



Thank you for purchasing the iReliev® Eye Massager. Please read this manual carefully before using the device to ensure proper operation. Keep this manual in a safe place for future reference.

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# **MARNINGS & SAFETY INSTRUCTIONS**

- Please read this manual before using the Eye Massager.
- This device is intended for adult use only.
- Do not use this device if you have had eye surgery, cataracts, glaucoma, detached retina disease, or any other eye disease.
- · Stop using if you experience any discomfort.
- Do not use this device if you have skin sensitivity or plastic allergy.
- Do not attempt to disassemble the device.
- Keep this device out of the reach of children.

#### **INDICATIONS FOR USE**

The iReliev® Relaxable<sup>™</sup> Eye Massager is not intended for medical use. Consult your doctor prior to using this product if you are pregnant, have a pacemaker, or if you have any concerns regarding your health.

## WHAT'S INCLUDED

- Eye Massager
- USB > Micro USB Cable
- Power Adapter
- Instruction Manual



## **PRODUCT DIAGRAM**



- 1 Simple one-button interface
- 2 5 Modes of compression massage & heat therapy
- 3 Folds for convenient storage & portability
- 4 Built-in speakers with Bluetooth connectivity
- 5 USB-C rechargeable battery
- 6 Ergonomic nose pad for added comfort
- 7 Easy to clean soft, vegan leather liner

#### **PRODUCT SPECIFICATIONS**

| Product Name | Relaxable™<br>Eye Massager | Rated Voltage    | DC SV 1A             |
|--------------|----------------------------|------------------|----------------------|
|              |                            | Input Voltage    | AC110-<br>240V~550Hz |
| Model Number | MA-2000                    | Battery Capacity | 1200mAh              |

### **OPERATION GUIDE**

- 1. Remove eyeglasses, hair pins, or other hair accessories before using the Eye Massager.
- 2. Place the head strap over your head and adjust the massager to rest comfortably over your eyes before you start your treatment.
- 3. Press and hold the POWER button for 3 seconds to turn on the device.
- 4. Press and release the POWER button to change the therapy mode. Repeat to cycle through the various modes until you reach the desired setting.
- 5. The automatic timer will shut off the device after 15 minutes of use.
- 6. Keep your eyes closed during treatment.

**IMPORTANT:** You may experience blurriness after use. This is normal and will subside after a few minutes.

## **BLUETOOTH MODE**

- Bluetooth mode will automatically activate when the device is powered ON.
- Press the SCAN button to allow the device to discover your phone.
- Select "Eye Massager" when it appears on your phone screen to pair your devices.
- After pairing, you can play music through the platform of your choice.
- Press and release the POWER button twice to deactivate or reactivate Bluetooth Mode.

#### **MASSAGE MODES**

- 1 Automatic Blue Light Indicator Massage (changes every 60 seconds) + Music
- 2 Eye Protection Purple Light Indicator Intelligent Air Pressure + Hot Compress + Music
- 3 Vitality Green Light Indicator Intelligent Air Pressure + Vibration + Music
- 4 Comfort Red Light Indicator Hot Compress + Music
- 5 Sleep White Light Indicator Intelligent Air Pressure + Music

# **CHARGING THE BATTERY**

- Allow the device to charge for 3-5 hours before use.
- The indicator light will flash while the device is charging.
- The indicator light will remain illuminated, indicating the device is fully charged.
- Disconnect the device from the charger after charging to help prolong battery life.

## **CLEANING & STORAGE**

- 1. Unplug the device before cleaning.
- 2. Do not submerge the device in water.
- 3. Do not use harsh cleaning agents on the device.
- 4. Use a damp cloth or an alcohol pad to wipe the device after each use.
- 5. Keep away from heat sources and direct sunlight.
- 6. Fully charge the device before storing for prolonged periods.
- 7. Store the device in a cool, dry place.

## TROUBLESHOOTING

| Problem  | Solution                      |
|--|-------------------------------|
| Noise present during operation                       | Normal                        |
| Device stopped before the<br>15-minute timer expired | Charge the device 3-5 hours   |
| Pressure seems lower than usual                      | Charge the device 3-5 hours   |
| Device will not power on                             | Charge the device 3-5 hours   |
| Indicator light is not on while charging             | Ensure connections are secure |

**NOTE:** Do not disassemble this device for any reason. iReliev® is not responsible for damage to product, property or persons caused by improper use or disassembly. Thank you for your cooperation.

For any issues not described above, please contact iReliev® Customer Service:

Phone: (855) 723-2582 Email: WeCare@iReliev.com

#### WARRANTY

The iReliev® Eye Massager comes with a 1-year warranty from the date of purchase. An additional 1-year warranty is available at no cost when you register your device online at iReliev.com/registration.

The warranty applies to the main device and necessary parts and labor.

The warranty does not apply to damage resulting from failure to follow operating instructions, accidents, abuse, alterations, or disassembly by unauthorized persons.

ExcelHealth Inc. reserves the right to replace or repair the unit at their discretion.

ExcelHealth Inc. iReliev Products Attn: Warranty 5825 Park Vista Circle Fort Worth, TX 76244



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