

Return/Exchange of Item Form



If after receiving an item from us you wish to return it for a credit/exchange, please fill out ALL details on this form and return it along with your item to our address located at the bottom of the page. For a claim to be valid, all returns/exchanges must be completed within 14 days from receipt of goods with all items returned unused, unworn, in their original packaging and with all swing tags intact. The purchaser of the goods will be responsible for all postage costs involved in the return/exchange of any item.

Step 1 – Your Details

Original Order# _____

Order date: _____

First Name: _____

Address: _____

Phone: _____

Email: _____

Please select one of the following options:

- Exchange for another item
- Store credit
- Reimburse my original method of payment

Step 2 – Returns

in the form below please indicate the item(s) you are returning

| Item Name | Colour | Size | Qty | Price | Total |
|-----------|--------|------|-----|-------|-------|
| | | | | | |
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| | | | | | |
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Step 3 – Exchanges

to ensure we hold the item you would like to exchange for please call or email to let know that you would like to exchange your item.

| Item Name | Colour | Size | Qty | Price | Total |
|-----------|--------|------|-----|-------|-------|
| | | | | | |
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| | | | | | |
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Step 4 – Payment details

Please provide your credit card details to cover return postage of \$8.95 or the balance due where your new order exceeds that of your exchange.

- VISA
- Mastercard

Card number: _____

Exp date: _____

CSV: _____

Signature: _____



Please return all items to the following address:
PO Box 638, St Albans Vic 3021

Phone: 1300 732 292
Email: sales@soulmothers.com.au
www.soulmothers.com.au