

Nursing Malpractice

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About the Contributors

Carol Ann Armenti, MA, JD is in private practice. Prior to establishing her current practice, she was a legal services staff attorney, whose practice consisted of representing low income individuals on healthcare matters. While there, she was President of the local bargaining unit of the Legal Service Workers, an affiliate of the United Auto Workers. She received both her bachelor of arts and master's degrees from Montclair State University in the fields of Language Arts and Educational Psychology, where she attained teaching licenses in English and Special Education. Specializing in adapting cognitive processing models to learning in non-traditional environments, Ms. Armenti acquired expertise in telecommunications and computer interfaces, leading to her successful implementation of the first free public access commercial online service. She successfully lobbied nationally for the Patients Rights Act, granting patients the right to access medical records, and the Breast and Cervical Screening program, providing free and low cost breast and cervical examinations for the early detection of cancer. Her efforts culminated in a commendation from the United States Senate for her service to others. She received her Juris Doctor from Seton Hall University with a concentration in Health Law Policy, and is admitted to practice in New Jersey and New York. She has received federal appointments from the Food and Drug Administration, National Institutes of Health, and the National Cancer Institute, as well as appointments from the State of New Jersey, where she resides with her family. Ms. Armenti lectures and publishes frequently on healthcare policy issues.

Gretchen Aumann, PhD, RN, at the time of publication, was employed as a nurse consultant at Medical Research Consultants in Houston. Ms. Aumann worked as an OB/GYN staff nurse and was an assistant professor of Obstetrics and Gynecology at the University of Pittsburgh School of Medicine. She has extensive clinical, perinatal teaching, and research experience. She was a member of the Nurses Association of the American College of Obstetrics and Gynecology, Sigma Theta Tau (International Honor Society for Nursing), the American Nurses Association, and the Society for Health and Human Values.

Jenny Beerman, MN, RN, LNCC practices nursing as clinical professor of nursing at the University of Kansas Hospital and recently as a medical/surgical and critical care nurse in a metropolitan Kansas City hospital. After graduating as a nurse in 1971, she obtained clinical nursing experience in a variety of medical/surgi-

cal and critical care areas, including trauma, telemetry, and medical and surgical intensive care units. She has worked as a cardiac clinical nurse specialist, was co-developer of a cardiac rehabilitation program, and has taught nursing in a wide variety of medical and surgical settings. Ms. Beerman served as the editor of the *Journal of Legal Nursing Consulting* from 1996 to 1998 and served on the board of the *Journal of Nursing Law* from 1999 to 2006. She has been a member of AALNC since 1989 and has testified at depositions and trials as an expert witness and expert fact witness. She is a member of the American Association of Critical Care Nurses as well as an author of several textbooks and journals on legal nursing topics. Ms. Beerman is a national speaker and holds a degree in psychology and a master's degree in nursing. She was named most outstanding nursing faculty member in 2004, 2006, and 2010 at the University of Kansas.

David M. Benjamin, PhD, FCP, FCLM is a doctorally prepared clinical pharmacologist and toxicologist, a trained arbitrator and mediator, as well as a nationally-recognized scholar in legal medicine, reducing medication errors, the drug development process and forensic toxicology. Dr. Benjamin completed his PhD in Pharmacology at the University of Vermont College of Medicine in 1972 and did his specialty training in Clinical Pharmacology & Toxicology at the University of Kansas Medical Center in 1972-73. He then spent 12 years in the pharmaceutical industry conducting clinical research, writing package inserts, and filing INDs and NDAs.

Barbara Mladenetz Weber Berry, MSN, RN served as VP of Patient Services at the Visiting Nurse Association of Mercer County, Trenton, New Jersey. Community health nursing was her passion as a student nurse and it became her professional career path for over 30 years. Ms. Berry holds a bachelor's in nursing from the College of New Jersey and a master's in nursing from the University of Pennsylvania with a major in community health nursing and a minor in education. She attained certifications in Nursing Administration, School Nursing from various institutions. Working in many capacities from field nurse to administrator, in both preventive health and morbidity home care programs, has given Ms. Berry a unique perspective about this nursing specialty. In conjunction with this, Ms. Berry is committed to education and exposing students to the field of community health nursing. She was a clinical faculty member in the College of New Jersey's baccalaureate

nursing program for over ten years and taught leadership in nursing practice. She has also mentored graduate students pursuing degrees in nursing administration. Ms. Berry currently writes reviews for *Advance*, the bimonthly nursing journal, on topics related to home health care and nursing management.

Georgette M. Bieber, RNC, LNCC is a licensed registered nurse in New Jersey where she is the director of clinical services in Dellridge Health and Rehabilitation, a subacute and long-term care facility. She coauthored *Subacute and Long Term Care Nursing Malpractice*. As a legal nurse consultant she consults for attorneys providing medical record reviews regarding nursing malpractice and more recently has become actively involved in the corporate compliance process for long-term care facilities. She is certified as a legal nurse consultant by the American Association of Legal Nurse Consultants and has been in private practice for ten years. Ms. Bieber has served on a regional bioethics committee, has been a Director of Nursing and a member of NADONA since 1986. She has directed the establishment of nursing services for several new facilities, has been responsible for the safe transition of residents as facilities have closed and has assisted facilities to re-establish substantial compliance after surveys. Ms. Bieber continues to author policies and procedures regarding the provision of clinical services as well as corporate compliance for long-term care facilities. She received her training as a registered nurse at Bellevue Hospital affiliated with New York University and after working in critical care and neurology/neurosurgery she transitioned to long-term care.

Gloria Blackmon, AAS, RN, BSN, RN-BC, LNHA received an associate's degree in Nursing from Maryville College of St. Louis and a bachelor of science degree in nursing from the University of Missouri-St. Louis. Her clinical career has included acute medicine, physical rehabilitation, home health and gerontological nursing, in which she holds ANCC certification. Administratively, she has functioned as a coordinator in education and Alzheimer's unit development, a director of nursing in freestanding and hospital-based skilled nursing facilities, and is a licensed nursing home administrator. Ms. Blackmon established an independent medical-legal practice in 1996 while she continued a clinical practice. She has worked with Legal Aid, defense and plaintiff counsels. Experienced as an appointed independent monitor by a State Attorney General's office and expert witness, she also provides services to the insurance industry as a loss control analyst and onsite investigator. Ms. Blackmon has given numerous presentations at nursing facilities and to national audiences regarding long-term care issues. Frequently published, she has contributed articles to *Claims Magazine*, *LNC Resource*, *The Medical-Legal Institute Journals* and *E-Zine* and textbook chapters in *A Facility Based Risk Management Program—A Practical Guide For LTC Providers*, *Defensive Documentation For Long Term Care: Strategies for Creating a More Lawsuit-Proof Resident Record*, and *Problem Behaviors in Long Term Care*.

