

Batela Giftware Returning Items

Dear Customer,

Unfortunately, in order to keep our selling prices down, the postage to return items is at your cost. We are sorry about this, but as a small business we don't have much choice.

So, can we suggest you either take it to a post office, which will be a little bit expensive and time consuming, or go online and look at www.parcel2go.co.uk who will give you lots of options that are cheaper, and they will arrange pick up from your home...

Unless the item is over £50, we do not think it is worth paying for a signature delivery service.

The returns address is below.

Hope this helps a little.

Batela Customer Service

Batela Giftware Returns Department

c/o Fullers Fulfilment

Units 5/6 Harrison Way

Leamington Spa

Warwickshire

CV31 3HJ