

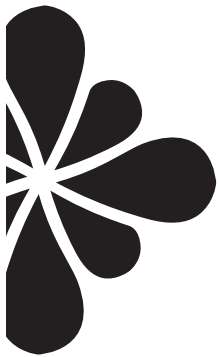


DIPLOMAT®

INTERNATIONAL DIPLOMAT GUARANTEE

made in Germany





INTERNATIONAL DIPLOMAT GUARANTEE



INTERNATIONAL DIPLOMAT WARRANTY (USA)



INTERNATIONALE DIPLOMAT-GARANTIE



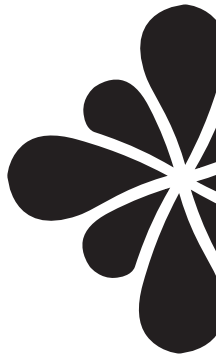
GARANTIE INTERNATIONALE DIPLOMAT



GARANTÍA INTERNACIONAL DE DIPLOMAT



GARANZIA INTERNAZIONALE DIPLOMAT





INTERNATIONAL GUARANTEE

International DIPLOMAT Guarantee

DIPLOMAT products are meticulously manufactured with the highest degree of craftsmanship and precision. Only carefully-selected materials are used. Stringent checks throughout the manufacturing process and also those carried out prior to delivery of our writing utensils guarantee the high level of DIPLOMAT quality demanded by and indeed vouched for by our "Made in Germany" goods. The final quality checks include testing to see that the writing instruments are in perfect working order and that the appearance of all our products is immaculate. The nib of every fountain pen is tested and professionally run or "written in" by hand.

DIPLOMAT guarantees the authenticity of the materials used, the perfect finishing to the products and also their perfect working order. Should there, however, be a fault or failure of any kind with your DIPLOMAT product, please contact the DIPLOMAT Customer Service Department or an authorised DIPLOMAT dealer. Any possibly faulty materials or defects in workmanship will be rectified for a period of up to five years following the purchase of the DIPLOMAT product. After this time, servicing costs will be charged.

The DIPLOMAT guarantee is only valid if this international DIPLOMAT Guarantee Certificate is also produced. The certificate has to be duly completed, it has to bear the date of purchase of the product and it has to be signed by an authorised DIPLOMAT dealer.

The following are not covered by this DIPLOMAT guarantee:

- defects which occur as a result of normal wear and tear of the product
- improper treatment and use, e.g. attempts at repair performed by unauthorised persons
- defects caused by force, accidents, knocks, jolts or any other form of unreasonable use or obvious abuse
- the use of spare parts not recommended by DIPLOMAT

This warranty gives you specific legal rights; you may also have other rights, which can vary from country to country.

IMPORTANT: The caps of pens and pencils can block breathing passages in the body. Do not place caps in the mouth. This product is not suitable for persons under 14 years of age.

International DIPLOMAT Warranty (USA)

DIPLOMAT products are produced based on select materials and with the utmost precision and care in workmanship. Stringent inspections carried out during production and again before the writing implements leave our facilities ensure that we meet the high DIPLOMAT quality standards and those of the "Made in Germany" label. Final testing ensures that the products function perfectly and are impeccable in appearance. At this stage, every fountain pen is written with for the first time, by hand.

DIPLOMAT guarantees material authenticity, perfect workmanship, and flawless functioning. Should there nonetheless be any defect in your DIPLOMAT product, please contact DIPLOMAT customer service or an authorized DIPLOMAT dealer. Defects in materials and manufacturing are covered under warranty for up to five years after the purchase of the DIPLOMAT product. Thereafter, service charges are assessed.

DIPLOMAT warranty coverage can be utilized only upon presentation of this international DIPLOMAT warranty certificate, which must be properly filled out, including the purchase date, and signed by an authorized DIPLOMAT dealer.

The following are excluded from this DIPLOMAT warranty:

- Defects that arise through deterioration and wear and tear due to normal use of the product.
- Improper handling and use, for example due to repair attempts made by unauthorized persons.
- Effects of force, accidents, impacts, and knocks.
- Use of components not recommended by DIPLOMAT.

This warranty grants you special rights; in addition, you may also have other rights, which may vary from country to country.

WARNING: Pen caps can be a choking hazard. Please do not put them in your mouth. This product is not suitable for use by persons under 14 years of age.