Rose Clifford, RN received her diploma of nursing from Jackson Memorial Hospital School of Nursing in Miami, Florida. She

is the director of Medical Analysis Resources, Inc. in Cynthiana, Kentucky, and has worked in the legal nurse consulting field for 20 years. Her firm specializes in onsite financial analysis of medical records for due diligence, billing accuracy and corporate compliance with state, federal, and payer regulations. Services are provided to accounting firms, law firms, and insurance companies. She uses her knowledge of healthcare fraud to help explore the issues in medical malpractice and personal injury cases. Ms. Clifford lectures to nurses, attorneys, and paralegals on related topics. She was the co-founder and president of the Miami Chapter of the American Association of Legal Nurse Consultants and the past president of the Lexington Chapter of the American Association of Legal Nurse Consultants. She is a current member of the American Nurses Association, Kentucky Nurses Association, American Association of Legal Nurse Consultants, and the National Association of Nurses in Business.

Beth Cohen, MSN, RNC, ARNP is currently a medical surgical clinical nurse specialist at North Broward Medical Center in Deerfield Beach, Florida. Recently she was awarded the Clinical Practice Recognition Award from the Academy of Medical Surgical Nurses (AMSUN), an international nursing professional organization. She has spoken nationally on a variety of medical surgical topics, including alcohol withdrawal and HIV/AIDS. Ms. Cohen is a coauthor of *AIDS Care at Home* that was written for the lay public. Ms. Cohen holds a bachelor's degree and a master's degree as an adult nurse practitioner from Columbia University School of Nursing in New York. She currently serves as the president of the local AMSUN Sunshine Region Chapter.

Mindy Cohen, RN, MSN, LNCC is a legal nurse consultant and owner of the Villanova firm of Mindy Cohen & Associates, Inc. Nursing and Medical-Legal Consultants, in operation since 1995. Her firm offers medical litigation support services including medical record review, working with experts, discovery and trial support, pain and suffering reports, life care plans and cost projections, attending medical exams, etc. Areas of practice include medical malpractice, personal injury, product liability, toxic tort, workers' compensation, and criminal cases. Services are offered to law firms, insurance companies, government agencies, and risk management departments. Ms. Cohen has more than 25 years of diverse nursing experience in the hospital, home care, and rehabilitation settings. She has been a staff nurse and administrator in all three arenas, having held leadership and decision-making positions on such committees as Safety, Risk Management, and Quality Improvement. Ms. Cohen has taught nursing students at two Philadelphia area universities. She is a past president of the American Association of Legal Nurse Consultants and holds her LNCC, the only legal nurse consulting certification approved by the American Board of Nursing Specialties. She is an author, conference presenter and active member of professional nursing associations. She received her BSN and MSN degrees, with honors, from the University of Pennsylvania.

Trish Councill, BSN, RN graduated from Community College of Denver, Aurora in 1983 with an associate's degree in nursing

and a bachelor of science degree from Metropolitan State College of Denver in 1989. She is currently president of Storm LNC in Aurora, Colorado. She has had eight years experience in the legal nurse consulting field including utilization review, workers' compensation and case management. She started out in medicine as an Emergency Medical Technician (EMT) spending two years on an ambulance crew. While going through nursing school she worked first as a nurse's aide then as a Licensed Practical Nurse (LPN). This broad background has given her a unique perspective of the medical field. She has over seven years emergency department experience including St. Anthony's Hospital in Denver, Colorado, a Level I trauma center and the University of Colorado Health Sciences Center in Aurora, Colorado. She has two years experience in telephone triage with Kaiser Permanente in Denver. She was instrumental in developing a computer program to enable smooth communication between the clinics and the Call Center. She chaired committees tasked with developing guidelines and protocols. Other experience includes inpatient, ICU, homecare and outpatient nursing. This broad background has given her a unique perspective of the medical field. She is a member of the American Association of Legal Nurse Consultants.

Luke Curtis, MD, MS, CIH is a medical writer/researcher and industrial hygienist living in Chicago, Illinois. He has an MD degree from St. Christopher's Medical College (Lutom, Great Britain) and an MS in public health *Summa Cum Laude* from the University of Illinois at Chicago. Dr. Curtis has extensive experience in infection control, nutrition, indoor air quality and environmental/occupational health science. He has completed ten infection control projects as an industrial hygienist. He has published 60 papers/articles in peer-reviewed medical journals. He has 14 publications in hospital infection control—including a review of 48 methods to prevent hospital acquired infections published in the July 2008 *Journal of Hospital Infection*. He has also published over 150 medical articles for the popular press. Dr. Curtis also published a 347-page book on Elder Nutrition (Xlibris Press, 2010).

Dana DeVito, RN has been a registered nurse for 27 years and a certified forensic nurse for two years. She attended both County College of Morris and Seton Hall University. She specialized in emergency nursing and has been twice certified in the specialty. While working in this field, she recognized the need for forensic training in the emergency department. Ms. DeVito obtained her certification in forensic nursing at Kaplan University. She is a member of the American College of Forensic Examiners and currently offers lectures and programs in forensic nursing.

Elaine K. Diegmann, CNM, ND, FACNM is the Director of the Nurse Midwifery Educational Program at the University of Medicine and Dentistry of New Jersey. She holds a BSN from the University of Pennsylvania, a master of science degree in education from Teachers College, Columbia University, and a Doctor of Nursing from Case Western Reserve University. She is a graduate of the UMDNJ Nurse Midwifery Program. Dr. Diegmann has presented on numerous clinical issues throughout the United States.

