

## EXCHANGE / RETURNS FORM

Thank you for ordering with SpecialKids.Company. We are happy to refund or exchange any items that are still in a fully re-saleable condition and in their original packaging within 30 days of receipt. For hygiene reasons we are not allowed to accept returns in the usual way for swimwear, see our terms & conditions.

This does not affect your statutory right.

Please complete the form below and return with your items.

\*Name: \_\_\_\_\_

\*Address: \_\_\_\_\_

\*Order #: \_\_\_\_\_ \*Contact No.: \_\_\_\_\_

\*Email: \_\_\_\_\_

REASON FOR RETURN – please tick appropriate box.

Too large / Too Small  Item arrived damaged  Not suitable  
 Poor quality / Faulty  Other please specify: \_\_\_\_\_

ACTION REQUIRED

Refund  QA Check  Exchange Info: \_\_\_\_\_

Office Section (Office use only):

Date received: \_\_\_\_\_ RMA #: \_\_\_\_\_ LW #: \_\_\_\_\_

Date Closed: \_\_\_\_\_ Zoho #: \_\_\_\_\_ Channel #: \_\_\_\_\_

PLEASE RETURN TO:

**UK/EU Customers:**

SpecialKids.Company  
Concorde House  
Union Drive  
Sutton Coldfield  
West Midlands,  
B73 5TE  
United Kingdom

**US/Canada Customers:**

SpecialKids.Company  
T M Fulfillment  
2555 N Coyote Dr  
Suite 112  
Tucson,  
AZ 85745  
United States

**Australia/NZ Customers:**

SpecialKids.Company  
79 Empire Avenue  
City Beach  
Perth  
WA  
6015  
Australia