

# **GoWISEUSA<sup>®</sup>**

## Instruction Manual

ELECTRIC AIR FRYER  
GW22822/GW22823



[WWW.GOWISEPRODUCTS.COM](http://WWW.GOWISEPRODUCTS.COM)

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## Product Introduction

GoWISE USA would like to introduce the GW22822 (Black) and GW22823 (Red) Air Fryers with Rapid Air Technology. Rapid Air Technology is a new technique for preparing food that traditionally needs to be fried in oil. Rapid Air Technology works by quickly circulating hot air around the Air Fryer pan. The best part — it heats food in all directions and most dishes cook with little to no oil. This 3.7-quart air fryer has a wide temperature range from 175°F – 400°F and a timer up to 30 minutes. With only two dials, take manual control of temperature and time to prepare your next meal in minutes.

## Important Safeguards

1. READ THE ENTIRE MANUAL BEFORE ATTEMPTING TO OPERATE.
2. Keep the box and packing material for storage.
3. Do not immerse the cord, plug, or any part of the appliance in water or any other liquids to avoid electric shock.
4. Keep all the ingredients in the basket to prevent any contact from heating elements.
5. Do not cover the air inlet and air outlet when the appliance is on.
6. Do not fill the pan with oil. Filling the pan with oil may cause a fire hazard.
7. Do not touch the inside of the appliance while it is operating.
8. Do not use the appliance if there is any damage to the plug, main cord, or other parts.
9. Do not go to any unauthorized person to replace or fix the appliance.
10. Keep the cord away from hot surfaces.
11. Do not plug in or use the appliance with wet hands.
12. Make sure that the appliance is plugged into the wall socket properly.
13. Make sure that the appliance is out of reach of children, especially when the fryer is operating.
14. Do not connect the appliance to an external timer switch.
15. Do not place the appliance on or near combustible materials, such as a tablecloth or curtain.
16. Do not place the appliance against a wall or any other appliances. Leave at least 5 inches of free space around and above the appliance.
17. Do not place anything on top of the appliance.
18. Do not use the appliance for any other purposes other than described in this manual.
19. Do not leave the appliance unattended while it is operating.
20. During hot air frying, hot steam is released through the air outlet openings. Keep your hands and face at a safe distance from the steam and from the air outlet opening. Be careful of hot steam and air when you remove the pan from the appliance. Any accessible surface may become hot during use.

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## Important Safeguards (continued)

