

RETURNS AND EXCHANGES

In addition to your rights under Australian Consumer Law, you may return our 'in stock' items within 7 days from receipt of the item (or attempted delivery) for a refund or exchange. Items must be returned in the condition you received them, and must be unworn, unwashed, or unaltered with all tags attached.

All sales using a promotional code, all 'sample sale' items and all made to order items cannot be returned for change of mind, incorrect colour selection or incorrect sizing. If you require an exchange for your return, payment for shipping of new exchange item will be billed to you. Bridesmaids Only will contact you with a quote for new shipping and payment can be made over the phone with a credit card.

To ensure your return/exchange is processed easily please ensure:

1. The form below is completed and included in your return parcel.
2. Garments are in original, unwashed and unworn condition with no makeup stains and with tags attached.
3. Garments must be returned in their original packaging ensuring the barcode on the packaging matches the garment returned.
4. Ensure the parcel is shipped to the address detailed below.
5. Check that your item wasn't purchased using a promotional code, as a 'sample sale' item, or as a 'made to order' item as these items cannot be returned for change of mind, incorrect colour selection or incorrect sizing.

It is recommended that you use a traceable delivery method for all returns and exchanges and insure your delivery for safe return to Bridesmaids Only so that you are completely protected if the shipment is lost or damaged in transit. If you choose not to undertake the advised recommendations, you are responsible for loss or damage to the product during shipping.

We hope your next purchase with us is perfect!

OUR FULL RETURN AND EXCHANGE POLICY CAN BE VIEWED AT:

<https://www.bridesmaidsonly.com.au/pages/faq>

Please note the below label is NOT a prepaid postage label.

You will need to organise payment of postage for your return/exchange.

ORDER NUMBER:	
CUSTOMER NAME:	
EMAIL ADDRESS:	
RETURNING TOTAL UNITS:	
REFUND OR EXCHANGE? Please circle. If this is an exchange, please list here the replacement item:	

**Bridesmaids Only
Level 1, 5/9 Hudson Ave
Castle Hill NSW 2154**