

## CUSTOMER RETURNS AND REORDER FORM

### POINTS TO REMEMBER WHEN RETURNING AN ITEM TO US

- Our guarantee is unconditional provided you return your goods within 14 days of purchase.
- Please fill in this returns form and include it with the goods, then please send the package back to the address listed below.
- We cannot be held responsible for goods lost in transit unless you are able to present your Certificate of Posting.
- We will only credit garments that are returned in the same condition they are despatched.
- If your exchange is urgent, why not send the original back for a refund and order your replacement online.
- **Please note we only offer exchanges on SALE items or online store credit**
- If you wish to order a replacement item, please use the re-order form below.
- Please allow 10 business days for us to process your return.

**YOUR ORDER NUMBER** \_\_\_\_\_ **Date** \_\_\_/\_\_\_/\_\_\_

**Full Name** \_\_\_\_\_

**Email** \_\_\_\_\_

**RETURN FORM** *Please fill in this form if you would like to return any items(s).*

Qty	Reference	Size	Reason for return (see code below)	Price	Exchange?(Y/N)	Refund? (Y/N)

If there is another reason or you would like to expand further, make a comment or suggestion, please write below.

### EXCHANGE OR REORDER FORM

Qty	Reference	Collar/Size	Description	Total
<b>Total</b>				

**Signature** \_\_\_\_\_

If you experience any issues or require assistance, please email:

[hello@societenoir.co.uk](mailto:hello@societenoir.co.uk)

**SOCIETE NOIR:**  
UK3PL  
UNIT 4B STRETTON DISTRIBUTION CENTRE  
GRAPPENHALL LANE  
WARRINGTON  
WA4 4QT