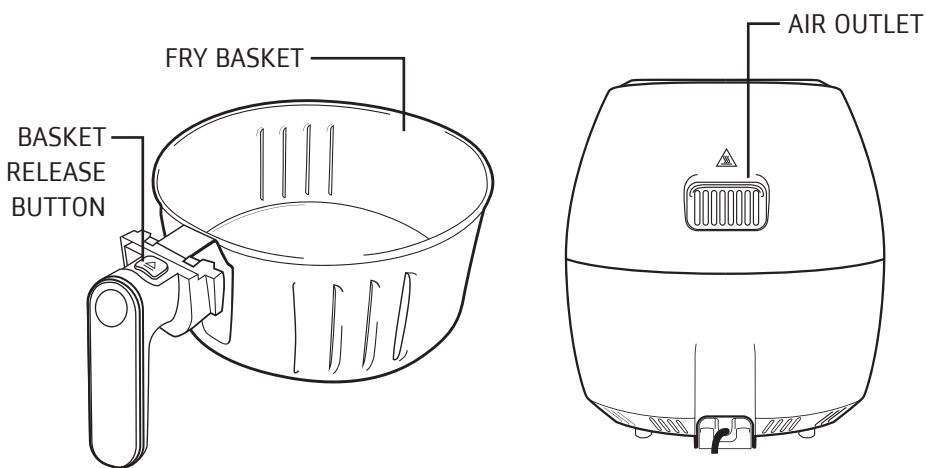
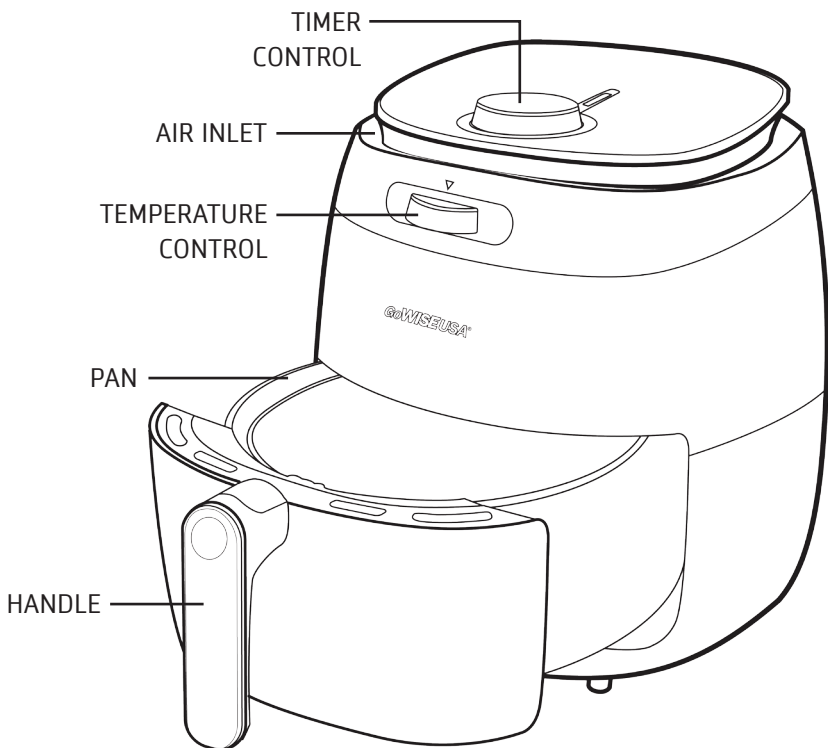
21. Immediately unplug the appliance if you see dark smoke coming out from the appliance. Wait for the smoke emission to stop before you remove the pan from the appliance.
22. Ensure that the appliance is placed on a horizontal, even, and stable surface.
23. This appliance is designed for household use only. It is not safe to use in environments such as staff kitchens, farms, motels, and other non-residential environments.
24. The warranty is void if the appliance is used for professional or semi-professional purposes, or it is not used according to instructions.
25. Always wait 30 minutes for the appliance to cool down before handling or cleaning it.

## Electromagnetic Fields (EMF)

This GoWISE USA Air Fryer complies with all standards regarding Electromagnetic fields (EMF). Under proper handling, there is no harm done to the human body based on available scientific evidence.

If you have any questions regarding your Air Fryer, please contact Customer Service at 855-233-9199 or [support@gowiseusa.com](mailto:support@gowiseusa.com).

# Product Structure & Features



## Before First Use

1. Remove all packaging materials, stickers, and labels.
2. Clean the basket and pan with hot water, soap, and a non-abrasive sponge.
3. Wipe the inside and outside of the appliance with a clean cloth

NOTE: DO NOT fill pan with oil or lard. The appliance uses rapid air circulation to fry.



## How to use your Air Fryer

1. Place the air fryer on a flat and even surface.  
DO NOT PLACE THE FRYER ON A SURFACE THAT IS NOT HEAT RESISTANT.
2. Put the pan and basket into the fryer and close the fryer.  
DO NOT FILL THE PAN WITH OIL OR ANY OTHER LIQUID.
3. Turn the time control dial to three minutes. Always allow warm up time when first starting the fryer. Once the three minutes is up, use the handle to pull the basket out of the fryer.  
CAUTION: Be careful when handling the basket when hot. Do not slide the button guard back on the handle when removing it – this will detach the basket from the pan. The fryer will automatically shut down when the pan is pulled out.
4. Place the ingredients in the basket and then put the basket and pan back into the appliance.
5. Set your cooking time by turning the time control dial to the desired time. Set the temperature by turning the temperature dial to the desired temperature.
6. Once you have set your cooking time and temperature, the air fryer will automatically start. NOTE: during hot air frying, you will notice that a green light will stay on and an orange light will go on and off from time to time. The green light indicates that the fryer is on. The orange light is the heating light. This light indicates when the air fryer is heating. When the heating light is off, it means that the temperature inside the fryer has reached the set temperature. When the heating light is on, it means that the temperature inside the fryer dropped and is below the set temperature and is currently heating up to reach the set temperature.
7. You may need to shake the ingredients midway through cooking cycle. Pull the pan out of the fryer by the handle (the fryer will automatically shut down), and carefully shake the ingredients inside the basket using the handle. Once you are done, slide the pan back into the air fryer and it will resume the cooking cycle.

