



# Ordering a Magic Memorials High Resolution Photo Memorial

#### 1. Choose Your Memorial

Select a headstone from the Ogee Granites catalogue. You can download a copy from ogeegranites.com or request one by email. (neil@ogeegranites.com)

Once you have chosen your headstone, confirm prices with Neil (email above).

## 2. Complete the Magic Memorials "Design" Order Form

Use the Magic Memorials order form to collect the design details. Include the chosen memorial style and sizes, any themes, animals, borders, colours, portraits, inscriptions, and special requests. Double-check spelling, dates, and wording. This can be downloaded from <a href="magicmemorials.com">magicmemorials.com</a> (under the "trade" column) or request one by email. (info@magicmemorials.co.uk)

For design ideas, you can look at <a href="https://www.magicmemorials.co.uk/pages/">https://www.magicmemorials.co.uk/pages/</a>

There are lots of designs on there to give inspiration. All prices have been removed from the website to ensure your prices are not compromised.

Remember, we can design anything, the headstone is now a blank canvas.

#### 3. Submit the Form and Photos

Email the completed order form along with any personal photographs and portraits to:

info@magicmemorials.co.uk and CC neil@ogeegranites.com

## 4. Choose a Design Consultation Option

### **Option A: No Consultation**

If the details on the order form are detailed enough, we will start designing the memorial based on the brief you supplied on the order form. The draft will be emailed back and forth until approved.

### **Option B: Book a Design Consultation**

Visit magicmemorials.co.uk and click the red 'Book a Consultation' tab. From the drop down menu, choose "Book a trade consultation" either a 30 minute or 1 hour depending on whether you want information consultation or a full design consultation.

The 30 minute consultation can be done over telephone or video call, the 1 hour design consultation is done over Google Meet. A link will be sent. (Computer or smartphone needed). This is a design consultation only, no pricing or ordering details are discussed. Consultations can be with or without the customer.

## 5. Sign Off the Final Design

We will email the final design. Review it with the customer and confirm everything is correct before production.

## **6. Choose Your Production Option**

#### **Option 1: Delivery to You First**

You letter the memorial. Ogee Granites then collect it from you and deliver it to Magic Memorials for artwork.

## **Option 2: Direct Delivery to Magic Memorials**

The blank memorial is sent directly to Magic Memorials for lettering & finishing.

### 7. Choose Your Final Delivery and Fitting Option

**Option 1:** Ogee Granites collect the finished memorial from Magic Memorials and deliver the finished memorial to you for fixing.

**Option 2:** Magic Memorials' BRAMM registered fitters will install the memorial.

## Finally:

Ogee Granites and Magic Memorials have partnered, so that the customers of Ogee Granites have access to the latest technology in the memorial industry.

While the whole world has turned to high definition, the memorial industry has fallen behind, until now. The demand for customisation and uniqueness has never been higher, and now we are delighted to be able to offer fully bespoke, super high resolution memorials to our customers.

As an alternative to high resolution memorials, we are now able to design and manufacture, bespoke 3D memorials.

Towards the back of the trade brochure, you will see some of the 3D memorials we have designed.

We understand that this is brand new technology, and there will be questions, so please fee free to call, email or whatsapp magic memorials using the contact details below.

#### **Contact Information**

## **Magic Memorials**

Phone: 01902 426 075

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Email: <u>info@magicmemorials.co.uk</u>
Website:www.magicmemorials.co.uk

# **Ogee Granites**

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