

Prime Wireless Pro SoundBase Manual

Congratulations on bringing home the SVS Prime Wireless Pro SoundBase, a stunning achievement in sound quality and audio connectivity. We want to make it as easy as possible for you to set up the Prime Wireless Pro SoundBase, so this manual will walk you through downloading the DTS Play-Fi app and everything you need to know to get the most out of the Prime Wireless Pro SoundBase experience. Our SVS Sound Experts are also available seven days a week to take the guess work out of anything. They are equipped to handle even the most complicated questions about connectivity, control, adjusting settings and optimizing sound quality

One of the key features of the SVS Prime Wireless Pro SoundBase is DTS Play-Fi which enables WiFi connectivity with your home network and provides smartphone or tablet control that unlocks direct streaming from Spotify, Pandora, SiriusXM, Amazon Music and many more popular services. It also enables multi-room audio playback, voice control via Amazon Alexa, Google Assistant and much more. You'll want to download the app before doing anything else, so just visit the [Apple® App Store](#), [Google Play™ Store](#), Amazon Appstore or [Microsoft Store](#) and search "DTS Play-Fi" to get started.

If you have any questions about your new SVS Prime Wireless Pro SoundBase, please contact the SVS Sound Experts.

Email • (877) 626-5623 • [Chat](#)

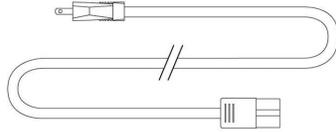
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Happy Listening!

What's in the Box



Prime Wireless Pro
SoundBase



AC Power Cord



Remote Control



2 x AAA Batteries for
Remote Control

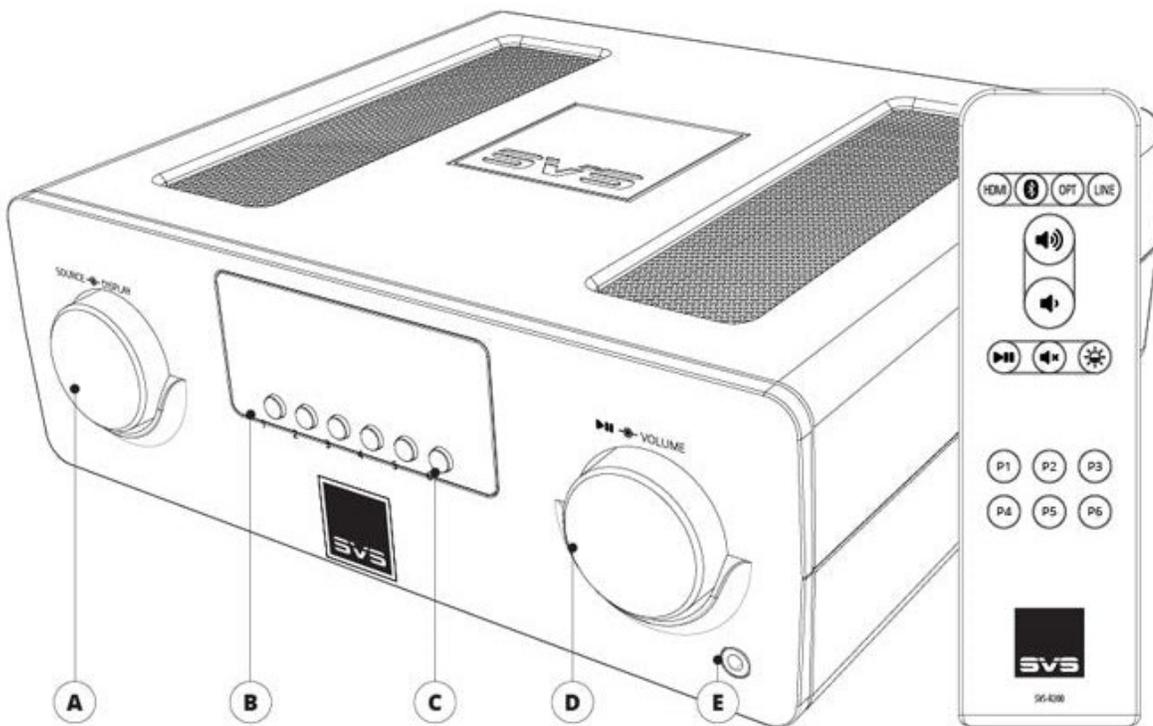
Unpacking and Preparing Your Prime Wireless Pro SoundBase

1. Place Prime Wireless Pro SoundBase in desired location.
 2. Remove protective plastic film from front panel display by gently peeling off using the tab in the lower right corner.
 3. Set Power Cord aside for later use.
 4. Locate the 2 x AAA batteries and install them in the Remote Control.
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Front Panel Controls



Source & Display Control

Rotate the knob to change the input. Press the knob to dim or turn off the display.

Front Panel OLED Display

Indicates the selected audio source, volume level, pause, mute, and track information (when available). Also provides feedback when setting and selecting presets.

Backlit Preset Buttons

For setting and selecting presets.

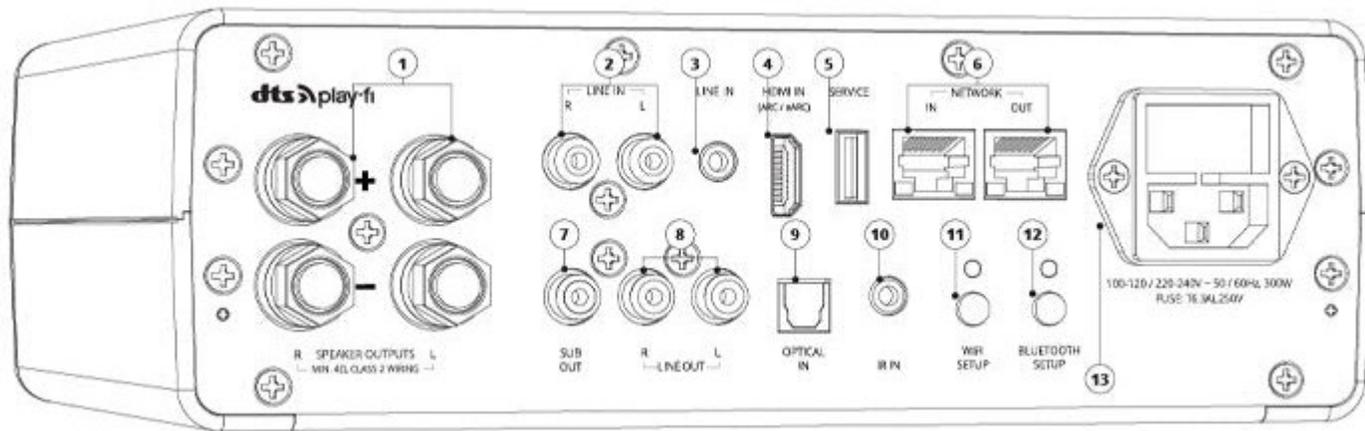
Volume Control, Play/Pause, & Mute

Rotate the knob to adjust volume.

Headphone Output

Connect headphones for private listening.

Rear Panel Connections & Controls



1. Left/Right Speaker Binding Post Output

Connect to a pair of speakers using speaker cables.

2. Left/Right RCA Line Input

Connect to other electronics

3. 3.5mm Line Input

Connect any stereo source using a stereo 3.5mm analog cable.

4. HDMI In (ARC)

Connect to the HDMI ARC or eARC output of your TV. Please consult your TV audio output settings and make sure your TV's audio is being output as PCM Stereo.

5. USB Service

For firmware updates and for powering or charging USB devices.

6. Network Input/Output

Connect a standard Ethernet cable from your router for hard-wired network connection.

7. Subwoofer RCA Out

Connect to a subwoofer input using an RCA audio interconnect cable.

8. Left/Right Variable RCA Line Out

Connect to other electronics (e.g. Powered Speakers, Power Amplifiers, or to use as a preamp or wireless streaming source for an existing audio system).

9. Optical Input

Connect to sources with an optical digital output such as a gaming console or TV. Please consult your TV audio output settings.

10. 3.5mm IR Input

Connect to an external IR receiver or control system.

11. Wi-Fi Setup

Enables Wi-Fi set-up mode and shows status of the wireless connection. A pulsing green light indicates set-up mode, solid light means it's set-up and ready to use.

12. Bluetooth Setup

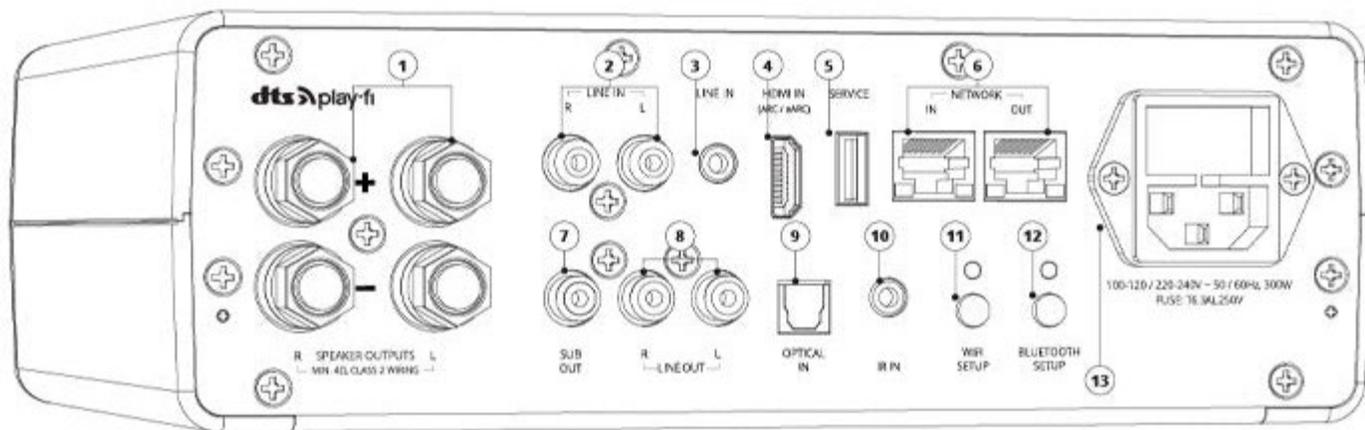
Enables Bluetooth pairing mode and shows status of Bluetooth connection. A flashing blue light indicates pairing mode, a solid blue light means your product is connected to a Bluetooth source and is ready to use.

13. AC Power Cord Input

Placing and Connecting

Place your Pro SoundBase near a grounded electrical outlet and away from heat sources, liquids, and direct sunlight

1. Prior to plugging in, connect Left and Right speaker cables to +/- terminals on your loudspeakers.
2. Connect opposite end of cables to matching SoundBase Left and Right +/- terminals using bare wire, banana plugs or spade connectors.