(continued on next page)

## How to use your Air Fryer (continued)

CAUTION: DO NOT PRESS THE BUTTON ON THE HANDLE DURING THE SHAKING PROCESS. THIS WILL DETACH THE BASKET FROM THE PAN. If shaking the ingredients is too difficult to do while attached to the pan, place the pan and basket on a pot holder then detach basket from pan, and shake basket only.

8. When the cooking time has been reached, the timer will ring. The fan will turn off 20 seconds after the timer goes off.
9. Pull the basket out of the fryer. NOTE: Oil from the ingredients will gather in the bottom of the pan, be careful when pulling the basket out of the fryer.
10. Check if the ingredients are ready. If they are not, simply slide the basket back into the fryer, set your cooking time and temperature, and let the fryer start its cooking cycle.
11. To remove the ingredients, slide the pan and basket out of the fryer, carefully remove the basket from the pan, and pour onto plate.  
NOTE: for diagram turn to Page 11.
12. If you would like to prepare more, you can instantly use the air fryer again once you have your ingredients ready.

NOTE: DO NOT ATTEMPT TO TURN THE TIME CONTROL DIAL BACKWARDS PAST ZERO. THIS COULD CAUSE THE DIAL TO BREAK.

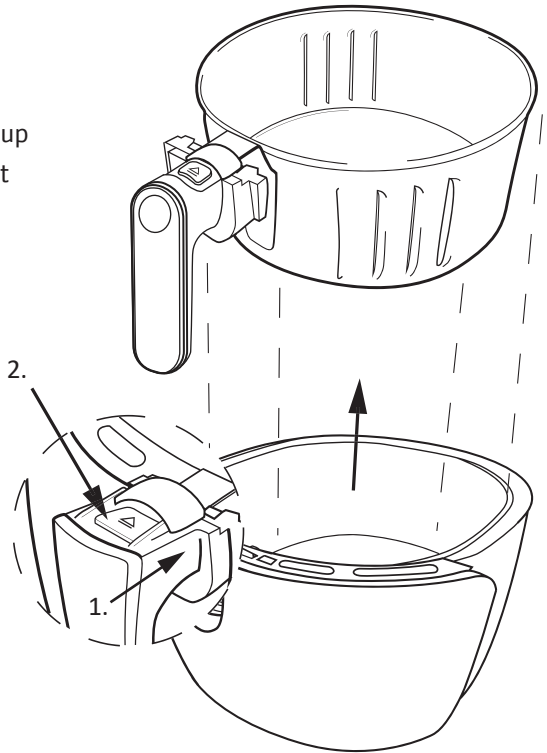
## How to use your Air Fryer (continued)

### Detaching the basket

1. Push button guard back.
2. Press the air fryer basket release button while pulling up the handle to free the basket from the pot.

**CAUTION: NEVER PRESS THE RELEASE BUTTON DURING SHAKING; THIS WILL DETACH THE BASKET FROM THE PAN.**

To order replacement parts please contact GoWISE USA Customer Service at 855-233-9199 or [support@gowiseusa.com](mailto:support@gowiseusa.com).



# Cooking Guide

The table below is a guide that will help you with setting the time and temperature for certain ingredients.

NOTE: Please keep in mind that because ingredients differ in size, shape, brand, and origin, we cannot guarantee that this is the best setting for the ingredients you have.

Rapid Air Technology reheats the air inside the fryer instantly; therefore, removing the pan from the air fryer for a brief period of time will not interrupt the cooking process.

