



Return Form

Order Reference: ED-.....

Name:

Return Shipping Address (for exchanges only):.....
.....

Phone Number:.....

Email Address:.....

Returned Product:.....

Date of Purchase:.....

What is the reason for the return?

- Product is not right for me
- Ordered incorrect size/colour/fill type
- Received incorrect product
- Product is faulty

Required action:

- Exchange for different product/alter original product
- Replace faulty product
- Return product for store credit/refund

If exchanging product, please put the replacement product details below.

.....

If product is faulty, please describe the fault:

.....

.....

Once shipped, please email us at sales@eiderdown.co.nz to confirm item is on its way so we can action the solution as fast as possible.