WiFi Network Requirements

To get the most out of your new SVS Prime Wireless Pro SoundBase's dual-band WiFi, you'll need a router with 2.4GHz and/or 5GHz WiFi connectivity and a connected mobile device. Play-Fi is compatible with all routers that are Wi-Fi certified and meet Wi-Fi standards.

Note: Satellite internet services are prone to playback issues due to fluctuating download rates.

Note: Have your network password ready before connecting the SVS Prime Wireless Pro SoundBase to your network.

Connection Options

Your Prime Wireless Pro SoundBase streams music directly over your home WiFi network using the DTS Play-Fi app. Additional streaming options include Bluetooth, Airplay, and Google Chromecast.

For wired inputs, Prime Wireless Pro SoundBase can connect directly to speakers via standard speaker wire or cables via the 5-way binding posts. It also has a line level output that connects to AV receivers or two-channel audio systems, creating a smart wireless audio zone.

For direct connections to computers, TVs, Blu-ray players, gaming consoles and more; there's a 3.5mm and L/R RCA line level input, an HDMI input and an optical input. A subwoofer output is also available for deeper bass and great low frequency output.

Instructions for setting up and using all of these connections can be found in this manual. If you have any questions during set-up, please contact our SVS Sound Experts for prompt and professional service: Email • (877) 626-5623 • [Chat](#)

Setting Up WiFi And The DTS Play-Fi App

The DTS Play-Fi app offers a rich feature set that unlocks the full potential of your Prime Wireless Pro SoundBase with smart, wireless control capabilities not available from any other wireless audio products. Downloading the app is an important first step towards getting the most out of your new SoundBase.

1. Download the Play-Fi App

Search "Play-Fi" in the [Apple App Store](#), [Google Play Store](#), Amazon Appstore or [Microsoft Store](#) and download the free DTS Play-Fi app to start unlocking the full potential of your new Prime Wireless Pro SoundBase.

2. WiFi Set-up Mode

Once powered on for the first time, the Prime Wireless Pro SoundBase will automatically go into Wi-Fi setup mode, indicated by a rapidly blinking green light on the rear panel. When the blinking light slows down to a slow pulse, the SoundBase is ready to connect.

3. Setting up with an Apple Device (Android users skip to step 4)

Go to your iOS device's "Settings" -> "Wi-Fi" and select Play-Fi Device listed under "SET UP NEW AIRPLAY SPEAKER" on the lower portion of the screen (you may need to wait up to 1 minute for the Pro SoundBase to appear).

After selecting your Play-Fi device, confirm the desired network, and enter the desired name (e.g. Living Room).

You will get a confirmation screen when completed.

Note: AirPlay setup requires iOS 11.4 or later.

4. Setting up with an Android Device

Open the Play-Fi App and follow prompts in the app to finish setting up your Prime Wireless Pro SoundBase on your home Wi-Fi network. (*image 9a and 9b*).

From here, the app will find your Prime Wireless SoundBase and connect it to the WiFi network for you. You will type in your network password once (*image 9c*), and the app will do the rest. It's important not to close or exit out of the app until the process is full complete or it may disrupt the configuration.

During installation, the Play-Fi app will look for and install any updates. These updates add 3-5 minutes to the

installation time.

Once network set up and updates are completed, you can select a name for your new Prime Wireless SoundBase (image 9d), control volume (image 9e) and start enjoying music from your favorite streaming services (image 9f).

5. You're ready to stream!

Now that your SVS Prime Wireless Pro SoundBase is set up over Wi-Fi, you can access music from your devices and your favorite streaming services. You can also enjoy Hi-Res Critical Listening Mode, create a multi-room audio system, and more.

Note: The Play-Fi app might require an update to the Pro SoundBase software upon first connection to enable the latest features. The app will provide a notification if this occurs – this process can take 3-5 minutes..

Image 9a.

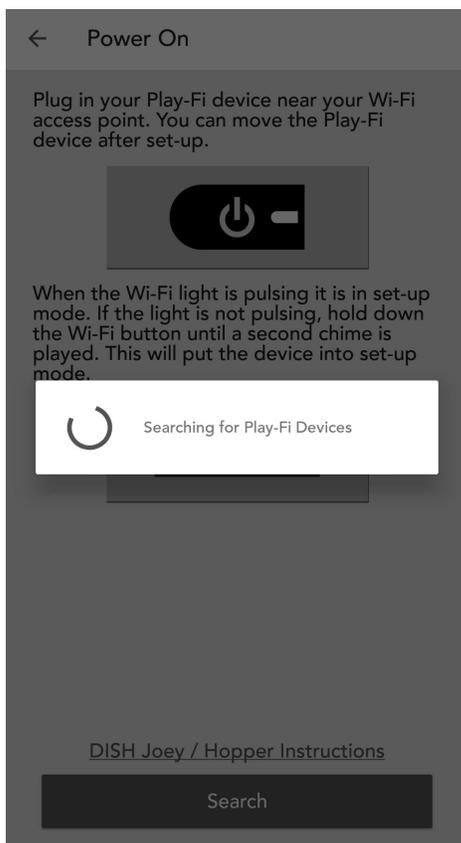


Image 9b.



Image 9c.

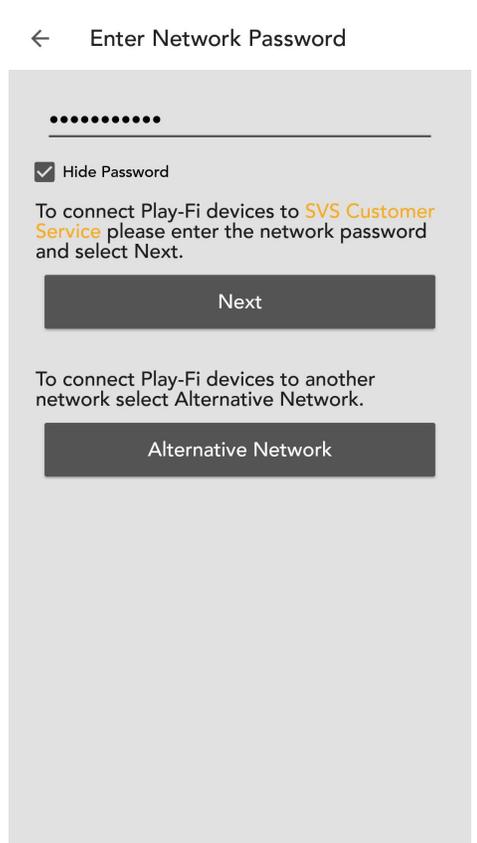


Image 9d.

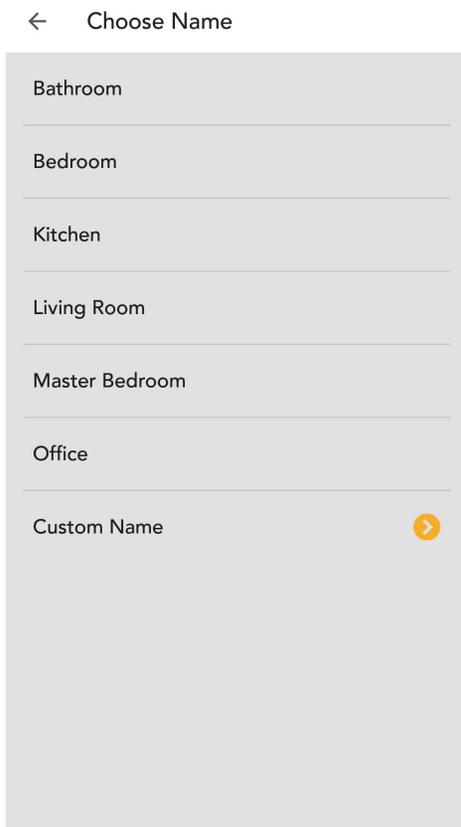


Image 9e.

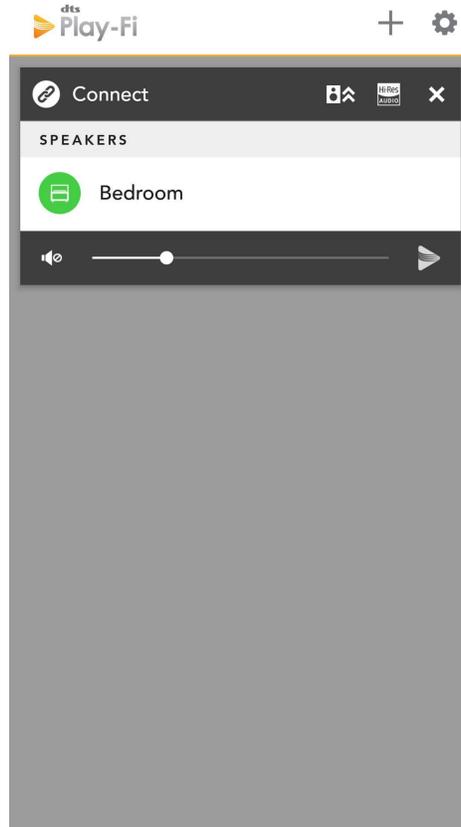
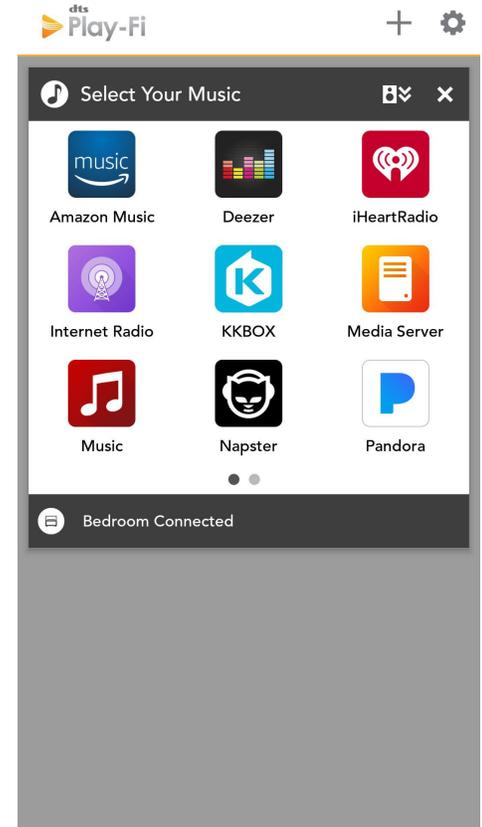


Image 9f.



Set-up Troubleshooting

- ❑ **Re-triggering Set-Up Mode:** If your Prime Wireless Pro is trying to re-connect to an unavailable network, or you want to connect the SoundBase to a new network, you may need to re-trigger Set-up Mode. To enter Set-Up Mode, press and hold the Wi-Fi button for 8 seconds. You will hear a tone at 4 seconds, but do not release the button until after you hear the same tone again after the full 8 seconds. The product will now be in Set-Up Mode, and the green Wi-Fi light will slowly pulse on and off. Retry steps 1-4 above in "Setting up WiFi and the DTS Play-Fi App".
- ❑ **WPS Mode:** If your router supports Wi-Fi Protected Setup (WPS) mode, you can use this to connect your Pro SoundBase to your network. Activate your router's WPS mode by pressing the button on your router, and then put your Pro SoundBase into WPS mode. To put the Prime Wireless Pro SoundBase into WPS Mode, press and hold the Wi-Fi button for 4 seconds. At 4 seconds you will hear a tone and the Wi-Fi light will begin to blink a pattern of two times on and then a pause and then repeat. When your Pro SoundBase and Router are both in WPS mode, your Pro SoundBase will automatically connect to the network. Use the Play-Fi app to rename your Pro SoundBase.

