

Returns Form



L&M Home are happy to offer an exchange or refund on all full priced items purchased online at lmhome.com.au. Refunds will be processed via Eway, Afterpay or Zip, depending on how you placed your original order.

Please note we do not offer refunds, credits or exchanges on permanent sale items.

- Items must be returned to L&M HQ within 30 days of receiving your order.
- Products must be un-used, un-washed and in original packaging. Items that are returned in a used or unsellable condition will not be approved for an exchange/refund.
- All cushion returns must be accompanied by the insert which was included in the original purchase (unless exchanging for a cushion of the same size and shape).
- We do not cover the cost of returning an item to L&M Home for change of mind returns. A replacement or refund will be offered if a product is deemed faulty.
- International orders can be returned for an exchange or refund if returned to L&M within 30 days of receiving your order. Returns outside of this period will not be accepted. Products must be un-used, un-washed and in original packaging & you must return the product at your own expense.

Please return items to:

L&M Home
Attention: Retail Returns
Level 1, 409 Gore Street, Fitzroy VIC Australia 3065

Please fill in the below form and include with your returned items.

CUSTOMER NAME
ORDER NUMBER
CONTACT PHONE NUMBER

ITEM NAME	QUANTITY	EXCHANGE	REFUND
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>

Received something faulty?

When considering whether an item is faulty, please keep in mind the hand-made nature of many of our products. In the event where an item is found to be faulty, please contact Head Office immediately. L&M Home will provide a replacement or offer you a full refund.

Level 1, 409 Gore Street, Fitzroy, VIC, 3065
t: 03 9419 6800 | e: info@lmhome.com.au
www.lmhome.com.au