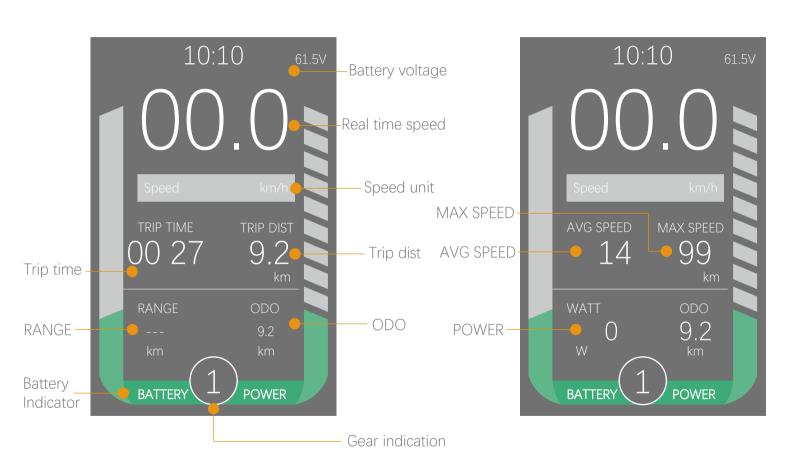
Button area 1

Button area 2

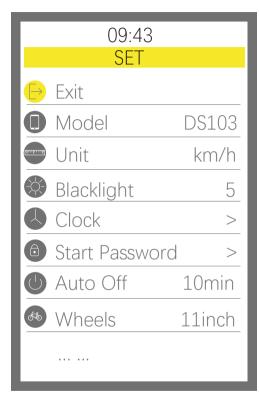
# 6 LCD Display screen



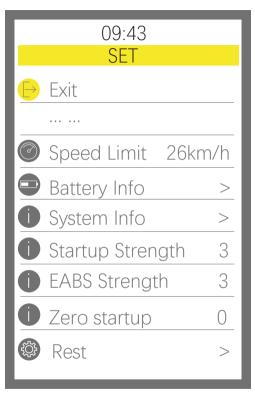
CODE	Code Description		
E06	Battery undervoltage		
E07	Motor fault		
E08	Fault of turn knob		
E09	Controller failure		
E10	Communication reception fault		
E11	Communication sending fault		



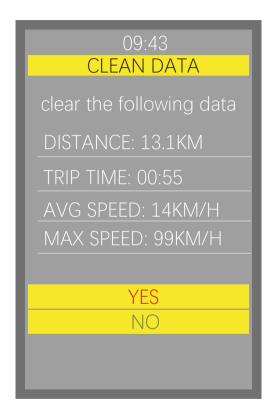
# 8 Function settings







- 1. Turn on the power, After the screen is displayed normally, do not operate any button, Directly hold down the setting button for 3s to enter the setting page.
- 2. After entering the setting page, press gear +, gear button to turn the page, press the setting button to enter the current content setting, and set according to the content you want to set



- 1. After the electric slide is started, press the button for 3s to enter the data clearing page.
- 2. Press gear +, Gear button, turn the page up and down, press the "Set" button to confirm the information.

