



**Thank you for your order! We hope that you love your new BK gear!**

If you need to return or exchange your order for any reason, please complete this form and return it within 20 days of the ship date. If you have received an incorrect or damaged item, please contact us at [BearKomplex@gmail.com](mailto: BearKomplex@gmail.com) upon receipt.

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ Order #: \_\_\_\_\_

Item #1 for Return: \_\_\_\_\_ Reason for Return: \_\_\_\_\_

Mark one: Exchange - or - Refund/Exchange Item: \_\_\_\_\_

Item #2 for Return: \_\_\_\_\_ Reason for Return: \_\_\_\_\_

Mark one: Exchange - or - Refund/Exchange Item: \_\_\_\_\_

**Items must be returned in the original packaging and in new condition.**

**Address your return to:  
BearKomplex HQ  
Attn: Returns  
3300 E. 84th Place  
Merrillville, IN 46410**

As soon as your return ins received, we will process the return per your instructions.

**Refunds:** You will receive an email when your refund has been issued to the original form of payment.

**Exchanges:** You will receive an email with tracking information when the new item is sent out. If a requested exchange item is out of stock, a refund will be issued automatically and you will receive an email confirmation of the refund.

**\* Original shipping costs will not be refunded.**

**\*Sales are final on discounted sale items and cannot be returned.**

Should you have any questions, comments or concerns, feel free to contact us at any time.

Email: [BearKomplex@gmail.com](mailto: BearKomplex@gmail.com)