Her areas of expertise include soft tissue repair of the vagina and surrounding structures, labor dystocias, shoulder dystocia, and malpresentations. She continues in full scope clinical practice and delivered both of her grandsons on October 28, 2003 and August 30, 2005. Dr. Diegmann is a Fellow in the American College of Nurse Midwives and was elected a Master Educator in 2001.

Sean J. Doolan, Esq. graduated from Law School in 1994. He started his legal career as an Assistant District Attorney in Bronx County prosecuting white-collar crimes, and as the DWI prosecutor in Greene County, New York. He currently resides in Greene County, New York with his wife and son. Mr. Doolan has recently been honored to coauthor (along with Monica Kenny, Esq.) a chapter on litigation strategies in two books, both published by Lawyers & Judges Publishing Company: *Nursing Home Litigation: Investigation and Case Preparation, Second Edition*, and *Nursing Malpractice, Fourth Edition*. Mr. Doolan is also a guest lecturer at numerous nursing home/assisted living litigation and negligence seminars. Some of the organizations that he lectures for include: American Association of Legal Nurse Consultants (AALNC), Lorman Education Services, Professional Education Systems Institute, LLC (PESI), Greene County Department of Aging, New York Bar Association, Rockland County Bar Association, and the Albany County Bar Association. Mr. Doolan is a member of the Greene County, Albany County, Rockland County, and New York State Bar Associations, the New York State Trial Lawyers Association, and the American Association for Justice. He is also a member of the Nursing Home Group of the American Association for Justice.

Kelly L. Dyar, RN, CNN is currently a registered nurse with over 21 years of experience in the care of dialysis and nephrology patients. She has experience in the care of chronic hemodialysis, peritoneal dialysis and acute hemodialysis patients, as well as some experience in pheresis therapies. Mrs. Dyar has worked as a staff nurse with direct patient care responsibilities, as a home dialysis nurse training patients in peritoneal dialysis, and also for eight years as a facility administrator in which she had full responsibility for a large outpatient dialysis clinic. Mrs. Dyar is active as a member of the American Nephrology Nurses' Association since 1990 and has served as a local chapter officer and education committee member. Mrs. Dyar has been a certified nephrology nurse since 1994. Further professional activities include presenting on dialysis related topics in local, regional and national conferences. Mrs. Dyar provides legal consultation services and has served as an expert witness in litigation pertaining to dialysis nursing care. Mrs. Dyar received her diploma in nursing from Georgia Baptist School of Nursing and is currently a BSN candidate at the University of Phoenix.

Susan G. Engleman, MSN, RN, APRN-BC, PNP, CLCP is an advanced practice nurse who works both as a clinical nurse specialist for Pediatric Services and as a nurse practitioner for the Pediatric Pain Service at Memorial Hermann Children's Hospital, a level one trauma center, in Houston, Texas. In addition, Ms. Engleman is also a certified life care planner specializing in life

care plans for children with catastrophic injuries or illnesses and has participated in the field of legal nurse consulting since 1989. Ms. Engleman is adjunct faculty at the University of Texas Health Science Center School of Nursing in Houston, Texas. She earned her bachelor of science degree in nursing from the University of Evansville in Evansville, Indiana, in 1984. She received her MSN in Critical Care Nursing with a focus in Pediatrics in 1989 and a post-master's Pediatric Nurse Practitioner certificate in 1994 from the University of Texas in Houston. Ms. Engleman has many years of pediatric nursing experience in numerous roles practicing in a variety of settings including pediatric intensive care, intermediate care, acute care and home care. Prior to her employment with Memorial Hermann Children's Hospital, she served as Chief Operating Officer with Pediatric Special Care, a home care agency specializing in the care of children with special healthcare needs. Ms. Engleman is a member of several professional organizations and was the founding chapter president for the Houston Gulf Coast Chapter of the Society of Pediatric Nurses in 1993.

Linda Esposito, PhD, MPH, MSN, APRN-BC is an Advanced Practice Nurse with dual National Certifications as a Child/Adolescent Psychiatric and Mental Health Clinical Nurse Specialist and an Adult Psychiatric and Mental Health Nurse Practitioner. She received her bachelor of science degree in nursing with a minor in psychology from Jersey City State College; both a master of public health degree and a master of science degree and nursing from the University of Medicine and Dentistry of New Jersey; and a doctorate in Philosophy and Health Studies from Temple University. She has published widely in professional journals and currently has a private practice.

Austin A. Evans, Esq. is an associate in the medical/medical device, pharmaceutical and professional liability practice groups in the Philadelphia office of Lavin, O'Neil, Ricci, Cedrone & DiSipio. He defends many cases, on both the state and federal levels, involving diverse claims against international corporations. Mr. Evans has gained substantial experience defending a wide variety of claims against healthcare-related entities and has handled all aspects of defense, ranging from pre-suit investigations through trial. Mr. Evans graduated with a bachelor of science degree from the University of Georgia in 2002, where he was a research assistant in the cognitive psychology lab. He earned his juris doctor, with an advanced certificate in Health Law, from the University Of Pittsburgh School of Law in 2005, where he was elected to the Order of the Barristers. He also was a recipient of the Jonas Salk Health Fellowship from 2003–2004 and was a member of the National Health Law Moot Court team in 2004. Mr. Evans is admitted to practice in Pennsylvania and New Jersey state courts, the United States District Courts for the Eastern District of Pennsylvania and the District of New Jersey, as well as the United States Court of Appeals for the Third Circuit. He is currently a member of Defense Research Institute (DRI) and the Philadelphia Bar Association.

Mary E. Fakes, RN, MSN is currently the Coordinator of Emergency Nursing Programs at St. Louis Community College and EMS

Educational Coordinator, Eureka Fire Protection District, Support Team. She has worked as a clinician, coordinator, educator and nursing consultant for more than 20 years in a wide variety of clinical and educational settings. She has worked as a nurse expert and testifying expert in a variety of healthcare cases. Her consulting expertise is in the the areas of adult and pediatric emergency nursing, resuscitation issues, prehospital care and care plan management in long-term care. She also holds a license as a funeral director and has served as a consultant in this field. Ms. Fakes began her nursing career as a diploma registered nurse from Deaconess School of Nursing in St. Louis, Missouri. She received her BSN from Deaconess College of Nursing in St. Louis, Missouri, and her MSN in Nursing Administration from the University of Phoenix, graduating with honors. She is active in the American Heart Association, serving as a Regional Faculty Member in the disciplines of ACLS, BLS, and PALS. In addition, she has served several terms as ACLS National Faculty in Missouri for the American Heart Association. Ms. Fakes is active in numerous health-related organizations in a variety of volunteer roles and frequently lectures on cardiac resuscitation and education issues.