If your SVS Prime Wireless Pro SoundBase is not discovered by the WiFi network, try moving it closer to your router or to a stronger signal area.

If you have any questions during WiFi set-up, please contact our SVS Sound Experts: Email • (877) 626-5623 • [Chat](#)

Enabling Critical Listening Mode

Critical Listening mode will enable native rendering of high-resolution files up to 24-bit/192KHz, with no down-sampling or network synchronization adjustment.

1. When you start the Play-Fi app, before selecting your Prime Wireless SoundBase, tap the Hi-Res button in the top bar of the zone module (*image 12a*).
2. The Hi-Res logo will turn gold, the app will display CRITICAL LISTENING MODE, and the list will only display the products that are compatible with this mode (*image 12b*).
3. Select the Prime Wireless SoundBase you want to stream to (only one can be selected), and then play from your desired source for the truest audio reproduction possible over WiFi.

Image 12a.

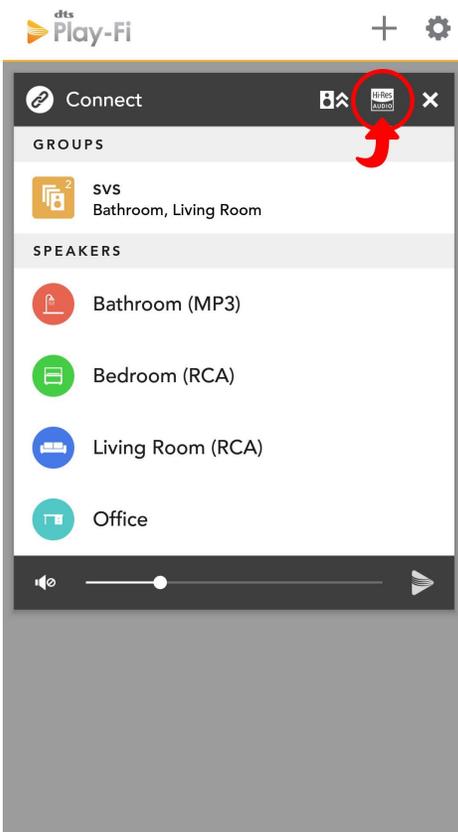
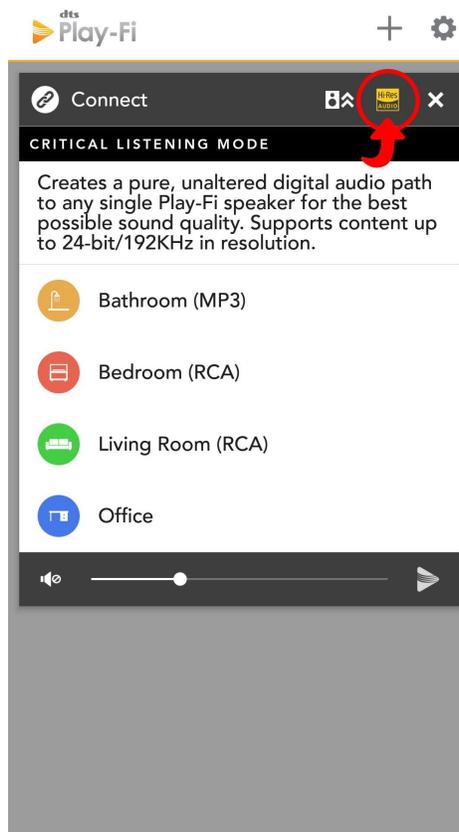


Image 12b.



Streaming with Spotify Connect

Spotify works differently from the other streaming services. Instead of Spotify living in the Play-Fi app, the Play-Fi product itself communicates directly with Spotify.

To use Spotify Connect you must have a Spotify Premium account.

1. Open up your Spotify app, sign in and start playing something.
2. On the Now Playing screen, press the “Devices Available” button, which we’ve circled below (*image 13a*).
3. You'll then be able to see all the Spotify enabled devices on the network, including your Prime Wireless SoundBase, that have been configured as Spotify Groups, or just individual products. The selected products are now tied to your Spotify Premium account, and as long as the product can communicate with the Internet, you can play to it from your Spotify app (*Image 13b-13c*).

NOTE: You can stream Spotify to your Prime Wireless SoundBase from your smartphone using the mobile app or a computer via the desktop app. Both apps update in real time so you can start streaming from the desktop app, leave the room, open the app on your phone, and control all functions without interruption.

Image 13a.

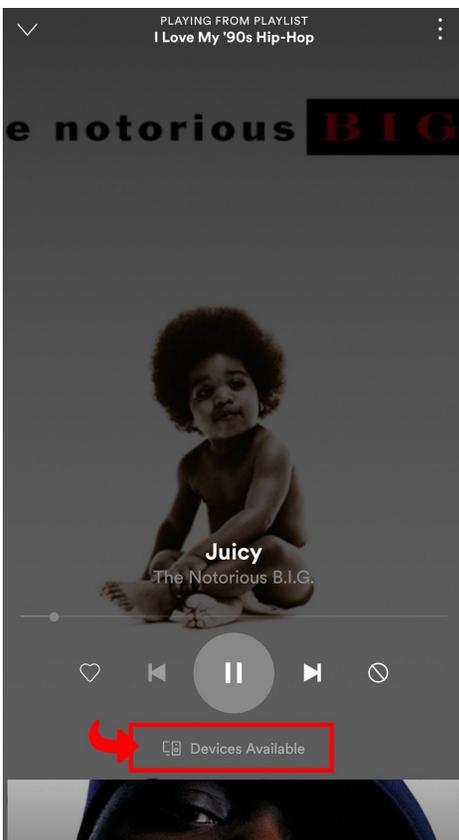


Image 13b.

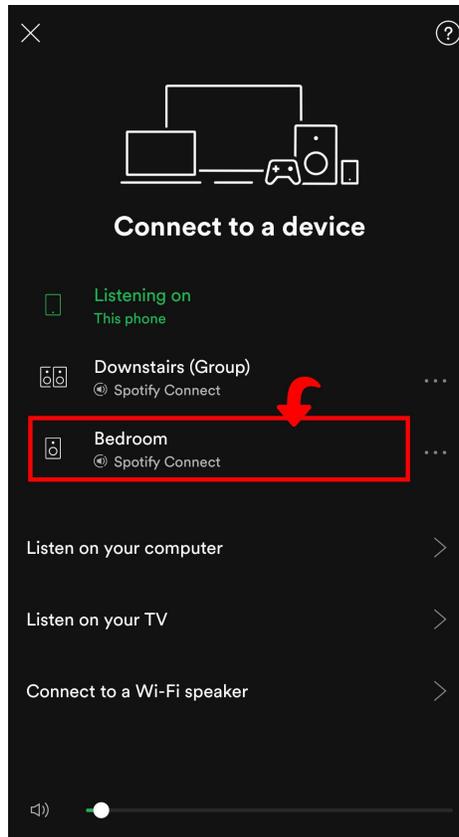
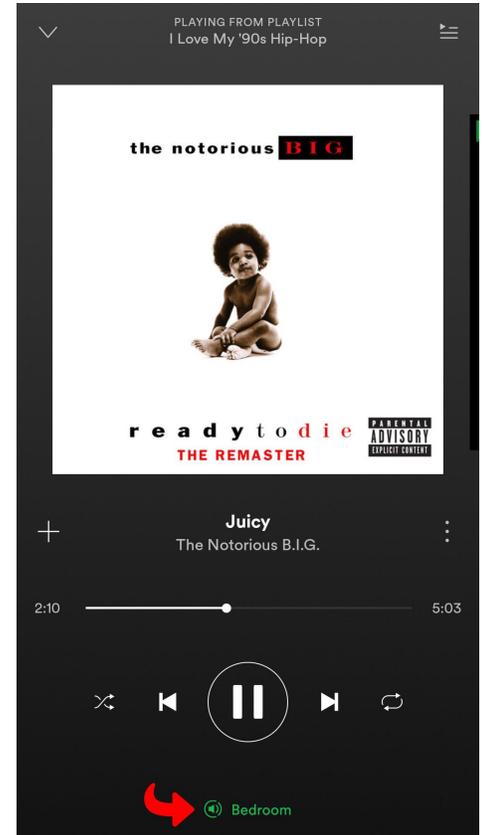


Image 13c.



Streaming Spotify In Multiple Rooms

Spotify Groups are different from normal Play-Fi groups in that they specifically group speakers together for viewing within the Spotify app. This is so that normal grouping and zoning functions remain modular within the Play-Fi streaming system.

1. First create a Spotify Group within the Play-Fi app. From the Play-Fi Control screen of the Play-Fi app, tap the Settings button to open the pop-up menu, and select Spotify Groups, which we've circled below. This option allows you to edit or create Spotify Groups (*image 14a*).
2. After you've elected to create a new group and given it a name (we labeled it "Downstairs" in the example) you can then pick from any of your Prime Wireless products to be added to this group. Any speakers that can't be joined in a Spotify Group will be greyed out. Once you're done, head to the Spotify app to start streaming (*images 14b, 14c and 14d*).
3. If you want to control the volume of individual products within the Spotify Group after you've started your stream, head back to the Play-Fi app, and your Spotify Group will automatically populate a module on the Play-Fi Control screen (*image 14e*).
4. For more information on using Spotify Connect, please visit the [DTS Play-Fi Knowledgebase](#).

If you have any questions during Spotify set-up, please contact our SVS Sound Experts: Email • (877) 626-5623 • [Chat](#)

Image 14a.

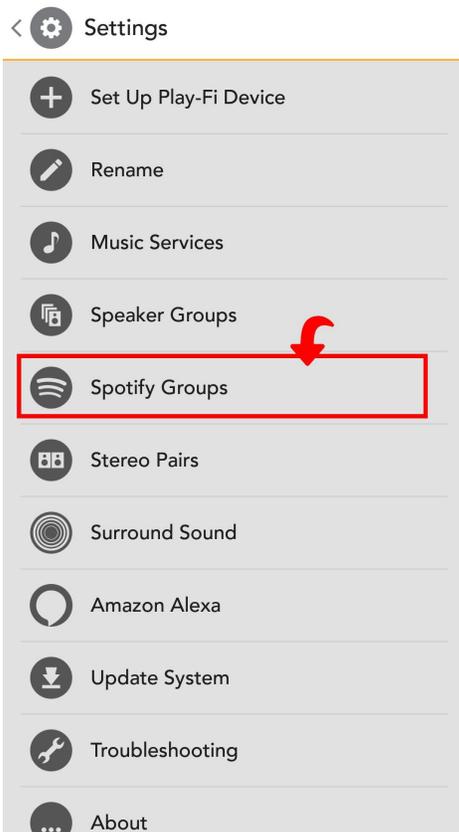


Image 14b.

