



# Principles of Leadership and Management

Principles of Leadership and Management -  
Online Training Course - CPDUK Accredited



Corporate  
Member

The CPD Certification Service



## OVERVIEW

Welcome to The Mandatory Training Group's online Principles of Leadership and Management training course. All our online training courses, programmes and qualifications are accredited by the CPD Certification Service (CPDUK).

There is a debate that people are born leaders while others believe that leaders are made. Either way, both leaders and managers need knowledge and skills for the proficient execution of their roles. This online Principles of Leadership and Management training course is designed to develop your business knowledge, personal abilities and skills to effectively lead and manage your organisation.

### Principles of Leadership and Management – E-Learning Course — CPDUK Accredited

- ◆ Study method – Online, self-paced
- ◆ Estimated duration (Indicative CPD hours) – 3 Hours
- ◆ Course format – Online (24/7 access)
- ◆ Entry requirements – No prerequisites required
- ◆ Assessment type – Complete end of course assessment (80% needed to pass and gain CPD certificate)
- ◆ Certification/Qualification – Downloadable CPD certificate
- ◆ Cost(s) of assessment and certification – Assessment and certification costs included in the course price
- ◆ Course accreditation – CPD Certification Service (CPDUK)
- ◆ Course access – Part-time (1-year access)
- ◆ Course delivery – Via desktop PC/MAC, laptops, tablets or smartphones.

### Who is the course for?

This Principles of Leadership and Management eLearning course is suitable for the following:

- Leaders
- Supervisors
- Managers.

### Course aims

The aims of this Principles of Leadership and Management E-learning course are to:

- Appreciate the need for effective management systems for organisational effective running.
- Realise the need for setting goals and evaluating one's performance against set standards.
- Impart knowledge and skills on the decision making process, financial planning, and operational constraints within the organisation.

## Learning objectives

On completion of this online Principles of Leadership and Management training course, the learner will be able to:

- Outline the distinction between leadership and management.
- Explore the relationship between performance measures and business objectives.
- Justify the use of the performance measurement system.
- Examine the different issues or concerns that may hinder data validation affecting the decision-making process.
- Describe the motivation theory or model.
- Examine the different leadership styles.
- Discuss the different management theories and models.

## Learning outcomes

On completion of this online Principles of Leadership and Management training course, the learner will be able to:

- Explain what involves decision-making in management.
- Identify different leadership styles and models.
- Outline the performance measurement process.
- Discuss the role, functions and processes of management.
- Justify maintaining and following an effective decision-making process.
- Identify the data validation techniques one can use for effective business operations.
- State the approaches that can be used to address issues in order to accomplish operational and strategic business goals.

## What is covered in this course?

This online Principles of Leadership and Management training course includes the following:

- Introduction
- Chapter 1 - What is decision-making?
- Chapter 2 - Data validation
- Chapter 3 - Leadership styles
- Chapter 4 - The managerial role and responsibilities
- Chapter 5 - Performance management and measurement
- Chapter 6 - Management information systems
- Module summary.

## Why is this online Principles of Leadership and Management training course essential?

This online Principles of Leadership and Management training course will take you through how to recognise, investigate and analyse problems in order to resolve them, identify organisational targets and how to set objectives, allocate work and monitor and make you understand the need for organisational policies and procedures. You will also gain knowledge of leadership styles within the workplace.

[Click Here to Buy this Course](#)



Mandatory Training Group

★ ← →  
**Learn. Develop. Comply**

## HOW IT WORKS

### Instant Access

- Gain instant access to your course(s) upon purchasing through our website
- Login credentials are sent immediately to the customer to the email address provided during the checkout process
- We also advise all customers to check their spam and junk mail folders in case your mail server has diverted the email there

### Online Support 24/7

- Customer service teams interact with clients through email and live chat support.

### Refund policy

- To request a refund, you should email our support team with your receipt stating why you would like to be reimbursed.
- You, or your learners, must not complete the training to make a valid refund claim.
- Any courses that have been completed and those with certificates achieved will not be valid for a refund.

### Learn Anytime, Anywhere, On Any Device

- Learn at your own pace, at a time and place convenient to your circumstances
- Individual learners can access their course material(s) 24/7 for 365 days from the date of purchase
- In the case of organisations that order multiple licences for future use, the countdown will start when learners are allocated to the training course(s)

### Assessment and Certification

- Unlimited attempts to complete end of course assessments
- On successful completion, download, print/save quality assured CPD certificate

### 100% Money Back Guarantee

- We want you to be completely satisfied with your training. We offer a 14-day money-back guarantee if you are not 100% satisfied.

## ACCREDITATION

### End of course assessment

At the end of this course, learners are required to complete an online end of course assessment. On successful completion of the assessment (80% pass mark), learners may download a FREE CPD certificate from their profile page.

### Certification

On successful completion of this e-learning course and end of course assessment, the learner may download, save and/or print a quality assured CPD certificate (recognised internationally). Our CPD certificate can be used to provide evidence for compliance and audit or Continuing Professional Development (CPD).

### Course accreditation

The CPD Certification Service accredits all our online training courses and programmes as conforming to universally accepted Continuing Professional Development (CPD) guidelines.