INTERNATIONAL GUARANTEE



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Internationale DIPLOMAT-Garantie

DIPLOMAT-Produkte werden aus ausgesuchten Materialien mit höchster handwerklicher Präzision und Sorgfalt gefertigt. Strenge Prüfungen während der Herstellung und vor der Auslieferung des Schreibgerätes garantieren den hohen DIPLOMAT-Qualitätsanspruch „made in Germany“. Die Endprüfung umfasst die einwandfreie Funktion und das makellose Aussehen der Produkte. Jede Füllhalterfeder wird dabei von Hand eingeschrieben.

DIPLOMAT garantiert die Echtheit der Materialien, die perfekte Verarbeitung und einwandfreie Funktion. Sollte dennoch ein Mangel an Ihrem DIPLOMAT-Produkt auftreten, wenden Sie sich bitte an den DIPLOMAT-Kundenservice oder einen autorisierten DIPLOMAT-Händler. Eventuelle Material- oder Fertigungsmängel werden bis zu fünf Jahren nach Kauf des DIPLOMAT-Produktes behoben. Danach werden Servicekosten berechnet.

Die DIPLOMAT-Garantie kann nur in Anspruch genommen werden bei Vorlage dieses internationalen DIPLOMAT-Garantie-Zertifikates,

das ordnungsgemäß ausgefüllt, mit Kaufdatum versehen und von einem autorisierten DIPLOMAT-Händler unterschrieben ist.

Ausgeschlossen von dieser DIPLOMAT-Garantie sind:

- Mängel, die aus Alterung und Abnutzung oder dem normalen Gebrauch des Produktes entstehen.
- Unsachgemäße Behandlung und Gebrauch, z.B. durch Reparaturversuche nicht autorisierter Personen
- Einwirkung von Gewalt, Unfall, Schläge und Stöße.
- Verwendung nicht von DIPLOMAT empfohlener Komponenten

Diese Garantie gibt Ihnen besondere Rechte; daneben können Sie auch andere Rechte haben, die von Land zu Land unterschiedlich sein können.

ACHTUNG: Schreibgeräteklappen können die Atmung blockieren. Bitte nicht in den Mund nehmen. Dieses Produkt ist für Personen unter 14 Jahren ungeeignet.

Garantie internationale DIPLOMAT

Les produits DIPLOMAT sont fabriqués avec des matériaux choisis selon une précision et un soin artisanal de grande rigueur. Des contrôles rigoureux effectués pendant la production et avant la livraison de l'article d'écriture permettent de prétendre à la qualité élevée DIPLOMAT „made in Germany”. Le contrôle final porte sur le parfait fonctionnement et l'aspect irréprochable des produits. Chaque plume de stylo plume est alors rodée à la main.

DIPLOMAT garantit l'authenticité des matériaux, un façonnage impeccable et un parfait fonctionnement. Toutefois, si votre produit DIPLOMAT devait avoir le moindre défaut, veuillez vous adresser au service après-vente DIPLOMAT ou à un revendeur agréé DIPLOMAT. Tout défaut éventuel de fabrication ou constaté sur le matériel est réparé jusque 5 ans après l'achat du produit DIPLOMAT. Passé cette période, des frais de service seront facturés.

Vous ne pouvez recourir à la garantie DIPLOMAT qu'en présentant

ce certificat de garantie internationale dûment rempli, portant la date de l'achat et la signature d'un revendeur agréé DIPLOMAT.

Sont exclus de cette garantie DIPLOMAT :

- les défauts provenant du vieillissement et de l'usure dus à une utilisation normale du produit,
- un traitement et une utilisation inappropriés, comme des tentatives de réparation effectuées par des personnes non autorisées,
- les défauts dus à l'exercice de la force, à des accidents, coups et chocs,
- l'utilisation de composants non recommandés par DIPLOMAT.

Cette garantie vous concède des droits particuliers ; vous pouvez cependant bénéficier d'autres droits pouvant différer en fonction du pays.

ATTENTION : les capuchons des articles d'écritures représentent un risque d'étouffement. Ne pas mettre à la bouche. Ce produit ne convient pas à des personnes de moins de 14 ans.