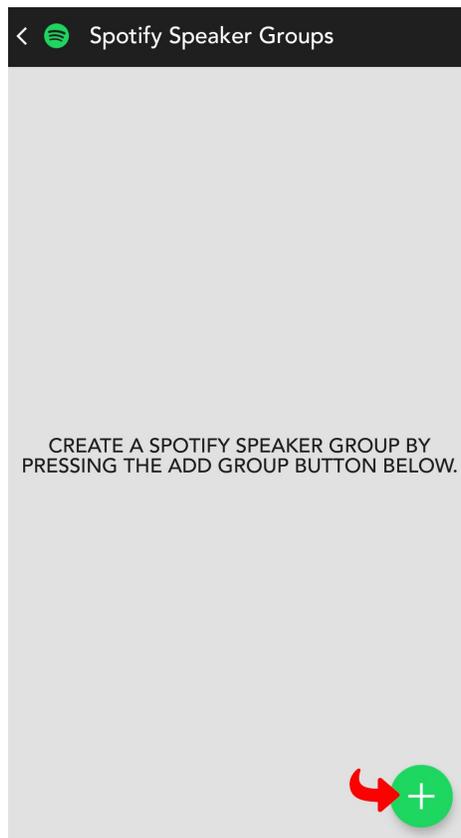


Image 14c.

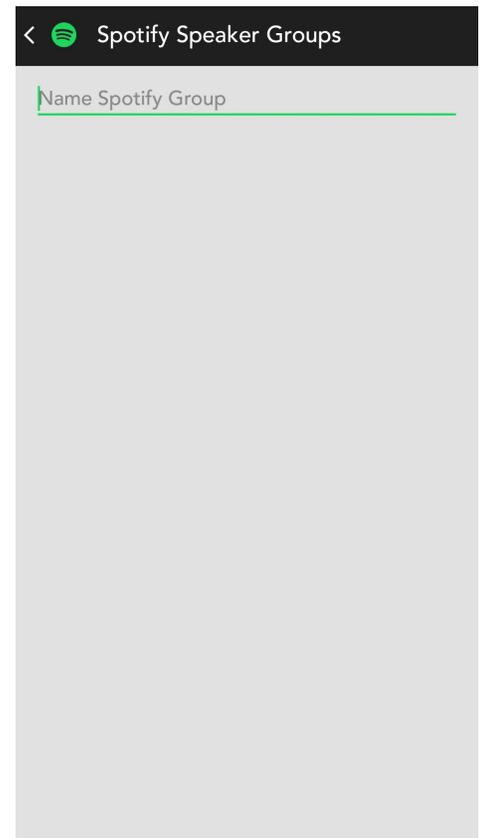


Image 14d.

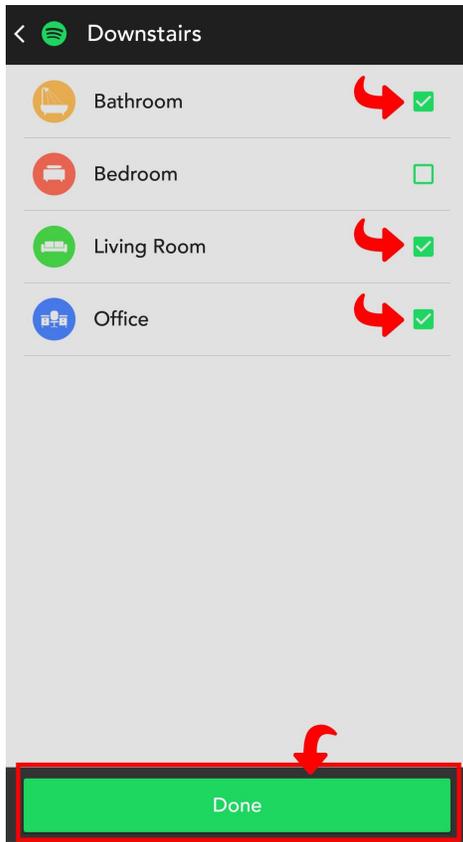
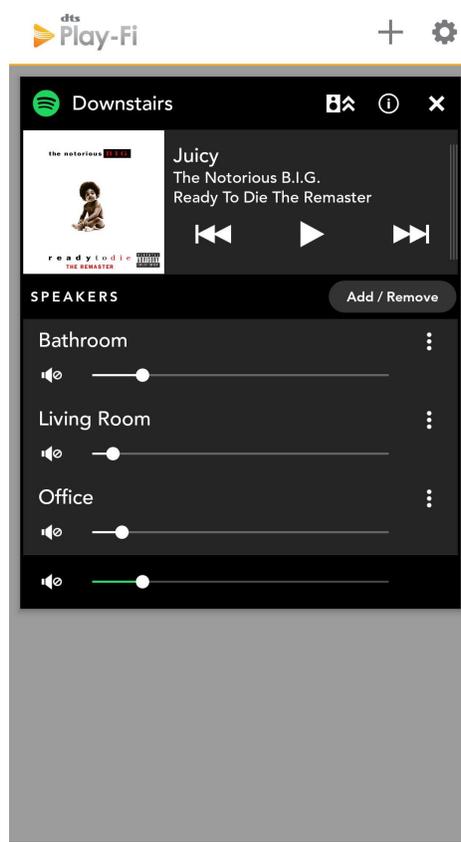


Image 14e.



Streaming with Apple Airplay

To stream audio from an iOS device to your SVS Prime Wireless Pro SoundBase, both devices must first be connected to your Wi-Fi network. Once the Pro SoundBase is on your network, any app or operating system that has AirPlay audio output controls will automatically discover the Pro SoundBase and add it to the list of available AirPlay devices. It will have the same name it has in the Play-Fi app.

1. Open the app you want to stream from.
2. Start the audio you want to play.
3. From the Control Center on your iOS device, or within the active app, choose your SVS Prime Wireless Pro SoundBase as the output device.

Streaming with Chromecast Built-in

To Cast audio from Chromecast-enabled apps to your Prime Wireless Pro Speaker System, it must first be set up on your Wi-Fi network.

1. Open any Cast-enabled app you want to stream from.
2. Start the audio you want to play.
3. In the top right corner, tap the Cast button.

4. Choose your Prime Wireless Pro SoundBase (The Cast button will change colors, letting you know you're connected).
 5. Once you are connected, you can stream audio directly to your Pro SoundBase via Chromecast Built-In.
-

Streaming with Bluetooth

1. Your Prime Wireless Pro SoundBase will automatically enter into pairing mode when you select Bluetooth as a source until you pair a device to them.
 2. The OLED display will indicate [Bluetooth Ready to Pair] and the blue LED on the rear panel will flash. The product will remain in pairing mode for about 60 seconds.
 3. In the Bluetooth Settings menu on your smartphone, tablet, or PC select "SVS Pro SoundBase"
 4. When Bluetooth is paired, the blue LED on the rear of the product will stop blinking and remain solid. The OLED display will show the Bluetooth Logo and the name of the device that is paired and connected
 5. To enter into pairing mode manually or to pair additional devices, tap the Bluetooth Setup button on the rear panel or press and hold the Bluetooth button on the remote for 3 seconds and follow step 3 above.
 6. To start streaming, select Bluetooth as your source on the Prime Wireless Pro SoundBase (if not already selected), choose the music you want to stream and then press play!
-

Connecting Via HDMI, Line In, 3.5mm AUX, and Optical Inputs

Your Prime Wireless Pro SoundBase is equipped with multiple input connections that allow it to provide wired audio playback from a wide array of devices, including: computers, TVs, AV receivers, Blu-ray players, gaming consoles, handheld devices, turntables with phono preamps and more. Connecting these devices to your Prime Wireless Pro SoundBase is as simple as plug-and-play.

1. Ensure the device you want to connect has the appropriate HDMI ARC, HDMI eARC, Line out, or optical output.
2. Check to see that you have the proper HDMI, optical, stereo RCA or stereo 3.5mm cable (not included) for connecting your device and the Prime Wireless Pro SoundBase.
3. Connect your device to the HDMI input, Optical input, L/R RCA Line In stereo inputs or the 3.5mm input on your Prime Wireless Pro SoundBase.

4. Select the input by rotating the left control knob or from the remote control. The source will be displayed on the front panel OLED display.
 - a. Select HDMI for audio playback of devices connected to the HDMI input
 - b. Select Optical for audio playback of devices connected to the Optical input.
 - c. Selecting Line In will allow you to access both the stereo RCA L/R inputs or the 3.5mm line level input.

NOTE: If devices are connected to both the 3.5mm AUX inputs and the L/R RCA AUX inputs, the 3.5mm input will override the L/R AUX inputs.

5. Operate device as normal.
6. Volume can be controlled from the right-hand control knob of the Prime Wireless Pro SoundBase, the included remote control, or from the Play-Fi app volume control sliders.
7. When using HDMI to connect to your TV, you can now use your TV's remote or the remote from your TV service provider such as Dish, Direct TV etc. to control the volume and mute functions of your Prime Wireless Pro SoundBase*

HDMI ARC and eARC connections on TVs can work differently by brand and model. If the sound is distorted or you do not hear any sound, you may need to adjust your TV's settings as follows:

1. Using your TV's remote control, go to your TV's setup menu
2. Enable HDMI ARC, eARC, or CEC
3. Make sure "Audio Output" is set to "External Speaker" or similar
4. If available, set the audio output to Stereo or PCM Stereo
5. If you're still having issues, please contact the SVS Sound Experts

If you have any questions about connecting via line level inputs, please contact our SVS Sound Experts: Email • (877) 626-5623 • [Chat](#)

Connecting A Subwoofer

For deeper and more powerful bass, the subwoofer output allows you to directly connect a subwoofer from SVS or any other brand.

1. Locate the "LFE" input on your subwoofer and connect a standard RCA audio interconnect cable.
2. Connect opposite end of cable to the "SUB Out" output on your Prime Wireless Pro SoundBase.
3. Set the Low Pass Filter on the subwoofer to whatever crossover frequency the speaker manufacturer recommends. You can also use the [SVS Subwoofer Matching Tool](#) for

recommended settings.

4. Adjust the gain (volume) on the subwoofer to blend based on your personal preferences.
 5. You can also connect your subwoofer wirelessly to your Prime Wireless Pro SoundBase with an optional [SVS SoundPath Tri-Band Audio Adaptor](#)
-

Setting Up Custom Presets

A unique feature of the Prime Wireless Pro SoundBase is the six custom presets that give you instant access via WiFi to your favorite music service playlists, Internet Radio stations and streaming music services that exist within the DTS Play-Fi app without needing a phone or tablet.