## 10 Safety instructions

- Electric scooter is a sport and entertainment tool, not a vehicle. When you drive it to a public road or public
  area, it will have the attributes of a vehicle. Therefore, there are safety risks that all vehicles may have.
   Please strictly abide by local traffic laws and regulations and drive carefully to ensure the personal safety of
  yourself and others.
- You need to understand that when you drive onto a public road or area, even if you fully obey traffic laws and drive carefully, you may be exposed to the risk of other people or vehicles violating or operating improperly, just as you may be injured by other vehicles while walking. As with all other means of transportation, the faster you drive an e-scooter, the longer the braking distance is required. On some slippery roads, the emergency braking may cause the wheels to slip, causing the vehicle to roll over and fall. Therefore, when driving an e-scooter, it is necessary to remain vigilant, maintain a reasonable speed and maintain a proper safe distance from other vehicles. When entering an unfamiliar section of road, please slow down and pay attention to the road conditions to avoid accidents.
- When riding, watch out for pedestrians, especially children. Slow down and be alert when passing pedestrians.
- In some countries, there are no corresponding national standards or laws and regulations for electric scooters. When you use electric scooters in these countries and regions, all financial, personal losses, accidents, legal disputes, and other design conflicts of interest, our company will not assume any direct or joint liability.
- Please conduct basic safety checks before each use of electric scooters. If you find obvious loose parts, battery range decreases significantly, tire leaks, tire wear is severe, abnormal steering noise, brake distance increases significantly, please stop using immediately, and contact your dealer for professional guidance and after-sales service, do not force use.
- Wear protective gear and helmet when riding. Do not ride in the rain, avoid obstacles and ride with caution.

## 11 Daily maintenance

- Cleaning and storage of electric scooters
  - 1. If there are stains on the surface of the electric scooter, wipe it with a soft cloth dipped in a small amount of water. If there are stubborn stains, use a toothbrush dipped in a small amount of toothpaste to scrub repeatedly, and then wipe it with a soft cloth dipped in water.
  - **2.** Do not use alcohol, kerosene, or other corrosive volatile solvent cleaning, otherwise it will damage the appearance and internal structure of the product.
  - **3.** Prohibit the use of pressure water gun spray rinse, and ensure that the scooter is closed when cleaning, charging port rubber cap tightly, otherwise it may lead to serious consequences.
  - **4.** If you do not use the electric scooter for a long time, please place the electric scooter indoors in a dry and cool place, and try to avoid outdoor exposure to the sun. Otherwise, the appearance and tires of the electric scooter will accelerate aging, and the life of the battery pack will be significantly reduced.
- Electric scooter battery maintenance
  - 1. Do not use battery packs that are not original. Otherwise, risks may arise.
  - **2.** Do not open or pierce the shell of the scooter. Avoid direct contact of metal objects with the battery contact points, to avoid battery damage or casualties.
  - **3.** When disposing of the battery string, follow the local laws and regulations. Do not dispose of the battery string at will and protect the natural environment.
  - **4.** Charge the battery string to 60% if it is not used for a long time to prolong its service life.

## 11 Daily maintenance

- **5.** Keep the battery pack in a dry, cool indoor environment ranging from -20°C to 50°C. Do not place the electric scooter or battery pack in the car that is exposed to the sun in summer. Do not put the battery pack into the fire to avoid danger. If the battery is not used for more than 30 days, charge the battery to 80% and charge the battery every two months. Otherwise, the battery may be damaged and such damage is not covered by the warranty.
- **6.** Avoid completely draining the battery before recharging it. This will greatly extend the battery life. The battery pack can guarantee a long range at normal temperature. When it is used in an environment below 0°C, the range will be reduced to some extent; when the temperature is lower than -20°C, the range may be reduced by more than half. After the temperature rises, the range will recover.

#### 12 Maintenance of oil disc brake

• When your electric scooter is in use for a period of time, if you find that the oil disc brake is not working properly, please contact your dealer in time for professional guidance and after-sales service.

#### 13 WARRANTY AND AFTER-SALES POLICY

#### TEEWIGN promises you that

- 1. TEEWIGN electric scooters provide a global unified service channel, and all service needs, complaints and suggestions of users will be answered quickly.
- 2. TEEWIGN electric scooter provides online forums, etc., to provide users with professional technical consultation and service consultation in a timely manner.
- 3. TEEWIGN electric scooters will provide dealers and agents with free technical training and technical guidance, so that they can provide one-stop service for end users.

