

Annual Reports

InnServices prepares annual reports of its performance, operations, and maintenance.

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Water Hardness

Water Hardness is primarily caused by the presence of calcium and magnesium in the water and is reported as CaCO₃ mg/L. Water that is hard requires more soap to create a lather, and leads to scaling of appliances and water pipes. Hardness is an aesthetic issue and is not considered a public health concern.

InnServices has tested its four drinking water systems for hardness, here are the latest results:

Drinking Water System	Hardness as CaCO ₃ mg/L	Grains per Gallon	Hardness Level
Innisfil Lake Simcoe (Lakeshore & Cookstown Areas)	126	7.36	Hard
Churchill	53.7	3.14	Soft
Innisfil Heights	189	11.05	Very Hard
Stroud	130	7.60	Hard

Sodium in Drinking Water

Sodium is a common element in the natural environment and is often found in food and drinking water. In drinking water, sodium can occur naturally or be the result of road salt application, water treatment chemicals or ion-exchange water-softening units. The human body needs sodium in order to maintain blood pressure, control fluid levels and for normal nerve and muscle function.

Public drinking water systems under the Safe Drinking Water Act are required to sample for sodium on a regular basis. If the result is over Maximum Allowable Concentration (MAC), it is reported to both the Ministry of Environment, Conservation & Parks (MECP) as well as the Simcoe Muskoka District Health Unit (SMDHU).

Innisfil's water systems were recently tested for sodium in November of 2021. Here are the results:

System	1st Sample - Sodium (mg/L)	2nd Sample - Sodium (mg/L)
Innisfil Lake Simcoe	30.8	33.4
Churchill Wells #1 & #2	22.3	21.8
Churchill Well #3	53.3	60.1
Stroud	35.6	36.4
Innisfil Heights	19.5	N/A

*Maximum Allowable Concentration = 20 mg/L

*Aesthetic Objective/Operational Guideline = 200 mg/L

Sodium in drinking water is not a health concern for most people but may be for someone with specific health issues that require them to be on a sodium-restricted diet. For more information on sodium in drinking water, visit the [Simcoe Muskoka District Health Unit's website](#).

Water Summary Reports

View our Annual Summary Reports for the water systems Churchill, Innisfil Heights, Innisfil Lake Simcoe (Lakeshore and Cookstown) and Stroud. InnServices has a [Drinking Water Quality Management System \(DWQMS\) Operational Plan](#) for these systems.

Churchill Drinking Water System

[2021 Annual Summary Report - Churchill](#)

[2022 Annual Summary Report - Churchill](#)

[2023 Annual Summary Report - Churchill](#)

Innisfil Heights Drinking Water System

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Innisfil Lake Simcoe Drinking Water System

[2021 Annual Summary Report - Innisfil Lake Simcoe](#)

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[2023 Annual Summary Report - Innisfil Lake Simcoe](#)

Stroud Drinking Water System

[2021 Annual Summary Report - Stroud](#)

[2022 Annual Summary Report - Stroud](#)

[2023 Annual Summary Report - Stroud](#)

Wastewater Reports

View our Annual Reports for the Wastewater Treatment and Collection systems: Lakeshore, Cookstown and Innisfil Sanitary Sewage Collection.

Lakeshore Wastewater System

[2023 Annual Summary Report - Lakeshore](#)

Cookstown Wastewater System

[2023 Annual Summary Report - Cookstown](#)

Innisfil Sanitary Sewage Collection Wastewater System

[2023 Annual Summary Report - innisfil Sanitary Sewage Collection](#)