A banner with a white background and a dark blue border. On the left is the CPD logo with a checkmark, and below it is the Mandatory Training Group logo. In the center, the text reads 'Corporate Member' in large blue font, followed by 'The CPD Certification Service' and 'CPD UK Corporate Membership Number - 11177'. On the right is the 'CPD CERTIFIED' logo with a checkmark, and below it is 'The CPD Certification Service' and 'Collective Mark'.

[Click Here to Buy this Course](#)



Mandatory Training Group 

## WHY CHOOSE OUR ACCREDITED E-LEARNING COURSES?

The benefits of using our accredited e-learning courses in the workplace include:

- CPDUK accredited e-learning provider
- Ofqual approved training centre (UK qualifications)
- Internationally recognised CPD and Ofqual approved certificates
- Wide range of courses and qualifications that meet UK legislation and guidelines
- Over 500 online courses and programmes that cover multiple sectors
- Free blended learning environment for individuals and organisations
- Immediate access to online courses and programmes
- Highly interactive e-learning portal
- Substantial cost reductions (no travel fees and other expenses)
- Self-paced online learning
- Low carbon footprint through e-learning
- Repository of online learning materials and assessments
- Fully qualified and experienced trainers, instructors and assessors
- Experienced subject matter experts and content developers
- Conversion of existing classroom courses to e-learning courses
- All training courses meet the latest guidance and best practice recommendations.



## Civility in the Workplace Training Course for Global Executives

*“YPO is the premier global leadership organisation for more than 28,000 chief executives in over 130 countries and the global platform for them to engage, learn and grow. We approached The Mandatory Training Group to develop an online training programme focusing on improving workplace civility. Their team developed excellent learning materials tailored to our organisational needs. With their support, we rolled out the civility in the workplace training programme to over 300 executives around the world.”*

Nicolle Billmyre, YPO, Texas, USA



## City and Hackney

Clinical Commissioning Group

## Counter Fraud, Bribery and Corruption Training for NHS Providers

*“NHS City and Hackney Clinical Commissioning Group (CCG) is an NHS organisation led by local GPs. The Mandatory Training Group provided us with tailored courses focussing on tackling fraud, corruption and bribery for all our staff across various sites. The e-learning courses helped us to meet statutory and regulatory requirements”.*

Harriet Griffiths, NHS City and Hackney CCG, London, UK



## Accredited Training Courses, Programmes and Regulated Qualifications

*“Reed is the largest platform for jobs, recruitment and courses in the UK. The Mandatory Training Group is one of our most trusted providers of continuing professional development (CPD) programmes and regulated qualifications. They have provided us with a wide range of learning materials ranging from soft skills, personal development, health and safety, among others. These courses help many job seekers to improve their skills and comply with the current UK and European laws”.*

Mansh Bhatti, Reed Courses, London, UK

*“When we set up our business, we were looking for a reliable training provider for the healthcare multi-disciplinary team (MDT). We worked with The Mandatory Training Group to establish our training needs for each group of professionals. Their experience was invaluable, helping us to design new courses and assessments to meet the commissioners' and regulatory requirements”.*

Anne Joy, OSD Healthcare, Hemel Hempstead, UK



### Healthcare choice for **everyone** Statutory and Mandatory Training for Healthcare Providers

*“All our senior clinicians were delighted with the delivery of the mandatory training courses. They found the course leaders to be very flexible with allocating more time to certain areas at request. The course contents that LearnPac had designed were tailored to our workforce, which helped them improve their understanding of the subjects. The application of legislative concepts to practice was excellent”.*

Sophie Hartley-Jones, OneHealth Group, Sheffield, UK



### Online Training and Development for the Public Sector

*“We work with various public sector organisations. Statutory and mandatory training is essential for all our placements. We used LearnPac for the blended learning environment they provide for our staff. The online statutory and mandatory training courses adequately meet our regulatory requirements. LearnPac's learning management system enabled us to manage our learners and quickly sort out compliance for our workers. The flexibility of pricing and meeting our needs with the mandatory training was beneficial.”*

David Sanchez, Eden Brown Synergy, London, UK



### Blended Train the Trainer Courses for Healthcare Providers

*“We were looking to provide resuscitation and first aid training for clinical and non-clinical staff internally. The Mandatory Training Group stood out because they provide comprehensive blended learning solutions. Our internal trainers and facilitators were able to complete the theory training and assessments in advance. The practical sessions were packed with meaningful activities throughout the day. The lead trainers also helped us to complete training needs assessments”.*

Kate McLoughlin, Nuffield Health, Bournemouth, UK



[Click Here to Buy this Course](#)

# LEARN. DEVELOP. COMPLY.

The Mandatory Training Group is the leading UK provider of accredited statutory and mandatory training courses for all sectors, including health and social care, education, local government, private and charity sectors.

We have supported over one million learners to reach their potential through e-learning courses and qualifications using our interactive online learning portal.

## ADDRESS

The Mandatory Training Group  
HDTI Building, Puma Way  
Coventry University Technology Park  
Coventry, United Kingdom, CV1 2TT

## PHONE

+44 24 7610 0090

## EMAIL

[Click here to send email](#)

## WEBSITE

[www.mandatorytraining.co.uk](http://www.mandatorytraining.co.uk)

## WORKING HOURS

Mon - Fri / 9:00AM - 5:00PM

LearnPac Systems UK Ltd T/A The Mandatory Training Group  
Registered in England & Wales Company Number 11719841