

WHAT YOU ORDERED

WANT TO EXCHANGE OR RETURN AN ITEM?

ORDER DATE	ORDER NUMBER
	#



IF YOU WISH TO EXCHANGE OR RETURN AN ITEM PLEASE FILL IN THE FOLLOWING FORM AND FOLLOW THE RETURN INSTRUCTIONS BELOW

ITEM NAME	REFUND	EXCHANGE	SIZE	COLOUR	REASON CODE
	<input type="checkbox"/>	OR <input type="checkbox"/>			
	<input type="checkbox"/>	OR <input type="checkbox"/>			
	<input type="checkbox"/>	OR <input type="checkbox"/>			
	<input type="checkbox"/>	OR <input type="checkbox"/>			
	<input type="checkbox"/>	OR <input type="checkbox"/>			

REASON CODES: 1 WRONG SIZE, 2 NOT SUITABLE, 3 ARRIVED TOO LATE, 4 POOR QUALITY, 5 NOT AS EXPECTED, 6 OTHER /PLEASE SPECIFY/



BIASED CLOTHING RETURNS
PO BOX 580
NEW MALDEN
KT3 9HF

PLEASE FOLLOW THESE STEPS TO RETURN/OR EXCHANGE YOUR ORDER WITHIN 28 DAYS OF RECEIPT:

1. Using the table above, next to your items, please tick **refund** or **exchange** and select one of the return reason codes. We are only able to exchange an item for the same item in a different size or colour.
2. If you have received an incorrect item, please tick exchange if still required. We aim to exchange items within 7-10 days.
3. Enclose this form within your parcel and attach the **pre-printed label** to the left to the front of the parcel, covering the existing address label. Please remember to get a proof of postage receipt.
4. Orders can take up to **10 days to be delivered** to us and will be processed within 3 working days of receipt.

This returns policy does not affect your statutory rights.
Please ensure you return your unworn goods, as said, with all the original packaging, tags and labels within 28 days of receipt. Items packaged in a box e.g. footwear must be returned with an outer box or bag for protection. Please do not apply the returns label directly to the product packaging.

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If you have any queries please contact us at contact@biasedclothing.co.uk or visit our website: www.biasedclothing.co.uk