

# ChargeUp Pro 20K

## 20,000 mAh Portable Powerbank

### How to recharge your ChargeUp Pro

To recharge your ChargeUp Pro, connect it to a USB-A power source via the USB-C connector on the Powerbank **(E)**, using the USB-C to USB-A cable included in the box. To recharge faster you can connect the ChargeUp Pro to a USB-C power source using a USB-C to USB-C cable. Using this method enables a charging input of up to 30W when using a compatible Power source (Wall Charger). Please note the ChargeUp Pro cannot be recharged by a notebook. When the ChargeUp Pro is recharging the Blue LED charge indicator **(B)** will flash, whilst showing the current charge level. When recharging quickly the green LED light **(B)** will illuminate indicating the connected USB power source supports Power Delivery.

### How to charge your USB-C MacBook, Laptop, or Nintendo Switch.

To charge your USB-C PD compatible notebook, tablet, or smartphone, you must use the USB-C **(E)**, output on the Powerbank in combination with a USB-C to USB-C cable (not included). This will ensure the fastest possible charging speed of up to 45W (20V-2.25A). Once your device is connected to the ChargeUp Pro, it will begin to charge automatically. The blue LED indicator **(B)** will stay illuminated whilst charging, and the Green LED **(B)** will illuminate when PD fast charge mode is activated.

### \*\*Important Note\*\*

We recommend connecting your device before it has less than 10% remaining charge. For a small number of devices (particularly HP notebooks) may not be able to recognize the ChargeUp Pro if they are completely flat. To solve this issue, you can go into the power settings in windows, and either turn on a notification to alert you when your notebook reaches 10% remaining. Alternatively you can set your notebook to hibernate once it reaches 10% remaining charge.

### How to Charge your QC 3.0 compatible Device

For devices that are compatible with QC 3.0 fast charging, you must use the blue USB-A output **(C)**, on the ChargeUp Pro, with your devices compatible fast charging cable. Once your device is connected to the ChargeUp Pro, press the power button to begin charging. The blue LED indicator **(B)** will stay illuminated whilst charging, and your device will indicate 'fast charging' mode is activated.

### How to charge your all other USB smartphones, tablets.

All other devices such as smartphones and tablets can be connected to either of the USB-A ports **(C & D)** on the ChargeUp Pro, using your devices USB charging cable. Once your device is connected to the ChargeUp Pro, press the power button to begin charging. The blue LED indicator **(B)** will stay illuminated whilst your device is charging.

### LED charge indicator

To check your ChargeUp Pro's remaining charge, press the power button **(A)** once, and the 1-5 LED lights will illuminate indicating the remaining power. When PD fast charging is active the green light will illuminate.

### Caution

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

### Warning

Do not store cable with both connectors plugged into powerbank as this may short circuit powerbank and stop it from working.

- A** - Power button
- B** - LED Charge Indicator
- C** - USB - A (QC 3.0)
- D** - USB - 2.1A
- E** - USB - C

### Product Specifications

**Capacity:** 20,000mAh/74Wh, Lithium Battery,  
Dual USB Outputs **Dimensions:** 171x102x15mm

#### USB-A Output 1 (QC3.0):

- 5V-3A 15W - 9V-2A 18W - 12V-1.5A 18W

#### USB-A Output 2:

- 5V-2.1A 10.5W

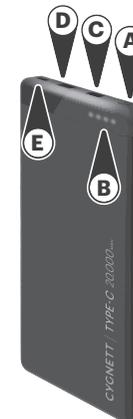
#### USB-C Input (PD):

- 5V-3A 15W - 14.5V-2A 29W - 20V-1.5A 30W

#### USB-C Output (PD):

- 5V-3A 15W - 9V-3A 27W - 12V-3A 36W  
- 14.5V-3A 29W - 20V-2.25A 45W

**Total Output:** - 63W (Max)



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### Important safety instructions

Please read and follow these instructions carefully and retain for your records.  
Please read all warnings for your safety and optimal user experience.

1. Never leave a charging battery unattended.
2. Do not expose the ChargeUp to excess humidity or liquids. It should be stored in a cool, dry place when not in use.
3. Do not damage or puncture the casing of the ChargeUp. This may cause over-heating, fire or an explosion.
4. Do not expose the ChargeUp to sources of heat, including radiators, stoves, or fires. Do not expose to ambient temperatures above 40°C, such as in a car on hot day, or in direct sunlight. Failure to do so may cause over-heating, fire, or explosion.
5. Do not use in a strong electrostatic or electromagnetic environment, including near microwaves as this may shorten the device's life.
6. If ChargeUp emits an odour, excessive heat or becomes discoloured or distorted, please discontinue use immediately.
7. Refer all servicing to qualified service personnel, which is required if ChargeUp is damaged in any way, is exposed to liquid or does not operate normally. Please do not attempt to service or open the device. This may cause over-heating, fire or an explosion.
8. If the battery electrolyte makes contact with skin or eyes, rinse thoroughly with water immediately and consult a doctor. The electrolyte is flammable and reaction with air may cause the chemicals to ignite, resulting in fire.
9. At the end of the device's life, please dispose of this product at a battery recycling station. It is not suitable for domestic waste disposal.
10. If a new ChargeUp is not used for a period of three months or more, its battery capacity will be reduced, but will restore to normal capacity after 3-4 charge and discharge cycles.

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Please note that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and radiates radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one or more of the following measures: -- Reorient or relocate the receiving antenna. -- Increase the separation between the equipment and receiver. -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help.