Hilary J. Flanders, MPH, RN-BC, RRT is currently a staff nurse in the Respiratory Acute Care Unit (RACU), and a coach for the Electronic Medication Administration Process for Patient Safety (EMAPPS) at Massachusetts General Hospital. She holds a bachelor's degree in Respiratory Therapy from Northeastern University, a bachelor's degree in Nursing from the University of Massachusetts Boston, and a master's degree in Public Health from the University of Massachusetts, Amherst. Prior to working at Massachusetts General Hospital, she held several staff and travel nurse positions in intensive and intermediate care units. She is board certified in Medical-Surgical Nursing and Gerontological Nursing.

Patricia Goode, RN, ANP/FNP is an actively practicing nurse practitioner and legal nurse consultant with 30 years of experience. As the senior partner of Legal Nurse Consulting of Brevard, she provides a professionally focused review and evaluation of medical legal cases for attorneys, insurance companies, hospitals and other health care institutions and businesses. Ms. Goode is a member of the American Nurses Association, the Florida Nurses Association, Space Coast Clinicians, the American Academy of Nurse Practitioners, and the National Association of Certified Legal Nurse Consultants.

M. Elizabeth Greenberg, RN-BC, C-TNP, PhD has extensive experience in telehealth nursing practice, management, and research and is a nationally recognized leader in the field of telehealth nursing. For 16 years, Dr. Greenberg has practiced, studied, published, and presented in the field of telehealth and ambulatory care nursing. She has practiced telephone triage nursing in multi-specialty pediatric and OB/GYN ambulatory care clinics. For two years she was manager of a regional after-hours telephone triage service where she was responsible for daily operations, staff education and development, quality assurance, marketing, and fiscal accountability. Over 90 providers from individual office, group prac-

tices, and organizations subscribed to this service, which addressed the health needs of 250,000 patients of all ages. Dr. Greenberg is currently an Assistant Clinical Professor at Northern Arizona University in Tucson, Arizona. She began her career over 26 years ago with an associate's degree in Nursing Science. She then received her BSN, MS, and PhD at the University of Arizona, College of Nursing. Dr. Greenberg holds national certifications in Telephone Nursing Practice and Ambulatory Care Nursing. She has been an active member of AAACN since 1999, a member of the *Viewpoint* Editorial Board since 2007 and is also a member of ANA and Sigma Theta Tau.

Agnes Grogan, BS, RN is a partner in V/G Associates, Inc. of Westminster, California. She is a founding member of the American Association of Legal Nurse Consultants at both national and chapter levels. Ms. Grogan's background in medical bill review is extensive and includes hospital bill audits, medical claim reviews for insurance adjusters, as well as plaintiff and defense attorneys. She has a nationwide client base and serves as a testifying expert in many instances. She has lectured nationally on medical fraud investigation and has presented extensively to attorneys, insurance adjusters, and legal nurse consultants on various aspects of bill review and medical fraud. Additionally, she has published several articles on the topic of medical billing and authored *Health Care Claims Analysis in Legal Nurse Consulting: Principles and Practices and Billing and Coding* in a Lawyers & Judges text entitled *Medical Legal Aspects of Medical Records*. She currently serves as the Chairman of the Legislation Committee for the American Association of Medical Audit Specialists.

Lorraine M. Harkavy, RN, MS has extensive experience in the specialty of infection control and prevention. Ms. Harkavy earned her bachelor of science degree at the University of Connecticut, and her master of science degree at Boston University. She is a past president of the international organization, the Association for Professionals in Infection Control and Epidemiology (APIC). As an infection control professional, Ms. Harkavy has worked with and consulted for acute-care and long-term acute-care hospitals, long-term care facilities, ambulatory care and surgery centers, and home care agencies. She has served as a consultant to various governmental agencies including the Centers for Disease Control and Prevention, the General Accounting Office and state agencies, and for the private sector including manufacturers of medical equipment and over-the-counter products. She was a vice president of a nationwide post-acute care firm and took responsibility for initiating a company-wide infection control and prevention program. Ms. Harkavy's work crosses many sectors of the healthcare industry, including the operating room, intensive care, postanesthesia care, private duty nursing, and education, having taught in hospital and collegiate schools of nursing.

Martie Hawkins, RN-BC, BSN, CWOCN, CCM is a certified Wound, Ostomy Continence Nurse Consultant with Horizon Home Care and Hospice. Her extensive nursing career includes over 27 years of nursing, 18 years of WOCN (ET) specialty nursing, and 14

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Elizabeth E. Hill, PhD, RN, PLNC is currently a member of the clinical faculty at Johns Hopkins University School of Nursing, and owner of Hill Nurse Consulting, LLC. Dr. Hill holds a bachelor's degree in Nursing from Indiana University of Pennsylvania, master's degree in nursing from Pennsylvania State University, and a Doctor of Philosophy in Nursing from the University of Maryland, Baltimore. Since 2002, she has been known for her funded and published research in the area of falls and fall-related injury. She authored a "Safety" chapter for a new foundations of nursing textbook and serves on the editorial boards of *Nursing Research* and *Research in Gerontological Nursing*.

