



Product Return Form

At Magnum Tattoo Supplies we go to every effort to ensure that all products sold are of the highest quality and the lowest price. For this reason, we operate within the BSI British and European Standards BS EN ISO 9001:2008. Despite this we understand that not all products delivered meet the high standards both you the customer and ourselves expect.

In the event of you wanting to return a product to us please contact the sales team first on 01928 560604 or via email to info@magnumtattoosupplies.co.uk and we will be happy to advise you. Also please include this returns form completed so as to help us provide you with a speedy resolution to your issues.

Invoice Number: _____ Date ordered: _____

Contact Name: _____ Name of Studio: _____

Contact Number: _____ Post Code: _____

Product No.	Name of product	Qty	Refund or Replace	Reason for Return

Terms & Conditions of Failed Items Returns Policy

- Certain items may require you contacting the manufacturer directly to resolve the fault
- Any returnable items must be packed to arrive with us safely and be sent using a trackable delivery service
- If the item is returned and shows no fault on testing, then you will be asked to pay for re-delivery before we are able to return the product
- Certain products may have to be returned to the manufacturer for repair which may extend the period of time to return your product
- If items are out of warrant you will be advised on the cost of repair and re-delivery

Terms and Conditions of Returns

- Products returned which are not faulty or have not been sent in error will be subject to a 10% handling fee
- Products must be in unused condition and in original box and packaging
- All returns must be sent using a trackable delivery service
- Tattoo Inks are exempt from our 14day Return Policy. We cannot accept any returns of tattoo inks
- When your refund is processed the funds will be returned to the original payment method which may take up to 10 working days to appear as cleared funds
- The 14day Return Policy does not apply to items that are faulty/damaged – such items will need to be returned in accordance with our Faulty Items returns Policy