

# Ewbank®

# INSTRUCTION MANUAL

## EW0500

5 Piece Spray Mop and Sweeper Set

Ewbank has a British heritage to be proud of. It's a household favourite and much loved brand that has been providing innovative cleaning solutions for 140 years.



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## Pack Contents



- A. Upper handle
- B. Lower handle
- C. Rectangular mop head
- D. Bottle with pick-up tube
- E. Window Cleaner with squeegee and cleaning pad
- F. Triangular mop head
- G. Manual Hard Floor Sweeper with duster pad
- H. Rectangular Microfibre Pad
- I. Triangular Microfibre Pad

**Read the instructions carefully before using any part of this set, and make sure that:**

- All contents are present as shown
- All packaging materials are removed from the Product before use

## Product Features

- 360° swivel head to help clean hard to reach and narrow spaces
- Refillable bottle reservoir with pick up tube, allowing use of the spray feature at any angle
- Manual hard floor sweeper with duster pad, to combine sweeping and dusting into one action
- Quick and easy to change microfibre mop pads
- Detachable handles and head for easy storage

For further information about this product, including the power consumption in low power modes required by (EU) 2023/826, go to <https://www.ewbank.co.uk> and search for EW0500.

## Product Assembly

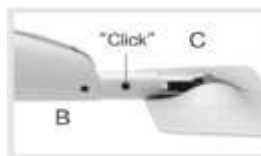


### Step 1: Handle installation:

Push upper handle A into lower handle B ensuring both pieces click into place on reverse

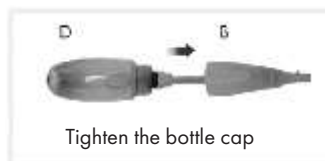
### Step 2: Cleaning heads installation:

Push lower handle B into cleaning heads C, F, G, or E until it securely clicks into the hole of the head



### Step 3: Bottle installation:

Open the lid and pour in water, (be careful not to lose the rubber ring). If using a chemical, please dilute as directed. Close the bottle lid, grip the sides, and press firmly into bottle holder on handle B

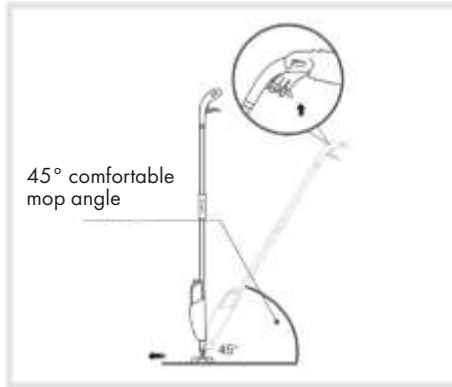


## Product Disassembly

Follow the assembly instructions in reverse order by pressing the tabs in gently and pulling apart.

## Operating Instructions

- Wash the microfibre pads before first use
- See sewn in label for details. (Do not use a fabric softener when washing the fibre cloths.) The pads are easily reattached with hook and loop fasteners
- The handle drops flat into a fully horizontal position so your sweeper can easily clean under furniture
- During use please change the pads regularly for a better result



Press the trigger to spray water or cleaning solution onto the surface to be cleaned. Push at a 45 degree angle for an efficient clean.

## Using your Mops

- Squeeze the trigger gently to lightly coat the surface ahead as you push the mop
- The mops are designed to work at a 360-degree angle for an efficient clean
- The rectangular mop allows you to clean a wide surface quickly, before switching to the triangular head for those hard-to-reach areas
- This product is designed for use on hard surfaces only, NOT carpeted areas

## Using your Sweeper

- Keep the logo in front and push the sweeper forward for an efficient clean
- This product is designed for use on hard surfaces only, NOT carpeted areas
- DO NOT use with water



## Sweeper Care Instructions

- Empty the dust chamber regularly to ensure maximum efficiency
- To empty lift the lid at the back of the sweeper over a bin and tip backwards to empty
- Close and the machine is ready to use
- Clean the brushes periodically to lengthen the life of the sweeper



## Using Your Window Cleaner

- Ensure that the cleaning pad is clean and securely attached to the window cleaning head
- Squeeze the trigger gently to lightly coat the window surface above the window cleaning head
- Gently scrub the window with the bonnet side, scrubbing at all angles until the surface is well washed. The bottle of the 5PK is equipped with a pickup tube allowing you to spray as needed at all angles
- Keeping the squeegee blade against the window, pull it steadily across the window until it is clean
- This product is designed for use on smooth level glass surfaces only



## Care and Maintenance Instructions

The pads are machine washable. See Sewn in Label for details. Do not use a fabric softener or bleach when washing the microfibre cloths. Always allow to air dry. The pads easily reattached with hook and loop fasteners.

The handle drops flat into a horizontal position so your sweeper can easily clean under furniture.

- Only use cleaning fluids recommended for your surface and dilute accordingly
- DO NOT use strong alkaline/acidic cleaning fluids in the water tank

**NOTE:** After each use make sure the spout is clear of residual cleaning solutions to prolong the mops useful life.

- Clean the water tank and add clean water
- Press the trigger to activate the sprayer until the spout is completely clean

### Ewbank Warranty Terms & Conditions

This product is guaranteed for a period of 24 months as standard from the date of purchase against mechanical and electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department  
Ewbank, 38 Bluestem Road,  
Ipswich, Suffolk, IP3 9RR**

Please quote the Product Code and the PO Number on the rating label and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.



### Your Guarantee

This product is covered by a 2 year guarantee.

This does not cover normal wear and tear or abuse.

For guarantee purposes, please retain your original receipt as proof of purchase.

This guarantee does not affect your statutory rights.

For spares, service and further information please contact;

UK Address: Ewbank, 38 Bluestem Road, Ipswich, Suffolk, IP3 9RR

EU Address: Castle Electrical Factors Ltd., Dundalk, A91 KA9R, IR

Tel: 01473 271 272

Disclaimer: Ewbank operate a policy of continual improvement and development.

We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.

All diagrams and images shown in this manual are for illustration purposes only.