Donna Hunter-Adkins, BSN, RN, CEN, CCM, CRRN, CLCP, LNCC is President/CEO of Medical Claims Analysis & Management Services and is a registered nurse with over 30 years of nursing experience. She has practiced in the areas of emergency care and pre-hospital emergency care, having served for many years as the EMS Coordinator for a large metropolitan area. Her hospital experience includes working in the ED at the bedside and as an administrator and supervisor. Ms. Hunter-Adkins continues to consult with healthcare facilities and ambulance providers on standards of care and risk management issues. She has been an Affiliate Faculty with the American Heart Association in the areas of Basic and Advanced Cardiac Life Support for many years and has been certified as an instructor in the use of the AED. Ms. Hunter-Adkins serves as a mentor to nursing students and new nurses and lectures on the issues of the nursing process, standard of care issues and nursing documentation in addition to issues involving emergency care and risk management. She has taught at the university level and continues to lecture nationally on issues involving nursing issues, case management, life care planning, emergency care, expert witness preparation and standard of care issues. In 1993, she opened her business which focuses on liaison and consultation with insurance companies, healthcare providers, including ambulance services, individuals, attorneys, case management for the ill and injured, medical record reviews, detection of fraud and abuse, lifetime needs assessment and other issues, including civil and criminal cases. She has extensive experience in Life Care Planning and attended the first life care planning training program offered

through the University of Florida, Department of Rehabilitation. She has been credentialed as a Certified Life Care Planner since 1995. She serves as a mentor to both novice and experienced life care planners. Ms. Hunter-Adkins has worked with plaintiff and defense attorneys who utilize life care plans in their cases. She has significant experience in testimony, in trial and at deposition. She has recently focused on litigation involving mass tort action.

Monica Kenny, Esq. is a sole practitioner with an office in Catskill, New York. She is a graduate of Albany Law School, where she was named the Arthur F. Mathew's Scholar, receiving a full scholarship. Ms. Kenny began her legal career earning a paralegal certificate from Marist College in 1999, and continued with her education at the State University at Albany, graduating *summa cum laude* with a bachelor's degree in Criminal Justice in 2002. Upon graduation from the State University at Albany, she was the recipient of the Donald J. Newman Award for Academic Achievement. Ms. Kenny previously worked for her coauthor, Sean J. Doolan, Esq., for over eight years. Mr. Doolan's practice includes personal injury litigation with a concentration on Nursing Home/Assisted Living Facility Abuse and Neglect. Ms. Kenny has been in private practice as a sole practitioner for approximately two years and practices primarily in the areas of family law, criminal defense, and civil practice.

Peter A. Kolbert, Esq. is a partner with the law firm of Wilson, Elser, Moskowitz, Edelman and Dicker, LLP. Mr. Kolbert's practice concentrates on health law. He has represented hospitals, physicians, nurses, and long-term care facilities in cases involving professional negligence. He has lectured extensively on medical-legal issues and has written on issues surrounding long-term care facilities litigation. Mr. Kolbert is admitted to practice law before the Courts of the State of New York, as well as the United States District Court for the Southern and Eastern Districts of New York. He is a former Assistant Corporation Counsel for the City of New York and obtained a bachelor of arts degree from the University of Massachusetts at Amherst and a Juris Doctor from Brooklyn Law School.

Ginny Lee, BBM, MBA/HCM, MSN, RN, an alumni of LeTourneau University and the University of Phoenix, lives in Benton, Arkansas. She has been a nurse for over 16 years and has worked in compliance and infection control for over eight years as both a director and compliance officer. She has performed adjunct activities including working with local quality improvement organizations and the Clark County Health Department and the State of Washington Pandemic and Emergency Preparedness Committees. She anticipates starting her doctorate of nurse practitioner in forensics in the fall of 2012.

Mary K. Leverock, RN, BSN, QAUR, is CEO of the consulting firm Healthcare Attorney-Client Consulting, Inc. in Miami, Florida. She also serves as senior consultant for Medical Analysis Recourses, Inc. in Cynthiana, Kentucky. Previously she had been a clinical research associate with the law firm of McDermott, Will & Emery. She earned her BSN from the University of Miami. Cer-

tified in Quality Assurance and Utilization Review, she has conducted compliance-related audits affecting state and federal level fraud and abuse issues. Additionally, she has worked with health law attorneys, as well as litigators on reimbursement and coverage issues for many types of providers from national corporations to individual providers. She has broad nursing experience in various clinical and management positions as well as expertise in medical record, coding, and reimbursement issues.

Christine B. Macaulay MSN, RN, CEN is currently a Nursing Practice Specialist in a large teaching health system located in an urban city in the northeastern United States. In this role she supports the practice and safety initiatives for nursing care as well as for the hospital's center for quality. Prior to this role Christine spent 25 years in the emergency department setting progressing from staff nurse, to charge nurse to Clinical Nurse Specialist, Nurse Manager, and Director. Christine has also served as a VP of Nursing for a 300-bed community hospital and as an interim manager for an outpatient sedation and oncology satellite care center. She holds a master's in nursing and has attained several post graduate certifications including Critical Care, Trauma and Nursing Administration. She is committed to advocating for patients using her practice to support quality care through support of staff practice, policy development, and process redesign. She is past president of a chapter of Sigma Theta Tau, the national nurse's honor society, as well as a member of the Emergency Nurses Association since 1984 when she was first certified as an emergency nurse. Christine has mentored undergraduate and graduate students as well as served as a clinical nursing instructor for an undergraduate program. She has over 23 years experience as an emergency nurse legal consultant for both defense as well as plaintiff cases.

Susan Masoorli, RN has been active in the fields of intravenous therapy and vascular access for over 30 years. She has served on the Board of Directors for the Association of Vascular Access and was President of an Infusion Nurse Society local chapter. She has published over 200 articles in many peer-reviewed nursing journals. She is recognized nationally and internationally as a speaker on various intravenous therapy topics. She has developed training videos and workbooks on peripheral intravenous venipuncture techniques and central venous catheter care and maintenance. She has been offering intravenous therapy educational programs throughout the country for the past 20 years through the company she founded, Perivascular Nurse Consultants, Inc. She has been an expert witness on infusion therapy nursing malpractice cases since 1990.

Dianna McCorkle, BSN, RN, CNOR, active in perioperative nursing for over 25 years, has extensive experience in various perioperative roles as a staff nurse, educator, charge nurse, and department head. She is a veteran of the United States Navy Nurse Corps having honorably served both at home and abroad. She has held certification in perioperative nursing since 1992 and is an independent legal nurse consultant and expert witness for both plaintiff and defense cases since 2003. She is an active member of the As-

sociation of Operating Room Nurses and the American Association of Legal Nurse Consultants. She received her BS in Nursing from College Misericordia, Pennsylvania in 1975.

