



## REFUND POLICY

### Refund

There are NO REFUNDS for DIGITAL PRODUCTS, other than this one exception.. Estimating Technology may grant a 100% refund to a customer within the first forty five (45) calendar days of such customer's digital product purchase, if the product is inoperable, lost in uploading, or corrupted in any way. The user must email a copy of the bill of sale along with a description of the reason for the refund. For the customers benefit, Estimating Technology LLC is giving the user the ability to re-upload any digital product that is purchased from Estimating Technology LLC's web site. The user will have a 90-day period to upload a single copy of the product purchased. Save purchase up-load file and use same upload link to get a copy of the purchased product. The user must email [et@estimatingtechnology.com](mailto:et@estimatingtechnology.com) copy of the bill of sale with the invoice number. Estimating technology LLC provides the reload in good faith. If abuse is detected, all future re-loads will be denied.