



Before filling out this form, we recommend checking our Ledlenser warranty guidelines at www.tightlines.co.nz/Ledlenser-Warranty to see if your torch or headlamp qualifies for repair or replacement.

Date: _____

First Name: _____ Last Name: _____

Company Name (if applicable): _____

Return Delivery Address*: _____

Town/City: _____ Post Code: _____

Phone Number: _____ Email: _____

How many items are you sending in?: _____

Model Name(s): _____

Please provide a brief description of the problem and/or any special instructions:

If the product is outside of warranty, I authorise it to be fixed if the cost is less than \$50.

☐

YES

☐

NO

By ticking 'Yes' I agree to pay this amount.

PLEASE NOTE THAT REPAIR IS NOT ALWAYS POSSIBLE, ESPECIALLY WITH DISCONTINUED MODELS

If your product is covered by the Ledlenser warranty, we will endeavour to repair it. However, if your product is under warranty but cannot be repaired we will replace it with one of equal or greater value. If we choose to replace your Ledlenser instead of repair it, your original product will not be sent back to you.

Would you like to sign up to our Ledlenser email newsletter for the latest news, giveaways and more?

☐

YES

☐

NO

Warranty returns address for New Zealand:

Tight Lines Ltd

89 Austin Street

Napier 4110

Attn: Repairs

Please include this form with the item(s) you are sending back.

**We use a registered courier system so please provide a return address where someone will be available to sign for the parcel.

P.O. Boxes are not acceptable.*