Joanne McDermott, MA, RN has worked in the maternal-newborn area of nursing for over 25 years. She received her bachelor of science degree in nursing in 1975 from the State University of New York and her master's degree in nursing education from New York University in 1985. She has worked as a staff nurse, assistant head nurse, clinical coordinator and assistant director of nursing. Currently, Ms. McDermott is an Assistant Professor of Nursing in Kansas City, Missouri. Ms. McDermott has experience in medical risk management as a claims analyst, and has reviewed medical-legal cases as an obstetrical nurse expert witness. She is a member of the Association of Women's Health, Obstetrical and Neonatal Nursing (AWHONN).

Wanda K. Mohr, PhD, RN, FAAN received her doctorate in nursing from the University of Texas at Austin in 1995. Presently she is a retired Associate Professor of Psychiatric Mental Health Nursing from University of Medicine and Dentistry School of Nursing. She is a certified advanced practice nurse in Child and Adolescent Psychiatric Mental Health Nursing. Dr. Mohr dedicated her career to studying the effects of exposure to violence on children's development. She is recognized for her work on institutional violence on troubled children, and has testified before the United States Congress representing national agencies that advocate for children's mental health. She is a recognized leader in the movement to reform conditions in mental health settings, with special emphasis on seclusion and restraint. She has over 30 years of clinical experience with troubled children and their families ranging across a variety of healthcare settings. Since completing her doctorate, she has authored over 70 professional journal articles, chapters, and books on the subject of mental health and has been consulted by a variety of state and federal agencies on the issue of children's responses to violence. Dr. Mohr is a fellow in the American Academy of Nursing and has been recognized by her peers with numerous national and international awards. She has conducted seven funded research studies from 1983 employing qualitative and quantitative research methods.

Nancy E. Mooney, MA, RNC, ONC is the Director of Nursing Administration at Lutheran Medical Center in Brooklyn, New York. Ms. Mooney started her nursing career as a diploma nurse from Kings County Hospital Center School of Nursing, Brooklyn, New York and earned her BSN at the University of North Carolina at Chapel Hill, and her master's degree in nursing education at New York University. With over 35 years of experience, Ms. Mooney has worked as a staff nurse, instructor, nurse manager, supervisor, and director. Her career spans working in the Indian Health Service to the Internet. Her clinical specialty has been orthopaedics and she has spoken at workshops across the country. She served as the President of the National Association of Orthopaedic Nurses (1996-1997) and remains active in that organization

as the editor of NAON News, the official newsletter for NAON. She holds memberships in the Upsilon Chapter of Sigma Theta Tau, Nurses House, Inc., as well as other nursing organizations. Certified as both an orthopaedic nurse specialist and as a pain management nurse specialist, Ms. Mooney has published widely on these topics, as well as the topic of humor.

Scott A. Mullins AAS, EMT-P is a Battalion Chief and EMS Officer for the Eureka Fire Protection District in St. Louis County, Missouri. He has a BS in Fire and Safety Engineering Technology from the University of Cincinnati and is enrolled in the Executive Fire Officer Program at the National Fire Academy in Emmitsburg, Maryland. He is a Regional Faculty for the American Heart Association for the disciplines of Basic Life Support, Advanced Cardiac Life Support, and Pediatric Advanced Life Support. Battalion Chief Mullins has published articles in *Emergency Medical Services Magazine* and has been a reviewer for various paramedic textbooks. He recently served as President of the Greater St. Louis Region Fire EMS Officer's Association and was named the Administrator of the Year in 2002 for the Missouri Emergency Medical Services Association. He also is vice president of SAR Training and Consulting Inc. an EMS and medical training and consulting company that offers a variety of programs for corporate and medical provider clients in the St. Louis area.

Tammy J. Murphy, ASN, RN, CAP III is currently attending Graceland University and earning a BA-HCM (Health Care Management). She is also a graduate of Catherine Laboure' College in Boston. Ms. Murphy attended Kaplan College School of Paralegal-Legal Nurse Consulting in Boca Raton, Florida, and is a member of the Delta Epsilon Tau International Honor Society. Ms. Murphy has worked in the emergency department as charge nurse at the Jordan Hospital in Plymouth, Massachusetts, for 22 years. In 2001, she was the recipient of "Plymouth Area Emergency Medical Systems Nurse of the Year." She has been the chairperson of the Emergency Department Service Excellence team since 2005, consistently working on ways to improve the quality of care for their patients and families while in the emergency department. She has her own independent legal nurse consulting practice, Medical Legal Consulting Services where most of her work surrounds expert witnessing for the plaintiff and defense. She has served on the Board of Directors of the Southern New England Chapter of the American Association of Legal Nurse Consultants and is a past president. She has a background in oral surgery, home health care as well as pre-hospital emergency medical care.

Marian Nowak, RN, MSN, M.Ed., MPH served as a school nurse for 27 years in a suburban School Health Services Program. During her tenure she developed many quality improvement projects for both the school and community she served. Currently she is a doctoral student at Case Western Reserve University. Her academic accomplishments include achieving an MPH from Johns Hopkins University, M.Ed. from Temple University and a MSN from Thomas Jefferson University.

James O'Donnell, PharmD, FCP, ABCP is a Professor of Pharmacology and frequent consultant in litigation. He has worked on high profile cases in the national news. He is responsible for medical college instruction on adverse drug reactions and drug interactions and is the editor of several "Drug Injury" books and more than 200 publications addressing drug injury. Dr. O'Donnell earned his bachelor's and doctorate degrees in Pharmacy from the Universities of Illinois and Michigan, respectively, and earned a master's degree in clinical nutrition from Rush University. He is currently an Associate Professor and Course Director for Medical Pharmacology at the Rush University Medical Center. Dr. O'Donnell is also a Lecturer in the Department of Medicine at the University of Illinois College of Medicine. He is a Diplomate of the American Board of Clinical Pharmacology, a Fellow of the American College of Clinical Pharmacology, a Diplomate of the Board of Nutritional Specialties, Fellow in the American College of Nutrition, and member of several professional societies. He is a co-editor of Pharmacy Law, the editor of *Drug Injury: Liability, Analysis, and Prevention*, first and second editions, and co-editor of *The Process of New Drug Discovery and Development*. His publications include several chapters on medication errors in nursing malpractice books, and more than 200 articles on drug injury and prevention. In addition to his academic and editorial endeavors, he regularly consults in drug and pharmaceutical matters to industry, government, and law.

