

PRECISION PRODUCTS LLC WARRANTY POLICY

Precision Products LLC, provides a variety of guarantees against defects in material and workmanship depending on which tumbler is purchased. Lids, straws and accessories are considered consumables and are not warrantied.

Covo Cups – Acrylic – Due to the brittle nature of Acrylic plastics and the affordable price point of this product line, there is no warranty provided. To enjoy the product over the long run, we recommend that you do not wash the cup in a dishwasher. Hand washing is recommended for daily cleaning. Do not pour any boiling or scalding water in the cup. Do not use in the microwave. Avoid dropping the cup at any height.

Freeheart Cups & Signature Tumblers – You can validate whether you have a Freeheart Tumbler by the Freeheart brand mark on the inside decorated film on the cup. You can identify a Signature Tumbler by the name molded on the bottom of the tumbler.

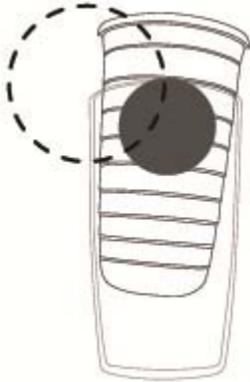
Freeheart and Signature Tumblers are warranted against defects in the integrity of the Top Cup Seal and Decoration at the time of purchase and for the normal life of the cup and during normal use. Normal use excludes use in today's high temperature drying dishwashers. If you have one of these new types of dishwashers, do not use it to clean the drinkware. Only handwashing is recommended. (New high temperature dishwashers now dry contents by as much as 20-degrees higher than older models. This higher temperature may cause the seal to crack due to the additional pressure created by the heat.) **Cracks that occur because of drops, misuse, abuse or other extraordinary events are not covered by this warranty.**

To obtain a replacement cup for an eligible cup, send the cup and Proof of Purchase to Precision Products LLC at 6621 19th Street East, Sarasota, FL 34243 and include a Check or Money Order for \$7.50 for 1 Tumbler; \$10.00 for Two Tumblers; \$15.00 for Three Tumblers; and \$20 for four tumblers for return shipping of the cup(s) to the originator. *Allow 2-3 weeks for return of the repaired tumbler.*

Note: If you send in your tumbler due to a warranty claim, to ensure that sanitary integrity is maintained in the new cup, we regret that we will not be able to reuse the existing decoration in the returned tumbler. We will instead select a design that is similar in style or a clear tumbler, if a similar design is not available,

Thank you.

Products
What's Covered



- **Seal Failure**

The inner wall detaches from outer wall or if there is moisture between the two walls.



- **Cracked**

Cracking around opening or on bottom of drinkware.



- **Decoration Failure**

Decoration has become detached.