## TIPS:

- Small ingredients usually require shorter cooking time than larger ingredients.
- Shaking smaller ingredients midway through the cooking process will ensure the ingredients cook more evenly and give a better result.
- Adding a very little amount of oil to fresh potatoes and frying will give it a crispier result.
- Do not prepare extremely greasy ingredients in the air fryer.
- Snacks that can be prepared in the oven can also be prepared in the air fryer.
- The recommended quantity of fries to allow for a crispy result is 17.5 oz.
- Pre-made dough requires shorter cooking time than home-made dough.
- When making cake, quiche or ingredients with filling, use a baking tin or oven dish in the fryer basket.
- You can also use the air fryer to heat ingredients. Set the temperature to 175°F for up to 10 minutes.

(continued on next page)

## Cooking Guide (continued)

Food	Time (minutes)	Temperature (°F)	Shake/Flip	Tips
<b>Potatoes &amp; Fries</b>				
Thin Frozen Fries	9-16	400°F	Shake	Add 1/2 Tbsp of Oil
Thick Frozen Fries	11-20	400°F	Shake	
Homemade Fries	16-20	400°F	Shake	
Homemade Potato Wedges	18-22	360°F	Shake	
Homemade Potato Cubes	12-18	360°F	Shake	
Falafel	15	360°F	Shake	
Potato Gratin	15-18	400°F	Shake	
<b>Meat &amp; Poultry</b>				
Steak	8-12	360°F	Flip	Line with tin foil
Pork Chops	10-14	360°F	Flip	
Hamburger	7-14	360°F	Flip	
Sausage Roll	13-15	400°F	Flip	
Drumsticks	18-22	360°F	Flip	
Chicken Breast	10-15	360°F	Flip	
<b>Snacks</b>				
Spring Rolls	8-10	400°F	Shake	
Frozen Chicken Nuggets	6-10	400°F	Shake	
Frozen Fish Sticks	6-10	400°F	Shake	
Frozen Mozzarella Sticks	8-10	360°F	Shake	
Stuffed Vegetables	10	320°F		
<b>Baking</b>				
Cake	20-25	320°F		Use baking tin
Quiche	20-22	360°F		
Muffins	15-18	400°F		
Sweet Snacks	20	320°F		

If you have any questions regarding your air fryer, please contact Customer Service at 855-233-9199 or [support@gowiseusa.com](mailto:support@gowiseusa.com).

## Cleaning your Air Fryer

1. Clean the fryer after every use. Unplug the fryer. ALWAYS WAIT UNTIL THE FRYER HAS COOLED TO A SAFE TEMPERATURE BEFORE HANDLING.
2. Wipe the outside of the fryer with a moist cloth.
3. Clean the pan and basket with hot water, soap and non-abrasive sponge. You can remove any remaining food debris by using degreasing liquid soap. For any hard to get out or sticking debris, soak the pan in hot water.
4. Clean the inside of the appliance with a lightly moistened non-abrasive sponge or cloth. Be careful not to get the inside of the appliance too wet.
5. Clean the heating element with a cleaning brush to remove any food debris.

# Troubleshooting

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
The Fryer is not turning on	The appliance is not plugged in	Plug the appliance into a grounded wall socket
	You have not set the timer	Set the timer using the knob for the correct time on the appliance
Ingredients for the fryer are not done	The basket has been over filled with ingredients	Place smaller batches of ingredients in the basket. Smaller batches are fried more evenly
	The set temperature is too low	Increase the temp. control knob to the required temperature setting (see temperature presets in this manual).
The ingredients are fried unevenly in the fryer	Ingredient positioning or overfull	Ingredients that lay on top or across from each other (e.g. fries) need to be shaken midway through cooking
Fried snacks are not crispy after frying	Some snacks are crispier when traditionally fried	Use oven snacks or lightly brush some oil onto the snacks for a crispier result
Pan does not slide into fryer properly	Over filled basket	Do not fill the basket beyond the MAX fill indicator line
White smoke comes out from the fryer	It's normal for white smoke to appear when prepping greasy ingredients	When frying greasy ingredients a large amount of oil will leak into the pan. The oil produces white smoke and the pan may heat up more than usual. This does not affect the appliance or end food result
	The pan is still greasy	Clean pan properly after each use
Fresh fries are fried unevenly in the fryer	Potatoes are not fresh	Use fresh potatoes and make sure that they stay firm during frying
	Potato sticks have not been rinsed properly prior to frying	Make sure to rinse the potato sticks properly to remove the starch prior to frying
Fries are not crispy	Oil and water in fries	Potato sticks should be dry prior to adding oil
		Add more oil for a crispier result

# Warranty

General Warranty excludes refurbished / auction items.