Valerie V. Parisi, RN, CRRN, CLCP of Doylestown, Pennsylvania, has a private consulting practice in medical case management and medical-legal consulting. Ms. Parisi has been an active registered nurse for 20 years and is certified by the Association of Rehabilitation Nurses as a certified rehabilitation nurse (CRRN). Ms. Parisi is also a life care planner and has pursued a post graduate certificate in this field through the University of Florida Intellicus program. Ms. Parisi has worked in the field of home health care for 14 years and has served as both a field nurse and case manager. She has experience working with general medical/surgical patients as well as patients requiring specialty care. This includes many years working with the high risk infant program. Ms. Parisi currently provides case management for those injured in work-related or motor vehicle accidents and has stayed abreast of the changes in home care as she recommends the appropriate health delivery systems for her clients. Ms. Parisi received a Diploma in Nursing from Thomas Jefferson University in Philadelphia, Pennsylvania.

Ann M. Peterson, EdD, MSN, RN, CS, LNCC has practiced as an independent legal nurse consultant since 1995. Located in Massachusetts, Dr. Peterson, a certified family nurse practitioner, consults with both defense and plaintiff firms nationwide drawing on her vast experiences as a clinician, educator, and healthcare administrator to review and opine on medical malpractice, nursing negligence, and criminal cases. The majority of her work over the past five years has been in the arena of nursing home litigation. In addition to being a contributor to this text and to *Medical Legal Aspects of Medical Records* (edited by Iyer, Levin and Shea), Dr. Peterson has authored numerous professional articles, has partici-

pated in Massachusetts' Medical Malpractice Tribunals, and been an active member of numerous public and professional organizations. She was a coeditor of the Principles and Practices of Legal Nurse Consulting, Third Edition.

JoAnn Pietro, JD, RN is a partner in the firm of Wahrenberger & Pietro LLP, Springfield, New Jersey, which specializes in medical malpractice and health care law. Ms. Pietro's concentration of practice is in representing health care professionals who are sued for malpractice, in professional licensure actions before professional boards, in employment, health care regulatory, and general practice matters and does guardianship law. She holds a diploma in Nursing from Holy Name School of Nursing, Teaneck, New Jersey, a bachelor of arts degree in labor studies from Rutgers University, Newark, New Jersey, and a Juris Doctor degree from the City University of New York Law School at Queens College. She served as the chapter editor of "Legal and Ethical Aspects of Psychiatric-Mental Health Nursing" in the *Psychiatric-Mental Health Nursing, Seventh Edition*, Lippincott Williams & Wilkins, 2007 and MD Advisor. Ms. Pietro has coauthored an article with Kathleen Gialanella, Esq. and David Gialanella entitled: *The New Jersey Health Care Professional Responsibility and Reporting Enhancement Act: Helpful or Harmful?* published in the New Jersey State Bar Association, Health & Hospital Law Section Newsletter, Volume 17, Number 1, March 2010. Currently Ms. Pietro is an adjunct professor at Felician College, New Jersey and teaches legal issues in the nurse educator masters program. She has served as an Adjunct Professor at Teachers College, Columbia University, New York, School of Education, Department of Organization and Leadership where she taught healthcare policy and healthcare ethics to doctoral nurse executive candidates. She has lectured and written extensively on litigation and healthcare related topics. Ms. Pietro is a member of the American Association of Nurse Attorneys, and is Vice President of the New Jersey Chapter. She is a member of the New Jersey State Nurses Association. She has served as President of the Young Lawyers Division of the Essex County Bar Association and is a member of the New Jersey Bar Association and active in the Health Law Section, and she is the past Chair of the Essex County Bar Association Medical/Legal Committee. In 2007, she served as a Commissioner on the New Jersey Governor Corzine's Commission on Rationalizing Health Care Resources.

Katherine Ramsland, PhD holds graduate degrees in forensic psychology, clinical psychology, and philosophy. Currently, she teaches forensic psychology and criminal justice at DeSales University in Pennsylvania. She has published over 900 articles and 38 books, including *The Forensic Psychology of Criminal Minds*, *Beating the Devil's Game: A History of Forensic Science and Criminal Investigation*, *The Human Predator: A Historical Chronicle of Serial Murder and Forensic Investigation*, and *Inside the Minds of Healthcare Serial Killers*. She has been published in ten languages. Her background in forensic studies positioned her to assist former FBI profiler John Douglas on his book, *The Cases that Haunt Us*, to co-write a book with former FBI profiler, Gregg McCrary, *The Unknown Darkness*, and to collaborate on a forensic textbook with

renowned criminalist Henry C. Lee, *The Real World of a Forensic Scientist*. For seven years, she contributed regularly to Court TV's Crime Library, and now writes a column on historic forensics for *The Forensic Examiner*, offers case analysis for the media, and speaks internationally about forensic psychology, forensic science, and serial murder. She has appeared in numerous cable network documentaries, as well as on such programs as *The Today Show*, *20/20*, *Montel Williams*, *NPR*, *Larry King Live* and *E! True Hollywood*.

F. David Rodden, CRNA, MSN, MS graduated from the University of Delaware with a BSN, received an MSN from the University of Pennsylvania, and earned an MS in nurse anesthesia from the Medical College of Pennsylvania. He has experience in all areas of nurse anesthesia practice and was director of a nurse anesthesia program for 14 years, where he taught a course on the legal aspects of anesthesia practice. He has served as expert witness for plaintiffs and defendants and continues to have an interest in the professional aspects of anesthesia care. He is presently the chief nurse anesthetist at an active surgery center, providing anesthesia for children and adults having a variety of outpatient procedures.

