



LIMITED INTERNATIONAL WARRANTY

Sisù

LAMINATE

EnviroBuild Materials Ltd ("EnviroBuild") warrants to the original purchaser ("Purchaser") that, for the period of twenty five (25) years from the date of original purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application, under normal use and service conditions that: Sisù Laminate Tile ("Sisù Laminate") products shall be free from: (1) material defects in workmanship and materials; (2) wear to the flooring decorative surface (the actual wood grain or stone colour and pattern layer) under normal residential use. In addition, Sisù Laminate products shall (3) not fade in colour and (4) shall be resistant staining as set out below:

Sisù Laminate products shall not fade in colour from light and weathering exposure as measured by colour change of more than 5 Delta E (CIE) units. No material is fade proof when exposed to years of UV exposure and the elements, Sisù Laminate products are designed to resist fading and will not in any event fade by more than 5 Delta E (CIE) units.

Sisù Laminate Products shall be resistant to permanent staining from regular from foreign substances (such as dirt, grease, oil, etc.), provided that such substances are removed from Sisù Laminate products with soap and water or mild household cleaners after no more than one (1) week of exposure of the foreign substance to the surface. Notwithstanding the foregoing, EnviroBuild does not warrant that Sisù Laminate products are stain-proof, and does not warrant stain resistance resulting from foreign substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, paints or stains, strong solvents, metallic rust or other abnormal indoor flooring items, and non-food and non-beverage substances, including but not limited to, biocides, fungicides, plant food, or bactericides.

If a Purchaser discovers a defect in the Sisù Laminate product within the warranty period, the Purchaser shall notify EnviroBuild in writing to the following email address: info@envirobuild.com. If the Purchaser is making a claim relating to the warranty on stain resistance, Purchaser must do as follows:

- (a) Purchaser must try to clean the affected area of flooring by using the cleaning procedures described above within one (1) week of exposure of the foreign substance.
- (b) If the affected area remains reasonably unsatisfactory after Purchaser has tried these cleaning procedures, then Purchaser must have the affected area of the flooring professionally cleaned at Purchaser's expense.
- (c) If the affected area remains reasonably unsatisfactory after the professional cleaning, Purchaser may make a claim under this warranty, provided that such claim is made within thirty (30) days after the professional cleaning.

EnviroBuild reserves the right to request additional information in connection with the warranty claim. If EnviroBuild determines the Purchaser's claim is valid upon confirmation by an authorized EnviroBuild representative of the defect, EnviroBuild's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item, as set out below (not including the cost of its initial installation or delivery). This warranty shall not cover and EnviroBuild shall not be responsible for costs and expenses incurred with respect to the removal of defective Sisù Laminate products or the installation of replacement materials, including but not limited to labour and delivery. The foregoing remedies are the **SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY**.

For purposes of this warranty, a 'residential application' shall refer to an installation of the Sisù Laminate product on an individual residence, and a 'commercial application' shall refer to any installation of the Sisù Laminate product other than on an individual residence. If a valid warranty claim is made during the valid warranty period after the original purchase date, then the Purchaser's recovery will be prorated as indicated below. If EnviroBuild is providing replacement materials, it may elect to replace the percentage listed below of Sisù Laminate products; if EnviroBuild is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of the Sisù Laminate products.

RESIDENTIAL APPLICATIONS		COMMERCIAL APPLICATIONS	
Time After Original Purchase	Percentage Refunded	Time After Original Purchase	Percentage Refunded
1-5 Years	100%	1-2 Years	100%
5-10 Years	80%	2-4 Years	80%
10-15 Years	60%	4-6 Years	60%
15-20 Years	40%	6-8 Years	40%
20-25 Years	20%	8-10 Years	20%
>25 Years	0%	> 10 Years	0%

Warranty transfer: for residential applications this warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Sisù Laminate products were originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Sisù Laminate products were originally installed.

EnviroBuild does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: (1) improper installation of Sisù Laminate products and/or failure to abide by EnviroBuild's installation guidelines, including but not limited to improper gapping (for products with a click mechanism, the minimum recommended expansion gap must have been allowed around all fixed items including walls and pipework. These floors must also be fully floated i.e. no items/fixtures/fittings should be permanently fixed either to or through the flooring. Under no circumstances should underlayment be permanently bonded to the subfloor. Refer to EnviroBuild's installation instructions); (2) use of Sisù Laminate products beyond normal use and service conditions, or in an application not recommended by EnviroBuild's guidelines and local building codes; (3) movement, distortion, collapse or incorrect preparation of the ground or the subfloor on which Sisù Laminate products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or normal weathering (defined as excessive exposure to sunlight, weather and atmosphere which will cause any coloured surface to chalk, or accumulate dirt or stains); (5) damage caused by excessive heat (e.g. damage caused by localized 'hot-spots/thermal blocks' when underfloor heating has been installed. Examples include damage caused by rubber-backed rugs or other items which do not allow heat to circulate freely), cuts, scratches/scuffs, and/or other misuse;





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(6) improper handling (e.g. modifications, alterations or repair, other than by a professionally trained installer), storage, abuse (e.g. damage caused by indentation and abrasion: e.g. unprotected castor wheels, furniture legs, high and spiked heels) or neglect (e.g. damage to products because of poor maintenance) of Sisū Laminated products by Purchaser, the transferee or third parties; (7) any products that have not been paid in full; or (8) ordinary wear and tear, including but limited to reduction in surface gloss and texture due to normal wear and tear; (9) for products with a click mechanism, damage to the click mechanism or associated damage and when used in wet areas such as bathrooms, laundries etc that have a floor waste; (10) any fading or staining not on the walking surface of the Product (i.e., the underside or the ends of the Product); (11) any products that have not been paid in full.

No person or entity is authorized by EnviroBuild to make and EnviroBuild shall not be bound by any statement or representation as to the quality or performance of Pioneer products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by EnviroBuild and Purchaser.

DISCLAIMER OF WARRANTIES: EXCEPT FOR THE EXPRESS WRITTEN WARRANTY CONTAINED HEREIN, ENVIROBUILD MAKES NO OTHER WARRANTIES, GUARANTEES OR INDEMNITIES, WHETHER EXPRESS OR IMPLIED, ARISING BY LAW, COURSE OF DEALING, USAGE OF TRADE, CUSTOM OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH OTHER WARRANTIES, GUARANTEES AND INDEMNITIES ARE HEREBY DISCLAIMED, OVERRIDDEN AND EXCLUDED FROM THIS TRANSACTION. UNDER NO CIRCUMSTANCES WILL ENVIROBUILD BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND ENVIROBUILD'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

The exclusion or limitation of incidental or consequential damages is not allowed in some nations, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from nation to nation. Consumers have legal rights under applicable national legislation governing the sale of consumer goods. This warranty does not affect those rights.