GoWISE USA has a 1-year limited warranty for all products. Products are warrantied against defects in materials and workmanship for 1 year from the date of purchase, when used in accordance with the instructions provided. This warranty does not cover damages or wear resulting from accident, misuse, abuse, commercial use, or unauthorized adjustment and/or repair.

GoWISE USA shall not be liable for loss of use or any other incidental, consequential or indirect costs, expenses or damages. There are no express warranties except as listed above. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

CALL 855-233-9199 for RETURN INSTRUCTIONS

WE DO NOT SERVICE PRODUCTS OUTSIDE THE 48 CONTINENTAL UNITED STATES. WE WILL SHIP TO A FREIGHT FORWARDER FOR CUSTOMERS.

NOTE: Customers are responsible for all return shipping costs. When item(s) are returned under warranty as being defective, they are thoroughly tested to verify manufacturer defect. If any item(s) are determined to be in proper working order after testing, all shipping cost to have the product returned to the customer will be the responsibility of the customer.

Return Period: 30 Days

All return requests must be made within 30 days from the date our customers purchase their product(s). Refunds are only applicable during the 30-day return period and may be subject to restocking fees up to 15% of the original purchase amount. If the product is defective within 30 days, GoWISE USA will cover the cost of return shipping. However, a photo and/or video from the customer is required to receive a pre-paid shipping label. If the product is missing any accessories that were included in the original packaging/shipment, or the product is damaged, altered or used,



## Warranty - continued

the item may no longer be eligible for a refund or replacement. Any decision of refund and/or replacement will be decided at the discretion of GoWISE USA.

NOTE: Customer are responsible for all return shipping costs after 30 days.

### Defective/Freight Damaged:

Products that are within the 30-day return period and have been determined by customer service to be defective are qualified for a return label for the product to be returned to GoWISE USA for inspection and testing. GoWISE USA will provide a return shipping label for defective product(s) only. Customers must contact the carrier (shipping company) for products that have arrived damaged after initial transit. Clear photographic and video proof of damage and/or defective product(s) is REQUIRED prior to GoWISE USA authorizing the return of any product.

### Purchase from 3rd Parties:

In order for the GoWISE USA customer service team to lookup the warranty information regarding the product(s), the original order information and/or proof of purchase is required. Without this information, GoWISE USA will be unable to move forward with providing a replacement under warranty, as we do not know the date or origin of the purchase. GoWISE USA does not have a working business relationship with 3rd party selling sites or services or individuals which are not listed below as one of our authorized retailers. GoWISE USA is not responsible for making inquiries to such 3rd parties for the purpose of obtaining documentation. It is the responsibility of the person(s) making the warranty claim to provide original documentation such as order information and/or a receipt so that customer service can process the request. Any claim made under GoWISE USA warranty guidelines must be made by original purchaser of the product(s). Any defective product(s) will be replaced as long as the issues with the device fall within warranty guidelines.

Authorized Retailers:

Amazon

GoWISE USA (Amazon, Sears Marketplace)

WayFair

Houzz

Home Depot

etailz

MorningSave.com

Bed Bath & Beyond

Jet.com

Walmart.com



## **GoWISEUSA®**

www.gowiseproducts.com  
support@gowiseusa.com  
855-233-9199

- To ensure correct use of this appliance, read these instructions carefully and thoroughly.
- Please keep this manual for future reference.
- Thank you for purchasing this GoWISE USA electric air fryer.

USE PROMO CODE: **LIVewiseraF**

**10%**  
**OFF**

YOUR NEXT **GoWISEUSA®** PURCHASE

