

Logistics desk

Logistics desk

Logistics Desk in NOC Services Centre at the Olympic Village or log_harumi@tokyo2020.jp

Period	Hours of Operation
Pre-Opening	08:00-20:00
Opening	07:00-22:00*

*Desk will close 18:00 on the Closing Day of the Olympic Village.

Services:

- Logistics support for NOC freight movement inside the Village
- MTA request (Olympic Village Only)
- Information/assistance for customs and freight (by phone or email)

Although there is no Logistics Desk at the Cycling and Sailing Villages, these services will be arranged by the respective Logistics Manager. Please contact Logistics Manager to log_satellitevillage@tokyo2020.jp in advance when support is required.

Materials Transfer Area (MTA) at the Olympic Village

During the lockdown period, NOCs who wish to make deliveries to the Olympic Village via MTA should follow the following process:

- 1) NOCs should notify LOG desk by 15:00 the day before the delivery date. In principle, LOG to confirm the delivery within the day the request is made. An MTA delivery request form will be made available at the LOG desk. Unnotified deliveries will be returned to the delivery company.
- 2) If the security personnel suspects any item to be a prohibited/restricted item during the screening process, its owner or a representative (as indicated on the request form) from the NOC will be notified to visit the MTA. If the owner or NOC representative cannot visit the MTA, the item will be returned to the delivery company.
- 3) After the screening, items will be delivered to the Residential Buildings.

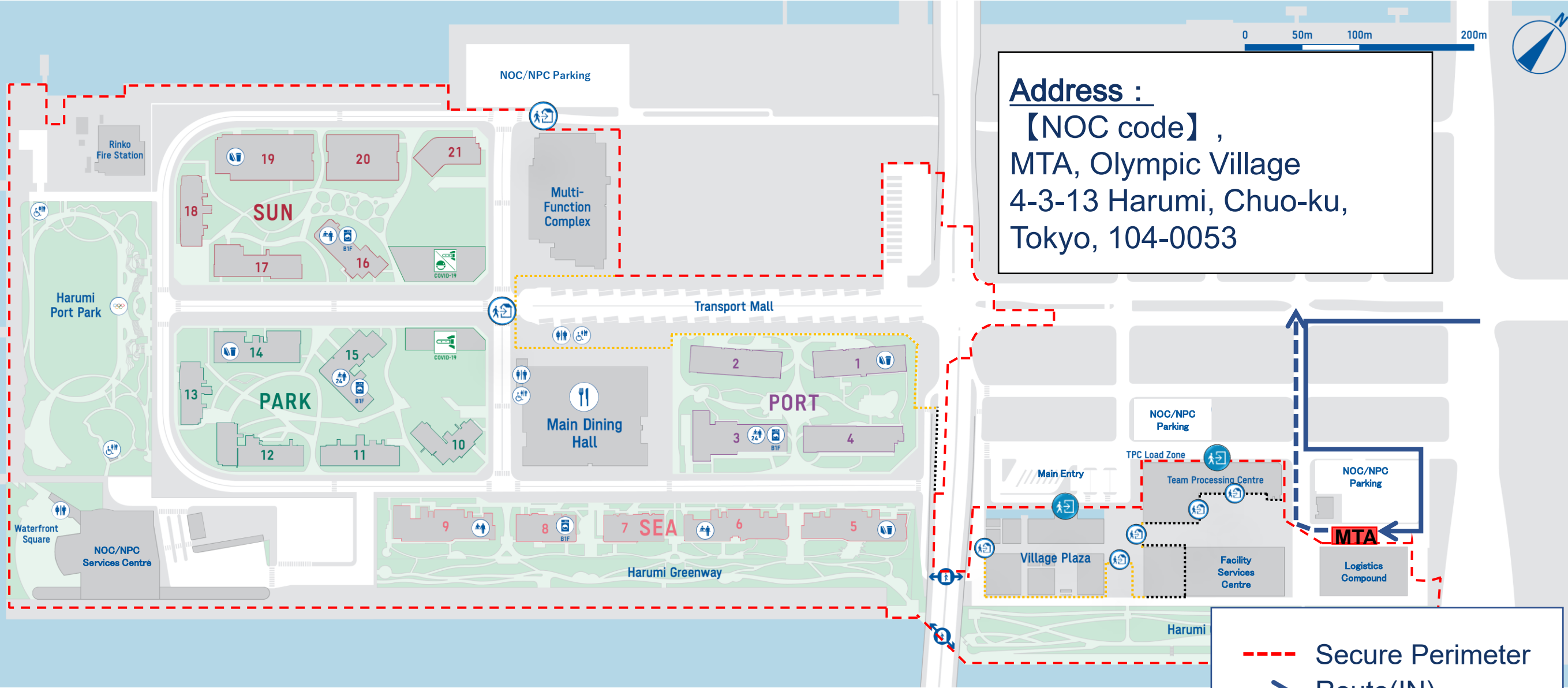
The item delivered to MTA must meet the following requirements:

- 1) Must be fit through the scanner (W1200 mm x H1500 mm)
- 2) Must not be on the Prohibited and Restricted Item List (food and beverages must be non-perishable*)

*We can not accept any items that require temperature control, such as fresh food.

✂️Accompanied luggage will be screened at TPC.

Delivery vehicle access to the MTA



Address :
 【NOC code】 ,
 MTA, Olympic Village
 4-3-13 Harumi, Chuo-ku,
 Tokyo, 104-0053

- - - Secure Perimeter
- Route(IN)
- -> Route(OUT)

*Deliveries via MTA will not require the security protocols (OIAC, VAPP etc.)