#### Warranty Rules

- 1. The core components of the TEEWIGN electric scooter are guaranteed for 15MONTHS (the core components include the motor, charger, battery, and instrument of the TEEWIGN electric scooter). The warranty of other TEEWIGN electric scooter components should be implemented in accordance with the following table.
- 2. During the warranty period, the after-sales center of TEEWIGN will provide free accessories and maintenance technical guidance. If the after-sales period is exceeded and the warranty is not covered, accessories can be purchased according to the accessories list and price.
- 3. In order to ensure timeliness, if the damaged parts are confirmed, we will give priority to arrange qualified parts to be sent out as soon as possible.
- 4. The warranty service period of the products sold is calculated from the date of the delivery receipt signed by the user.

#### 13 WARRANTY AND AFTER-SALES POLICY

#### Remark

- 1. All parts are not recycled for after-sales, and the parts replaced during the warranty period are calculated according to the remaining date of the date of purchase; the parts purchased or replaced separately for payment, their warranty date is recalculated from the date of purchase or replacement.
- 2. Lithium battery can be chargeable in an ambient temperature range of  $0^{\circ}$ C  $\sim 35^{\circ}$ C, and lithium batteries can be used in an ambient temperature range of  $-20^{\circ}$ C  $\sim 45^{\circ}$ C. Under low temperature conditions, the capacity of lithium batteries will decline to varying degrees. The specific reference levels are: 70% of the available capacity at  $-10^{\circ}$ C, 85% at  $0^{\circ}$ C, 100% at 25°C. When the ambient temperature rises, the battery capacity is normal and there will be no attenuation.
- 3. When customers apply for warranty, they should provide detailed problem descriptions, pictures, videos and product serial numbers, complete testing and inspection according to EEWING's instructions, and assist EEWING to confirm product problems.
- 4. After the product problem is confirmed, EEWING will provide new accessories for warranty. Normally, warranty parts will be sent together with the customer's next batch order. If the customer needs the warranty parts urgently, EEWING will send the parts by air, but the shipping cost will be borne by the customer.
- 5. Warranty accessories, except for the frame, motor, and battery that are inconvenient to transport, can be confirmed by video, other accessories need to be returned to the factory, and the warranty can only be guaranteed after the factory confirms.
- 6. If the customer sends the accessories back, after EEWING receives and confirms them, the warranty accessories are beyond the warranty period. If the date of the customer's warranty application and the date of sending the warranty parts are before that, then EEWING still provides warranty service.

#### 13 WARRANTY AND AFTER-SALES POLICY

#### Warranty Exclusions

If the following situations occur to the sold product, it does not belong to the scope of warranty service, and the user needs to pay for maintenance and related services:

- 1. Exceeding the stipulated service period and scope.
- 2. The user did not use, drive, maintain and adjust correctly in accordance with the provisions of the TEEWIGN electric product instructions.
- 3. Products sold are damaged due to rain, ice and snow immersion, smoke, medicine, chemical corrosion, etc., or natural product failure or damage.
- 4. Wear and tear is not covered by the warranty. And the products sold encounter failure or damage caused by force majeure (including but not limited to earthquakes, typhoons, fires, floods, social incidents, mass incidents, violent crimes, etc.).
- 5. The user does not use and maintain the battery normally, and if the storage time exceeds the maximum 3-month storage safety period (separate storage with an initial power of less than 50% and more than 3 months), the battery is not charged in time, resulting in battery power and voltage failure that cannot be repaired.
- 6. The user carries out maintenance without authorization, modifies, disassembles andrepairs by themselves, and damage the normal use of the whole products and parts.
- 7. Damage to EEWING components caused by the use of non-original accessories by the user or unauthorized modification of the circuit and line configuration.
- 8. Product failure or damage caused by human factors such as crashing, falling, overloading, speeding, etc. during the driving process of the user.

# 14 Non-warranty regulations

- Unauthorized maintenance, misuse, collision, negligence, abuse, fluid intake, accident, alteration, not using original authentic parts, tearing or altering labels, anti-counterfeiting labels.
- Beyond the warranty period.
- Human caused damage.

Fault code	Code meaning
06	Battery undervoltage
07	Motor fault
08	Throttle fault
09	Controller failure
10	Controller reception failure
11	Controller output fault
14	Hall anomaly