

Excalibur (Wales) Ltd & Subsidiary Companies

DMM Engineering Ltd
DMM International Ltd
DMM Europe BV
DMM North America LLC
Helix Operations Ltd



QUALITY POLICY STATEMENT

JAN 2025

“Together, each one of us will make a safer, better product for our customer”

At Excalibur (Wales), we believe that **quality is a shared responsibility**—from the shop floor to the boardroom. Together, we are committed to delivering **premium, safe, and reliable products & services** for the climbing safety, working at height, rescue, tactical, and tree care sectors, exceeding customer expectations every time.

We achieve this by fostering a company-wide culture where quality is at the heart of everything we do:

- **Empowering Every Individual:** Every team member is equipped and encouraged to take ownership of quality in their role.
- **Right-First-Time Mindset:** Embedding excellence in all processes, striving to meet and exceed quality standards from the outset.
- **Strategic Planning:** Guided by a corporate plan that identifies, implements, and monitors strategies for operational effectiveness and continual improvement.
- **Quality Objectives:** Setting clear, measurable goals aligned with our strategic vision to enhance customer satisfaction.
- **ISO 9001 Compliance:** Operating within a robust Quality Management System that aligns with global standards, ensuring consistency and accountability.
- **Defined Responsibilities:** Maintaining a clear management structure that supports accountability and encourages collaboration.
- **Continuous Improvement:** Promoting innovation and adaptability to manage change in a controlled, proactive way.
- **Consistent Processes:** Providing structured policies, procedures, and work instructions to achieve reliable and repeatable outcomes.
- **Customer-Focused Decisions:** Prioritizing customer satisfaction through informed, risk-based decision-making.

Our commitment to quality starts at the top, but it is the collective effort of every individual in the company that ensures quality becomes a part of **our daily actions, decisions, and products**. Together, we create safer, better solutions for our customers.

Gethin Parry

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Managing Director

DMM International / Engineering Ltd

Simon Marsh

A handwritten signature in blue ink, appearing to read 'Simon Marsh', positioned above a horizontal line.
Simon Marsh (Feb 20, 2025 13:54 GMT)

Managing Director

Helix Operations Ltd

Date: 01 January 2025

Review Date Due: 31 December 2025