

JUST NOT QUITE FEELIN' IT?

No need to stress...

Returns and Exchanges are simple!

BE.



Complete the form

Fill out the form on the second page

- * Your name, order number, address and email
- * Item code, size, quantity
- * Reason for return
- * Details of exchange item/s required (if applicable)



Pack your item/s ready for the post

- * Don't forget to include the form
- * All item/s are in original packaging, as new.
- * Address return to: (via tracked post only)

Be. Bangles
PO Box 145
Clifton Hill VIC 3068



Don't forget to shoot us an email!

Be sure to email us at hello@bebangles.co with the tracking code so we know to expect your return.

- * Please note we hold no responsibility for items sent without tracking that get lost in the post.



Processing...

- * We'll check over the item/s to confirm if our Returns and Exchanges policy has been met.
- * Once approved, we will notify you by email. Your refund or exchange will be processed in 1-5 days
- * If the item/s do not meet our policy, you will be notified and your item/s will be sent back to you.

The Fine Print: Returns and Exchange Policy

The Basics

- * Item/s can only be returned via post.
- * The customer is responsible for all shipping costs and taxes associated with returning item/s.
- * The customer is responsible for postage costs on exchanges and will be forwarded an invoice to be paid before the exchange is completed.
- * Exchange items will be sent once postage payment is completed considering item is in stock. (Delays may occur if the item/s are on a wait list/ pre-order)
- * If requesting a refund, the purchase price (excluding shipping fees) will be refunded via original payment method only.
- * Returns must be made within 60 days of purchase.

* Items must be returned in as new, re-saleable condition, undamaged and stored in original packaging. Items that are returned scratched, scuffed, or dirty will not qualify for exchange or refund.

* Original order number will be required for proof of purchase on all returns.

Faulty? BOO!

If an item is faulty, wrongly described, or different from sample shown then we will get this sorted for you! This may include refunding the purchase price and shipping fees, or providing a replacement along with return shipping option for the faulty/ incorrect item. Don't stress, we'll figure it out!

RETURN FORM



To help us process your return quickly, please clearly fill out all the details below and we'll take care of the rest!

Name: _____

Order No: _____ Email: _____

Return Address: _____

The One/s You're Returning

BANGLE QUOTE	COLOUR	SIZE	QTY	RETURN REF.

The Exchange/s You Want

BANGLE QUOTE	COLOUR	SIZE	QTY

Bangle Quote

* Tell us what's written on the bangle

Colour

* S/S - Stainless Steel

* R/G - Rose Gold

Size

* S - Small

* R - Regular (Medium)

* L - Large

* XL - Extra Large

Return Reference

* 01 - Size Exchange

* 02 - Faulty Item

* 03 - Colour/ Quote Exchange

* 04 - Return for Refund

* 05 - Incorrect Item Recieved