NOODZ BOUTIQUE

RETURNS FORM - AU

Returns Policy

- Full price items are accepted for refund minus fees if returned within 14 days.
- Discounted/sale items are accepted for store credit only.
- Items must be in original condition with all tags attached and have not been worn, washed, altered or damaged.
- The following items cannot be returned: customised gowns/items, swimwear, bodysuits, lingerie, earrings (for hygiene reasons).
- When returning your item(s), you may choose to receive either of the following 3 options:
- Option 1: 100% Store Credit in the form of a Noodz Boutique gift card (valid for 3 years)
- Option 2: Refund minus \$10 restocking fee per item and actual shipping charge
- Option 3: One time free exchange (AU & NZ customers only, excluding Portia & Scarlett gowns)

Sending Your Return

Your return must be posted no later than 14 days from date of receiving your item(s) to be eligible for a refund. Any returns outside this period may be accepted for store credit only (not refund). All returns past 30 days will not be accepted and will be sent back to you to keep.

To return your item(s), please fill out the form below and send the completed form to us along with your returned item(s).

Please post your return by your preferred method to our return address below. We strongly recommend returning item(s) with tracking as we cannot issue a refund/store credit if your return is lost in transit.

Return Address:

NOODZ BOUTIQUE Suite 1C4 (intercom# 167) 25-33 Allen Street Waterloo NSW 2017 AUSTRALIA Phone No. +611300207177

Order Number	
Full Name (as appeared on your order)	

Please tick one option

ITEM(S) RETURNING

100% Store Credit	Refund minus fees *Full price items only	Exchange	Item Name	Size	Reason Code	Comments

Reason Code

- 1 Too big
- 2 Too small
- 3 Too long
- 4 Too short
- 5 Does not suit
- 6 Don't like the style
- 7 Arrived too late
- 8 Sent wrong item
- 9 Other

Email: support@noodzboutique.com.au | Phone: +61 1300207177