Marlene Roman, MSN, RN, ARNP, CMSRN is currently the director of education at Kindred Hospital in Hollywood, Florida. Medical surgical nursing is her passion. She previously served as president of the Academy of Medical Surgical Nurses (AMSN), the only professional nursing organization that represents medical surgical nurses. She has served as editor of *MedSurg Matters*, the official publication of AMSN and as an editorial board member of *MedSurg Nursing Journal*. She also served as a board member and president of the Medical Surgical Nurses Certification Board (MSNCB). She recently accepted the position as chair of the Ambassador Program for both AMSN and MSNCB. Ms. Roman holds a bachelor's in nursing from Northeastern University in Boston, a master's in adult health education from Salem State College in Salem, Massachusetts, and a post-master's geriatric clinical nurse specialist/nurse practitioner from Florida Atlantic University in Boca Raton, Florida. She holds the credential CMSRN, certified medical surgical registered nurse. Recognized as a leader in medical surgical nursing, Ms. Roman was awarded the Anthony J. Jannetti award for outstanding contributions to medical surgical nursing. Ms. Roman is also committed to education and has worked as clinical faculty and most recently as an online instructor for nurses returning to the workforce at Broward College.

Carol Rutenberg, RN-BC, C-TNP, MNsc is a nationally recognized expert, speaker and author in the field of telephone triage. She has conducted research and has been recognized as the foremost authority on telephone triage and scope of practice. Ms. Rutenberg has hands-on experience, having been a telephone triage nurse in both the office and call center settings. President of Telephone Triage Consulting, Inc., Ms. Rutenberg speaks and consults nationally and internationally, specializing in professional education, program design and implementation, and risk management in telephone nursing practice. She also provides legal consultative services and has served as an expert witness in litigation pertaining

to telephone triage and ambulatory care nursing. Ms. Rutenberg received her BSN from Baylor University and a master's degree in nursing administration (MNsc) from the University of Arkansas for Medical Sciences College of Nursing in Little Rock. She has been published in several peer-reviewed nursing journals and is a member of the Emergency Nurses Association, Sigma Theta Tau, and the Arkansas and American Nurses Associations. Ms. Rutenberg is an active member of the American Academy of Ambulatory Care Nursing (AAACN), having served in numerous capacities including revision of the Telehealth Nursing Practice Administration and Practice Standards and development of Position Statements on the Nurse Licensure Compact and the Role of the RN in Ambulatory Care. Ms. Rutenberg is honored to have received the AAACN President's "Above and Beyond" Award in 2008.

Kelly Shanley, MSN, RN is currently the Director of Quality and Patient Safety at the Caritas Carney Hospital in Dorchester, Massachusetts. She holds a master's degree in nursing from Walden University. Prior to the Director position at Carney Hospital, Ms. Shanley was a Quality Improvement Specialist at the New England Baptist Hospital in Boston. She has focused on Joint Commission readiness and quality issues in health care for the last four years, and has over 28 years of nursing experiences in varied specialties.

Nanette Sulik, MSN, RN, CSN is a Clinical Instructor of Nursing at the Rutgers University Camden College of Arts and Sciences in New Jersey where she teaches community health nursing, home and hospice care, and school nursing. She holds a MSN in Community Health Nursing and a BSN from LaSalle University. She maintains current clinical nursing experience in the areas of medical/surgical and home care nursing, and has taught nursing in a wide variety of community health and medical and surgical settings over the past 18 years. As part of the service mission of the university, she coordinates eight to ten community health service learning projects yearly with senior nursing students in the Camden community.

Jacqueline Vance, RNC, CDONA/LTC, a certified Gerontological Registered Nurse and a certified Director of Nursing in long-term care, is Director of Clinical Affairs for the American Medical Directors Association. In addition to overseeing, managing, and coordinating all projects in the Clinical Affairs Department, she manages the Clinical Practice Guideline Project. Ms. Vance has been a Director of Nursing in long-term care and has worked as a long-term care nursing consultant for a nationwide company. She is currently on the Board of Trustees-National Association Directors of Nursing Administration in Long Term Care (NADONA/LTC) and is Executive Director for Maryland. Ms. Vance is a recipient of several NADONA awards, including the National Nurse Administrator of the Year Award/Long-Term Care 2002. She is actively involved in her mission to improve the quality of care that seniors receive throughout the nation. Ms. Vance is a national presenter on educational topics focused on improving care for the elderly, and has authored multiple articles and manuals on that theme, including "Infections in Nursing Homes" in *Nursing Home Litigation:*

Investigation and Case Preparation, edited by Patricia Iyer. She is on the editorial advisory boards of the *Internet Journal of Geriatrics* and *Gerontology*, *Assisted Living Consult*, and *McKnight's Long Term Care Medicine*. She is a contributing writer for *Caring for the Ages* magazine and a legal nurse consultant.

M. Terese Verklan, PhD, CCNS, RNC is an associate professor and clinical nurse specialist at the University of Texas Health Science Center at Houston. Her research investigates mechanisms of fetal heart rate variability and neonatal physiologic variability that may provide information regarding how the fetus/neonate is tolerating stresses of labor/delivery and transition to extrauterine life. Her clinical skills are maintained by working in a large tertiary neonatal intensive care unit providing a spectrum of care to high-risk neonates, including ECMO, total-body cooling, high-frequency ventilation and use of nitric oxide. In addition to writing research and clinical articles, she is a co-editor of Core Curriculum for Neonatal Intensive Care Nursing, as well as contributing to several chapters including Transition to Extrauterine Life, Neurologic Disorders and Legal Issues. She is a member of several editorial boards, as well as reviewer for nursing and medical journals. Dr. Verklan is frequently requested to speak on topics related to care of the high-risk neonate and advance practice nursing. She has played a key role in the development of the American Association of Critical Care Nurses Certification Corporation Clinical Nurse Specialist Examination (CCNS) for certification. She has also developed the Neonatal Orientation and Education Program at the request of the Association of Women's Health, Obstetric and Neonatal Nurses, to be used for orienting new nurses to the special care and intensive care nurses across the United States. She has worked as a nurse expert and testifying expert in matters related to neonatal care and advanced practice nursing, and has a nationwide client base. Dr. Verklan also works as a consultant and resource for professional associations, manufacturers of neonatal products, and publishers of perinatal literature.

John C. Webber, Esq. is a senior associate with the law firm of Wilson, Elser, Moskowitz, Edelman and Dicker, LLP, in White Plains, New York. Mr. Webber focuses on legal issues related to health care, representing nurses, physicians, nursing homes, hospitals, and dentists. Before beginning his practice, Mr. Webber was a political consultant in Washington, D.C. He is a graduate of the University of Connecticut and Fordham University School of Law.