INTERNATIONAL GUARANTEE



INTERNATIONAL GUARANTEE

Garantía Internacional de DIPLOMAT

Los productos de DIPLOMAT se elaboran de materiales seleccionados con una máxima precisión y escurpulosidad artesanas. Severos controles durante la producción y antes de la entrega del utensilio para escribir, garantizan la alta exigencia cualitativa de DIPLOMAT „made in germany“. La verificación final abarca el funcionamiento perfecto y el aspecto intachable de los productos. Cada plumín de estilográfica se graba aquí a mano. DIPLOMAT garantiza la autenticidad de los materiales, la perfecta elaboración y el funcionamiento impecable. Pero, si a pesar de todo, se presenta una deficiencia en su producto de DIPLOMAT, le rogamos se dirija al Servicio de Atención al Cliente de DIPLOMAT o a un concesionario autorizado de DIPLOMAT. Las eventuales deficiencias del material o de de fabricación se subsanarán hasta 5 años después de la compra del producto de DIPLOMAT. Posteriormente se cobran los costes que originen los servicios. La garantía de DIPLOMAT sólo puede reclamarse presentando

este certificado de garantía internacional de DIPLOMAT, cumplimentado reglamentariamente, que lleva la fecha de compra y firmado por un concesionario autorizado de DIPLOMAT.

Excluidos de esta garantía de DIPLOMAT están:

- deficiencias originadas por envejecimiento y desgaste en el uso normal del producto.
- tratamiento y uso irreglamentarios, p.ej., al intentar dejarlos reparar por personas no autorizadas.
- influencia por emplear la fuerza, accidentes, golpes y choques.
- uso de componentes no recomendado por DIPLOMAT.

Esta garantía le da derechos especiales; además puede tener otros derechos que pueden ser diferentes de un país a otro. ATENCIÓN: las tapas de los utensilios para escribir pueden bloquear la respiración: Rogamos no se metan en la boca. De este producto no es apropiado para personas menores de 14 años.

Garanzia internazionale DIPLOMAT

I prodotti DIPLOMAT sono realizzati con materiali selezionati e la massima precisione e cura artigianale. Controlli rigorosi durante la produzione e prima della consegna dello strumento per scrittura garantiscono l'elevato livello qualitativo „made in germany” DIPLOMAT. Il controllo finale comprende il perfetto funzionamento e l'aspetto ineccepibile dei prodotti. Ogni pennino di stilografica è inciso a mano.

DIPLOMAT garantisce l'autenticità dei materiali, la lavorazione ineccepibile e il perfetto funzionamento. Se tuttavia dovesse verificarsi un difetto nel Vostro prodotto DIPLOMAT siete pregati di rivolgerVi al servizio clienti DIPLOMAT o ad un rivenditore autorizzato DIPLOMAT. Eventuali difetti nel materiale o nella produzione verranno eliminati fino a 5 anni dall'acquisto del prodotto DIPLOMAT. Successivamente verranno messi in conto i costi d'assistenza.

La garanzia DIPLOMAT si ritiene valida soltanto esibendo il presente

certificato internazionale di garanzia DIPLOMAT debitamente compilato, completo di data d'acquisto e firmato da un rivenditore autorizzato DIPLOMAT.

Sono esclusi dalla presente garanzia DIPLOMAT :

- Difetti dovuti all'invecchiamento e all'usura che derivano dal normale uso del prodotto.
- Trattamento ed uso improprio, ad es. dovuto a tentativi di riparazioni da parte di persone non autorizzate
- Atti di violenza, incidenti, colpi e urti.
- Utilizzo di componenti non consigliate da DIPLOMAT

Questa garanzia Vi conferisce dei diritti particolari. Inoltre potere avere altri diritti che possono essere diversi a seconda del paese. **ATTENZIONE:** I cappucci degli strumenti per scrittura possono bloccare la respirazione. Non tenerli in bocca. Questo prodotto non è adatto alle persone d'età inferiore ai 14 anni.



INTERNATIONAL GUARANTEE



INTERNATIONAL GUARANTEE

INTERNATIONAL GUARANTEE CERTIFICATE

Product _____

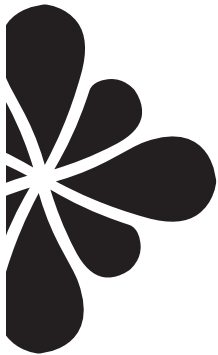
Date Of Purchase _____

Model _____

DIPLOMAT Authorised Retailer

Model No. _____





DIPLOMAT®
SINCE 1922

German Customers

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info@diplomat-pen.de
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259 rue saint honoré,
75001 Paris, France
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contact@diplomat-pen.com
www.diplomat-pen.com