You can also create a preset for any source that is connected to your Pro SoundBase through HDMI, Optical, or Line-in (such as a TV or gaming console).

Once they are set up, simply use the remote control or walk up to your Prime Wireless Pro SoundBase, push the numbered button to start a preset, and your favorite music will start playing.

Creating Presets:

1. From the Play-Fi app, start the streaming service playlist or station you want to program as a preset.
2. Determine which numbered preset button you want to program (1-6)
3. Press and hold the desired preset button on the front of the unit or the remote control until the OLED display flashes [Saving Preset "X"].
 - a. The OLED display will confirm the preset is programmed with [Preset "X" Saved]
 - b. When setting up certain music services as presets, the Play-Fi app will ask you to sign into your account first and the service may require a confirmation code. The app will guide you through the process before the OLED display confirms that the preset has been set.

NOTE: It sometimes takes a few seconds for the preset to connect to the music services over your WiFi network. This delay is completely normal.

4. Follow the instructions above for the remaining five presets as desired.
5. To program a preset for a wired source (HDMI, Optical, Line-in), select that source using the left control knob on the front of the Pro SoundBase or on the remote control. Then follow steps 2-3 above.

Note: Streaming platforms such as Bluetooth, Airplay and Chromecast cannot be set as presets

6. You can now access your favorite content by firmly pressing and releasing the numbered preset

buttons on the front panel of your Pro SoundBase or the remote control. Neither the app nor your device need be present.

- a. The preset number will flash while it establishes a connection and will remain highlighted once connected.
- b. The OLED display will scroll information such as Music Service, Artist and Song Title when available.

7. To re-program (overwrite) an existing preset, simply repeat steps 1 – 4.

DTS Play-Fi FEATURES

Streaming From the Play-Fi App

1. Open the Play-Fi app
2. From the Start screen connect to your Pro SoundBase and select “Play To”
3. Select your streaming service or music from your device
4. Select the music you want to play
5. The Now Playing screen gives you album art and complete control of the music, and the OLED display on the Pro SoundBase provides information about the music service, artist and track information (when available)

Enabling Critical Listening Mode

Critical Listening mode will enable native rendering of high-resolution files up to 24-bit/192KHz.

1. When you start the Play-Fi app, before selecting your Prime Wireless Pro SoundBase, tap the Hi-Res button in the upper right-hand corner of the Start screen.
2. The Start screen will turn gray and the app will display CRITICAL LISTENING MODE.
3. The product list will now only display the products on your network that are compatible with this mode.
4. Select the Prime Wireless Pro SoundBase (only one pair can be selected at a time in this mode), and then play from your desired source for the truest audio reproduction possible over WiFi.

Creating Scenes

The Play-Fi app allows you save a specific playlist playing on your Pro SoundBase (or group of Play-Fi devices) as a “Scene” that can be instantly recalled. To create a Scene, after you have connected to your Pro SoundBase and selected your music service or playlist, simply tap the finger icon.

With the “Scenes” feature, the app allows you store your favorite content and the device you play it on for instant recall. The “Scenes” tab shows you all of the configurations you have saved so you can quickly select them, thus eliminating

several steps while using the app to access your favorite content.

Note: Some music services may not be able to set as scenes.

Transferring Playback

WiFi audio playback which has been started from the Play-Fi app can be 'transferred' to the Pro SoundBase, after which the Play-Fi app can be closed and playback will continue without a mobile phone. This playback method allows for faster start-up and shorter transition times between tracks for a smoother listening experience and frees up your phone or tablet for other use without interrupting playback. Transferring playback can greatly improve your performance, stability, and reliability, especially when your home has uneven WiFi coverage.

Simply tap the 3 dots on the now playing screen in the left image below to drop down a menu that allows you to transfer the playback to the Pro SoundBase. In other screens there is always a way to transfer playback to the Pro SoundBase. In the screen shot on the right below simply tap the transfer button.

Setting up DTS Play-Fi Speaker Groups

Multiple Prime Wireless Pro SoundBase, or other DTS Play-Fi enabled devices can be grouped together to allow multi-device playback. This grouping feature is controlled within the Play-Fi app. Once Pro SoundBase or amplifiers are added into a group, the same content can be played across all grouped devices.

1. Go the settings page and select Speaker Groups
2. Press the + (plus) button to create a group and follow the prompts (*image 15a*) will expand the speaker list to all of those on your network and allow you to select or deselect speakers for a Group (*image 15b*).
3. Enter a name for the group (*image 15c*), name the group (*image 15d*) and you're all set.
4. Select the Pro SoundBase to be in that group (*image 15e*) and repeat the steps above.
5. Your devices are now grouped
6. The group will now appear on the start screen, and you can select it like any other device for playback
7. From the Now Playing screen, you can see the devices in the group and adjust their volume individually or together by selecting the volume sliders icon.
8. To create new groups or edit existing groups, just hit the "Settings" button, select "Speaker Groups" and repeat the steps above.

Image 15a.

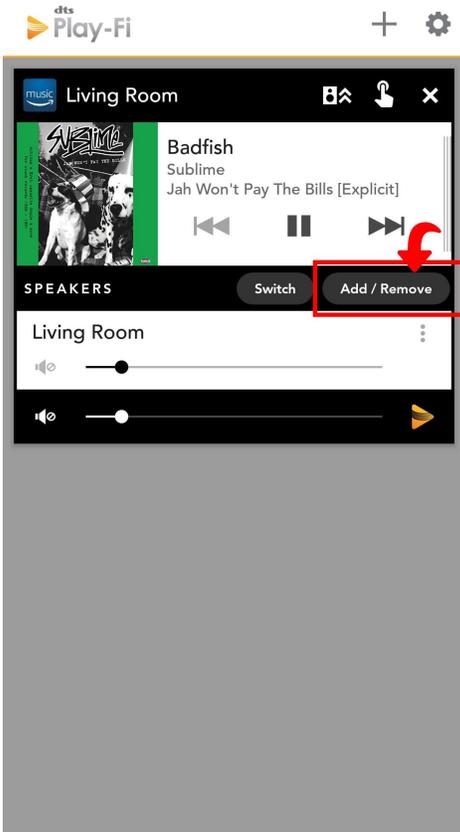


Image 15b.

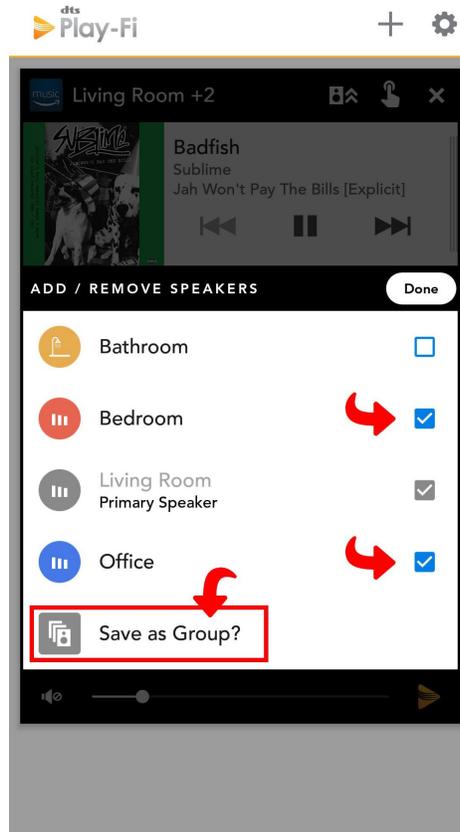


Image 15c.

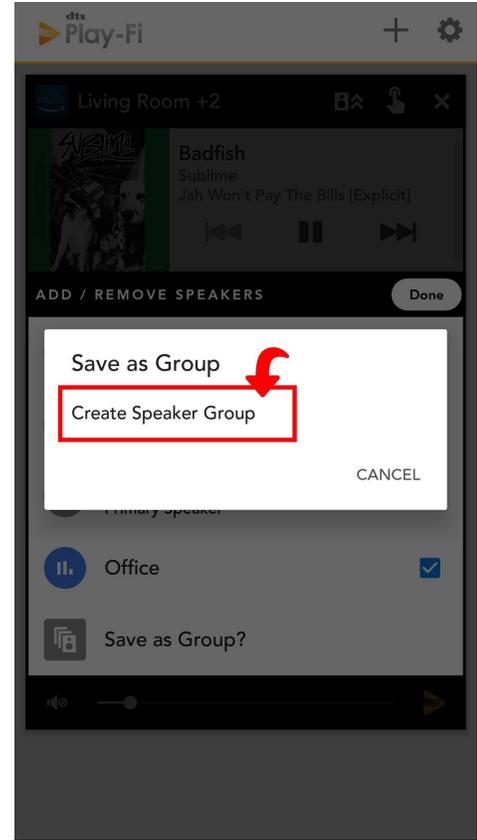


Image 15d.

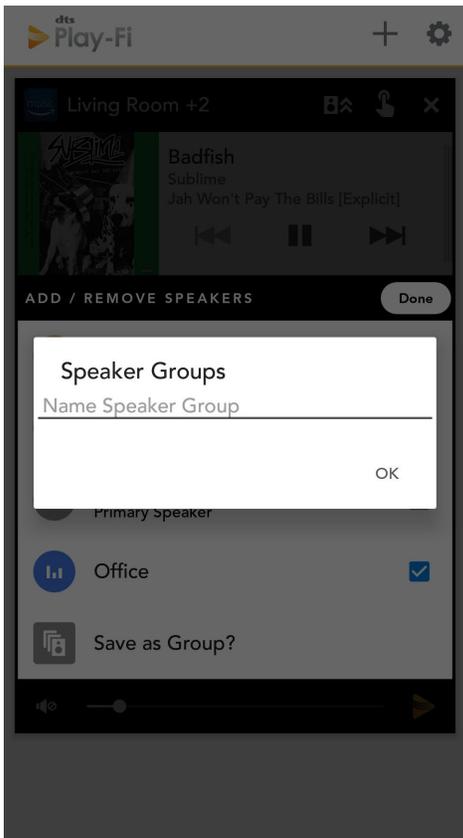
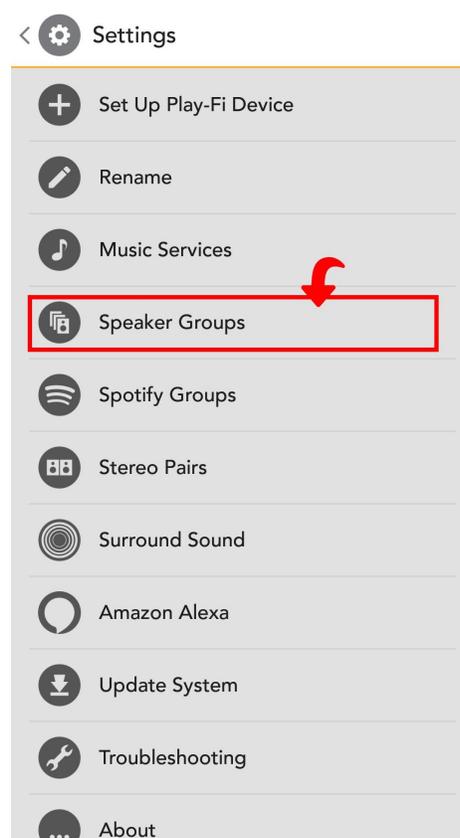


Image 15e.



