

# Charles Dickens Museum

## A visual story for schools



# Arrival

When you arrive at the museum, one of your adults will go inside to let your guides know that you have arrived.

Please line up in front of the railings while you wait. Other people may be walking on the pavement, so please make sure to leave plenty of room for them to pass.

Our neighbours live in the houses next to the museum, so please speak quietly.



# Meeting your guides

Your guides will come outside to meet you. They will introduce themselves and split your class up into small groups for visiting the museum.

They will also explain the rules that we have at the museum.

Your guides will be very friendly and they know lots about the museum so you can ask them any questions you might have.



# Exploring the Museum

Your guides will give you a tour of the museum, telling you all about Charles Dickens, his family and his home. They will talk to your group and answer any questions you might have.

The museum was once the home of Charles Dickens and the rooms are filled with objects and furniture. It looks much more like a family home than a museum!



# Exploring the Museum

The museum has four flights of stairs.

We also have a small lift for anyone who needs it. A member of staff or one of our volunteers will take you.



# Other Visitors

You will probably see other people visiting the museum while you are here.

The rooms in the museum are small, so you might need to make room for other people to pass you.



# Museum Rules

While you are in the museum, please:

- Do not touch anything that your guide has not handed to you
- Do not sit or lean on the furniture
- Do not run
- Do not chew gum
- If you bring a rucksack, wear it on the front of your body
- Do not eat or drink



# Toilets

- An individual toilet labelled 'WC' is available on the first and second floors. You might need to queue.
- We also have one accessible toilet available on the first floor. This also has a changing unit.





# Eating and drinking

As we cannot have food and drink inside the museum, it is best to do this before or after your visit.

If you need to eat or drink while you are in the museum, please tell your guide. They will show you to a space where this is possible.



# If you need to sit down

If you need to sit down, please don't sit on the chairs in the room - they are very old and very fragile.

Ask your guide and they will bring you a chair that is safe to sit on as quickly as they can - and remember, it is always okay to sit on the floor in any of our rooms!



# If you need somewhere quiet

Please tell your guide if you need somewhere quiet. They will direct you to a quieter spot in the museum.



# Evacuation

If we need to leave the museum, you will hear an alarm.

To leave the museum, use the front door that you came through when you arrived. Your guide will show you the way.

