

# WITHDRAWAL FORM

(You should only complete and send this form if you wish to withdraw from the purchase)

TO

SA2L PHARMACIE, S.L. - NOIRFONCE

Return

Address: Calle Adelfa, 3 (28970 Humanes de Madrid)

E-mail: info@noirfonce.eu

	, of legal age, with ID number, with address at
	hereby inform you that I withdraw from my contract of sale of the following good
la I	et the Real Decreto Legislativo 1/2007, de 16 de noviembre, por el que se aprueba el texto refundido de Ley General para la Defensa de los Consumidores y Usuarios and other complementary laws grants e to do so.
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Order Number	#NF

Returned goods			
Quantity	Product	Size	



## **Legal Information**

We recommend that before exercising your right of withdrawal, read this information.

#### **Conditions of Withdrawal**

In accordance with the provisions of Real Decreto Legislativo 1/2007, de 16 de noviembre, Texto Refundido de la Ley General para la Defensa de los Consumidores y Usuarios and other complementary laws, SA2L PHARMACIE, S.L. - NOIRFONCE makes available to buyers their right to exercise the withdrawal on the purchase made, within 14 calendar days from receipt of the product, without giving any reason and without incurring additional costs, except as provided for extraordinary expenses outside the basic shipment established in the General Conditions of Purchase accepted or by the deterioration in the handling of the product for which the buyer is responsible.

Once the cancellation has been notified by the buyer to SA2L PHARMACIE, S.L. - NOIRFONCE, the buyer must return the items/products purchased as soon as possible and, in any case, within a maximum period of 14 calendar days from the notification of withdrawal.

The right of withdrawal shall not apply to:

- No return of orders placed by the customer is allowed when the product is custom made, personalized or according to the customer's instructions.
- The product must not have been used and must be returned in its original condition and with the same original packaging as received, as well as the original labels and stickers. Products that have been used or modified cannot be returned.
- The customer must have the purchase invoice. In case of not having it, it must be in SA2L PHARMACIE, S.L. NOIRFONCE database.
- The article to be returned must be correctly packed for its return. The item and its packaging must be protected by a shipping box.

### Refund

Once received the return of the product and verified that the product is in proper condition and without any deterioration other than the own transport and opening of the product by the buyer, SA2L PHARMACIE, SL. - NOIRFONCE will proceed to refund the amount of the article.

Any damage other than those mentioned above will be charged to the buyer. The shipping costs of the order will not be refunded.

## **Data protection**

Controller	SA2L PHARMACIE, S.L NOIRFONCE. ,
Purpose	The personal data collected in the withdrawal form will be processed for the purpose of managing and processing the requested right, its archiving and conservation, as well as to contact the interested party.
Lawfulness of processing	Legal obligations: article 102 and following of Real Decreto Legislativo 1/2007, Texto Refundido de la Ley de Consumidores y Usuarios.
Retention	The data will be kept for the statute of limitations set forth in the relevant legislation in force.
Recipients	The data will be communicated to the transport companies for the collection of the products, as well as to the competent Public Administrations.
Rights	You can exercise your rights of access, rectification, deletion, limitation and opposition through written communication addressed to the address of the Controller. In addition, if you consider your rights have been violated, you may file a complaint with the Agencia Española de Protección de Datos
More information	Consult our Privacy Policy or through info@noirfonce.eu