Stream From Function

Prime Wireless Pro products have the ability to capture audio from one of their wired audio inputs (Line in, HDMI, or Optical) and then redistribute it through a Play-Fi group. This is called "Stream From", and devices paired together streaming from another input source are called a "Stream From" Zone.

1. To initiate a "Stream From" Zone, simply select Stream From on the start screen.
 - a. After selecting the product, if it has more than one audio input, you'll be able to select which one you'd like as the source.
 - i. You can select between the content type, which includes a 'Music' mode that uses DTS Play-Fi's lossless streaming method with a buffer to prioritize audio playback integrity, or a 'TV Audio' mode which removes the buffer and makes use of premium DTS codecs to reduce latency and prioritize lip-sync when streaming video content.
 - ii. Lastly, you'll be able to select the additional Play-Fi products to join to the "Stream From" Zone.
 - b. Once you're ready to go, just tap the Start button (image), and the app will send all the information over to the host product so that it can configure the zone.
 - c. The app automatically remembers your last configuration, so that you can start streaming quickly the next time.

Note: Some routers with lower connection speeds, and certain mesh networks may not support the Stream-from function. Contact the SVS Sound Experts for more information.

Setting Up DTS Play-Fi Multi-Zone Streaming

When additional Prime Wireless products are added, Play-Fi supports streaming different audio to different rooms or zones, directly from the Play-Fi app. For example, you can send Pandora downstairs for a dinner party, and keep Radio Disney playing upstairs for the kids.

1. To set up a new zone while playing a current zone, open the Play-Fi Start screen by pressing the Play-Fi button in the app and then pressing the + (plus) button in the bottom right corner of the now playing screen.
2. The Start screen shows what zones are playing and what zones are available to choose.
3. To add another zone, simply choose the Pro SoundBase you want to play to and follow the app prompts to choose your music and start playing. (*image 16a*).

4. Once configured, you can press the + (plus) button from the Now Playing screen to return to the Play-Fi Start screen, where you can easily manage each Zone.
5. You can have up to four zones at once, and each zone can include up to 16 Prime Wireless products.

For simultaneous playback, each zone needs to play from a different music source or server.

Image 16a.

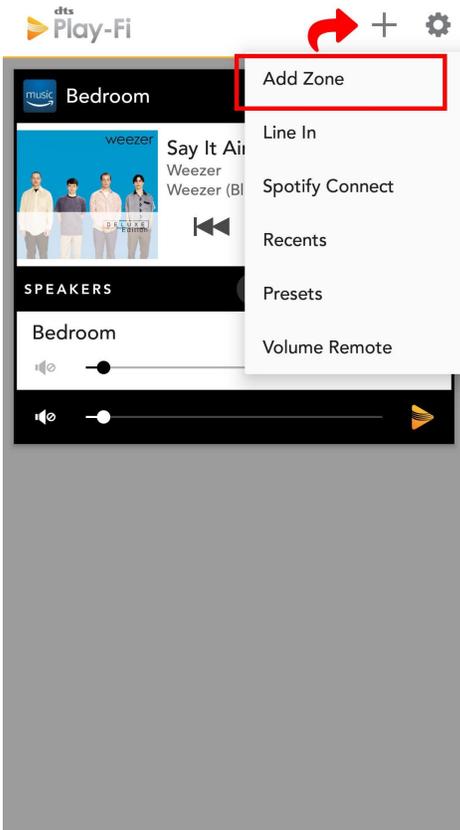
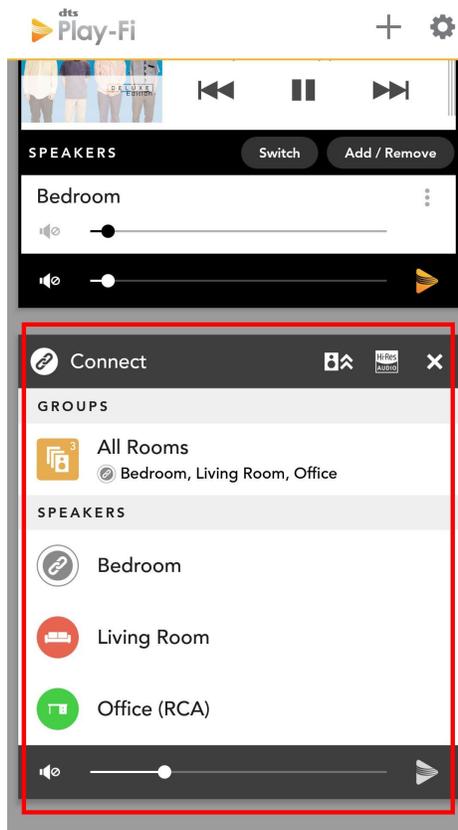


Image 16b.



Setting up/Using Amazon Alexa Voice Control

Prime Wireless Pro SoundBase does not have a built-in microphone. You'll need an Amazon Alexa enabled product like a Dot, Echo or other to communicate voice commands to your system and to "Discover Devices" so that your Prime Wireless Pro SoundBase can be identified.

Voice control of music from any Amazon Alexa Device on your WiFi network is as simple as, "Alexa, play reggae in the living room," and you can adjust volume, skip track forward, mute, pause and stop the music. Set-up requires just a few simple steps.

Setting up/Using Amazon Alexa Voice Control

Prime Wireless Pro SoundBase does not have a built-in microphone. You'll need an Amazon Alexa enabled product like a Dot, Echo or other to communicate voice commands to your system and to "Discover Devices" so that your Prime Wireless Pro SoundBase can be identified.

Voice control of music from any Amazon Alexa Device on your WiFi network is as simple as, "Alexa, play reggae in the living room," and you can adjust volume, skip track forward, mute, pause and stop the music. Set-up requires just a few simple steps.

Directions for Setting Up Amazon Alexa

1. Open the Play-Fi app, go to "Settings". Select "Amazon Alexa" (*image 22a*). Follow prompts to sign in and verify your Amazon account (*images 22c - 22e*).
2. You will see a list of products that can be voice controlled and if you will need to sign into your Amazon account to enable Alexa voice control
3. Select the device you want to set up for Alexa Voice Control. In the example below "Bedroom" was selected.
4. Next you will be prompted to sign in to your Amazon account
5. After your device is registered, you will be prompted to launch the Amazon Alexa App (or download it if it's not already installed) to finish the Alexa setup (*image 22f*).
6. Within the Amazon Alexa app, choose the specific Amazon Alexa device you will be connecting, and follow the prompts (*images 22g, 22h and 22i*).
7. Click "Enable" to finish linking the Play-Fi skill (*images 22j-22l*).
8. You are now ready to use your voice to play music on your Prime Wireless Pro SoundBase (*images 22m-22o*).

Image 22a.

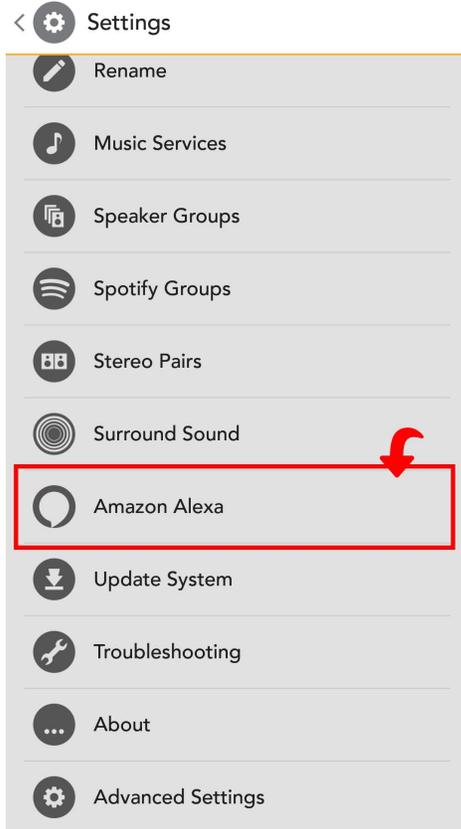


Image 22b.

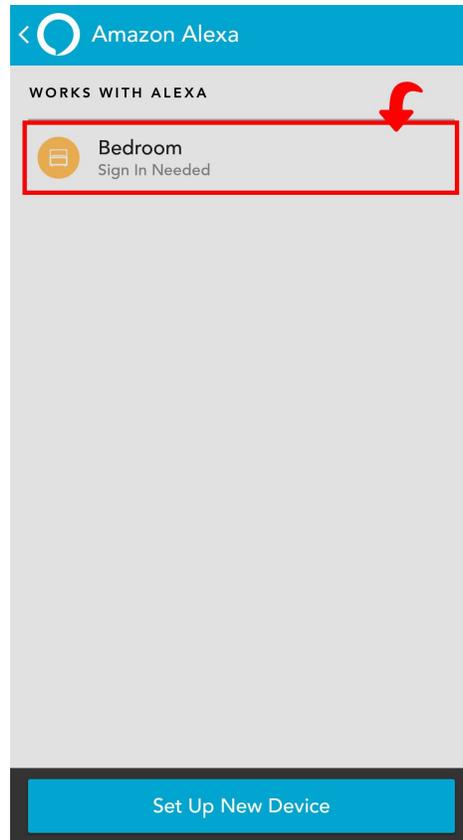


Image 22c.

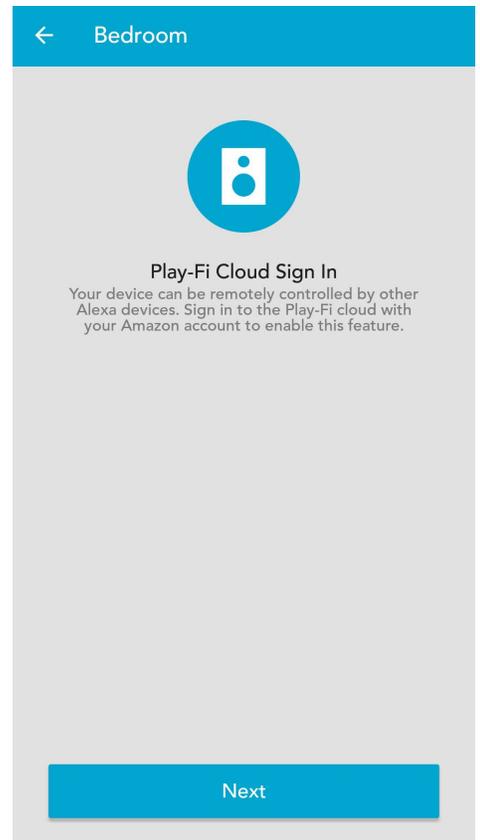


Image 22d.



Image 22e.

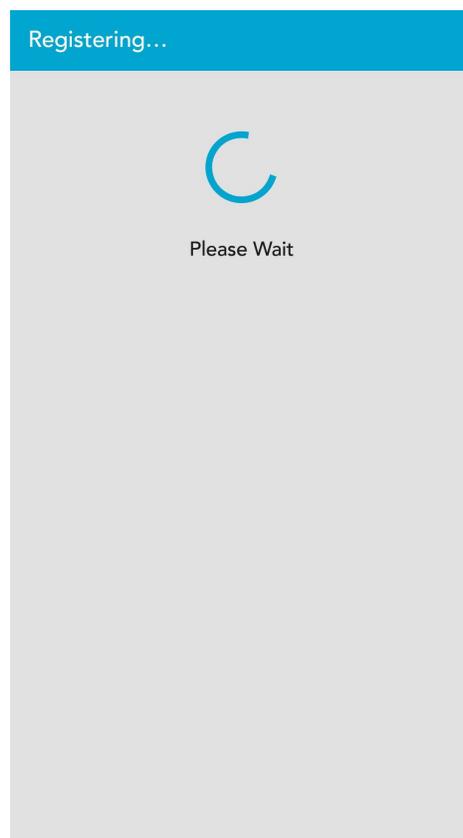


Image 22f.

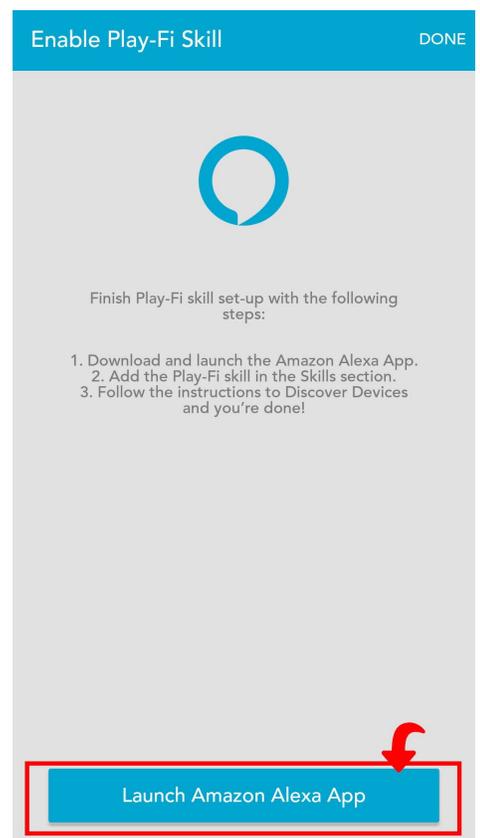


Image 22g.

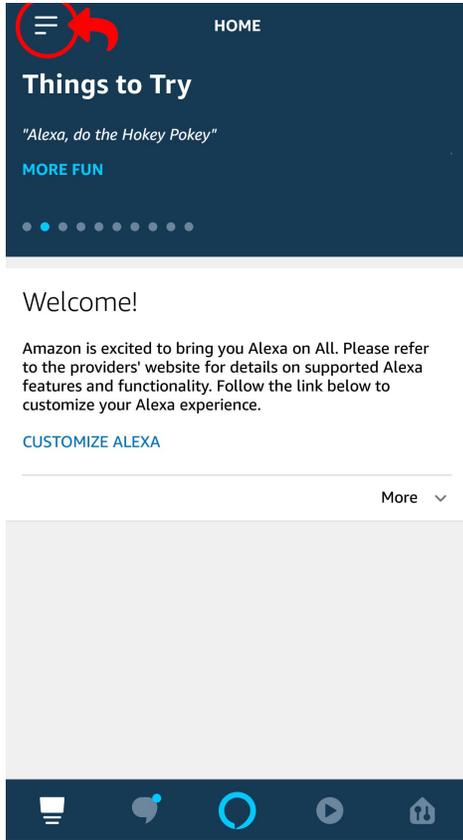


Image 22h.

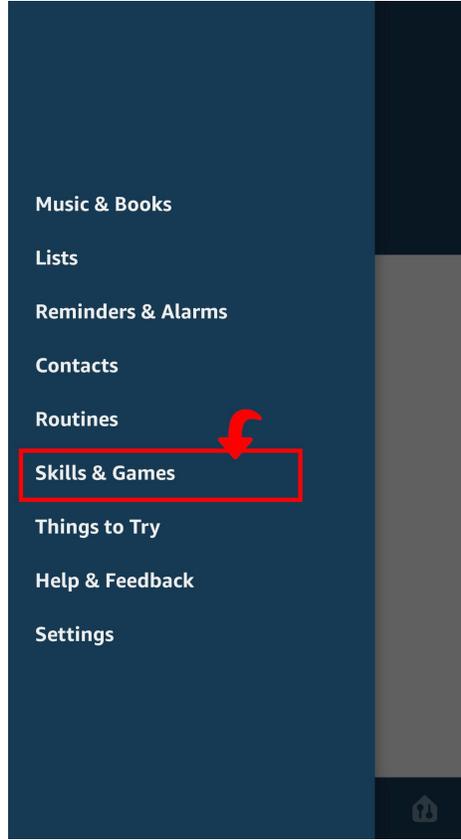


Image 22i.

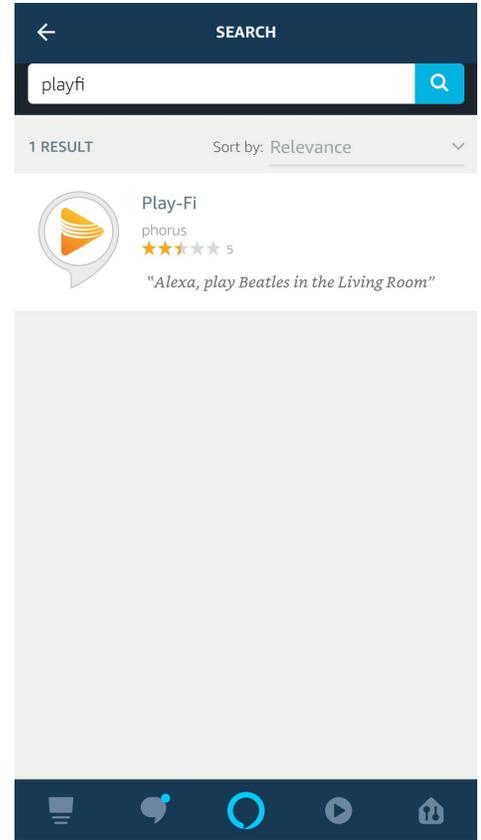


Image 22j.

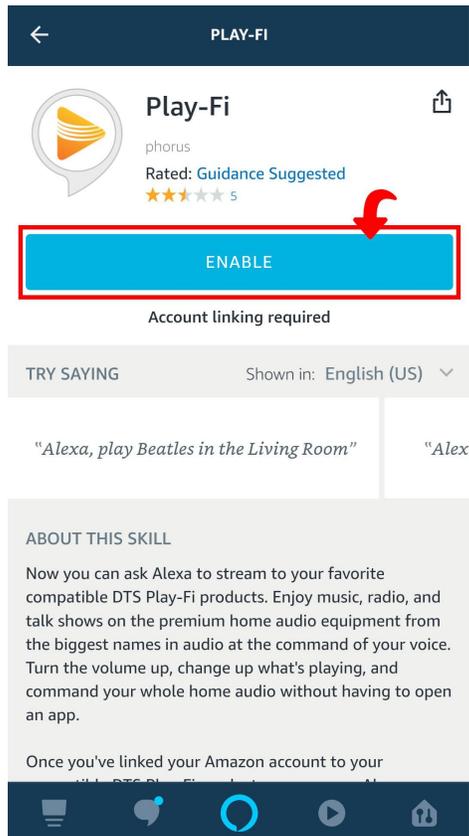


Image 22k.

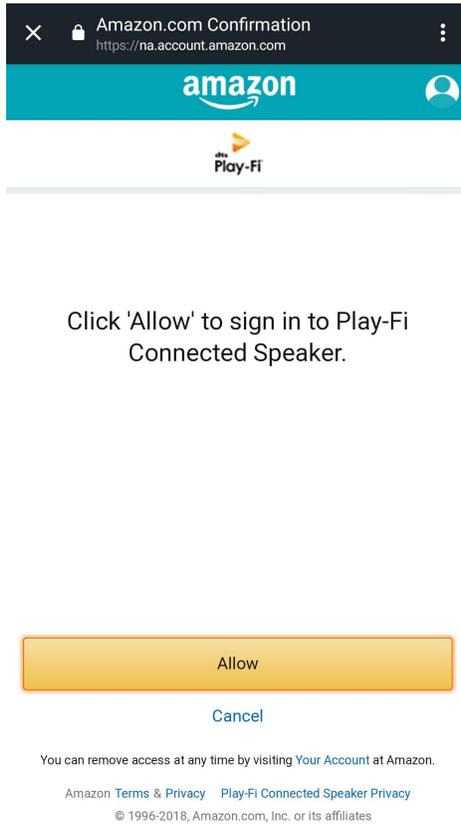


Image 22l.

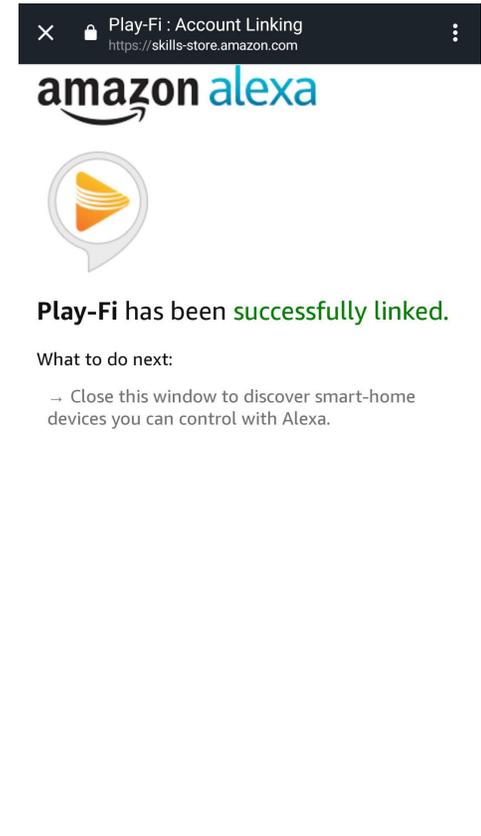


Image 22m.

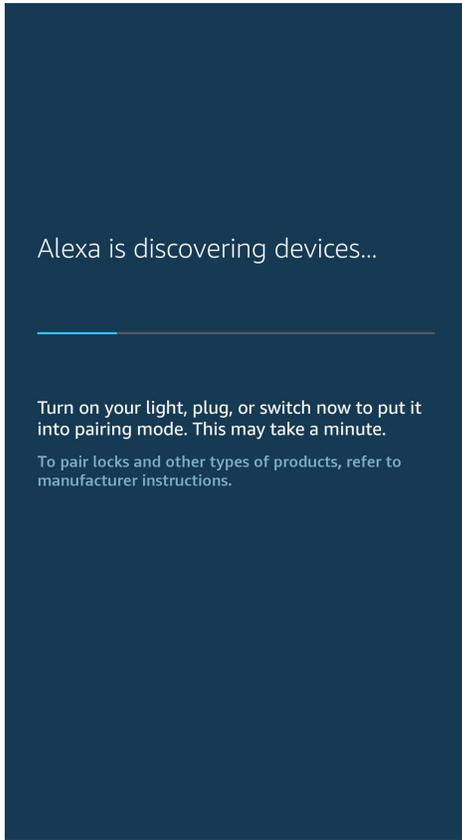


Image 22n.

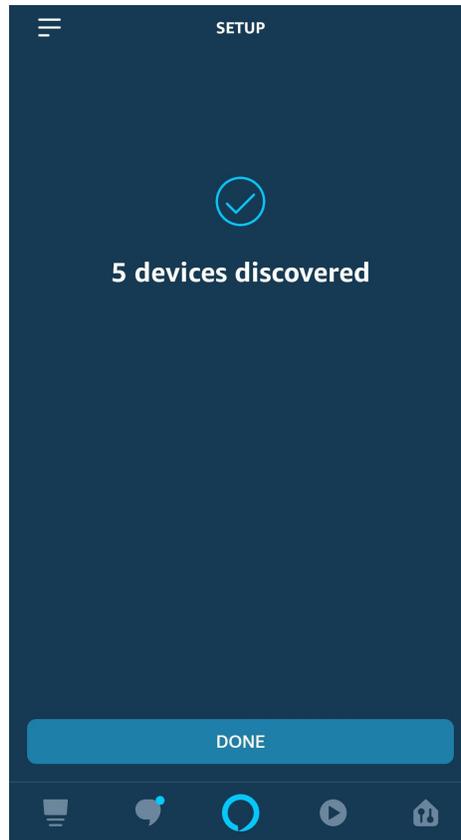
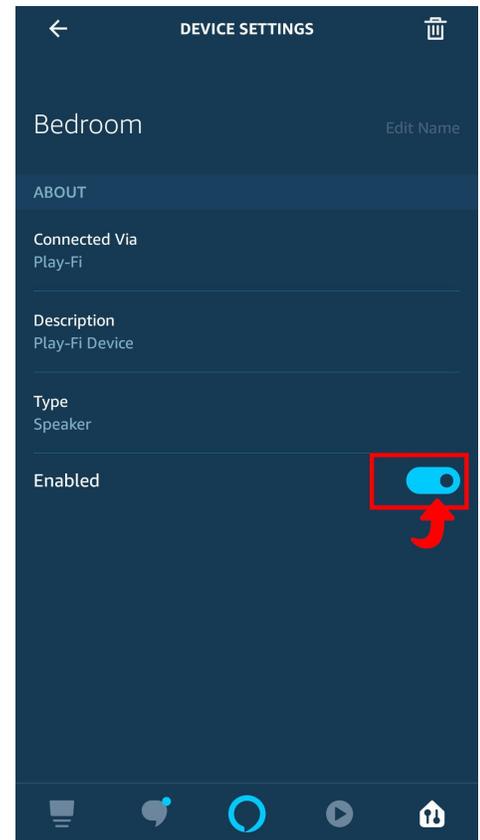


Image 22o.



Controlling With Amazon Alexa Voice Commands

Below is a simple list of commands you can use with your Prime Wireless Pro SoundBase System. Keep in mind, these commands are simplified, but Alexa will understand and interpret some natural language, so saying “Stream” instead of “Play”, or “on” instead of “in” is also acceptable.

Initiating Streams (example: Alexa play Reggae in the Living Room)

Alexa Play [Artist] in [Zone]

Alexa Play [Album] in [Zone]

Alexa Play [Song] in [Zone]

Alexa Play [Station] in [Zone]

Alexa Play [Podcast] in [Zone]

Alexa Play [Song] from [Album] by [Artist] on [Music Service] in [Zone] or less specific variations of this and everything in-between

Controlling Streams (Alexa or DTS Play-Fi)

Alexa Next or Next Track

Alexa Previous or Previous Track

Alexa Pause or Stop or other variations

Alexa Play or Resume

Alexa Set Volume to [1 through 10] in [Zone]

Alexa Louder in [Zone]

Alexa Quieter in [Zone]

Alexa Mute in [Zone]

Alexa Unmute in [Zone]

Special Streaming Service Functions (depending on service and stream type)

Alexa Loop

Alexa Shuffle

Alexa Like this

Alexa Unlike this

Alexa Skip Forward 30 Seconds

Alexa Skip Backward 30 Seconds

If you have any questions about installing or using Amazon Alexa with your Prime Wireless Pro SoundBase, please contact our SVS Sound Experts: Email • (877) 626-5623 • [Chat](#)

Setting Up and Using Google Assistant for Voice Control

If you don't already have it on your device, you will need to download the Google Home app from the [Apple® App Store](#), [Google Play™ Store](#), [Amazon Appstore](#) or [Microsoft Store](#) and search “Google Home” to get started.

Prime Wireless Pro SoundBase do not have built-in microphones. You'll need a device such as a Google Mini Nest or similar Google product to communicate voice commands to your system so that you can stream music to your Prime Wireless Pro SoundBase using voice commands. You will also need a subscription to a music service supported by Google Home.

You'll get different music based on the content partner and your subscription:

- YouTube Music*, Spotify Free*, Pandora* - You'll get a station of songs inspired by the song, album or artist you requested (free radio service).
- YouTube Premium*, YouTube Music Premium*, Spotify Premium*, Apple Music*, Pandora Premium*, Deezer Premium* - You'll get specific songs, albums or artists along with music based on genre, mood or activity or your personal playlists.

Note: Some of these partners may be unavailable in your region. Contact the partner to check their availability where you live, or [explore all the music partners available on the Google Assistant](#).

Voice control of music from any Google Nest Device on your WiFi network is as simple as, "Hey Google, play music in the living room," and you can adjust volume, skip track forward, mute, pause and stop the music. Set-up requires just a few simple steps.

Open the Play-Fi app Settings page and in the Voice Services and Controllers section, select Works With Google Assistant.

You will get a list of devices on your network that have Chromecast Built In. Select your Prime Wireless Pro SoundBase and you will be directed to open the Google Home app and sign in.

Follow the prompts if you wish to assign your Prime Wireless Pro SoundBase to a particular room in your house.

In the example below you can see that all the devices are shown on the left screen shot. In the right-hand screen shot the Bedroom and Office have been assigned to the Upstairs

Basic voice commands for all content providers

If you have any questions about installing or using Google Assistant with your Prime Wireless Pro SoundBase, please contact our SVS Sound Experts: Email • (877) 626-5623 • [Chat](#)

Standby Mode

Your Prime Wireless Pro SoundBase have an automatic standby mode designed to save energy when not in use. If no signal is detected or no commands are given to the SoundBase for 30 minutes, the SoundBase will go into standby mode. In standby, the amplifiers will turn off and the OLED display will turn off. The SoundBase will remain connected to your WiFi network so that any use of the controls on the unit, remote control, or a streaming app will instantly wake up the product from standby. A wake-up command through HDMI-CEC, or re-connection of a Bluetooth device will also wake-up the product.

Display Brightness Adjustment

The OLED display on your Prime Wireless Pro SoundBase defaults to it brightest setting when first powered on. You can dim the display by a single press on the left control knob or by pressing the display button on the remote control. A second press will turn off the display and the preset LED backlights but leave the SVS logo on. A third press turns all lights off.

When the Display is set of Off mode, any use of the controls on the product, the remote control, or a streaming app will

momentarily activate the display to give visual feedback before once again turning off.

Rebooting Your System

To reboot your Pro SoundBase, simply unplug the power cable for 10 seconds, then plug it back in. The system will reboot and all previous settings will be restored.

Initiating A Factory Reset

There are a few reasons why you might need to restore your Prime Wireless Speaker System to its original factory settings, including: pairing with a new router, changing the assigned WiFi network, clearing presets, or clearing all connected Bluetooth devices.

NOTE: ALL SAVED SETTINGS WILL BE LOST VIA A FACTORY RESET.

To initiate a factory reset:

1. Press-and-hold both front panel control knobs for 10 seconds until the reset initiates
2. You will hear a tone and the OLED display will show [FACTORY RESET]

NOTE: ALL SAVED SETTINGS WILL BE LOST VIA A FACTORY RESET.

Caring For Your Prime Wireless Pro SoundBase

Your Prime Wireless Pro SoundBase may be gently cleaned as follows:

1. Use a dry microfiber duster to remove any loose surface dust.
 2. Use a water-damp, lint-free microfiber cloth to remove fingerprints, smudges and other contaminants. Wipe in one direction only.
 3. Follow any damp cleaning immediately with a dry microfiber cloth. Again dry wipe in one direction only.
-

Router Optimization

Most modern routers are already set up to work well with streaming products like Play-Fi, but even with current routers, there are some things you can check to make sure you get the best possible experience before setting up your Prime Wireless Pro SoundBase.

1. Select the best Wi-Fi channel for your network.
2. Enable Quality of Service (QoS) features like Wireless Multimedia Extensions (WMM)
3. If using advanced DHCP assignments or port-forwarding, allow exceptions for Play-Fi

4. Double-check to be sure your router is assigning network access and that UPnP and DHCP are enabled.

For more information on Play-Fi and wireless troubleshooting visit play-fi.com.

2-year Unconditional Warranty

SVS offers the industry's most comprehensive warranty on all our products. SVS warrants the Prime Wireless Pro SoundBase to be free from defects in the workmanship for 2 years from date of purchase. This, and all of the SVS customer Bill of Rights can be viewed online at www.svsound.com/pages/bill-of-rights.

Additional Information

For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS, Inc. DTS, Play-Fi, the Symbol, and Play-Fi together in combination with the Symbol are trademarks of DTS, Inc. DTS and Play-Fi are registered trademarks of DTS, Inc. © DTS, Inc. All Rights Reserved

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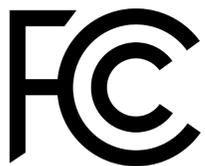
Share Your Thoughts

At SVS, we strive to deliver products that surpass every expectation and provide unbeatable value. After you have had an opportunity to install and audition your Prime Wireless Speaker System, please share your comments for our team and others to see.

Write a review at svsound.com



FCC Compliancy



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including information that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for

compliance could void the user's authority to operate the equipment.

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Wireless Transmitter Compliance Information

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.